

1    Q.    **Reference:    Evidence on Rate Stabilization Plan – Surplus Refund Plan**

2            Under Hydro’s Surplus Refund Plan, does Customer A in the following  
3            circumstances receive a refund? If yes, please explain how the refund would be  
4            provided to the customer. If no, please explain why this provides fair treatment to  
5            the customer.

6            Customer A owns a manufacturing facility that operated continuously for the period  
7            January 2007 to February 2014. Customer A closes the business in February 2014  
8            and the electricity account was closed in March 2014. Customer A has no account  
9            billing in April 2014.

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12    A.    Since it is proposed that the refund would be on customers’ April 2014 electricity  
13            bills, if there is no billing in April 2014, there would be no refund. Please also refer  
14            to Hydro’s response to SR-NP-NLH-033.