

- 1 Q. **Reference: Evidence on Rate Stabilization Plan – Surplus Refund Plan**
- 2 How much does Hydro expect it will it cost to provide the cheque option to its
- 3 customers? (Surplus Refund Plan, Page 16, Line 28 to Page 17, Line 3)
- 4
- 5
- 6 A. The total cost for cheque processing cannot be provided as Hydro has no basis on
- 7 which to estimate the number of customers who will request this option.