

1 Q. **Reference: Evidence on Rate Stabilization Plan – Surplus Refund Plan**

2 Under Hydro’s Surplus Refund Plan, customers with a credit account balances after
3 the application of the proposed refund will be given the option of receiving a
4 cheque for the balance on the account. What percentage of Hydro’s Island
5 Interconnected Rural customers and Rural customers on Isolated Systems does
6 Hydro believe will meet this criteria?

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9 A. Hydro estimates that 95% of its Island Interconnected Rural Customers and Rural
10 Customers on Isolated Systems will meet the criteria.