

1 Q. **Reference: Evidence on Rate Stabilization Plan – Surplus Refund Plan**

2 Please explain in detail how Hydro’s proposed approach “puts the refund in the
3 hands of the customers sooner than historical approaches...”. (Surplus Refund Plan,
4 Page 13, Lines 1-2)

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7 A. Hydro’s proposed approach recommends that the RSP Surplus be refunded to
8 customers on their April 2014 electricity bills. Using this method, there is no
9 incremental effort required to identify customers who will receive the refund – it
10 will be the customers who receive an April bill.

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12 On the other hand, if it was decided that the refund was to be distributed over all
13 energy consumption over the period from January 1, 2007 to December 31, 2013,
14 for example, there are an estimated 76,000 customers who are no longer on the
15 system. Efforts to identify these customers would take some time. Additionally, if
16 there are seven years of data to compile and verify, rather than one, this activity as
17 well could take additional time.