Q. What information, identified by source, is used to forecast the increase in load that 1 2 will cause a need for increased system capacity? 3 4 A. In developing its annual customer, energy and demand forecast, Newfoundland Power 5 uses a variety of information related to economic activity, energy-use forecasts of larger 6 customers, energy prices, and conservation and demand management activities, within 7 the Company's service territory. 8 9 The Conference Board of Canada is Newfoundland Power's primary source of economic information. This information includes key economic indicators such as gross domestic 10 product growth, particularly service sector growth, personal disposable income, consumer 11 price index and the number of housing starts. The Company also uses housing start 12 information provided by Canada Mortgage and Housing Corporation. 13 14 15 Local economic information is gathered from Newfoundland Power's regional 16 operations, the St. John's Board of Trade and various other trade associations, as well as 17 the provincial and federal governments. 18 19 Newfoundland Power annually surveys approximately 150 of its larger customers, 20 representing 600 accounts, regarding their future load requirements. 21 22 Energy price forecasts are developed by the Company based on information available 23 internally and in consultation with Newfoundland and Labrador Hydro. 24 25 Load growth forecasts are also adjusted to reflect the impact of energy conservation programs based on forecasts developed by the Company in consultation with 26 27 Newfoundland and Labrador Hydro.

Newfoundland Power Inc. – 2012 Capital Budget Application

Newfoundland Power also monitors other economic forecasts available in the public domain, including government sources, banks and other financial institutions.