

1 **Q. Re 2011 AMR Project, Tab 4.3**

2  
3 **Graph 1 shows the Meter Reading Operating Cost from 2000 - 2009. What are the**  
4 **types of costs included under this heading?**  
5

6 A. On an annual basis approximately 92% of the Meter Reading Operating Costs are internal  
7 labour. The remainder is comprised of travel, miscellaneous materials (eg. Meter seals),  
8 tools and equipment and clothing costs.