November 10, 2009	Multi-	Page	M NP's 2010 General Rate Application
	Page 1		Page 3
1 November 10, 2009	-	1	appointments. She does not have any family
2 CHAIRMAN:		2	nearby who can drive her to appointments, so
3 Q. Now, all right, good morning everybody.	We	3	she needs to maintain her own car. She is
4 have a representative from the Senior		4	finding it increasingly difficult to pay her
5 Resource Centre, Kelly Heisz. You're goin		5	bills each month. She finds it especially
6 make a statement?	-	6	hard in the winter, due to her higher
7 MS. HEISZ:		7	electricity costs for heating her home.
8 A. Yes, I am.		8	Mary is one senior who represents the
9 CHAIRMAN:		9	majority of our calls to our centre. 30
10 Q. And I'm going to swear you in. Is ther	e  1	10	percent of our calls are of a financial nature
11 anything preliminary first before we -		11	and 50 percent regarding housing, which
12 KELLY, Q.C.	1	12	includes queries on energy efficiency grants
13 Q. No, Mr. Chairman.		13	and programs. Often the senior, like Mary,
14 MS. KELLY HEISZ, SWORN		14	who calls is driven to contact us because an
15 MS. HEISZ:		15	unexpected expense has now created extreme
16 A. Thank you, Commissioners, for offering n		16	stress on their existing costs. So
17 opportunity to speak to you on behalf of t		17	unfortunately varied costs in a senior's life,
18 many seniors in Newfoundland and Labra		18	especially those on fixed incomes and those
19 how this possible rate increase could impa		19	living below the poverty line, which is Mary,
20 their health and wellbeing as they mov		20	are stressors on their money and more
21 forward in their lives. I'm going to relate		21	importantly, on their physical and mental
22 to you some statistics as well as some		22	wellbeing.
23 information that we have gathered and gle		23	So I just want to give you some
24 over the years through our information a		24	statistics that I gathered that we generally
25 referral line, which has been in existence f		25	have on hand. So the latest statistics, which
	Page 2		Page 4
1 the past 18 years. It's an information line		1	unfortunately is just from Stat Can's 2006
2 that seniors, as well as individuals who		2	census, here in Newfoundland we have 182,605
3 provide services to seniors, family member		3	or 36.7 percent of the population are people
4 and friends, that call to get information and		4	aged 50 plus, and that's how weat the
5 also voice their concern on things that impa		5	Seniors Resource Centre, that's the age that
6 their life. So I'm going to relate to you a		6	we start providing services and programs and
<ul> <li>real call that came into our information line</li> </ul>		7	getting information to.
8 The person's name is Mary. She's 72		8	So I just also wanted to mention to you
9 years old and she's a widow. She receive		9	that according to community accounts, about 42
10 \$1200 a month in old age security and		10	percent of our population live in rural and
11 guaranteed income supplement, and th		11	remote communities and to give youto break
12 guaranteed income supplement is provided		12	down perhaps some rural community profiles, in
13 OAS pensioners who have little or no incom		12	terms of the percentage of population of
14 So basically, Mary is living below the pove		13	seniors in these rural communities, I just
15 line. She lives in a rural small community	-	15	randomly selected a few communities, just to
16 She lives in her own home, but still has a		16	give you some idea. So in alphabetical order,
17 mortgage. Her house is old and not wel		17	I selected Arnold's Cove, who has a population
18 insulated. It needs major repairs, which she		18	of 445 seniors or 44.3 percent of their
19 cannot afford. She has considered selling h		19	population. Burgeo has 715, again 44.5
home, but she would not get very much for		20	percent of their population. Corner Brook,
21 Also, there aren't many housing options for		20	10,070 and that's 37.8 percent of their
22 seniors in her community and she does not		22	population are seniors. Forteau, Labrador,
<ul><li>22 semiors in her community and she does not</li><li>23 to move to another community. She has sev</li></ul>		22	180 or 40.4 percent. L'Anse au Clair, 85 at
24 chronic health conditions and often needs		23 24	37.7 percent. Lawn, 225, 31.9 percent.
		24 25	Spaniard's Bay, 900 at 35 percent.
25 travel long distances for medical	2	20	spanarus Day, 900 at 55 percent.

Nove	mber 10, 2009 N	<b>Iulti-Page</b> <sup>T</sup>	M NP's 2010 General Rate Application
		ge 5	Page 7
1	Springdale, 1260, 45.6 percent. St. Anthony,	1	home they raised their families are very
2	965 at 38.9 percent of their population, and	2	limited in rural areas of our province, due to
3	Trinity Bay North, 650, 42.2 percent. So as	3	lack of other types of housing, such as
4	you can see, a lot of these rural and remote	4	seniors complexes, apartments, et cetera.
5	communities, the majorityalmost the majority	5	With the demand for constant upkeep,
6	of their population are indeed seniors.	6	maintenance and these homes being of older
7	So our investigation has discovered,	7	stock and more than likely less energy
8	using various statistics from Statistics	8	efficient, compounded by the inability to
9	Canada, community accounts and the Atlantic	9	afford regular maintenance and upgrade for
10	Seniors Housing Research Alliance, we found	10	energy efficiency, seniors are paying far too
11	that 66.7 percent of our seniors receive the	11	much in heating costs that are literally
12	guaranteed income supplement, more than any	/ 12	escaping to the outdoors.
13	other province in Canada, and there are still	13	So these particular statistics have shown
14	seniors who qualify but still have not applied	14	us that we have seniors who want to remain in
15	for the GIS. Over 60 percent of the women's	15	their own communities, who want to remain in
16	income is less than \$15,000 a year and only	16	their own homes and oftentimes, we call them
17	6.6 percent live in institutions. So the	17	house poor because a lot of them are paying at
18	majority of them do live in their own homes.	18	least 30 percent of their costs to maintain
19	Some do rent, and we find that 15 percent of	19	their home, and that creates an awful lot of
20	seniors still have a mortgage, and speaking to	20	stress on them, especially when if their
21	a number of individuals, who do needs	21	health changes and as you get older, your
22	assessment and income assessment and check to	D 22	health does change. So there's an increasing
23	see if they qualify for various supplements	23	demand on using what little money they have on
24	and so on and so forth, have said that, you	24	things such as medication, home care services,
25	know, years ago seniors never did carry a	25	caregivers, respite and so on and so forth.
	Pa	ge 6	Page 8
1	mortgage and never did carry debt, but they	1	So when you have such fluctuating costs, it's
2	are increasingly finding that seniors today	2	extremely difficult and the seniors that call
3	are forced to take a mortgage in order to	3	our information line are often driven to the
4	survive and are carrying credit card debt in	4	point that they call us and say, you know,
5	order to pay expenses.	5	"what do I do? Where do I go? What can I do?"
6	So as cited by the document, "Housing	6	and we have received a number of calls from
7	Strategy for Newfoundland and Labrador", whi	ch 7	some seniors and I've asked, since I've been
8	was commissioned and prepared by the Status of	of 8	speaking with Tom Jackson (sic) on this, to
9	Women's Council, they said "seniors'	9	get some feedback from some seniors on how do
10	households are also facing a growing	10	youwhat would you like us to say to the PUB
11	affordability problem. The number of senior	11	in defence of trying to argue that perhaps
12	households in Canada with this problem	12	this increase is not very appropriate at this
13	increased by 16.3 percent from 1997 to 2000.	13	time, and a lot of them have come back and
14	Three of every four senior women live alone in		said "there's really no point in even arguing,
15	Newfoundland and Labrador." As well, as cited	15	because it's going to happen."
16	by the Atlantic Seniors Research Alliance in	16	So you have seniors who acquiesce.
17	their document "Atlantic Seniors Housing and	17	Seniors who often just take that brunt. But
18	Support Services Survey Results", not only are	18	unfortunately, with our aging demographic,
19	seniors staying in their communities, they're	19	we're going to see an increase in the amount
20	also staying in the same home longer. The	20	of seniors living in rural and remote
21	average length of time is just over 25 years,	21	communities and if they have no choice but to
22	with as many as 15.9 percent of seniors	22	live in their own home and they cannot afford
23	reporting they have lived in their homes over	23	to upgrade their homes and keep them and make
24	45 years.	24	them more energy efficient, then they try to
25	So choices to live anywhere else but the	25	keep things astry to keep their costs down,

Nove	mber 10, 2009	Multi	-Page <sup>T</sup>	<sup>M</sup> NP's 2010 General Rate Application
	Ι	Page 9		Page 11
1	but because things fluctuate so much, it	C	1	detailed brief of argument. The evidence is
2	creates extreme havoc and I think that, for		2	summarized in our written submissions. What I
3	us, we find that it impacts severely on their		3	intend to do in the time I have this morning
4	physical and mental wellbeing and oftentim	es	4	is to provide some comments to put the
5	that will create a burden on the health care		5	evidence in perspective and which may assist
6	system. A lot of them have no family that		6	the Board in its decision making process in
7	live in their communities with out migration	,	7	accordance with sound public utility practice.
8	so they rely a lot on other individuals. So		8	Clearly, the major issue before you is
9	other than that, that's pretty much what I'd		9	the cost of capital, specifically what should
10	like to present to you, and I thank you very		10	be the rate of return on common equity used
11	much for this opportunity.		11	for calculating the rate of return on rate
12 CH	IAIRMAN:		12	base. It is, of course, a truism to say that
13	Q. Okay. Anybody have any questions?		13	Newfoundland Power operates within the
14 KE	LLY, Q.C.		14	existing cost of service regulatory framework
15	Q. No, Mr. Chairman.		15	that's set forth in the legislation, the
16 MF	R. JOHNSON:		16	Board's orders and the Board's practices and
17	Q. I have no questions.		17	procedures. The Public Utilities Act provides
18 MS	S. HEISZ:		18	that rates are to be set to enable the company
19	A. Okay, thank you.		19	to recover its reasonable expenses of
20 CH	IAIRMAN:		20	providing service to customers, including a
21	Q. Thank you.		21	just and reasonable return on the rate base,
22 VI	CE-CHAIR WHALEN:		22	and that cost of service framework includes an
	Q. Thank you.		23	excess earnings account that limits any upside
24 CH	IAIRMAN:		24	opportunity to 18 basis points on the rate of
25	Q. So I guess now, Mr. Kelly, it's yourwe're i	in	25	return on rate base. The company remains
	Pa	age 10		Page 12
1	your capable hands.		1	exposed to the risk of under earning its
2 KE	LLY, Q.C.		2	return. That risk is illustrated in the
3	Q. Thank you, Mr. Chairman, Commissioners. At		3	current year when the company will earn at the
4	this stage, we come to final argument in		4	bottom of the range.
5	Newfoundland Power's 2010 General Rate		5	Several regulatory mechanisms provide for
6	Application. As Mr. Ludlow and Ms. Perry have	e	6	the recovery of certain costs, notably
7	explained, this rate application is necessary		7	purchase power expense. Some mechanisms
8	because the combination of increased costs and		8	provide incentives and penalties to achieve
9	decreased revenues is forecast to reduce the		9	certain objectives, such as control of peak
10	Company's return on equity next year from the		10	load on the system, in the case of the demand
11	current rate setting point of 8.95 percent to		11	management incentive account, and that
12	6.45 percent. Indeed, increasing costs are		12	framework constitutes the current regulatory
13	forecast to reduce the company's return this		13	balance that we all have to work within.
14	year to approximately 8.62 percent or 33 basis		14	Now the Consumer Advocate has spent much
15	points below the rate setting point, and		15	time in this hearing discussing Newfoundland
16	Newfoundland Power faces further cost		16	Power's business risk, and with the greatest
17	pressures in 2011.		17	respect, much of that discussion has been
18	As indicated in my opening comments,		18	misguided. The evidence of all of the cost of
19	there are two principal issues in this		19	capital witnesses, including the Consumer
20	proceeding. The first is the cost of capital,		20	Advocate's own witness, Dr. Booth, is that
21	including whether to discontinue the use of		21	Newfoundland Power continues to be: an average
22	the Automatic Adjustment Formula, and the		22	risk utility, relative to other Canadian
23	second is the appropriate accounting treatment		23	utilities, to use Ms. McShane's phrase; a
24	for other post employment benefits or OPEBs.		24	typical low risk Canadian utility, to use Dr.
25	Newfoundland Power has submitted a		25	Booth's terminology; or a low risk

Page 15
-
of them a bit
cost of
in the cost of
Automatic
of equity that
ion of the
is a range of
v much higher,
ıbmission,
equity will
he first
intenance of
rn on equity
ine and three-
quired to
essentially
Board's
ty.
that the
ments of
at you've
n a range of
percent. In
Page 16
constitutes a
narrow,
of those three
of equity
t'll be up,
is not only
of the expert
really
at it.
fully secured
ny by first
the equity
an unsecured
is therefore
than the
ed debt. For
n on the
her than the
self-evident the cost of
ative to long
d rose to 275
9 at the time
n 1 1 1 1 1 1 1 1

Nover	nber 10, 2009	Multi-Pag	e <sup>TM</sup> NP's 2010 General Rate Application
	Pag	ge 17	Page 19
1	that spread has fallen to approximately 187	1	reflect changes in year-to-year financial
2	basis points, but even that spread is	2	market conditions.
3	approximately 50 to 75 basis points higher	3	Now that approach has two fundamental
4	than the spreads when the company issued bon	ds 4	problems with it. First of all, it's simply
5	in 2005 and 2007. So consequently, it is	5	not in accordance with the current cost of
6	clear that in the current economic	6	service regulation model that we all got to
7	circumstances, debt investors have required	7	work in. That model requires rates to be
8	increased returns relative to long Canada bond	8	based upon forecast 2010 costs, including the
9	yields, and that's not peculiar to	9	forecast 2010 cost of capital. That's the
10	Newfoundland Power. It's true of the debt of	10	first point, and the second point is the
11	other Canadian utilities and other companies.	11	company's return on equity was reduced during
12	With the cost of fully secured debt	12	the strong market conditions of the past
13	having increased, it's simply not logical to	13	couple of years. In 2004, this Board
14	believe that the cost of unsecured equity	14	determined the cost of equity for Newfoundland
15	investment has fallen. Indeed, the evidence	15	Power of 9.75 percent and as equity markets
16	is clear that the opposite is the case. As	16	strengthened during 2005 through to 2007,
17	Ms. McShane and Mr. Cicchetti have explained		Newfoundland Power's return on equity was
18	share prices have dropped as a result of the	18	reduced. By 2007, the 9.75 percent return was
19	economic turmoil. As share prices fall, the	19	reduced to 8.60 percent, about 115 basis
20	dividend yield rises in relation to the share	20	points down, and it's not appropriate that the
21	price. The equity markets thus signalled a	21	company's cost of equity should be reduced in
22	rising cost of equity just as the bond markets	22	strong market conditions as it have been, but
23	signalled a rising cost of debt. While the	23	then not increase to reflect the higher equity
24	markets have recovered somewhat from their		costs which are signalled now by the current
25	lows, they are still well below their previous	25	equity markets.
	-	ge 18	Page 20
1	values. The recovery is still fragile and	1	So that's my first proposition, the cost
2	will continue to be so in 2010. So the	2	of equity, and we can look at it and say it's
3	conclusion is inescapable, the cost of equity	3	going to be higher in 2010 than it has been
4	in 2010 will be higher than the return last	4	over the last year or so, couple of years.
5	set by the Automatic Adjustment Formula and	5	Now the second of the three propositions
6	will be higher than what the formula would	6	is that the maintenance of credit worthiness,
7	have produced, based upon current long Canada	7	in other words ensuring financial integrity
8	bond yields. The higher cost of equity is	8	and the ability to attract debt capital,
9	borne out in the testimony of Ms. McShane and Mr. Cicchetti with respect to operation of	9	requires a return on equity of between nine and a half and nine and three-quarter percent,
10	market forces, as well as the results of their	10	and essentially is kind of a floor that the
11		11 12	Board will need to consider what's the
12 13	cost of capital analysis, and even Dr. Booth acknowledged that the market risk premium	12	appropriate rate of return.
15 14	results are going to go up in 2010.	13 14	The maintenance of credit worthiness is
14	Now, Dr. Booth had a rather rosy view of	14	an important consideration. Maintenance of a
15 16	the potential recovery, which was not shared	15 16	sound credit rating is part of the power
17	by Ms. McShane and Mr. Cicchetti, both of whom	10	policy of the province, as set forth in the
17	expressed considerable uncertainty over the	17	Electrical Power Control Act. Newfoundland
18 19	expressed considerable uncertainty over the extent of the economic recovery. However, one	18	Power has a continuing obligation to provide
20	got the sense, listening to Dr. Booth's	20	service to its customers year after year. In
20	overall testimony, that he wasn't focusing so	20	order to do so, the company must be able to
22	much on the cost of capital in 2010 itself,	21	issue debt in all market conditions, whether
22	but was in fact suggesting that somehow	22	the markets are good or the markets are bad.
23	utility returns should be held relatively	23	It's not sufficient that the company be able
24 25			
25	stable over an economic cycle, rather than	25	to issue bonds only in strong market

Nover	nber 10, 2009	Multi	-Page <sup>T</sup>	M NP's 2010 General Rate Application
	F	Page 21		Page 23
1	conditions. A good example is just this past		1	precise definitive answer is key. Determining
2	May when the company was required to is	sue	2	the cost of capital involves substantial
3	bonds in what can only be described as ver	У	3	elements of judgment, something obviously not
4	difficult market conditions.		4	lost on the Board. So consequently, it's
5	The Board, this Board has traditionally		5	better to use multiple methodologies to cross
6	considered pre-tax interest coverage to be a		6	check the judgmental results flowing out of
7	primary indicator of credit worthiness. The		7	the application of any single methodology.
8	Board has previously targeted a range of 2.4	1	8	It's just kind of common sense, and that's
9	to 2.7 times as an appropriate range of		9	exactly what Ms. McShane has done, and I've
10	interest coverage for Newfoundland Power.		10	just put up on the screen her recommendation.
11	the 2008 GRA, the return on equity provided	1	11	Now what Ms. McShane has done is she uses
12	2.5 times interest coverage and that's an		12	three risk premium tests, using both historic
13	appropriate interest coverage for Newfoundl	and	13	market data and DCF risk premium results. So
14	Power. Setting a lower pre-tax interest		14	she got three of those. She uses two direct
15	coverage can be problematic. In issuing new		15	DCF tests and she checks all of them with an
16	bonds, the company must always meet		16	examination of comparable earnings. She gives
17	threshold test, not only to provide two times		17	75 percent weighting, divided equally between
18	interest coverage on all of its existing debt,		18	her equity risk premium tests and her DCF
19	but to provide that same coverage on all the		19	tests and a 25 percent weighting to a
20	new debt that it's going to issue as well, and		20	comparable earnings test. Her equity risk
21	as Exhibit 5 filed in this case shows, in		21	premium tests and DCF tests, when you add in
22	order to achieve a pre-tax interest coverage		22	50 basis points for financing flexibility,
23	of 2.5 times, based upon 45 percent equity,		23	gives a range of 10 and a quarter to 11 and a
24	Newfoundland Power would require a return		24	quarter percent. Her comparable earnings test
25	equity of between nine and a half to nine and		25	shows returns for comparable unregulated
		Page 22		Page 24
1	three-quarter percent, and that that's the		1	companies of 11 and a half to 11 and three-
2	return that would maintain credit worthiness		2	quarters percent, and because she herself
3	and ensure that the company is able to issue	;	3	places only 25 percent weighting on her
4	further debt to maintain service to its		4	comparable earnings test, her overall
5	customers as required. So that's the second		5	recommendation is 11 percent. So for you, the
6	proposition.		6	Board, you know exactly what she's done and
7	Now, the third proposition is that the		7	exactly the weightings she's applied to her
8	fair return or the return required on		8	various tests.
9	investments of similar risk, and that's the		9	Now, Mr. Cicchetti uses two tests. He
10	return sufficient to attract equity capital,		10	has a DCF test and a DCF-based equity risk
11	falls within a relatively narrow range of		11	premium test, and he places most of his weight
12	approximately 9.8 percent to 11 percent. Le	t	12	on the DCF test, and from those tests, he
13	me just explain that.		13	formulates his recommendation of 9.6 percent.
14	First of all, each methodology for		14	Now it's important to recognize that in that
15	determining the cost of capital has strengths		15	9.6 percent, he's only included the equivalent
16	and weaknesses. Each methodology require	s an	16	of 20 to 25 basis points for the financing
17	element of judgment in its application. For		17	flexibility adjustment rather than the
18	example, in using a market risk premium		18	traditional 50 basis points used in
19	analysis, judgment is required in determining	-	19	Newfoundland and Labrador and recommended by both Ma MaShana and Dr. Booth himself, and if
20	the market risk premium itself, the Beta, and the risk free rate. In using a DCE analysis	L	20	both Ms. McShane and Dr. Booth himself, and if
21	the risk free rate. In using a DCF analysis,	of	21	you adjust for that factor, that gives Mr.
22	judgment is required in choosing the sample		22	Cicchetti's proposed rate of return, brings it
23	companies of comparable risk and trying to	0	23	to approximately 9.8, 9.9 percent.
24	determine investors expectations of future		24	Now Dr. Booth uses only a market risk
25	returns, and so recognizing that there's no		25	premium analysis, though he does check it by

Noven	IDEF 10, 2009 IVIU	u-Page	NP \$ 2010 General Kate Application
	Page 2	5	Page 27
1	doing a DCF test as what he calls his	1	was 5 to 6, conceivably 7. Dr. Booth is at the
2	reasonableness check, and then he says he	2	absolute bottom of that range. Both Ms.
3	applies a smell test, but he couldn't quite	3	McShane and Mr. Cicchetti broadly agree in
4	explain how that smell test works, how he	4	their analysis that the market risk premium is
5	applies it, or what weight he gives to it.	5	in the 6.4 percent to 6.75 percent range, Ms.
6	Now it is worth noting right at the beginning	6	McShane slightly higher than Mr. Cicchetti.
7	that Dr. Booth's DCF analysis showed earned	7	So that's the first point where his judgment
8	returns of 11.94 percent on equity in 2008,	8	is very low. The second is beta, and beta
9	and from that he, Dr. Booth, derived a	9	requires judgment. You can't observe the
10	prospective looking forward return on equity	10	prospective beta for 2010. You can't just
11	of 9.59 percent, almost 9.6, almost the same	11	look at it and there it is. All of the
12	as Mr. Cicchetti got using his samples, and	12	witnesses including Dr. Booth recognized that
13	combined with 50 basis points of adjustment	13	the calculated historical betas over the last
14	for financing flexibility, you've got to put	14	decade or so have been very low and they don't
15	that in as well that Dr. Booth added to his	15	provide a reasonable perspective of what the
16	other tests, would give you a return of about	16	future beta is going to be. So the choice of
17	10.1 percent, in that range. That's from his	17	beta requires judgment. So what Dr. Booth
18	DCF test.	18	does is he uses his own judgment. He says, I
19	Now put on the screen kind of a summary	19	come up with .5 based on my judgment. What
20	of all that. So if you look at all of the	20	Ms. McShane and Mr. Cicchetti do is they rely
21	recommendations of Ms. McShane and Mr.	20	on data from independent investment research
22	Cicchetti and we include Dr. Booth's DCF	22	sources to estimate their beta. Mr. Cicchetti
23	results, we end up with a range of return on	22	uses US data, Ms. McShane uses both Canadian
23	common equity that's approximately 9.8 percent	23	and US data. Ms. McShane considered the beta
25	to 11 percent, so it spans about 1.2 percent	25	to be .65 to .7, broadly consistent with Mr.
25			· · · · · · · · · · · · · · · · · · ·
	Page 2 or 120 basis points. Now that does not		Page 28 Cicchetti's bats of 66 to 60. So what you
$\begin{vmatrix} 1 \\ 2 \end{vmatrix}$	obviously include Dr. Booth's recommendation	1 2	Cicchetti's beta of .66 to .69. So what you see when you look at that is Dr. Booth's beta
$\begin{vmatrix} 2\\ 3 \end{vmatrix}$	of 7.75 percent based upon his capital asset	3	analysis is very low. So we now have two very
4	pricing model. So obviously a key question is	4	low inputs going into his model. In the
5	what consideration should the Board give to	5	results what you see is that his Cap M result
-	Dr. Booth's Cap M results. First of all, the	-	of 7.75 percent, first of all, it's not
6	capital asset pricing model gives inherently	6	consistent with the testimony and the analysis
7	low results, especially for low risk	7	of any of the other witnesses. It's not
8	companies, and that's one of its weaknesses.	9	consistent with his own DCF results, and it's
9	Dr. Booth recognizes that himself at page 33	10	kind of doesn't even comply with logic
10	of his report, and the capital asset pricing		because it's proposing a declining cost of
11	model requires judgment on three important	11 12	equity at the same time that the markets tell
12			
13	variables; the market risk premium, the beta,	13 14	us the cost of equity is up. So Dr. Booth's result, his Cap M result of 7.75 percent is
14	or the relative adjustment for risk for a low risk utility, and the risk free interest rate.		
15	-	15	heavily weighted by his own judgmental
16	If you underestimate any of those inputs, you will necessarily get a low results. The	16	considerations, is inconsistent with all of the other analysis and results. So I submit
17	will necessarily get a low results. The output of the model is only as good as the	17	it's not his Cap M result does not provide
18	· · ·	18	
19	inputs that go into it. Dr. Booth himself	19	any meaningful assistance to the Board in its deliberations concerning the appropriate cost
20	said if you put garbage in, you'll get garbage	20 21	of capital for Newfoundland Power.
21	out. Now Dr. Booth recently told the British Columbia Utilities Commission he		So if you take those three propositions,
22		22	then you've got to ask yourself, well, okay,
23	was having kind of a candid discussion with	23 24	where do we go next. What the Board needs to
24			
24 25	the Chairman, it's worth reading in the exhibit we filed, that the market risk premium	24	do next is apply sound public utility policy

Nove	mber 10, 2009	Multi-Pa	age	NP's 2010 General Rate Application
	Ι	Page 29		Page 31
1	and its own existing policies. There's no	1	e	evidence that's now before it in this rate
2	precise number for the reasonable rate of	2	C	case on cost of capital issue.
3	return on equity. As the Board has previousl	y 3		Before leaving the cost of capital issue,
4	recognized, there's a range of reasonablenes	•	Ι	would like to say a few words about those
5	as to the appropriate return on equity, and	5		binders of documents on the US companies that
6	this Board has essentially adopted a range of	f 6	r	ny friend, the consumer advocate, has tried to
7	about 75 to 80 basis points as the reasonable		ľ	nake so much out of. First of all, how does
8	range of the cost of equity, and selecting the	8	t	he issue arise, how do we get into these
9	midpoint of that range is a reasonable	9	ł	binders. It arises because an equity risk
10	approach in establishing the cost of equity	10	ľ	premium based DCF test or analysis, or a
11	for rate setting purposes. That's what the	11	0	lirect DCF analysis, requires a group of
12	Board does. It then combines that with the	12	ι	itilities of comparable low risk investment.
13	embedded cost of debt, and the result produc	ces 13	•	You got to have something to compare it with.
14	a range of rate of return on rate base that	14	I	However, being a utility of comparable
15	gives you plus or minus 18 basis points.	15	i	nvestment risk is not the same thing as being
16	That's how you get the range.	16	8	a utility with the same operating
17	So the Board then has to exercise its	17	C	characteristics as another utility. All the
18	judgment as to where that appropriate 75 to	80 18	C	cost of capital witnesses have said, including
19	basis point range is going to fall, bearing in	19	Ι	Dr. Booth, each company will have its own
20	mind that the evidence before you suggests	s 20		operating characteristics. You're not going
21	that the range of reasonable recommendatio			o find another Newfoundland Power, just like
22	in this case falls within that range of about	22	y	you'll never find another Duke Energy or
23	9.8 percent to 11 percent, a range of about	23	2	another Fortis Alberta.
24	120 basis points.	24		Ms. McShane and Mr. Cicchetti were
25	Now I take it one step further because my	25	e	extensively cross-examined and each
	Ι	Page 30		Page 32
1	friend, the consumer advocate, suggests that	-	Ċ	lemonstrated their substantial knowledge of US
2	Ms. McShane's comparable earnings analy			itilities. They repeatedly made the point
3	upon which she placed 25 percent rate shou			hat you cannot simply look at one isolated
4	be rejected because it hasn't been used by	4	C	operating characteristic of a utility. One
5	Canadian regulators, and Mr. Cicchetti tool	k 5		nust consider how an investor would consider
6	some issue with that, and I don't want to tak			he overall investment risk of the company.
7	time to debate that point, I simply observe	7		Each of the witnesses repeatedly affirmed the
8	that the result of eliminating consideration	8		comparability of their respective samples, and
9	of the comparable earnings test would be to	9		no witness ever said that any of these
10	reduce Ms. McShane's recommendation to:	<b>5</b> 0. 10		pecific companies used in their samples were
11	percent. So that would then compress this	11	r	not comparable.
12	range of reasonableness that you got to	12		Mr. Cicchetti was asked by the consumer
13	approximately 9.8 percent to 10.75 percent	, 13	8	advocate to provide a DCF calculation using a
14	which starts to get very close to the range	14	S	small subset of the specific utilities from
15	that the Board has adopted of its 75 to 8	0 15		is original group. The problem with using
16	percent, 80 basis points range of	16		such a small sample is the results become
17	reasonableness. So at the end of the date,	17	s	subject to statistical anomalies of that small
18	the appropriate range of reasonableness is a	18	Ę	group. Mr. Cicchetti never department from
19	matter of regulatory judgment, and the Boar	rd 19	ł	nis position that his original sample was the
20	then should establish that appropriate range	20	r	nost appropriate for his DCF analysis. The
21	of reasonableness from the evidence before	you 21	г	appropriateness of using US companies as
22	and set the 2010 cost of capital accordingly,	22	r	easonable comparators is demonstrated by two
23	and that, in my respectful submission, is the	23	C	other important pieces of evidence before you.
24	approach which the Board reasonably an	d 24		The first is the evidence of Dr. Booth.
25	logically should follow as it assesses the	25	Ι	Dr. Booth acknowledged that unlike Ms. McShane

Noven	nber 10, 2009	Multi-	Page	<sup>4</sup> NP's 2010 General Rate Application
	I	Page 33		Page 35
1	and Mr. Cicchetti, he didn't follow US		1	formula is not accurately reflecting the
2	utilities. However, Dr. Booth had sufficient		2	appropriate return on equity.
3	confidence in the comparability of US		3	It's been accepted by all of the cost of
4	utilities that he himself used the Standard		4	capital experts that financial market
5	and Poor's sample of US utilities as his		5	conditions which existed in late 2008, at
6	comparator group for his own DCF analysi	s	6	least through to the spring of this year, were
7	which he used as his reasonable check. Max	ny	7	such that the trigger for a review of the
8	of the companies in his sample are the same	e	8	formula was met. The conditions for review
9	companies in the samples by Ms. McShane	and	9	undoubtedly existed when Newfoundland Power
10	Mr. Cicchetti. Certainly Dr. Booth, he's a	1	10	filed its application in May, and because of
11	professor of finance, would not have used U	IS 1	11	the continuing low returns on long Canada
12	utilities in his DCF analysis to check	1	12	bonds, the formula is still not accurately
13	reasonableness if he thought the use of US	1	13	reflecting the appropriate return on equity
14	utilities is going to give an unreasonable	1	14	today. Currently the formula would yield a
15	result, so obviously he used them, he must	: 1	15	return on equity of less than 8.5 percent,
16	have had confidence that using them is goin	ig 1	16	while the evidence, as I discussed earlier,
17	to give a reasonable check.	1	17	would clearly indicate that the cost of equity
18	The second point is that Moody's in	1	18	has risen and that the appropriate return of
19	assessing Newfoundland Power's risk profil	le,	19	equity falls somewhere in that 9.8 to 11
20	compares the company to a peer group o	f 2	20	percent range. So what to do.
21	utilities which is predominantly made up of	US 2	21	Now this Board is not the only regulator
22	operating companies, and so put simply, the	e 2	22	that's grappling with that question. The
23	consumer advocates rhetoric on this point	2	23	National Energy Board has already concluded
24	doesn't make up for the lack of evidentiary	. 2	24	that it should discontinue the use of its
25	basis to challenge the comparator group	2	25	automatic adjustment formula, and other
	H	Page 34		Page 36
1	selected by Ms. McShane, Mr. Cicchetti, and	nd	1	regulators are considering the matter.
2	his own witness, Dr. Booth, for their		2	The essential difficulty is that there's
3	respective DCF analysis. If you're going to		3	significant uncertainty as to the future
4	challenge it, you've got to have evidence fro	om 🛛	4	relationship between the return on long Canada
5	somebody to say they're different, and nobo	dy	5	bonds and the appropriate return on equity.
6	has done that.		6	Mr. Simmons, the Board's counsel, sought
7	So Mr. Chairman, those are my submissio	ons	7	guidance from the experts about revising the
8	on the cost of capital directly itself. I do		8	formula and got a wide range of divergent and
9	want to say a few words about the automati	ic	9	very tentative suggestions. Currently no one
10	adjustment formula. Newfoundland Power	has 1	10	has enough visibility on the future
11	proposed discontinuing the use of the formu	la, 1	11	relationship among the key components of the
12	as we go forward. Since 2010 is a test year,	1	12	formula to put forward a proper proposal to
13	the formula would not be used to set the	1	13	revise the automatic adjustment formula.
14	return on rate base for 2010, in any event.	1	14	Certainly Newfoundland Power does not pretend
15	The Board considers the evidence on all of t	he 1	15	to be able to do so at this time.
16	2010 forecast costs, including the forecast	1	16	So what we've done is we've proposed
17	cost of capital. The Board then decides,	1	17	discontinuing the operation of the formula to
18	based upon the evidence before it, what is th	ie 1	18	current time. The Board can then revisit this
19	appropriate cost of capital for the test year.	1	19	issue at whatever time it considers
20	The issue is whether to discontinue the use of	of 2	20	appropriate, and if it considers it necessary
21	the formula in 2011 and beyond, assuming the	hat 2	21	to do so. That will allow time hopefully for
22	2011 is not itself a test year. The Board	2	22	the financial markets to stabilize, to see
100	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	I.		

23

24

25

23 recognized in its original 1998 order that 24 there could be changes in financial market conditions which would suggest that the 25

what other regulators choose to do, and to

enable the stakeholders before the Board to

consider what, if anything, should be done.

Nover	nber 10, 2009	Multi-Page <sup>1</sup>	M NP's 2010 General Rate Application
	Ι	Page 37	Page 39
1	So that, Mr. Chairman, Commissioners, is	1	to say, Mr. Chairman, frankly it is not good
2	our submission with respect to the use of the	2	enough for the consumer's witness, Mr. Todd,
3	automatic adjustment formula, discontinuing	3	to simply get on the stand and suggest that
4	its use at this time until we get some	4	the matter should be further deferred and the
5	stability and certainty as to conditions going	5	company should be sent off to study some ill-
6	forward.	6	defined alternative that would see the change
7	Next I turn to the issue of other post	7	to accrual accounting and the amortization of
8	employment benefits, or OPEBs. Now this issue	8	the traditional obligation dealt with
9	has been before the Board on a number of	9	together.
10	occasions since 2003. The company was	10	Deferral of the change to accrual
11	requested by the Board to bring forward a	11	accounting has several difficulties. First,
12	proposal to move to the accrual method of	12	accrual accounting provides a better matching
13	accounting for OPEBs. In 2008, consideration	13	of costs with the provision of service.
14	of that proposal was deferred to this general	14	Staying on the cash methodology continues to
15	rate application because in 2008 electricity	15	defer today's costs out into the future to be
16	prices had been driven up by the high cost of	16	dealt with by tomorrow's rate payers. The
17	fuel at Holyrood. Since that time, those fuel	17	transitional obligation would continue to grow
18	prices have declined and the price of	18	by approximately 6 million dollars a year, and
19	electricity has moderated. Now accounting for	19	the second problem is deferred until when.
20	OPEBs on the accrual basis is now clearly the	20	There will never be a perfect time to deal
21	mainstream regulatory practise in Canada.	21	with this issue. Currently oil prices are
22	Virtually all other Canadian utilities now use	22	relatively stable, but where are they going to
23	accrual accounting for OPEBs, including	23	go in the future? I don't know the answer.
24	Newfoundland and Labrador Hydro. Even Mr	. 24	Hydro may be back filing a general rate
25	Todd, the consumer advocate's expert,	25	application in 2010, and Newfoundland Power
	Ι	Page 38	Page 40
1	acknowledged that the accrual basis for	1	has its own costs which are being discussed
2	accounting for OPEBs was appropriate.	2	going out into 2011.
3	The company has put forward a balanced	d 3	There's been much discussion of the fact
4	approach designed to mitigate the immedia		that Newfoundland Power is conducting a
5	rate impact on customers. The company h	as 5	benefits review, but as Ms. Perry has
6	proposed to move to accrual accounting in	n 6	testified, the extent of any changes and any
7	2010, but deferring consideration of the	7	cost impacts from that review are unknown at
8	transitional obligation to the next general	8	this time. If there are changes, they'll be
9	rate application. If we put it all together	9	reflected in future rates, and that will be
10	now, all in now, that would require a rate	10	the case whether we're on the cash method of
11	increase of approximately 2.2 percent, while	e 11	accounting or on the accrual method of
12	the company's proposal limits the immedia	ite 12	accounting. The accrual method adjusts for
13	rate impact to approximately 1.3 percent. it	13	changes annual and continually trues up. As
14	also has the benefit of freezing the	14	both she and Mr. Ludlow explained, it would
15	transitional obligation, which would otherwi	ise 15	not be appropriate to reduce benefits or
16	continue to grow by approximately 6 to 7	16	impose additional costs on existing retirees,
17	million dollars a year.	17	and I'm pleased to see the consumer advocate
18	The consumer advocate has now had the	e 18	now seems to accept that proposition since he
19	company's proposal with respect to OPEBs f	for 19	now suggests only a prospective forward change
20	several years, since we originally filed the	20	in OPEB entitlements at page 68 of his
21	last general rate application, and has had	21	submissions. With respect to current
22	this specific proposal since May, yet the	22	employees, any changes are going to require
23	consumer advocate brought forward no	23	notice, may require transitional arrangements,
24	evidentiary basis supporting any alternative	24	and may result in short term costs as Ms.
25	proposal to deal with the OPEB issue. I have	25	Perry explained, and the whole process

Nove	mber 10, 2009 Mu	ılti-Page <sup>T</sup>	<sup>M</sup> NP's 2010 General Rate Application
	Page		Page 43
1	involves collective bargaining with our units,	1	range of variances. Indeed the evidence
2	and at the end of the day there's no benefit	2	discloses that the cost actually borne by rate
3	to rate payers in reducing OPEB costs if the	3	payers falls significantly below that 50th
4	reduction is offset by other costs, such as	4	percentile. The consumer advocate has offered
5	increased salaries. So that's still a work in	5	no evidence that Newfoundland Power's
6	progress going forward, the benefits review.	6	executive compensation pay policies are
7	So, Mr. Chairman, we believe that the	7	unreasonable. The structure of Newfoundland
8	Board should adopt the company's proposal with	8	Power's executive compensation arrangements
9	respect to accrual accounting effective	9	have not changed since 1998, and as Mr. Ludlow
10	January 1, 2010, and then defer consideration	10	has indicated, over the past decade the
11	of the transitional obligation to the next	11	proportion of executive compensation to total
12	general rate application. That's a balanced	12	labour costs has not materially changed. It's
13	and constructive approach.	13	essentially the same. So Newfoundland Power
14	Next a quick word on operating costs, and	14	submits that its forecast 2010 operating
15	I won't say very much. Grant Thornton	15	expenses are reasonable and should be approved
16	reviewed them in detail and found nothing that	16	by the Board.
17	would indicate that the 2010 forecast	17	Mr. Chairman, there were a group of other
18	operating expenses are unreasonable on an	18	issues raised by the consumer advocate, and
19	overall basis. Mr. Smith's evidence was that	19	I'll deal with each of them very briefly.
20	since 2004 controllable operating costs have	20	First with respect to inter-corporate
21	increased by only 4.5 percent. That's a	21	transactions. That's really providing
22	pretty good record. There's no evidence on	22	hurricane relief and secondments at fully
23	the record that any of Newfoundland Power's	23	embedded cost without additional markup. That
24	2010 forecast operating costs are	24	has been accepted regulatory practise. It is,
25	unreasonable. Newfoundland Power continues to	25	in fact, a win-win situation for both
	Page	42	Page 44
1	operate efficiently, ensuring an appropriate	1	customers and the utility. With respect to
2	balance between cost and service, because we	2	hurricane relief, it's simply the right thing
3	not only have got to provide efficient	3	to do to assist others if we can do so without
4	reliable service today, we must be ready to	4	additional cost to ourselves, and not only is
5	provide that service to our customers in the	5	it without additional cost to ourselves, the
6	future, and Mr. Ludlow and Mr. Smith have	6	utility recovers the fully embedded cost of
7	described the steps that the company is taking	7	those employees. As Mr. Smith testified, when
8	to manage its workforce demographics through	8	we need assistance, other utilities, including
9	its apprenticeship program to ensure that it	9	other Fortis utilities, will assist
10	has the skilled workers to continue to service	10	Newfoundland Power in the same way. Just
11	our customers in the future.	11	imagine the disruption that would be caused to
12	Now the consumer advocate raised the	12	our customers and to the provincial economy,
1		1	

13 issue of Newfoundland Power's executive 13 14 compensation. So as a result, we filed an 14 15 expert report from Mr. Aboud and he came and 15 testified. Mr. Aboud is from the HAY Group, 16 16 17 and his report first of all confirms that 17 Newfoundland Power's executive compensation 18 18 19 continues to follow the principles already 19 approved by the Board. It confirms that it's 20 20 21 reasonable for Newfoundland Power to use the 21 22 Canadian Commercial Industrial Group as the 22 appropriate comparator, it confirms the use of 23 23 the 50th percentile level, and it confirms 24 24 25 that the pay values are within the normal 25 as a whole, if we were to be struck by an event like the Quebec ice storm. Similarly, secondments are a win-win situation in that they provide valuable experience, while recovering fully embedded costs for providing those employees. So that's the first issue.

The second issue raised was the amortization of regulatory costs from this hearing, and that's really a matter of regulatory judgment for the Board. As a matter of principle, the regulatory costs should be amortized over the likely period between GRAs. The evidence discloses that the

Nove	mber 10, 2009	Multi-Page	<sup>TM</sup> NP's 2010 General Rate Application
	Pa	ge 45	Page 47
1	rates from this GRA may not be in effect for	1	matters, including the creation of the PEVDA
2	more than a year. There are a large number of	2	account, which were agreed with the consumer
3	other amortizations that will expire next	3	advocate and these are set out in Section 6 of
4	year, and at a minimum, an application	4	the Settlement Agreement. I'll just put that
5	relating to those expiring amortizations will	5	section on the screen for you. The rationale
6	be necessary in 2010. So it will be useful to	6	for the operating of the PEVDA account were
7	have this amortization expire with all the	7	explained by Ms. Perry in her testimony. The
8	others so that the Board can consider all of	8	remaining items are relatively
9	those amortizations together as a matter of	9	straightforward. I don't intend to discuss
10	regulatory efficiency. At the end of the day	10	these items further at this time, unless the
11	on this issue, it's a matter of regulatory	11	Board has any questions. Our written
12	judgment for the Board.	12	submissions outline the evidentiary basis
13	The Kenmount Road issue, the piece of	13	supporting the Board's approval of these items
14	property, the accounting for the sale proceeds	14	where such approval by the Board is required.
15	for that piece of land has been dealt with in	15	Mr. Chairman, I'd like to just speak very
16	accordance with the existing regulatory	16	briefly about the question of the timing of
17	accounting practise. It's important to note	17	the Board's order which has arisen because
18	that the property sold was physically part of	18	there's some uncertainty. Under the Public
19	Newfoundland Power's Kenmount Road property.	. 19	Utilities Act, of course, the utility is
20	Because of its size and its location, as Ms.	20	entitled to earn its just and reasonable
21	Perry explained, it couldn't practically be	21	return on an annual basis, and, of course, the
22	sold to anybody except to the adjoining owner,	22	evidence is pretty clear that next year on its
23	and until the adjoining owner wished to buy	23	current rates, Newfoundland Power will not
24	it, as a matter of law, it simply remained	24	have an opportunity to earn its just and
25	used and useful as part of the company's	25	reasonable return, it's forecast to be 6.45
	$\mathbf{Pa}_{i}$	ge 46	Page 48
1	Kenmount Road property. This is not a case,	1	percent. So that the timing of the Board's
2	as suggested, for example, in the consumer	2	order is obviously a matter of some
3	advocate's authorities, he has one from	3	importance. Practically, for the company to
4	California, that the utility needed to be	4	implement changes in rates for January 1st, it
5	incented not to engage in real estate	5	would need to receive the Board's order in
6	speculation. Well, that's not Newfoundland	6	about a month's time from today. Newfoundland
7	Power, we don't engage in real estate	7	Power knows and acknowledges that it may not
8	speculation. The proceeds were properly	8	be possible for the Board to issue its final
9	accounted for in accordance with the company	/'s 9	detailed reasons within that time period, and
10	existing code of accounts, and no retroactive	10	if that turns out to be the case, if it's not
11	alterations are necessary or appropriate to	11	possible for the Board to get out its fully
12	deal with that issue.	12	developed order and all of its reasons by that

13

14

15

16

17

18

19

20

21

22

23

24

25

13 The Mobile River issue, as I said in my opening comments, this matter is not really 14 15 properly before the Board in this proceeding and shouldn't be considered. The company will 16 17 be required to apply to the Board under Section 48 of the Public Utilities Act if 18 19 there is to be any transfer of the Mobile River undertaking. If that should occur, then 20 21 that'll be the appropriate time to deal with 22 any issue which arises, and until that time 23 the issue is both hypothetical and premature. 24 Mr. Chairman, as I pointed out in my 25 opening comments, there are a number of

order is obviously a matter of some importance. Practically, for the company to implement changes in rates for January 1st, it would need to receive the Board's order in about a month's time from today. Newfoundland Power knows and acknowledges that it may not be possible for the Board to issue its final detailed reasons within that time period, and if that turns out to be the case, if it's not possible for the Board to get out its fully developed order and all of its reasons by that time, then there appear to be probably three alternatives that the Board can reflect on. The first would be to issue its final order with limited or abbreviated reasons with more extensive reasons to follow if the Board wishes then to have more extensive reasons. So that's certainly one option available to the Board. The Board could consider issuing an interim order, kind of in advance of its final order, or if necessary, Newfoundland Power can apply for interim relief for January 1st, and I just thought we'd frame up for you

those seem to be, at least to us, the three

Nove	mber 10, 2009	Multi-	Pag	ge <sup>TM</sup> NP's 2010 General Rate Application
	Р	age 49		Page 51
1	possible ways of proceeding that the Board	l I	1	will we have a break, or what do you want to
2	will need to consider if you get to the stage		2	do?
3	that there's a timing difficulty in getting		3 N	IR. JOHNSON:
4	the order out.		4	Q. I'm prepared to go if you want.
5	Finally, Mr. Chairman, I'm almost at the		5 C	HAIRMAN:
6	end, just a quick comment on process. This		6	Q. Carry on, sir.
7	general rate application was somewhat longe	er	7 N	IR. JOHNSON:
8	than our last general rate application, but it		8	Q. Okay, thank you. Mr. Kelly has been
9	has still been much shorter and more efficien	t	9	attacking my rhetoric and he hasn't heard it.
10	than general rate applications of a decade or		10	I mean, I have provided a brief, I cannot do
11	so ago. The negotiation process did resolve		11	what I did in the brief, and I'll tell you
12	some important issues, and certainly helped,		12	that the brief was our very considered opinion
13	at least to streamline the hearing process		13	on these issues, with all references to
14	before you. I think we're in day nine, if my		14	transcripts, and I'm afraid I will not be able
15	accounting is correct. Newfoundland Powe		15	to do justice today, but what I will be able
16	remains committed to facilitated negotiations		16	to do is give an outline and respond to Mr.
17	as part of the regulatory process, and we'd		17	Kelly's brief to some degree, something I
18	certainly like to thank Mr. Johnson, Mr.		18	didn't have a chance to do and to see if I
19	Earle, and Mr. Simmons, for their		19 20	could shed any further light on the issues
20	participation and assistance in that process.		20	without repeating what was in the brief. Mr. Kelly is absolutely correct. Both of us said
21 22	Finally, Mr. Chairman, I'm at the end of my submissions. I'd like to on behalf of		21 22	at the beginning that it's the automatic
22	myself, Mr. Hayes, Newfoundland Power,		22	adjustment formula and the cost to capital
23	like to thank the Board, the Board's staff for		23 24	which is front and center in this. That
24	their cooperation and patience throughout the		24 25	hasn't changed through all of this, and your
	î	age 50		Page 52
1	entire application process and throughout this	age 50	1	role is an economic regulator, and the role is
2	hearing. Thank you very much, Mr. Chairman,		2	to achieve an appropriate balance between the
3	Commissioners.		3	shareholders of this company and the
	IAIRMAN <sup>.</sup>		4	customers, as this Board has a tradition of
5	Q. You should thank you computer man too, boy, h	e	5	doing, and I'll tell you right off the start
6	did a good job.		6	that I completely agree with what Ms. McShane
	ELLY, Q.C.:		7	had to say in 2007. When we put that evidence
8	Q. Thanks to Mr. Comerford.		8	before her, she said that the regulatory
9 CH	IAIRMAN:		9	framework is frequently viewed as the most
10	Q. I'm going to recommend he be put on that bonus	s 1	10	significant aspect of risk to which investors
11	list that all the big top guns get. Would he		11	in a utility are exposed. She was correct
12	like that?	1	12	then, she is correct today. She said that
13 KE	ELLY, Q.C.:	1	13	enlightened regulation will mitigate risks
14	Q. I'll make sure that that recommendation is	1	14	that are substantially beyond management's
15	referred, Mr. Chairman, to the appropriate	1	15	control and provide fair compensation for
16 CH	IAIRMAN:	1	16	risks that are left with management. She
17	Q. That'll be at the top of the decision, you	1	17	could not have been more correct. That is why
18	know. I guess, next do we have questions or	1	18	it was necessary to investigate in some detail
19	will we go to Mr. Johnson and come back to	1	19	what these utilities were in these binders.
20	questions afterwards?	2	20	Now Newfoundland Power, the fact is that
21 MH	R. JOHNSON:	2	21	they have been left with precious little risk,
22	Q. Whatever the Board prefers.		22	very little risk, so their return must reflect
	IAIRMAN:		23	that. That's only fair. With respect to my
24	Q. My preference is to hear Mr. Johnson, and then		24	friend's at Newfoundland Power, the mistake
25	I mean, I've got some questions. I guess,	2	25	Newfoundland Power is making is that they see

Noven	nber 10, 2009	Multi	-Page <sup>TN</sup>	<sup>1</sup> NP's 2010 General Rate Application
	]	Page 53		Page 55
1	the myriad of regulatory mechanisms that ha	-	1	complete disregard of the interests of the
2	been extended to Newfoundland Power over			others. These are the principles that
3	years as not transferring risk to the		3	permeate the discussion of each of the issues
4	customers, but that is not the case. Like the		4	remaining in this case to be decided by the
5	PEVDA, the pension expense uncertainty doe	sn't	5	Board.
6	disappear. When the uncertainty is taken of	f	6	I would like first to focus in for a
7	Newfoundland Power's lap, the uncertainty	' is	7	moment on the cost of capital as its been
8	just passed over to 230,000 odd customers, a	and	8	presented in Newfoundland Power's brief. They
9	if you don't recognize that as a risk		9	make a statement at page 8, which is a crucial
10	transfer, and I have serious reason to believe	e	10	sort of statement, and they say that, "The
11	that Newfoundland Power doesn't view it a	is a	11	depths of economic analysis, methodological
12	risk transfer, well, then you find it		12	scope, and breadth of comparative data,
13	difficult to understand why customers need			underpinning Ms. McShane's recommendation,
14	get some benefit out of being passed all thes	se		quality if to be given the greatest weight by
15	risks.			the Board in its determination of a fair
16	You'll note in Newfoundland Power's bri			return on equity for Newfoundland Power in
17	when they refer to the establishment of the			2010". That is nothing but a broad conclusory
18	PEVDA, there's no need to go there, but at			statement. It's words on a page. Look at the
19	page E3, lines 13 to 14, they say the		19	idea that her economic analysis affords a
20	uncertainty of pension expense forecasting i		20	greater weight to her report before this
21	current financial market conditions presents			Board, and to her evidence before the Board.
22	potential risks for both the company and its		22	With all due respect to Ms. McShane, where is
23	customers. They could have also added to			the economic analysis. I mean, I have looked
24	that, so what we are going to do is transfer		24	at her report. It's worth your while to look
25	all of that risk to our customers. Now that's		25	at the Table of Contents in Ms. McShane's
	J	Page 54		Page 56
1	how these accounts operate, and we've see	en	1	report. There is precious little identified
2	through CA-NP 189 the types of amounts that	ıt 🛛	2	in the Table of Contents that gets into what
3	we're talking about, which have been ver	-	3	the economic analysis is. It's basically
4	considerable back in '04, '05, '06, '07, had		4	bereft of economic analysis.
5	that account been put in place. These		5	Mr. Cicchetti's report, I think he spends
6	regulatory accounts, the regulatory		6	a page or two at the most talking about
7	supportiveness in this regime, contribute to		7	economic analysis. The only economic
8	this very low risk environment and that will		8	analysis, and certainly the economic analysis
9	only provide benefits to the customers that I			that had the more substance to it, it was
10	represent if the risk adjusted return reflects			clear to anybody who was in this hearing, came
11	this lower risk that's left with the company,			from Dr. Laurence Booth, from the Rotman
12	and the PEVDA is a changer in this company		12	School of Management, who was called by me.
13	risk profile.			His report has a section called "Financial and
14	The management the shareholders of			Economic Outlook". It runs from page 8 to 30.
15	Newfoundland Power, are to be provided f			The very first thing his report looks at is
16	compensation for the risks that are left with			the current economic and capital market
17	them, no more, no less, and that's in keeping	-		conditions. He addresses what the current
18	with the cost of service principle. The other			market conditions are at present. He
19	key principle is that the applicant bears the			discusses that for eight or nine pages, he
20	onus to show the reasonableness and pruder	-		discusses the outlook for inflation, he
21	of its test year expenses. That's a second			discusses the interest rate forecast, he
22	fundamental principle. The third is that the			discusses what the recent state of capital
23	regulation of utilities is there to benefit			markets has been, he discusses how the state
24	both the customer and the utility, with			of the economy affects profits and the capital
25	neither set of interests being emphasized in		25	market. He refers to the credit rating agency

Nover	nber 10, 2009	Multi-Page <sup>1</sup>	M NP's 2010 General Rate Application
	Pa	ge 57	Page 59
1	and their contributions to the financial	1	another way to use DCF and advise the Board,
2	crisis that occurred, he discusses where we	2	would she get more weight. I mean, these are
3	are in the business cycle, he discussed	3	statements that do not hold up to serious
4	whether data on profitability has implications	4	scrutiny.
5	for the fair ROE. He points that for the	5	What you have to consider is whether Ms.
6	whole period from 1988 to 2008, the average	6	McShane gave appropriate weight to the
7	Stats Canada corporate ROE was 9.1 percent,	7	appropriate test and whether what she had to
8	and the median was 9.88 percent. It's Dr.	8	say was useful and hung together, and I, with
9	Booth's evidence that has the depth of	9	all respect, do not think that it did. Rather
10	economic analysis, not Ms. McShane, and	10	interestingly, it's the Cap M that Dr. Booth
11	certainly not Mr. Cicchetti.	11	uses that the TQM decision says, yes, that's
12	The next statement is even harder to	12	the one we think reflects a fair return for
13	understand, and that is that Ms. McShane's	13	utilities. I mean, those are the facts. I'm
14	methodological scope underpinning her	14	not making that up. It's interesting,
15	recommendation qualifies it to be given the	15	Commissioners, that even if even if you
16	greatest weight. Now Commissioners, that	16	were to say, okay, Ms. McShane, we're going to
17	would be to suggest, I presume, that Ms.	17	accept your adjusted betas, and even if you
18	McShane's use of comparable earnings some	how 18	were to say I'm going to accept the 6.75
19	would entitle her to extra, like, bonus points	19	percent market risk premium that has her up in
20	or something before this Board. That is a	20	the upper bubbles of Dr. Booth's survey, you
21	ridiculous assertion. This is a test that not	21	would still - you would still get to 8.75
22	only has it not been accepted by the Canadian	22	percent, plus she has to add a flotation of 50
23	regulator in years, it's a test that Dr. Booth	23	basis points. So what does that tell you.
24	does not teach to his students as a valid	24	You know what it tells me; it makes no wonder
25	estimation technique, and it's one that Mr.	25	she's got to use the breadth of methodological
	Pa	ge 58	Page 60
1	Cicchetti says has no place in this	1	scope that she uses because it's the only way
2	proceeding. Now how in the world can you us	se 2	on Heaven's earth that you can get to the type
3	that as part of the basis for giving her extra	3	of numbers that she recommends for
4	weight. Perhaps then it's her methodological	4	Newfoundland Power, because even if you accept
5	scope advantage by the fact that she uses	5	her huge market risk premium, accepts her
6	these adjusted betas. She takes the raw or	6	adjusted betas, you just don't get there.
7	McShane beta, as she put it in her evidence,	7	Now in our view, the suggestion as well
8	and then somehow grosses it up to .65 to .70.	8	that it's the breadth of comparative data -
9	That can't be surely what entitles her to	9	this is the third thing that Newfoundland
10	further weight because we know from the reco	ord 10	Power says, "The breadth of comparative
11	that that has never been accepted either by a	11	underpinning Ms. McShane's recommendation that
12	Canadian regulator, and most recently it was	12	also qualifies her evidence to be given the
13	said by the NEB in the TQM decision, which for	r 13	greatest weight in view of Newfoundland
14	the record is at CA-NP 201, that they don't	14	Power". Now presumably this is where the
15	buy the premise that these utilities betas	15	heavy reliance on the US data comes in. Not
16	revert one, and they said for that reason we	16	only does Newfoundland Power and Ms. McShane
17	don't put weight on adjusted betas. So surely	17	expect the Board to apply this US ROE data
18	Ms. McShane can't get marks for that.	18	from these US companies, but they tell the
19	So that's two of the methodologies that's	19	Board that it should be applied without need
20	been discredited. Then we have McShane's u		to make any adjustment whatsoever. I mean,
21	of the DCF in her US data. She uses the DCF	21	that is a rather bold assertion. In other
22	once with the US data, and she turns around	22	words, Newfoundland Power does not wish for
23	again and uses it again as part of her risk	23	this Board to be spending any time looking at
24	premium analysis. I mean, it begs the	24	the details of these US companies. Actually,
25	question if Ms. McShane were to come up wi	th 25	Newfoundland Power is a bit dismissive to me

Nover	nber 10, 2009 M	Iulti-Page <sup>T</sup>	M NP's 2010 General Rate Application
	Page	e 61	Page 63
1	in their brief because they say things like,	1	differences can be understood and accounted
2	well, much time in the hearing was devoted to	2	for. They're of no assistance to the Board on
3	discussing specifics of these companies. I	3	that. They just say accept it, apply it,
4	mean, that speaks for "you wasted our time".	4	don't adjust it.
5	I didn't waste your time, Commissioners,	5	Dr. Booth, he testified I thought he
6	because I do not think that this Board should	6	did a tremendous job before the Board. He was
7	be flying at 10,000 feet when its determining	7	clear, he was cogent, responsive, and he
8	whether these companies are comparable to the	8	indicated to this Board that he's taught
9	Newfoundland Power situation, and that's	9	international finance at the University of
10	exactly what we would have been doing had we	e 10	Toronto for fifteen years, and he said it's a
11	not had a sensible discussion about what these	11	basic, you cannot take either interest rates
12	US companies are, what are their non-regulated	12	or fair rates of return from one market and
13	operations, what sort of accounts do they	13	apply them to another without making serious
14	have, where do they carry on business, is	14	adjustments. I think that that is only
15	their regulation supportive, the types of	15	commonsense.
16	things that equity investors actually care	16	Let's put it this way, Commissioners.
17	about. Otherwise, all we would have been told	17	Let's say you have amassed \$100,000.00 and
18	is that, yeah, they're all pretty much rated	18	you're looking to put some money away for your
19	the same way, let's get on with it. That's	19	retirement purposes. Now you're looking at
20	clearly what Mr. Cicchetti's view came to be	20	Newfoundland Power. It has the benefit of a
21	during the hearing, and I don't believe, with	21	rate stabilization account, municipal tax
22	all greatest respect, that the Board should	22	increases get picked up through the rates
23	accept, without testing in any serious or	23	every July, weather normalization, energy
24	meaningful way, the evidence emanating out of		supply cost variance reserve accounts,
25	these witnesses US samples. This is why I	25	elasticity allowance factors, a forward
	Page	e 62	Page 64
1	find it interesting that I say that the onus	1	looking test year, pre-approval of capital
2	is on Newfoundland Power to establish to you	2	budgets, a PEVDA, an excellent competition
3	why no adjustments need be made to this US	3	profile, no exposure to industrial customers,
4	data, and I find it interesting that the	4	and it carries on under a regulatory construct
5	National Energy Board in its TQM decision at	5	that Mr. Cicchetti described as exceptional
6	page 68, for the record, stated that the Board	6	and phenomenal in terms of its regulatory
7	would have benefited from additional	7	supportiveness. On top of that, Newfoundland
8	information on the comparability of US LDCs	8	Power is a T & D type of utility which is
9	with TQM. I mean, this is precisely the type	9	generally seen to be the least risk among the
10	of things that regulators have to be	10	electric utilities, and Newfoundland Power's
11	interested in, and we believe that this Board	11	parent, Fortis, as I indicated in my brief,
12	has been provided with the type of information	12	has indicated that the single biggest business
13	that it can benefit from in determining	13	risk is regulatory risk. They say it right in
14	whether this US data can be used without	14	their 2000 annual report. Now I ask you, if
15	adjustment.	15	you were to divide up your \$100,000.00 into
16	TQM also said that they found that the US	16	several \$10,000.00 lots, and you want to
17	companies were informative, but they also said	17	ensure yourself of making a return of 6
18	that risk differences between Canada and the United States can be understood and accounted	18	percent, I don't think you'd have much worry -
19		19	I just use that figure, I don't think you'd
20 21	for. That's what they said, they can be understood and accounted for. So Ms. McShan	e 20 21	have much worry about Newfoundland Power letting you down because they don't let you
22 23	and Mr. Cicchetti, they do not recognize that there is any risk difference between carrying	22 23	down, they've got so many protections. Now you think about putting it in SCANA, FPL, or
23 24	on operations in Canada and the United States.	23 24	Dominion, all these US vertically integrated
24 25	So it's not much point asking them how these	24 25	utilities with these non-regulated sides, et
23	so it's not much point asking them now these	23	Dece 61 Dece 64

Noven	nber 10, 2009 M	lulti-Page	M NP's 2010 General Rate Application
	Page	e 65	Page 67
1	cetera. Think about FPL where there's	1	heard Dr. Booth say you can't take them
2	political uncertainty, where the Governor is	2	without making adjustments, and I'm wondering
3	getting rid of the Commissioners if they were	3	what is Newfoundland Power getting at with
4	to vote in favour of an increase for the	4	that type of statement. I mean, it seems to
5	utility. You have SCANA in South Carolina,	5	me that Newfoundland Power is forgetting that
6	600,000 customers is what South Carolina	6	this Board, like the NEB, is a specialized
7	Electric and Gas has, and they are in the	7	tribunal which is charged with determining a
8	midst of a share of a nuclear project of 4. 5	8	proper return for Newfoundland Power, and
9	billion dollars, to the point that it's been	9	because Ms. McShane and Mr. Cicchetti won't
10	said that their business risk and operating	10	admit that their sample might be suspect, that
11	risk has been elevated on account of getting	11	the Board is stuck with that. I mean, that's
12	involved with this project. Or you have	12	preposterous. That would be like three
13	Dominion, who carries on operations in West	13	finance experts coming in here telling the
14	Virginia, Ohio, and Pennsylvania, these SRE 3		Board that it should accept adjusted betas of
15	states, which are in a category with Chile,	15	the form that Ms. McShane develops, and you
16	the Czech Republic, the Estonia, and Latvia,	16	look at that and say, but in cross-
17	and they're also into merchant generation.	17	examination, it was determined that no one
18	Now you may look at this and say, look,	18	ever uses them because of the problem. So are
19	one of these guys is going to miss the 6		you bound to accept these witnesses. I mean,
20	percent. You going to want 8 or 9 percent	20	that's just a silly proposition. I'd also turn to the statement that
21	from some of these guys to make up for the ones who might miss. This is how an equity	21	
22 23	investor thinks. You are going to rest on the	22 23	Newfoundland Power makes in its brief at page C-28, that they state that Ms. McShane and Mr.
23	idea that they all have the same bond ratings.	23	Cicchetti have indicated that current market
24	You're not lending this utility this money,	24	conditions have increased utilities cost of
	·		
1	Page you're not buying their bonds, you're buying		Page 68 capital and reflected this in their
1 2	their stock, and the experts have told you,		recommendations on a rate of return for equity
3	and particularly Dr. Booth, that bond	3	for Newfoundland Power in 2010. Now just hold
4	investors and equity investors march to	4	on a moment now because this is another one of
5	somewhat different drums, and you hardly ever	5	these statements that you've got to look at
6	see in an equity analyst's report someone	6	and analyze. We have seen in this proceeding
7	talking about the bond rating. That's the	7	Ms. McShane tell us in her report that there
8	evidence that we have before us, and we can't	8	was a flight to quality, as they put it, which
9	divorce ourself by staying up at 10,000 feet	9	pushed the actual yield and forecast yields on
10	and pretending that once they have the same	10	long term government bonds lower during 2008,
11	bond rating, that it's just off to the races,	11	and other indications which were signalling,
12	they're all the same. Moody's, which rates	12	as she put it in her report, a higher cost of
13	Newfoundland Power's debt, has told us in	13	capital, and specifically she refers to the
14	black and white that they would only consider	14	fact at page 11 of her report that between
15	US utilities that are into transmission	15	November, '07 and November '08, the yield or
16	distribution as being a low risk environment,	16	long term A rated utility bonds jumped 180
17	as a for instance.	17	basis points in terms of the spread. Now we
18	Now as I've indicated, Dr. Booth has said	18	have Ms. McShane saying that at the end of
19	you cannot take these figures and apply them	19	March of 2009 the spreads were about 345
20	without judgment, and I find it interesting	20	points, signalling a higher cost of capital.
21	that Newfoundland Power has indicated in their		Now at the time she prepared her evidence,
22	brief at page C-31 that there's no expert	22	which was filed on May 28th, '09, she figured
23	evidence on the record which indicates that	23	that by the time the hearing rolled around
24	these specific utilities are not comparable	24	that the spreads would be 225 to 250 basis
25	from an overall risk perspective. Now you	25	points by the time of the hearing, but by the

Nover	nber 10, 2009 Mul	ti-Page <sup>T</sup>	M NP's 2010 General Rate Application
	Page 6	9	Page 71
1	time of the hearing the spreads on A rated	1	because he uses it in his report to have a
2	bonds were down to about 170 basis points.	2	check, I mean, he testified before the Board
3	Now do you recall how this material decrease	3	that he's sort of been dragged into looking at
4	in the A bonds spread affected her	4	this because he's got to confront it in
5	recommendation on a return of equity for	5	hearings with all this US data coming up from
6	Newfoundland Power in 2010; it didn't, it had	6	the States. That's the context that he looked
7	nothing to do with it, it got all washed out	7	at.
8	in her variety of tests. I mean, there's a	8	The suggestion as well that Mr. Kelly
9	disconnect between what's put forward and what	9	made that even Dr. Booth said that the risk
10	actually transpired in this case in terms of	10	premium would increase in 2010, what Dr. Booth
11	the evidence. Ms. McShane went further. She	11	said would increase in 2010 was the beta,
12	said that if by the time of the hearing the A	12	because he said you can't expect that the beta
13	spreads would have gone up to 350 basis	13	values that were present in 2009 were going to
14	points, in other words, higher than they had	14	persist because once that gets these stocks
15	been in March, the fair ROE would have only	15	being low risk defensive stocks, you can't
16	increased by 6 basis points, so her	16	expect that they'll have low betas like they
17	recommendation would still be 11 percent. Ms.	17	had, as observed statistically in '09. That's
18	McShane is the person on the one hand who says	18	what the man said.
19	that the bond spreads signal a higher cost to	19	I think in all seriousness, we can put
20	capital, but when the bond spreads come down	20	very little weight on what Mr. Cicchetti said.
21	lower, you see no change in her	21	He doesn't do much of an economic analysis, he
22	recommendation. She was also the witness who	22	confuses Canada with the United States when he
23	talked about the Montreal volatility index in	23	was testifying in terms of the banking
24	her report as signalling that was an	24	industry, the housing, he's totally wedded to
25	indicator she said of rising investor risk	25	this US data, you couldn't get him to you
	Page 70	0	Page 72
1	aversion and a rising market risk premium.	1	couldn't get him to point out any single one
2	That's what her report says. Well, lo and	2	of his companies that had business risks and
3	behold, when the hearing comes around and the	3	regulatory risks as good as Newfoundland
4	Montreal volatility index is back down to	4	Power. What does that tell you, what sort of
5	levels that we've seen from 2002 to 2007, does	5	confidence can you to have to just apply his
6	she revise her recommendation for Newfoundland	6	numbers. The only interesting thing that
7	Power's cost of equity; no, it's still 11	7	comes out of his evidence is the fact that you
8	percent. No matter what happens, it's 11	8	really have to make adjustments at the end of
9	percent. This surely is not what Newfoundland	9	the day, and I think it's rather interesting
10	Power means when they say that she has	10	that when he takes his sample and brings it
11	reflected current market conditions in her	11	down to the value line one safety rating
12	cost of capital and reflected this in her	12	companies, how dramatically it decreases his
13	recommendations for a return on equity. That	13	rate of return recommendation, and he was the
14	doesn't stand up.	14	one who testified when Mr. Simmons was
15	Now on the point of the cost of debt	15	questioning him that he felt that if he did so
16	being related to the cost of equity, I cannot	16	and shrunk the sample, that he didn't view it
17	speak any better than Dr. Laurence Booth did	17	as being a problem with the validity of what
18	on this topic, and I won't presume to, but I	18	he had to say. Those were his words.
19	would address the Board's attention to what he	19	With respect as well to the interest
20	said on October 21st in the transcript at page	20	coverage issue, I'm at a loss to understand
21	180, where he talked about how they marched to	21	frankly how Dr. Booth could be accused of not
22	different drummers, and I'll just leave that	22	being adequately aware of interest coverage.
23	there for the Board's reference. The	23	Dr. Booth testified very clearly that he's not
24	suggestion as well that Dr. Booth puts an	24	aware, and this is in an RFI, he's not aware
25	informada of some credibility on this US data	25	of any financial theory that states that you

Nove	mber 10, 2009	Multi-Pa	ge <sup>™</sup> NP's 2010 General Rate Application
	I	Page 73	Page 75
1	take a particular times interest earned ratio	1	was filed yesterday indicated that the AAF
2	and then key in your ROE off of that, and I	2	would provide a forecast cost of common equity
3	find it interesting that actually when Ms.	3	of nearly 8 and a half percent, or 8. 48
4	Perry was examined by Mr. Simmons on Octob	er 4	percent. it was 8.6 percent in 2007, 8. 95
5	19th at page 135, she was quick to point out	5	percent as part of a negotiated agreement in
6	that fair return is a separate issue, and she	6	2008, and with a strengthening economy, the
7	was quick to point it out because Mr. Simmons	7	yield is forecast to increase by both the
8	had pointed out to her that their credit	8	long Canada bond yield, it's forecast to
9	metric weren't too bad based on either the	9	increase by both Dr. Booth and Ms. McShane,
10	formula or eve the status quo, so, no, no, no,	10	and with it the allowed ROE under the AAF. So
11	you know, that's a different issue now, fair	11	what we are seeing is simply the impact of the
12	return is a different issue. I mean, the	12	business cycle, which Dr. Booth addressed with
13	evidence, Commissioners, is that Newfoundland	13	the Board. We see no valid reason to suspend
14	Power at 2010E, in other words, just they	14	the operation of the AAF. If the Board is
15	don't get anything. They have a cash flow	15	minded to suspend the operation of the AAF, we
16	interest coverage of 2.8 times, just a bit	16	would request that the Board consider
17	below 2009's 3.1. Now Moody's anticipates	17	timelines as to what will happen next so that
18	that their cash flow interest coverage stays	18	there's some certainty brought to that piece
19	above 3. Now clearly they don't have to be	19	if the Board goes there.
20	anywhere near 11 percent to achieve that, and	20	Referring now to OPEBs. We're not
21	actually if their 8.5, if they remain on a	21	running away from OPEBs. I want to make that
22	cash basis, will achieve more than needed	22	perfectly clear to the Board. It's not hide
23	because you get the 3.19 as opposed to the 3	23	and seek with the Board. Every time we get
24	that Moody's is anticipating that they will	24	close to dealing with it, we throw up another
25	have. So we see no reason to say that Dr.	25	obstacle, because that's the characterization
	I	Page 74	Page 76
1	Booth's recommendation is problematic. We	1	that I'm getting from what Newfoundland Power
2	also note that Moody's has indicated that they	2	had to say today. What we're getting at is
3	anticipate that Newfoundland Power's CFO pre-	3	that there's a couple of things that's got to
4	working capital to debt ratio will remain in	4	be considered.
5	the 15 to 16 percent range. So already 2010E	5	The OPEBs figure, as we've indicated in
6	shows that they're at 13.1, and at 8.5	6	the brief, just on an annual basis, is a huge
7	percent, they would be at 16.7 percent. So,	7	figure. I mean, we've seen it increase during
8	you know, there is no way, if you read	8	the course of the hearing by a huge amount,
9	Moody's, that you conclude that they are	9	and we're looking down the road and seeing
10	indicating that they need this giant sized	10	step two as being another huge figure coming.
11	ROE, it's just not there. With respect to	11	We think probably 11 million bucks a year.
12	Newfoundland Power, they do not recognize wh	at 12	That is a lot of scratch and it's dangerous to
13	Moody's has clearly stated in black and white,	13	start taking one step at a time without having
14	and that is Moody's does not expect, nor have	14	a full appreciation for the full piece.
15	they expected Newfoundland Power to have the		That's our fundamental point. Grant Thornton
16	same credit metricise as their peers, full	16	has indicated that there is a variability with
17	stop. Newfoundland Power would have us	17	OPEBs that you've got to keep your eye on.
18	getting into a situation where they actually	18	They're dead right.
19	get upgraded because if you look at Moody's	19	We are also indicating to the Board that
20	last credit rating, they say what would cause	20	it's easy for Newfoundland Power to be in a
21	their rating to go up; well, if they went to	21	hurry when they're not the one paying the tab
22	4, yeah, we might look at an upgrade.	22	on the OPEBs question, and with all due
23	Newfoundland Power doesn't need an upgrade,		respect, they are forgetting what's going to
24	full stop on that.	24	be happening in the review for 2010 and the
25	Regarding the AAF, the undertaking that	25	real life implication that that has for people

Nove	mber 10, 2009	Multi	-Page <sup>TN</sup>	M NP's 2010 General Rate Applicatio
	Pa	age 77		Page 7
1	like Ms. Heisz was talking about earlier	-	1	shareholders that are getting quite a lift out
2	today. I mean, goodness gracious, we're		2	of this. They're getting skilled people from
3	talking about accruing an amount that'll have		3	Newfoundland to go down and fix 'er up in the
4	what, six-seven million dollars in rates for		4	Caribbean. They're ameliorating a significant
5	this OPEBs amount in 2010, when this OPEB	S	5	business risk of operating in the Caribbean
6	question for retirees is in dire need of		6	with Newfoundland Power personnel. I mean,
7	reform. It's clear. I mean, we've said in		7	when we had our storm in Bonavista, we paid
8	our brief, companies have been doing it.		8	market rates. That's life. And I don't
9	They've either done it or are going to do it,		9	think, with all due respect to Newfoundland
0	and we have a serious objection with (a)		10	Power, that you should allow the possibility,
1	throwing all this variability into the pot and		11	and I must say, I would suspect it's remote,
12	then (b) not having a full and complete		12	the remote possibility of a linesperson coming
3	picture of what the actual true OPEBs cost is		13	up from Belize or the Grand Cayman to help us,
14	going to look like. I mean, we've indicated		14	as being an indication that maybe, yeah, we'll
5	that if they do a relatively modest change to		15	just keep on going with this cost-based
16	the future retiree OPEBs cost, you're talking		16	system. I don't think that that is realistic,
7	two and a half million dollars per year. It		17	and what bothers me is the lack of
8	would reduce the overall obligation just by		18	reciprocity. If I had some sense that there
9	doing that modest change of about 10 or 12		19	was going to be some reciprocity, I wouldn't
20	million dollars, as I've indicated in my		20	feel so strongly about this. But there is
21	brief. I mean, this is real money that comes		21	not.
2	out of real people's pockets, and at this		22	The same thing really goes for the
23	stage of the game, make no wonder we're not	t in	23	secondments. In one of the paragraphs in my
24	a hurry to bite off something like that, given		24	brief, I showed you what the line was in terms
25	the fact that we have every reason to believe		25	of money that was coming into Newfoundland
		age 78		Page 8
1	that that figure is going to come down	age 70	1	Power for Newfoundland Power getting people
1 2	considerably once a sensible review gets done	2	2	from other companies in the Fortis family on
	So I think that obviously this is a	σ.	2	secondment. Zero. It's dash, dash, dash,
3	matter for the Board's determination. We			dash, dash, dash for years. I mean, we have
4	respect that, but we think that there is		4	been a net provider of Newfoundland Power
5	certainly a number of countervailing		-	personnel, and that's the fact, and frankly, I
6 7	-		6	think the recent evidence is that lots of
7	considerations before rushing headlong into it particularly given the landscape in 2010		7	
8	it, particularly given the landscape in 2010.		8	times the people who get seconded, they just
9	The intercorporate transactions. Essentially, the way wethe view that we tak		9	keep on going on with the Fortis company. We
0		e	10	have one example where the guy who was
1	of this matter is that the company receiving		11	backfilling for the person who was gone to
2	the fully distributed cost back for all these		12	Fortis on secondment, he ended up going to.
3	hurricane efforts for these Fortis utilities,		13	So the theory, and it's a nice theory, the
4	all that does, that's the bare minimum that		14	theory that we're getting a lift because these
5	you'd have to do, because all that does is		15	people all come back to Newfoundland Power
6	protect Newfoundland Power's customers fr	om	16	with these new skills is really only a theory
7	taking a bath. I mean, you got to do that.		17	and it's not panning out enough to just leave
8	The question that the Board has to ask itself		18	good enough as it is. So that's why we think
9	is whether it's reasonable, given the fact		19	we need some reform, recognizing,
20	that Newfoundland Power, let's face it, is a		20	Commissioners, as I'm sure you do, that these
21	net provider of these services and we've seen		21	intercorporate transactions provide a unique
22	years where it's been 16-17,000 hours to the		22	challenge because there is no real economic
23	benefit of Fortis and its shareholders. I		23	incentive to charge the market rate for these
24	mean, it's not, God bless them, the good		24	services.
25	people in Belize. It's the Fortis		25	With respect to executive compensation,

Nover	nber 10, 2009 M	ulti-Page <sup>T</sup>	M NP's 2010 General Rate Application
	Page	81	Page 83
1	again, as I pointed out at the beginning, this	1	become executives. That's how it happens.
2	is one where the company bears an onus. It's	2	So I mean, all we're saying, we're not
3	an operating expense item, like any other, and	3	denying that this has been in place a long
4	I want to make it clear, this is not personal	4	time, but I think we've had a long time to see
5	to any of the incumbents of the executive team	5	that the underlying assumption has not been
6	at Newfoundland Power, okay. It has nothing	6	borne out in the true facts.
7	to do with that. What is at issue in this	7	Finally, I guess, it's not happy for us
8	case is whether Newfoundland Power can	8	to tell you that you have to look at what Mr.
9	establish and has established that	9	Aboud said with a lot of scrutiny, and I
10	Newfoundland Power competes for its executive	10	thought that P25 business was a good example
11	resources with organizations across the	11	of that, in that he would have known that the
12	breadth and depth of business sectors across	12	P25 figure that he brought to the Board's
13	Canada. That's at issue, and that's a	13	attention included an LTI which was a totally
14	linchpin issues, as it would be if	14	shareholder paid amount, but the impression
15	Newfoundland Power came in and said "we hav	e 15	was left that, you know, we were comparing
16	got to compete across all these other	16	apples to apples, but we were not, and that
17	utilities in other provinces for line	17	causes me, to be quite honest with you, to
18	technicians." We would go through the same	18	have grave concern about how much we can rely
19	analysis. We would be asking "where are you	19	on Mr. Aboud's evidence.
20	getting your line technicians from? Where are	20	I have also addressed in my brief the
21	you losing them to? How are they joining your	21	operational cost reductions and efficiencies
22	organization?" It's no different.	22	that should be considered. This is a GRA.
23	I'm reminded by the Hay Group report of	23	This is where these matters get tested.
24	the analogy in a Court where you see these	24	That's what we're supposed to do, and there
25	actuaries coming in and they have a bunch of	25	are issues that we raise in our brief where it
	Page	82	Page 84
1	assumptions, and the Judges always say, well,	1	seems to us that some of these operating
2	look, we'll hear you and the report will be,	2	expenses could be moderated. I think the
3	at the end of the day, as good as the	3	example of the bad collection amount, I grant
4	assumptions. If the facts support what you	4	you it's inexact, but the existing methodology
5	said to be an assumption, your report is going	5	produced large variances the last time. The
6	to be used. If it's not, forget it. And	6	brief is there to provide the references to
7	essentially, there's nothing wrong with the	7	our arguments on these matters and I won't
8	Hay Group and how they go about it. The	8	labour them.
9	problem is how it's applied to Newfoundland	9	Similarly, the proposed one-year
10	Power. There is simply no evidence that they	10	amortization of Board and Consumer Advocate
11	actually compete in that sector for their	11	costs relating to this application. I think
12	talent. The evidence goes the other way, and	12	John Todd did a wonderful job of explaining
13	when Mr. Aboud was asked on it in cross-	13	why it was best to amortize these over three
14	examination as to whether he's done any	14	years. I think it made perfect sense, and I
15	testing to determine whether Newfoundland	15	commend to the Board his evidence in that
16	Power competes across the breadth and depth, I	16	regard.
17	mean, we just got nowhere. It was bob and	17	The Kenmount Road property. We have
18	weave, because there is no evidence. We've	18	provided some backup decisions from otheror
19	seen how Newfoundland Power gets its	19	references to decisions by other regulators
20	executives. They come in at the management	20	where they say, look, these properties that go
20	they get into middle management. These people	20	into rate base that were sort of being banked
22	are paid, according to the cross-examination	22	for future purposes, they can go into rate
23	of Mr. Aboud, at the 25thwhich works out to	23	base, but at the end of the day, there's got
24	be the Atlantic Canada, which is 25th	23	to be some sort of fairness achieved as
25	percentile of the national level, and they	25	between the utility and the customer as to how
Ľ	r		

Noven	nber 10, 2009 Mu	ılti-Page	e <sup>™</sup> NP's 2010 General Rate Application
	Page	85	Page 87
1	the gain is handled, and you know, we've seen	1	Newfoundland Power indicates, that the Board
2	in this case that the customer paid a return	2	may wish to issue a short order outlining its
3	on this property for years and years and	3	decision, but perhaps not with the full
4	years, and then when it gets sold in 2009, and	4	complement of reasons that you would normally
5	2009 is not over yet, but when it gets sold in	5	expect. Given the present circumstances, we
6	2009, the customer doesn't get any benefit of	6	would not be opposed to that. You know,
7	that, and you know, we have indicated and give	7	presumably the full reasons would follow in a
8	some basis to the argument that there can be	8	reasonable amount of time. So we're not
9	adjustments made above the line, as Mr. John	9	particularly opposed to that, if the Board
10	Todd pointed out. I mean, it puts the	10	feels that that's something that it's
11	customer in a very, very awkward situation	11	comfortable with doing. We presume that
12	because you're operating under the assumption	12	you'll have deliberated enough to feel
13	that this property is used. I mean, we're not	13	comfortable to do it and if that's your
14	going around checking surveys and deeds and	14	comfort level, I think that's fine.
15	asking the question, you know, are you all	15	I would also be remiss if I didn't thank
16	using everything you got every time. So to	16	the Commissioners and Commission staff and my
17	then turn around and see that a piece of	17	colleagues at Newfoundland Power and my
18	property gets sold and just booked as though	18	colleague, Mr. Earle. I think that it's
19	it's in the normal course, it'sI think it	19	unfortunate that customers don't come in and
20	leaves a little bit to be desired frankly, and	20	get a chance to see this. They've got busy
21	I don't think it achieves equity and a just result with the customers.	21	lives, but I think that they would have witnessed an excellent hearing, a hearing
22 23	The Mobile River Watershed dispute, I'm	22 23	where there was a clash of ideas and
23 24	not going to spend too much time talking about	25	perspectives put before the Board for your
24	that. My only concern, my only concern is	24	consideration, and I think that that bodes
2.5	Page		Page 88
1	that at the end of the day, I'm wary of the	1	well and I'd like to thank everybody for their
2	result that we end up being in a situation	2	participation in that. Thank you.
3	where the consumer is told, b'y, thanks for		HAIRMAN:
4	paying the freight on fighting this case. It		Q. I guess just as well to finish it off, isn't
5	will end up, presumably, potentially	5	it? You got any questions or any comment?
6	benefiting the shareholder, but don't look for		R. SIMMONS:
7	your cost back. That's what I'm trying to		Q. No, I have nothing. Thank you, Chairman.
8	avoid. If the Board feels that that result		HAIRMAN:
9	can be avoided without setting up some sort of	9	Q. Okay. Do you have any?
10	deferral account now, I'm all over it. But	10 CC	OMMISSIONER NEWMAN:
11	that's what I'm trying to avoid by suggesting	11	Q. No, I don't have any questions.
12	that there be some sort of protection for the	12 VI	ICE-CHAIR WHALEN:
13	customer, because ordinarily a benefit that	13	Q. No questions. Thanks to you both.
14	only goes to the shareholder should not be	14 CF	HAIRMAN:
15	coming from customers' rates to actually fund	15	Q. I got some questions, I guess, and I'll seek
16	the litigation to get that benefit. That's my	16	guidance fromI note as well there's seven
17	concern.	17	lawyers in the room, so I'm suitably
18	Commissioners, you have the benefit of	18	intimidated, but with respect to this whole
19	our brief on all of these issues. I would	19	comparable earnings issue and the DCF, I mean,
20	like to say, as a final point, that I am	20	given the lack of regulatory respect that's
21	cognizant of the fact that the Board is under	21	paid to it in Canada, I mean, what'swhat
22	a challenging regulatory calendar, as I	22	purpose does it serve, I suppose, to spend so
23	understand it, with some anticipated	23	much time discussing it? I mean, I guess I'd
24	applications. From our point of view, we	24	ask you, Mr. Kelly, and Mr. Johnson can
25	recognize one of the possibilities is that, as	25	certainly -

10		ti-Page	
	Page 89		Page
1 ]	KELLY, Q.C.	1	earnings of what an unregulated market induced
2	Q. I'll start, Mr. Chairman. All of the cost of	2	rate would be.
3	capital witnesses use various mechanisms to		AIRMAN:
4	both determine their initial analysis and to		Q. Do you have any comment, Mr. Johnson?
5	then determine the reasonableness of whatever	5 MR	. JOHNSON:
6	results you get and the judgments that you do,	6 (	Q. Well, just one comment in terms of the
7	that you get out of it. Keep in mind that	7	weighting. Ms. McShane gives 25 percent to
8	what you're trying to capture here is the	8	comparable earnings. She does two DCFs,
9	return on investments of comparable risk. So	9	because she explained that 75 percent of
0	it does make logical sense, not only to look	10	after you take out the comparable earnings,
1	at the utility market, but to look at	11	there's 75 percent left, right, and then what
2	comparable non-regulated companies. If what	12	she basically says is that I give half to DCF
3	we're trying to do is to say, okay, we're	13	and then half to the other group, but that
4	looking at a regulated situation. Well,	14	also includes DCF, and I think it'sI can't
5	regulation, in economic theory, is a proxy for	15	see on what basis there is an advantage to
6	getting at what the markets will otherwise	16	these methodologies. Certainly, they don't
7	give you and if you only look at what Canadian	17	qualify for extra weight, given the fact that,
8	regulators do, and if you only looked at what	18	I mean, Dr. Booth doesn't teach it. Mr.
9	American regulators would do, you never get	19	Cicchetti said don't use it, don't go near it,
0	behind enough of the economic theory to see,	20	and with the DCF, as you've seen, the model
1	well, what do actual financial markets	21	hasn't been used in so many years and the GIG
2	generate. So it's a useful cross check	22	factor that Dr. Booth talks about, that's the
3	mechanism, not only for the cost of capital	23	biggest problem. DCF is a model, but it's
24	experts, but it should also be for the	24	GIGO.
25	economic regulators themselves to see whether	25 CH	AIRMAN:
	Page 90		Page
1	the results that they're getting give you the		Q. Like if we were in a Court of law, would a
2	right answers.	2	judge say "I don't want to hear this stuff,
	0		
3	Ms. McShane, therefore, tells yougives	3	because we've made a prior decision that we'reyou know, we're not interested in
4	you the information, gives you, as the	4	•
5	regulator, the information and she tells you	5	comparable earnings," -
6	exactly what weight she's put on it. So you		LLY, Q.C.
7	know exactly what factor goes into it.		Q. The answer -
8	Otherwise, if you simply say, well, I'm going		AIRMAN:
9	to do an analysis and I'm going to give some		Q or would he hear it or she hear it, I guess?
0	weight to other factors, I'm going to apply		LLY, Q.C.
1	some smell test, to use Dr. Booth's		Q. No, with respect, Mr. Chairman, the premise to
2	terminology, then you, as the regulator, have	12	your question is incorrect, if I may.
3	no basis to be able to judge what that was		AIRMAN:
4	worth to get behind the concepts and to get	14 (	Q. Okay. No, I mean, I'm just asking. I don't
5	at, well, what would you expect markets to	15	understand. I'm asking questions.
6	give you, and Ms. McShane, in her evidence,		LLY, Q.C.
7	tells you, well, if you don't use comparable	17 (	Q. In a Court of law, in a civil case, the Judge
8	earnings, but you've got the information, you	18	is deciding strictly upon the evidence and is
9	can work out that it'll be 10.75 percent. So	19	bound by precedent decisions to a large
20	you've got all the information to say, well,	20	extent.
21	I'm going to use these results. This is what	21 CH	AIRMAN:
22	I'll have out of it. So kind of a long way	22 0	Q. Yes.
12	around, but certainly the principle behind it	23 KEI	LLY, Q.C.
25	—	1	
23 24	is that comparable earnings is ultimately what	24 (	Q. A regulatory board has the ability to decide

Nove	mber 10, 2009 N	Multi-I	Page	M NP's 2010 General Rate Application
	Pag	ge 93		Page 95
1	in the same technical sense to a previous		1	know, I'm goingI wantwhen I finish up,
2	decision. Now that having been said, there is		2	I'll ask you to provide me with the but I
3	a certain regulatory basis that regulators		3	looked at Fortis, one of Fortis' credit
4	don't want to be going off willy-nilly		4	metrics and I think that the interest coverage
5	changing their minds every week, because		5	is only 1.9. So I mean, I have to ask myself
6	otherwise we'd have so much uncertainty, you'	'd	6	the question, you know, you people are saying
7	never know what you do, but certainly boards,		7	you need somewhere around 11 percent return on
8	unlike a Court, which is bound by, you know,		8	equity. Fortis is recommended here as a very
9	higher authorities, has the ability to look at		9	conservative stock, outperform the market or
10	previous decisions and to say, well, we think	1	0	hold it and buy it. I mean, these are very
11	the circumstances have changed and therefore	1	1	good recommendations. Fortis looks to me like
12	it's appropriate to modify principles	12	2	a very good stock. Why is Fortiswhy is
13	accordingly.	1	3	Light and Power more riskier than Fortis? I
14	Just if I can follow that point along a	1	4	mean, if you want a higher return on equity,
15	little. Take for example the discussion of	1	5	you're telling me that Light and Power is
16	the use of DCF analysis. Well, why has DCF	1	6	riskier than Fortis itself.
17	analysis in Canada not been used as much in	1	7	Secondly, if you want to do comparable
18	recent years? Well, the answer has been	1	8	earnings, why wouldn't you include Fortis as
19	because regulators have looked to the market	1	9	one of your companies that's comparable? I
20	risk premium method because it nicely fits in	2	0	mean, surely there's athe Fortis Group
21	with a model that you can then use for an	2	1	itself is a valid comparison with Newfoundland
22	automatic mechanism, but okay, just step back	2	2	Power, on a stand-alone basis. So what's your
23	from that for a second. We're now at a stage	2	3	response to those questions?
24	where the use of that automatic formula has	2		LY, Q.C.
25	become questionable, has becomeit just isn't	2	5 Q.	. Well, unfortunately, Mr. Chairman, I don't
	Pag	ge 94		Page 96
1	giving the right results. So what regulators		1	have the particular documents. We'd be happy
2	should do and are, in my respectful		2	to take them and analyze them.
3	submission, doing is they're stepping back and	d :	3 CHA	IRMAN:
4	saying, okay, let's look at what else is out		4 Q.	Yeah.
5	there, not only simply market risk premium,		5 KELI	LY, Q.C.
6	not only simply CAPM, but what are DCF		6 Q.	And respond, if you would want an undertaking
7	analysis telling us? What is happening in the		7	To -
8	market itself? Which takes you back to like		8 CHA	IRMAN:
9	what is the market itself generating, because		9 Q.	. Well, these weren't tabled at the hearing,
10	at the end of the day, what regulation is all	1	0	were they?
11	about, it's a regulatory proxy at getting at	1		JOHNSON:
12	what an appropriate unregulated return on	1	2 Q.	. They were filed by me, but I don't -
13	investment of comparable risk would be, and	1 1	3 CHA	IRMAN:
14	that's the economic theory behind regulation.	14		. I thought -
15 CH	IAIRMAN:			JOHNSON:
16	Q. Okay. Well, I'm looking at what's happening	g 1	6 Q.	- don't know if they were identified.
17	in the market, and I'm looking atI don't			IRMAN:
18	know where we got this, the Blue Book of			. Oh.
19	Canadian Stocks, and Fortis is rated very			LY, Q.C.
20	conservative and return on equity expected is	2		. I don't know if they were -
21	8.3 percent. I'm looking at Bank of Montreal			IRMAN:
22	capital markets, BMO, and they're rating	2		. You don't have them, do you?
23	Fortis as outperform and their ROE expected			LY, Q.C.
24	for 2010 is 8.5. These are numbers that I've	2		Well, I certainly don't have them right in
25	generated myself, so I'm not putting anyyou	ı 2.	5	front of me. I'd be happy to try to answer

November 10, 2009	Multi-	Pa	Page <sup>™</sup> NP's 2010 General Rate Application
	Page 97		Page 9
1 that question with an undert	aking, if that was	1	
2 of assistance.		2	2 8.5 next year return on equity, and they got
3 CHAIRMAN:		3	3 interest coverage in one case, and this is in
4 Q. But I wantyeah, I mean,	, I want your	4	
5 comments.	-	5	
6 KELLY, Q.C.		6	
7 Q. Just as a general proposition	n, what regulators	7	
8 in Canada are doing is are	-	8	
9 markets for the guidance a	•	9	9 Kelly, to tell me, you know, what is the
appropriate return should be		10	
11 mind that regulation in Car	~ -	11	
12 utilities are regulated. The		12	
of circularity in it, so hence		13	
use tests like the DCF test a	-	14	4 Power expect a higher rate of return from
15 market risk premium test to	· ·	15	
16 proxy, and at the end of the		16	
17 look at all of the evidence	-	17	
18 evidence that was brought		18	
19 McShane looked at Canadi		19	
20 Cicchetti looked at the US a		20	
range that you get. Fortis, f		21	
22 other interests other than sir	-	22	
interests and it hasit's affe		23	
24 by -	-	24	
25 CHAIRMAN:		25	
	Page 98		Page 10
1 Q. But which company is risl	e e	1	1 KELLY, Q.C.
2 riskier than Newfoundland I		1	
3 KELLY, Q.C.		2	
4 Q. Well -			the second state of the se
5 CHAIRMAN:		4 5	
		5 6	
<ul><li>6 Q. Or is Newfoundland Power</li><li>7 KELLY, Q.C.</li></ul>			
		7	- · ·
<ul> <li>8 Q Newfoundland Power is ye</li> <li>9 utility as the witnesses hav</li> </ul>		8	8
		9	9 saying. 0 CHAIRMAN:
changed relative to other uti be difficult for me to con		11	
			2 KELLY, Q.C.
implication of your question	-	13	
taking it based upon a cond		14	6 1
15 number out of that report. S	-	15	1 1 /
to go that far, I'd prefer to		16	, , , , , , , , , , , , , , , , , , , ,
17 undertaking response.			7 CHAIRMAN:
18 CHAIRMAN:		18	
Q. Oh yeah, no, I mean, I don'			9 KELLY, Q.C.
20 mean, I'll be perfectly blunt	-	20	• •
asking the question. You t		21	1 0
22 smell test. I mean, howye	-	22	
look at Newfoundland Powe	-	23	
of return of 11 percent and	•	24	
25 Fortis, as I say, and you got	these two rating 2	25	5 comparing apples to apples, and so I'd be

Novemb	er 10, 2009	Multi-	Pa	age	NP's 2010 General Rate Application
	F	Page 101			Page 10
1	happy to take your question as an undertak	0	1		be a well-structured, properly organized
	and provide a written response.	C	2		company. That's the ones you look at for
3 CHAIR			3		comparison.
4 O.	Yeah, what would bewhat's the credit ra	ting	4		So my point is Newfoundland Power is, has
	of Fortis versus the credit rating of	0	5		to be, must be, the Board has directed that we
	Newfoundland Power, what are the cre	edit	6		should be, and rightly so, viewed as a stand-
	metrics used. I mean, Fortis, I assume,		7		alone entity.
	issues bonds.			CHAII	RMAN:
9 KELLY			9		Like I just note here, my last comment, market
	Most of the debt is in fact issued in the -		10	Q.	quality rating, this is for Fortis, very
1 CHAIR			10		conservative, and their range, least risk to
	An amalgamation of -				highest risk, very conservative is the lowest
	C		12		
13 KELLY			13		risk. So I mean, you know, these are
	Well, it's issued in the operating company		14		questions that I have and, you know, as
5 CHAIR			15		somebody once said, I'm stumped. So I leave
-	Yeah.		16		it with you, and I want you toI'd like to
7 KELLY			17		have that information and -
	For example, Newfoundland Power issue				Y, Q.C.
	debt. We are a stand-alone entity and thi		19		You have to compare operating company -
	Board has taken considerable pains to ens				RMAN:
	that we continue to be a stand-alone comp	pany	21	Q.	Oh yeah, no, no, I understand.
22	and rightly so.		22	KELL	Y, Q.C.
23 CHAIR	MAN:		23	Q.	- with operating company. Fortis is
24 Q.	Yes.		24		essentially a holding company.
25 KELLY	/, Q.C.		25	CHAII	RMAN:
	F	Page 102			Page 10
1 Q.	That we arethat we stand alone from For	rtis	1	Q.	Yes.
2	so that at no time are customers in		2	KELL	Y, Q.C.
3	Newfoundland and Labrador and the prov	vincial	3	Q.	You've got to be very careful that you're
	economy at risk by virtue of the fact that v		4		comparing apples and apples in your analysis,
	are somehow simply part of a Fortis Gro		5		but -
	That's why, for example, the whole ques	<b>^</b>	6	CHAII	RMAN:
	of, about four or five years ago now, ensu		7	0.	And I may be, Mr. Kelly, it wouldn't be the
	that Newfoundland Power's stand-alone c	<u> </u>	8	Č.	first time, I may be totally out to lunch on
	rating was preserved, was maintained, th		9		this issue, but it just raises some questions
	Board gave direction to us to make sure the		10		in my mind and I'd like to be able to
	happened and in fact, the company took s		11		understand it before I make some kind of a
	to ensure that we are judged on a stand-alo	-	12		decision.
	basis and that is a critically important			VELL	Y, Q.C.
	element because this company has to go or		13 14		Thank you, Mr. Chairman.
	be able to issue bonds to ensure that, if I				-
	-				RMAN:
	can use the phrase, the lights stay on. An		16	Q.	But I am a tabula rasa, as they say. I'm a
	you'll recall one of the witnesses, I believe		17		blank slate, not an empty one. So I leave it
	it was Ms. McShane, when being cross-ex		18		with you.
	by Mr. Johnson about, you know, some c				Y, Q.C.
	difficulties down in the States and she said		20	Q.	We'll certainly take your question under
	yeah, you know, you got the Enrons, whic		21		advisement.
	problematic, but keep in mind there we				RMAN:
	companiesand she gave a specific examp		23	Q.	Is there any further comments?
24	a west coast company that all during that	<b>it</b>  2	24	MR. JO	OHNSON:

Page 101 - Page 104

November 10, 2009	Multi-Page <sup>™</sup> NP's 2010 General Rate Application
P	age 105 Page 107
1 that the Chair is referring to, I think, were	1 percent?
2 provided in a letter of materials back whe	
3 Ms. McShane was testifying, I think.	3 Q. I don't recall off the top of my head.
4 MS. GLYNN:	4 CHAIRMAN:
5 Q. The book line values certainly were. The E	
6 of Montreal was actually entered as one of	
7 consent documents, but the first documen	
8 don't think was actually entered through t	
9 proceeding.	9 CHAIRMAN:
10 MR. JOHNSON:	10 Q. Yes, that's the rate of return, I guess, for
11 Q. All right. 12 CHAIRMAN:	11 the company's pension plan.
<ul><li>12 CHARMAN:</li><li>13 Q. BMO capital markets wasn't? I mean, I did</li></ul>	12 KELLY, Q.C. n't 13 Q. The discount rate.
14 dream -	14 CHAIRMAN:
15 MS. GLYNN:	15 Q. That's what you expect tothat's the rate of
16 Q. BMO was.	16 return you expect to that s the face of
17 CHAIRMAN:	17 investments or just for the equity portion?
18 Q. Yeah.	18 KELLY, Q.C.
19 MS. GLYNN:	19 Q. No, Mr. Chairman, the discount rate is the
20 Q. But I think the book line values -	20 interest rate used to work back theto work
21 CHAIRMAN:	the net present value.
22 Q. They weren't?	22 CHAIRMAN:
23 MS. GLYNN:	23 Q. Okay.
24 Q. I don't think so. I'd have to check the	24 KELLY, Q.C.
25 undertaking, or the exhibit.	25 Q. I'm not quite sure I'm following your
P	age 106 Page 108
1 CHAIRMAN:	1 question.
2 Q. Well, I didn't get itI mean, it must have	2 CHAIRMAN:
3 been. I didn't go out and get it.	3 Q. Well, the company has a pension plan.
4 MS. GLYNN:	4 Employees contribute. Employer contributes.
5 Q. It was filed by the Consumer Advocate	
6 advance, but I don't think we actually	6 company hired to make investment decisions and
7 referred to it throughout the proceeding.	7 that company makes ayou know, you make a
8 CHAIRMAN:	8 range of investments and hopefully you gain a
9 Q. Okay.	9 return. That's the way it works, isn't it?
10 KELLY, Q.C.	10 KELLY, Q.C.
11 Q. I think there were some that were not mark 12 MS. GLYNN:	
	<ul><li>12 CHAIRMAN:</li><li>13 Q. And there's an expected rate of return on the</li></ul>
<ul><li>Q. Exactly. It wasn't used in the proceeding</li><li>I'll have to check back.</li></ul>	14 pension investments.
15 KELLY, Q.C.	15 KELLY, Q.C.
16 Q. Take no objection to that point, Mr. Chairi	
17 simply that if we havewe have it, I believ	
18 from what Board counsel has been saying.	18 Q. That's not that 6.75, is it?
19 MS. GLYNN:	19 KELLY, Q.C.
20 Q. They were filed in advance, yes.	20 Q. No, Mr. Chairman.
21 CHAIRMAN:	21 CHAIRMAN:
22 Q. Now the other point I just wanted tolas	22 Q. Okay.
point. Like when you use the discount ra	
for the company's pension plan for the	24 Q. In fact, you'll recall the testimony, I
executives, that discount rate was what? 6.	believe of Ms. Perry of the return on

Nov	vember 10, 2009	Aulti-F	Page <sup>TM</sup>	NP's 2010 General Rate Application
	Page			Page 111
1	investment. For example, what's happened in	n 1	1	CERTIFICATE
2	the current refiling is that the discount rate	2	2 I, Judy	y Moss, hereby certify that the foregoing is
3	has gone down since last fall, but offset by	3	3 a true	and correct transcript in the matter of
4	improved return within the pension plan, and	I 4	4 Newfo	oundland Power's 2010 General Rate Application
5	think they worked that out about 12 percent	4	5 heard	on the 10th day of November, A.D., 2009
6	for the numbers which are currently before the	e   0	6 before	e Commissioners of the Public Utilities Board,
7	Board in the current year. But you can't take		7 Prince	e Charles Building, St. John's, Newfoundland
8	that average over a short period of time and	8	8 and La	abrador and was transcribed by me to the best
9	draw any meaningful conclusion out of that,	9	9 of my	ability by means of a sound apparatus.
10	which is comment number one that I'd make	e. 10	0 Dated	at St. John's, Newfoundland and Labrador
11	And comment number two that I'd make is ev	ven 11	1 this 10	Oth day of November, A.D., 2009.
12	looking at pension plan returns are a little	12	2 Judy N	Moss
13	bit different because you're looking at			
14	different bond rates that areyou're not			
15	comparing apples and apples, if I can put it			
16	that way.			
17 (	CHAIRMAN:			
18	Q. Well, we can leave that one alone. All right.			
19	Well, I think that concludes the proceeding,			
20	and I'd like to thank everybody. I think it			
21	was very good, and I don't think that we're			
22	going to tarry in our decision, so with that,			
23	I will adjourn the session.			
24	I want to acknowledge our computer expert			
25	over there again. I think he did a great job.			
	Page	110		
1	And we'll have a decision as			
2	expeditiously as we can. So the hearing is			
3	adjourned. Thank you very much.			
4 K	ELLY, Q.C.			
5	Q. Thank you, Mr. Chairman.			
6	UPON CONCLUSION AT 12:00 P.M.			
				Daga 100 Daga 111

### Multi-Page<sup>TM</sup>

#### \$10,000.00 - affects NP's 2010 General Rate Application

			NP's 2010 Gene	eral Rate Application
	<b>16.3</b> [1] 6:13	<b>30</b> [3] 3:9 7:18 56:14	94:24 99:2,22	38:1,6 39:7,10,12 40:11
-\$-	<b>16.7</b> [1] 74:7	<b>31.9</b> [1] 4:24	<b>8.6</b> [1] 75:4	40:12 41:9
<b>\$10,000.00</b> [1] 64:16	<b>170</b> <sup>[1]</sup> 69:2	<b>33</b> [2] 10:14 26:10	<b>8.60</b> [1] 19:19	accruing [1] 77:3
<b>\$100,000.00</b> [2] 63:17	<b>18</b> [3] 2:1 11:24 29:15	345 [1] 68:19	<b>8.62</b> [1] 10:14	accurately [2] 35:1,12
64:15	<b>180</b> [3] 4:23 68:16 70:21	<b>35</b> [1] 4:25	<b>8.75</b> [1] 59:21	accused [1] 72:21
<b>\$1200</b> [1] 2:10	<b>182,605</b> [1] 4:2	<b>350</b> [1] 69:13	<b>8.95</b> [2] 10:11 75:4	achieve [5] 12:8 21:22
<b>\$15,000</b> [1] 5:16	<b>187</b> [1] 17:1	<b>36.7</b> [1] 4:3	<b>80</b> [4] 29:7,18 30:15,16	52:2 73:20,22
	<b>189</b> [1] 54:2	<b>37.7</b> [1] 4:24	<b>85</b> [1] 4:23	achieved [1] 84:24
-&-	<b>1988</b> [1] 57:6	<b>37.8</b> [1] 4:21		achieves [1] 85:21
<b>&amp;</b> [1] 64:8	<b>1997</b> [1] 6:13	<b>38.9</b> [1] 5:2	-9-	acknowledge [1] 109:24
<b>a</b> [1] 04:8	<b>1998</b> [2] 34:23 43:9		<b>9</b> <sub>[1]</sub> 65:20	acknowledged [3] 18:13
	<b>19th</b> [1] 73:5	-4-	<b>9.1</b> [1] 57:7	32:25 38:1
	<b>1st</b> [2] 48:4,24	<b>4</b> <sub>[1]</sub> 74:22	<b>9.59</b> [1] 25:11	acknowledges [1] 48:7
<b>'04</b> [1] 54:4		<b>4.5</b> [2] 41:21 65:8	<b>9.6</b> [3] 24:13,15 25:11	acquiesce [1] 8:16
<b>'05</b> [1] 54:4	-2-			Act [4] 11:17 20:18 46:18
<b>'06</b> [1] 54:4		<b>40.4</b> [1] 4:23	<b>9.75</b> [2] 19:15,18	47:19
<b>'07</b> [2] 54:4 68:15	<b>2.2</b> [1] 38:11	<b>42</b> [1] 4:9	<b>9.8</b> [7] 15:25 22:12 24:23 25:24 29:23 30:13 35:19	acted [1] 13:15
<b>'08</b> [1] 68:15	<b>2.4</b> [1] 21:8	<b>42.2</b> [1] 5:3	<b>9.88</b> [1] 57:8	activities [1] 99:19
<b>'09</b> [2] 68:22 71:17	<b>2.5</b> [2] 21:12,23	<b>44.3</b> [1] 4:18	<b>9.9</b> [1] 24:23	<b>actual</b> [3] 68:9 77:13 89:21
'er [1] 79:3	<b>2.7</b> [1] 21:9	<b>44.5</b> [1] 4:19	<b>9.9</b> [1] 24:25 <b>900</b> [1] 4:25	actuaries [1] 81:25
	<b>2.8</b> [1] 73:16	<b>445</b> [1] 4:18	<b>965</b> [1] 5:2	add [2] 23:21 59:22
	<b>20</b> [1] 24:16	<b>45</b> [2] 6:24 21:23	<b>705</b> [1] 5.2	added [2] 25:15 53:23
.5 [1] 27:19	<b>2000</b> [2] 6:13 64:14	<b>45.6</b> [1] 5:1	-A-	additional [5] 40:16
.65 [2] 27:25 58:8	<b>2002</b> [1] 70:5	<b>48</b> [1] 46:18		43:23 44:4,5 62:7
.66 [1] 28:1	<b>2003</b> [1] 37:10	<b></b>	<b>A.D</b> <sub>[2]</sub> 111:5,11	address [1] 70:19
<b>.69</b> [1] 28:1	<b>2004</b> [2] 19:13 41:20	-5-	<b>AAF</b> [5] 74:25 75:1,10	addressed [2] 75:12
.7 [1] 27:25	<b>2005</b> [2] 17:5 19:16	<b>5</b> [2] 21:21 27:1	75:14,15 <b>abbreviated</b> [1] 48:16	83:20
.70 [1] 58:8	<b>2006</b> [1] 4:1	<b>50</b> [7] 3:11 4:4 17:3 23:22	ability [4] 20:8 92:24	addresses [1] 56:17
	<b>2007</b> [6] 17:5 19:16,18 52:7 70:5 75:4	24:18 25:13 59:22	93:9 111:9	adequately [1] 72:22
-1-	<b>2008</b> [9] 21:11 25:8 35:5	<b>50th</b> [2] 42:24 43:3	able [10] 20:21,24 22:3	adjoining [2] 45:22,23
<b>1</b> [1] 41:10	37:13,15 57:6 68:10 75:6		36:15 51:14,15 90:13	adjourn [1] 109:23
<b>1.2</b> [1] 25:25	99:5	-6-	100:21 102:15 104:10	adjourned [1] 110:3
<b>1.3</b> [3] 38:13 100:14,15	2009 [9] 1:1 16:24 68:19	<b>6</b> [7] 27:1 38:16 39:18	Aboud [5] 42:15,16	adjust [2] 24:21 63:4
<b>1.9</b> [2] 95:5 99:6	71:13 85:4,5,6 111:5,11	47:3 64:17 65:19 69:16	82:13,23 83:9	adjusted [6] 54:10 58:6
<b>10</b> [3] 1:1 23:23 77:19	<b>2009's</b> [1] 73:17	<b>6.4</b> [1] 27:5	Aboud's [1] 83:19	58:17 59:17 60:6 67:14
<b>10,000</b> [2] 61:7 66:9	<b>201</b> [1] 58:14	<b>6.45</b> [2] 10:12 47:25	above [2] 73:19 85:9	adjustment [13] 10:22
<b>10,070</b> [1] 4:21	<b>2010</b> [33] 10:5 15:4,12	<b>6.6</b> [1] 5:17	absence [1] 13:19	15:6 18:5 24:17 25:13
<b>10.1</b> [1] 25:17	16:6 18:2,4,14,22 19:8,9	<b>6.75</b> [4] 27:5 59:18	absolute [1] 27:2	26:14 34:10 35:25 36:13 37:3 51:23 60:20 62:15
<b>10.75</b> [3] 30:10,13 90:19	20:3 27:10 30:22 34:12 34:14,16 38:7 39:25	106:25 108:18	absolutely [1] 51:21	adjustments [6] 62:3
<b>10th</b> [2] 111:5,11	41:10,17,24 43:14 45:6	<b>60</b> [1] 5:15	accept [8] 40:18 59:17	63:14 67:2 72:8 85:9
<b>11</b> [17] 15:25 22:12 23:23	55:17 68:3 69:6 71:10	<b>600,000</b> [1] 65:6	59:18 60:4 61:23 63:3 67:14,19	100:3
24:1,1,5 25:25 29:23	71:11 76:24 77:5 78:8	<b>650</b> [1] 5:3	accepted [4] 35:3 43:24	adjusts [1] 40:12
35:19 68:14 69:17 70:7	94:24 111:4 2010E 72 14 74 5	<b>66.7</b> [1] 5:11	57:22 58:11	admit [1] 67:10
70:8 73:20 76:11 95:7	<b>2010E</b> [2] 73:14 74:5	<b>68</b> [2] 40:20 62:6	accepts [1] 60:5	adopt [1] 41:8
98:24 11 04 m 25 0	<b>2011</b> [4] 10:17 34:21,22 40:2	7	accordance [4] 11:7	adopted [2] 29:6 30:15
<b>11.94</b> [1] 25:8	<b>4</b> 0.2 <b>21st</b> [1] 70:20	-7-	19:5 45:16 46:9	advance [3] 48:21 106:6
<b>115</b> [1] 19:19	<b>215</b> [1] 70:20 <b>225</b> [2] 4:24 68:24	<b>7</b> [2] 27:1 38:16	according [2] 4:9 82:22	106:20
<b>12</b> [2] 77:19 109:5	<b>230,000</b> [1] 53:8	7.75 [4] 26:3 28:6,14	accordingly [2] 30:22	advantage [2] 58:5
<b>120</b> [2] 26:1 29:24	<b>25 [6]</b> 6:21 23:19 24:3,16	107:5 <b>715</b> m 4:10	93:13	91:15
<b>1260</b> [1] 5:1	30:3 91:7	<b>715</b> [1] 4:19	account [10] 11:23 12:11	advise [1] 59:1
<b>12:00</b> [1] 110:6	<b>250</b> [1] 68:24	<b>72</b> [1] 2:8	13:22,25 47:2,6 54:5 63:21 65:11 86:10	advisement [1] 104:21
<b>13</b> [1] 53:19	<b>25th</b> [2] 82:23,24	<b>75</b> [7] 17:3 23:17 29:7,18 30:15 91:9,11	accounted [4] 46:9	<b>advocate</b> [13] 12:14 30:1 31:6 32:13 38:18,23
<b>13.1</b> [1] 74:6	275 [1] 16:23	50.15 71.7,11	62:19,21 63:1	40:17 42:12 43:4,18 47:3
<b>135</b> [1] 73:5	<b>28th</b> [1] 68:22	-8-	accounting [15] 10:23	84:10 106:5
<b>14</b> [1] 53:19			37:13,19,23 38:2,6 39:7	advocate's [3] 12:20
<b>15</b> [2] 5:19 74:5	-3-	<b>8</b> [4] 55:9 56:14 65:20 75:3	39:11,12 40:11,12 41:9	37:25 46:3
<b>15.9</b> [1] 6:22	<b>3</b> [2] 73:19,23	<b>8.3</b> [2] 94:21 99:1	45:14,17 49:15	advocates [1] 33:23
<b>16</b> [1] 74:5	<b>3.1</b> [1] 73:17	<b>8.48</b> [1] 75:3	<b>accounts</b> [7] 4:9 5:9 46:10 54:1,6 61:13 63:24	affected [2] 69:4 97:23
<b>16-17,000</b> [1] 78:22	<b>3.19</b> [1] 73:23	<b>8.5</b> [6] 35:15 73:21 74:6	<b>accrual</b> [11] 37:12,20,23	affects [1] 56:24
	<b>3.17</b> [1] /3.23	0.0 [0] 55.15 / 5.21 /4:0	acti uai [11] 57:12,20,23	

Discoveries Unlimited Inc., Ph: (709)437-5028

# **Multi-Page**<sup>™</sup>

#### affirmed - brought NP's 2010 General Rate Application

			NP's 2010 Gene	eral Rate Application
<b>affirmed</b> [1] 32:7	anomalies [1] 32:17	assessing [1] 33:19	68:17,24 69:2,13,16	41:8 42:20 43:16 44:22
afford [3] 2:19 7:9 8:22	answer [5] 23:1 39:23	assessment [2] 5:22,22	73:22 76:6 85:8 90:13	45:8,12 46:15,17 47:11
affordability [1] 6:11	92:7 93:18 96:25	asset [3] 26:3,7,11	91:15 93:3 95:22 102:13	47:14 48:8,11,14,17,20
affords [1] 55:19	answers [1] 90:2	assets [1] 16:12	102:25	48:20 49:1,24 50:22 52:4
<b>afraid</b> [1] 51:14	Anthony [1] 5:1	assist [3] 11:5 44:3,9	bath [1] 78:17	55:5,15,21,21 57:20 59:1 60:17,19,23 61:6,22 62:5
afterwards [1] 50:20	anticipate [1] 74:3	<b>assistance</b> [6] 14:22	Bay [2] 4:25 5:3	62:6,11 63:2,6,8 67:6,11
again [5] 4:19 58:23,23	anticipated [1] 86:23	28:19 44:8 49:20 63:2	bearing [1] 29:19	67:14 71:2 75:13,14,16
81:1 109:25	anticipates [1] 73:17	97:2	bears [2] 54:19 81:2	75:19,22,23 76:19 78:18
against [1] 16:12	anticipating [1] 73:24	assume [2] 101:7 107:5	become [4] 32:16 83:1	84:10,15 86:8,21 87:1,9 87:24 92:24 101:20
age [2] 2:10 4:5	apartments [1] 7:4	assuming [1] 34:21	93:25,25	102:10 103:5 106:18
aged [1] 4:4	apparatus [1] 111:9	assumption [3] 82:5	<b>beginning</b> [3] 25:6 51:22 81:1	109:7 111:6
agencies [1] 99:1	appear [3] 48:13 99:16	83:5 85:12	begs [1] 58:24	Board's [13] 11:16,16
agency [1] 56:25	99:17	<b>assumptions</b> [2] 82:1,4	<b>behalf</b> [2] 1:17 49:22	15:19 36:6 47:13,17 48:1
aging [1] 8:18	apples [10] 83:16,16	Atlantic [4] 5:9 6:16,17	<b>behind</b> [4] 89:20 90:14	48:5 49:24 70:19,23 78:4 83:12
<b>ago</b> [3] 5:25 49:11 102:7	100:6,6,25,25 104:4,4	82:24	90:23 94:14	<b>boards</b> [1] 93:7
agree [2] 27:3 52:6	109:15,15	attacking [1] 51:9	<b>behold</b> [1] 70:3	<b>bob</b> [1] 82:17
agreed [1] 47:2	applicant [1] 54:19	attention [2] 70:19 83:13	Belize [2] 78:25 79:13	bodes [1] 87:25
agreement [2] 47:4 75:5	<b>application</b> [17] 10:6,7 15:7 22:17 23:7 35:10	<b>attract</b> [3] 14:14 20:8 22:10	below [6] 2:14 3:19 10:15	<b>bold</b> [1] 60:21
Alberta [1] 31:23	37:15 38:9.21 39:25	<b>au</b> [1] 4:23	17:25 43:3 73:17	Bonavista [1] 79:7
Alliance [2] 5:10 6:16	41:12 45:4 49:7,8 50:1	authorities [2] 46:3 93:9	<b>benefit</b> [12] 14:1 38:14	bond [12] 16:25 17:8,22
<b>allow</b> [2] 36:21 79:10	84:11 111:4		41:2 53:14 54:23 62:13	18:8 65:24 66:3,7,11
<b>allowance</b> [1] 63:25	<b>applications</b> [2] 49:10	<b>automatic</b> [10] 10:22 15:5 18:5 34:9 35:25	63:20 78:23 85:6 86:13	69:19,20 75:8 109:14
<b>allowed</b> [1] 75:10	86:24	36:13 37:3 51:22 93:22	86:16,18	bonds [16] 16:13,23 17:4
almost [4] 5:5 25:11,11	applied [4] 5:14 24:7	93:24	benefited [1] 62:7	20:25 21:3,16 35:12 36:5
49:5	60:19 82:9	available [1] 48:19	<b>benefiting</b> [1] 86:6	66:1 68:10,16 69:2,4
alone [4] 6:14 102:1	<b>applies</b> [2] 25:3,5	average [4] 6:21 12:21	<b>benefits</b> [6] 10:24 37:8 40:5,15 41:6 54:9	100:20 101:8 102:15
103:7 109:18	<b>apply</b> [9] 28:25 46:17 48:23 60:17 63:3,13	57:6 109:8	<b>bereft</b> [1] 56:4	<b>bonus</b> [2] 50:10 57:19
along [1] 93:14	66:19 72:5 90:10	aversion [1] 70:1	best [2] 84:13 111:8	<b>book</b> [3] 94:18 105:5,20
alphabetical [1] 4:16	appointments [2] 3:1,2	avoid [2] 86:8,11	beta [14] 22:20 26:13	booked [1] 85:18
alterations [1] 46:11	appreciation [1] 76:14	avoided [1] 86:9	27:8,8,10,16,17,22,24	<b>Booth</b> [37] 12:20 13:5 18:12,15 24:20,24 25:9
alternative [2] 38:24	apprenticeship [1] 42:9	aware [3] 72:22,24,24	28:1,2 58:7 71:11,12	25:15 26:10,19,21 27:1
39:6	approach [5] 19:3 29:10	away [2] 63:18 75:21	betas [8] 27:13 58:6,15	27:12,17 31:19 32:24,25
alternatives [1] 48:14	30:24 38:4 41:13	awful [1] 7:19	58:17 59:17 60:6 67:14	33:2,10 34:2 56:11 57:23
always [2] 21:16 82:1	appropriate [31] 8:12	awkward [1] 85:11	71:16	59:10 63:5 66:3,18 67:1 70:17,24 71:9,10 72:21
amalgamation [1]	10:23 19:20 20:13 21:9		<b>better</b> [3] 23:5 39:12 70:17	72:23 75:9,12 91:18,22
101:12	21:13 28:20 29:5,18 30:18,20 32:20 34:19	<u>-B-</u>	between [13] 15:16 20:9	Booth's [12] 12:25 18:20
<b>amassed</b> [1] 63:17 <b>ameliorating</b> [1] 79:4	35:2,13,18 36:5,20 38:2	<b>b</b> [1] 77:12	21:25 23:17 36:4 42:2	25:7,22 26:2,6 28:2,13
	40:15 42:1,23 46:11,21	<b>b'y</b> [1] 86:3	44:25 52:2 62:18,23	57:9 59:20 74:1 90:11
American [1] 89:19	50:15 52:2 59:6,7 93:12	backfilling [1] 80:11	68:14 69:9 84:25	borne [3] 18:9 43:2 83:6
<b>among</b> [2] 36:11 64:9 <b>amortization</b> [4] 39:7	94:12 97:10	backup [1] 84:18	beyond [2] 34:21 52:14	bothers [1] 79:17
44:20 45:7 84:10	appropriateness [1] 32:21	<b>bad</b> [3] 20:23 73:9 84:3	<b>big</b> [1] 50:11	bottom [2] 12:4 27:2
amortizations [3] 45:3	approval [2] 47:13,14	balance [3] 12:13 42:2	biggest [2] 64:12 91:23	<b>bound</b> [4] 67:19 92:19 92:25 93:8
45:5,9	approved [2] 42:20	52:2	<b>billion</b> [1] 65:9	<b>boy</b> [1] 50:5
<b>amortize</b> [1] 84:13	43:15	balanced [2] 38:3 41:12	<b>bills</b> [1] 3:5	breadth [6] 55:12 59:25
<b>amortized</b> [1] 44:24	areas [1] 7:2	Bank [2] 94:21 105:5	binders [3] 31:5,9 52:19	60:8,10 81:12 82:16
amount [7] 8:19 76:8	argue [1] 8:11	banked [1] 84:21	<b>bit</b> [5] 15:1 60:25 73:16	break [2] 4:11 51:1
77:3,5 83:14 84:3 87:8	arguing [1] 8:14	banking [1] 71:23	85:20 109:13 <b>bite</b> [1] 77:24	brief [20] 11:1 51:10,11
amounts [1] 54:2	argument [3] 10:4 11:1	bare [1] 78:14	black [2] 66:14 74:13	51:12,17,20 53:16 55:8
analogy [1] 81:24	85:8	bargaining [1] 41:1	blank [1] 104:17	61:1 64:11 66:22 67:22
analysis [35] 13:6 18:12	arguments [1] 84:7	<b>base</b> [7] 11:12,21,25	<b>bless</b> [1] 78:24	76:6 77:8,21 79:24 83:20
22:19,21 24:25 25:7 27:4	arise [1] 31:8	29:14 34:14 84:21,23	Blue [1] 94:18	83:25 84:6 86:19
28:3,7,17 30:2 31:10,11 32:20 33:6,12 34:3 55:11	arisen [2] 13:23 47:17	<b>based</b> [9] 18:7 19:8 21:23 26:3 27:19 31:10 34:18	<b>blunt</b> [1] 98:20	<b>briefly</b> [2] 43:19 47:16 <b>bring</b> [1] 37:11
55:19,23 56:3,4,7,8,8	arises [2] 31:9 46:22	73:9 98:14	<b>BMO</b> [3] 94:22 105:13	brings [2] 24:22 72:10
57:10 58:24 71:21 81:19	Arnold's [1] 4:17	basic [1] 63:11	105:16	British [1] 26:22
89:4 90:9 93:16,17 94:7 104:4	arrangements [2] 40:23	basis [39] 10:14 11:24	<b>board</b> [92] 11:6 13:13,14	broad [1] 55:17
analyst's [1] 66:6	43:8	16:24 17:2,3 19:19 23:22	19:13 20:12 21:5,5,8	broadly [2] 27:3,25
analyze [2] 68:6 96:2	aspect [1] 52:10	24:16,18 25:13 26:1 29:7	23:4 24:6 26:5 28:19,24	Brook [1] 4:20
annual [5] 40:13 47:21	assertion [2] 57:21 60:21	29:15,19,24 30:16 33:25 37:20 38:1,24 41:19	29:3,6,12,17 30:15,19	brought [4] 38:23 75:18
64:14 76:6 99:4	<b>assesses</b> [1] 30:25	47:12,21 58:3 59:23	30:24 34:15,17,22 35:21 35:23 36:18,24 37:9,11	83:12 97:18

Discoveries Unlimited Inc., Ph: (709)437-5028

## $\boldsymbol{Multi-Page}^{^{\mathrm{TM}}}$

#### brunt - considering NP's 2010 General Rate Application

			NP's 2010 Gen	eral Rate Application
<b>brunt</b> [1] 8:17	Carolina [2] 65:5,6	31:17,20	commensurate [1]	100:6,25 104:4 109:15
bubbles [1] 59:20	carries [2] 64:4 65:13	characterization [1]	14:10	<b>comparison</b> [2] 95:21
bucks [1] 76:11	<b>carry</b> [4] 5:25 6:1 51:6	75:25	comment [8] 49:6 88:5	103:3
budgets [1] 64:2	61:14	charge [1] 80:23	91:4,6 98:12 103:9	compensation [8] 42:14
Building [1] 111:7	carrying [2] 6:4 62:23	charged [1] 67:7	109:10,11	42:18 43:6,8,11 52:15
<b>bunch</b> [1] 81:25	<b>case</b> [16] 12:10 17:16	Charles [1] 111:7	comments [8] 10:18	54:16 80:25
burden [1] 9:5	21:21 29:22 31:2 40:10	<b>check</b> [11] 5:22 23:6	11:4 46:14,25 97:5 99:17	compete [2] 81:16 82:11
	46:1 48:10 53:4 55:4	24:25 25:2 33:7,12,17	100:2 104:23	competes [2] 81:10
Burgeo [1] 4:19	69:10 81:8 85:2 86:4	71:2 89:22 105:24 106:14	<b>Commercial</b> [1] 42:22	82:16
<b>business</b> [16] 12:16 13:3 13:5,12,16,19 14:3 57:3	92:17 99:3	checking [1] 85:14	<b>Commission</b> [2] 26:22 87:16	competition [1] 64:2
61:14 64:12 65:10 72:2	<b>cases</b> [1] 13:15	checks [1] 23:15	commissioned [1] 6:8	complement [1] 87:4
75:12 79:5 81:12 83:10	<b>cash</b> [5] 39:14 40:10	Chile [1] 65:15	COMMISSIONER [1]	complete [2] 55:1 77:12
busy [1] 87:20	73:15,18,22	choice [2] 8:21 27:16	88:10	<b>completely</b> [1] 52:6
<b>buy</b> [4] 45:23 58:15 95:10	category [1] 65:15 caused [1] 44:11	<b>choices</b> [1] 6:25	Commissioners [15]	complexes [1] 7:4
99:23		<b>choose</b> [1] 36:23	1:16 10:3 14:21 37:1	comply [1] 28:10
buying [2] 66:1,1	<b>causes</b> [1] 83:17	<b>choosing</b> [1] 22:22	50:3 57:16 59:15 61:5	<b>components</b> [1] 36:11
	Cayman [1] 79:13	<b>chronic</b> [1] 2:24	63:16 65:3 73:13 80:20	compounded [1] 7:8
-C-	<b>census</b> [1] 4:2	Cicchetti [26] 17:17	86:18 87:16 111:6	compress [1] 30:11
C-28 [1] 67:23	<b>center</b> [1] 51:24	18:10,17 24:9 25:12,22	<b>committed</b> [1] 49:16	<b>computer</b> [2] 50:5
<b>C-31</b> [1] 66:22	<b>centre</b> [3] 1:5 3:9 4:5	27:3,6,20,22 30:5 31:24	<b>common</b> [4] 11:10 23:8 25:24 75:2	109:24
<b>CA-NP</b> [2] 54:2 58:14	certain [3] 12:6,9 93:3	32:12,18 33:1,10 34:1 57:11 58:1 62:22 64:5	<b>commonsense</b> [1] 63:15	conceivably [1] 27:1
calculated [1] 27:13	<b>certainly</b> [15] 33:10 36:14 48:19 49:12,18	67:9,24 71:20 91:19	communities [8] 4:11	concepts [1] 90:14
calculating [1] 11:11	56:8 57:11 78:6 88:25	97:20	4:14,15 5:5 6:19 7:15	concern [5] 2:5 83:18
calculation [1] 32:13	90:23 91:16 93:7 96:24	<b>Cicchetti's</b> [5] 13:2	8:21 9:7	85:25,25 86:17
calendar [1] 86:22	104:20 105:5	24:22 28:1 56:5 61:20	community [6] 2:15,22	<b>concerning</b> [1] 28:20
California [1] 46:4	certainty [2] 37:5 75:18	<b>circle</b> [1] 99:7	2:23 4:9,12 5:9	<b>conclude</b> [1] 74:9
<b>calls</b> [5] 3:9,10,14 8:6	CERTIFICATE [1]	circularity [1] 97:13	companies [23] 17:11	<b>concluded</b> [1] 35:23
25:1	111:1	circumstances [3] 17:7	22:23 24:1 26:9 31:5	concludes [1] 109:19
<b>Can's</b> [1] 4:1	certify [1] 111:2	87:5 93:11	32:10,21 33:8,9,22 60:18	<b>conclusion</b> [5] 16:7 18:3
Canada [20] 5:9,13 6:12	<b>cetera</b> [2] 7:4 65:1	cited [2] 6:6,15	60:24 61:3,8,12 62:17 72:2,12 77:8 80:2 89:12	98:14 109:9 110:6
16:23 17:8 18:7 35:11	<b>CFO</b> [1] 74:3	<b>civil</b> [1] 92:17	95:19 102:23	<b>conclusory</b> [1] 55:17
36:4 37:21 57:7 62:18	Chair [1] 105:1	<b>Clair</b> [1] 4:23	company [40] 11:18,25	<b>conditions</b> [16] 2:24
62:24 71:22 75:8 81:13	<b>Chairman</b> [81] 1:2,9,13	<b>clash</b> [1] 87:23	12:3 16:12,14 17:4 20:21	19:2,12,22 20:22 21:1,4 34:25 35:5,8 37:5 53:21
82:24 88:21 93:17 97:8 97:11	9:12,15,20,24 10:3 14:21	<b>clause</b> [1] 13:21	20:24 21:2,16 22:3 31:19	56:17,18 67:25 70:11
<b>Canadian</b> [13] 12:22,24	26:24 34:7 37:1 39:1 41:7 43:17 46:24 47:15	clear [9] 14:2 17:6,16	32:6 33:20 37:10 38:3,5 39:5 42:7 46:16 48:3	conducting [1] 40:4
13:9 17:11 27:23 30:5	49:5,21 50:2,4,9,15,16	47:22 56:10 63:7 75:22	52:3 53:22 54:11 78:11	<b>confidence</b> [3] 33:3,16
37:22 42:22 57:22 58:12	50:23 51:5 88:3,7,8,14	77:7 81:4	80:9 81:2 98:1 101:14	72:5
89:17 94:19 97:19	89:2 91:3,25 92:8,11,13	<b>clearly</b> [7] 11:8 35:17 37:20 61:20 72:23 73:19	101:21 102:11,14,24	confirms [4] 42:17,20
candid [1] 26:23	92:21 94:15 95:25 96:3 96:8,13,17,21 97:3,25	74:13	103:2,19,23,24 108:3,6 108:7	42:23,24
cannot [7] 2:19 8:22 32:3	98:5,18 100:10,17,23	close [2] 30:14 75:24	company's [17] 10:10	confront [1] 71:4
51:10 63:11 66:19 70:16	101:3,11,15,23 103:8,20	coast [1] 102:24	10:13 16:17,19,20,22,25	confuses [1] 71:22
Cap [5] 26:6 28:5,14,18	103:25 104:6,14,15,22	code [1] 46:10	19:11,21 38:12,19 41:8	consent [1] 105:7
59:10	105:12,17,21 106:1,8,16	cogent [1] 63:7	45:25 46:9 54:12 106:24	consequently [2] 17:5
capable [1] 10:1	106:21 107:4,9,14,19,22 108:2,12,17,20,21 109:17	cognizant [1] 86:21	107:11	23:4
<b>capital</b> [41] 10:20 11:9 12:19 14:6,14,23 18:12	110:5	<b>colleague</b> [1] 87:18	<b>comparability</b> [3] 32:8 33:3 62:8	<b>conservative</b> [4] 94:20
18:22 19:9 20:8 22:10	challenge [3] 33:25 34:4	colleagues [1] 87:17	<b>comparable</b> [27] 22:23	95:9 103:11,12 <b>consider</b> [11] 14:24
22:15 23:2 26:3,7,11	80:22	<b>collection</b> [1] 84:3	23:16,20,24,25 24:4 30:2	20:12 32:5,5 36:25 45:8
28:21 30:22 31:2,3,18	challenging [1] 86:22	<b>collective</b> [1] 41:1	30:9 31:12,14 32:11	48:20 49:2 59:5 66:14
34:8,17,19 35:4 51:23 55:7 56:16,22,24 64:1	<b>chance</b> [2] 51:18 87:20	<b>Columbia</b> [1] 26:22	57:18 61:8 66:24 88:19	75:16
68:1,13,20 69:20 70:12	change [8] 7:22 13:11	<b>combination</b> [1] 10:8	89:9,12 90:17,24,25 91:8	considerable [4] 14:22
74:4 89:3,23 94:22	39:6,10 40:19 69:21	<b>combined</b> [1] 25:13	91:10 92:5 94:13 95:17 95:19 100:4	18:18 54:4 101:20
105:13	77:15,19	<b>combines</b> [1] 29:12	<b>comparative</b> [3] 55:12	considerably [1] 78:2
CAPM [1] 94:6	<b>changed</b> [6] 13:4 43:9 43:12 51:25 93:11 98:11	Comerford [1] 50:8	60:8,10	<b>consideration</b> [8] 15:20
capture [1] 89:8	changer [1] 54:12	comfort [1] 87:14	<b>comparator</b> [3] 33:6,25	20:15 26:5 30:8 37:13 38:7 41:10 87:25
<b>car</b> [1] 3:3	changes [9] 7:21 13:17	comfortable [2] 87:14	42:23	considerations [2]
card [1] 6:4	19:1 34:24 40:6,8,13,22	87:13	comparators [1] 32:22	28:16 78:7
care [3] 7:24 9:5 61:16	48:4	coming [7] 67:13 71:5	compare [2] 31:13	considered [8] 2:19
careful [2] 100:22 104:3	changing [1] 93:5	76:10 79:12,25 81:25	103:19	13:13 21:6 27:24 46:16
caregivers [1] 7:25	characteristic [1] 32:4	86:15	compares [1] 33:20	51:12 76:4 83:22
Caribbean [2] 79:4,5	characteristics [2]	commend [1] 84:15	comparing [5] 83:15	considering [2] 36:1

Discoveries Unlimited Inc., Ph: (709)437-5028

## $\boldsymbol{Multi-Page}^{^{\mathrm{TM}}}$

#### considers - economic NP's 2010 General Rate Application

,		-	NP's 2010 Gen	eral Rate Application
100:24	76:3 100:2	DCFs [1] 91:8	determination [2] 55:15	divide [1] 64:15
<b>considers</b> [3] 34:15	course [5] 11:12 47:19	dead [1] 76:18	78:4	divided [1] 23:17
36:19,20	47:21 76:8 85:19	deal [5] 38:25 39:20	determine [4] 22:24	dividend [1] 17:20
consistent [3] 27:25 28:7	Court [4] 81:24 92:1,17	43:19 46:12,21	82:15 89:4,5	<b>divorce</b> [1] 66:9
28:9	93:8	dealing [1] 75:24	<b>determined</b> [2] 19:14 67:17	<b>document</b> [3] 6:6,17
constant [1] 7:5	<b>Cove</b> [1] 4:17	dealt [3] 39:8,16 45:15		105:7
constitutes [2] 12:12	<b>coverage</b> [17] 21:6,10	<b>debate</b> [1] 30:7	<b>determining</b> [6] 22:15 22:19 23:1 61:7 62:13	documents [3] 31:5 96:1
16:1	21:12,13,15,18,19,22 72:20,22 73:16,18 95:4	debt [22] 6:1,4 16:11,17	67:7	105:7
construct [1] 64:4	99:3,5 100:7,14	16:20,22 17:7,10,12,23	develop [2] 15:1 16:3	doesn't [9] 28:10 33:24
<b>constructive</b> [1] 41:13	create [1] 9:5	20:8,22 21:18,20 22:4 29:13 66:13 70:15 74:4	developed [1] 48:12	53:5,11 70:14 71:21 74:23 85:6 91:18
<b>consumer</b> [18] 12:14,19 30:1 31:6 32:12 33:23	created [1] 3:15	99:5 101:10,19	develops [1] 67:15	dollars [6] 38:17 39:18
37:25 38:18,23 40:17	creates [2] 7:19 9:2	decade [3] 27:14 43:10	devoted [1] 61:2	65:9 77:4,17,20
42:12 43:4,18 46:2 47:2	creation [2] 13:20 47:1	49:10	<b>difference</b> [2] 62:23	<b>Dominion</b> [2] 64:24
84:10 86:3 106:5	credibility [1] 70:25	decide [1] 92:24	99:10	65:13
<b>consumer's</b> [1] 39:2	credit [19] 6:4 14:17	decided [1] 55:4	differences [2] 62:18	done [9] 23:9,11 24:6
<b>contact</b> [1] 3:14	15:15,18 20:6,14,16 21:7	decides [1] 34:17	63:1	34:6 36:16,25 77:9 78:2
Contents [2] 55:25 56:2	22:2 56:25 73:8 74:16	deciding [1] 92:18	different [8] 34:5 66:5	82:14
context [1] 71:6	74:20 95:3 99:10 101:4 101:5,6 102:8	decision [11] 11:6 50:17	70:22 73:11,12 81:22 109:13,14	<b>down</b> [15] 4:12 8:25 16:7 19:20 64:21,22 69:2,20
continually [1] 40:13	crisis [1] 57:2	58:13 59:11 62:5 87:3	difficult [5] 3:4 8:2 21:4	70:4 72:11 76:9 78:1
<b>continue</b> [5] 18:2 38:16	critically [1] 102:13	92:3 93:2 104:12 109:22	53:13 98:12	79:3 102:20 109:3
39:17 42:10 101:21	<b>Cross</b> [4] 23:5 67:16	110:1 decisions [5] 84:18,19	difficulties [2] 39:11	Dr [49] 12:20,24 13:4
<b>continued</b> [1] 102:25	82:13 89:22	92:19 93:10 108:6	102:20	18:12,15,20 24:20,24
<b>continues</b> [4] 12:21	cross-examination [1]	<b>declined</b> [1] 37:18	difficulty [2] 36:2 49:3	25:7,9,15,22 26:2,6,10
39:14 41:25 42:19	82:22	declining [1] 28:11	<b>dire</b> [1] 77:6	26:19,21 27:1,12,17 28:2 28:13 31:19 32:24,25
<b>continuing</b> [2] 20:19 35:11	cross-examined [2]	decrease [1] 69:3	direct [2] 23:14 31:11	33:2,10 34:2 56:11 57:8
contribute [2] 54:7	31:25 102:18	decreased [1] 10:9	directed [1] 103:5	57:23 59:10,20 63:5 66:3
108:4	crucial [1] 55:9	decreases [1] 72:12	direction [1] 102:10	66:18 67:1 70:17,24 71:9
<b>contributes</b> [1] 108:4	current [17] 10:11 12:3	deeds [1] 85:14	directly [1] 34:8	71:10 72:21,23 73:25 75:9,12 90:11 91:18,22
contributions [1] 57:1	12:12 17:6 18:7 19:5,24 36:18 40:21 47:23 53:21	defence [1] 8:11	disagreement [1] 15:9	dragged [1] 71:3
<b>control</b> [3] 12:9 20:18	56:16,17 67:24 70:11	defensive [1] 71:15	disappear [1] 53:6	dramatically [1] 72:12
52:15	109:2,7	defer [2] 39:15 41:10	disclose [1] 13:10	draw [1] 109:9
controllable [1] 41:20	customer [6] 54:24	deferral [3] 13:22 39:10	discloses [2] 43:2 44:25	dream [1] 105:14
cooperation [1] 49:25	84:25 85:2,6,11 86:13	86:10	disconnect [1] 69:9	drive [1] 3:2
<b>Corner</b> [1] 4:20	customers [22] 11:20	deferred [3] 37:14 39:4	discontinue [3] 10:21	driven [3] 3:14 8:3 37:16
corporate [1] 57:7	13:25 20:20 22:5 38:5	39:19	34:20 35:24	dropped [1] 17:18
correct [6] 49:15 51:21	42:5,11 44:1,12 52:4 53:4,8,13,23,25 54:9	deferring [1] 38:7	discontinuing [3] 34:11	drummers [1] 70:22
52:11,12,17 111:3	64:3 65:6 78:16 85:22	defined [1] 39:6	36:17 37:3	drums [1] 66:5
<b>cost</b> [74] 10:16,20 11:9 11:14,22 12:18 13:20	87:19 102:2	definitive [1] 23:1	<b>discount</b> [6] 13:24 106:23,25 107:13,19	due [5] 3:6 7:2 55:22
14:6,23 15:3,4,6,11,20	customers' [1] 86:15	degree [1] 51:17	109:2	76:22 79:9
16:5,21 17:12,14,22,23	<b>cycle</b> [3] 18:25 57:3 75:12	deliberated [1] 87:12	discovered [1] 5:7	Duke [1] 31:22
18:3,8,12,22 19:5,9,14	Czech [1] 65:16	deliberations [2] 14:23	discredited [1] 58:20	during [6] 19:11,16
19:21 20:1 22:15 23:2		28:20	discuss [1] 47:9	61:21 68:10 76:7 102:24
28:11,13,20 29:8,10,13 30:22 31:2,3,18 34:8,17	-D-	demand [3] 7:5,23 12:10	discussed [3] 35:16 40:1	
34:19 35:3,17 37:16 40:7	<b>D</b> <sub>[1]</sub> 64:8	demographic [1] 8:18	57:3	-E-
42:2 43:2,23 44:4,5,6	dangerous [1] 76:12	demographics [1] 42:8	discusses [6] 56:19,20	<b>E3</b> [1] 53:19
51:23 54:18 55:7 63:24	dash [6] 80:3,3,3,4,4,4	<b>demonstrated</b> [2] 32:1 32:22	56:21,22,23 57:2	Earle [2] 49:19 87:18
67:25 68:12,20 69:19 70:7,12,15,16 75:2 77:13	data [16] 23:13 27:21,23	denying [1] 83:3	<b>discussing</b> [3] 12:15	earn [4] 12:3 47:20,24
77:16 78:12 83:21 86:7	27:24 55:12 57:4 58:21	department [1] 32:18	61:3 88:23	99:1
89:2,23	58:22 60:8,15,17 62:4	<b>depth</b> [3] 57:9 81:12	<b>discussion</b> [6] 12:17 26:23 40:3 55:3 61:11	earned [2] 25:7 73:1
cost-based [1] 79:15	62:14 70:25 71:5,25 date [1] 30:17	82:16	93:15	earning [1] 12:1
costs [28] 3:7,16,17 7:11	<b>Dated</b> [1] 111:10	depths [1] 55:11	dismissive [1] 60:25	earnings [16] 11:23
7:18 8:1,25 10:8,12 12:6	<b>Dated</b> [1] 111:10 <b>DCF</b> [31] 22:21 23:13,15	derived [1] 25:9	dispute [1] 85:23	23:16,20,24 24:4 30:2,9
19:8,24 34:16 39:13,15 40:1,16,24 41:3,4,14,20	<b>DCF</b> [31] 22:21 23:13,15 23:18,21 24:10,12 25:1	described [3] 21:3 42:7	disregard [1] 55:1	57:18 88:19 90:18,24 91:1,8,10 92:5 95:18
41:24 43:12 44:17,20,23	25:7,18,22 28:9 31:10	64:5	disruption [1] 44:11	earth [1] 60:2
84:11	31:11 32:13,20 33:6,12	designed [1] 38:4	distances [1] 2:25	easy [1] 76:20
Council [1] 6:9	34:3 58:21,21 59:1 88:19	desired [1] 85:20	distributed [1] 78:12	economic [22] 17:6,19
counsel [2] 36:6 106:18	91:12,14,20,23 93:16,16 94:6 97:14	detail [2] 41:16 52:18	distribution [2] 13:1	18:19,25 52:1 55:11,19
countervailing [1] 78:6	DCF-based [1] 24:10	detailed [2] 11:1 48:9	66:16	55:23 56:3,4,7,7,8,14,16
couple [4] 19:13 20:4		details [1] 60:24	divergent [1] 36:8	57:10 71:21 80:22 89:15
L			-	I

Discoveries Unlimited Inc., Ph: (709)437-5028

**Multi-Page**<sup>™</sup>

#### economy - fully NP's 2010 General Rate Application

,		NP's 2010 General Rate Application		
89:20,25 94:14	equally [1] 23:17	executive [8] 42:13,18	fair [14] 14:8 15:22 16:2	fluctuating [1] 8:1
economy [4] 44:12 56:24	equity [67] 10:10 11:10	43:6,8,11 80:25 81:5,10	22:8 52:15,23 54:15	flying [1] 61:7
75:6 102:4	15:4,5,6,11,15,20 16:5	executives [3] 82:20	55:15 57:5 59:12 63:12 69:15 73:6,11	focus [1] 55:6
effect [1] 45:1	16:13,15,19 17:14,21,22 18:3,8 19:11,14,15,17	83:1 106:25	<b>fairness</b> [1] 84:24	focusing [1] 18:21
effective [1] 41:9	19:21,23,25 20:2,9 21:11	<b>exercise</b> [1] 29:17	fall [3] 17:19 29:19 109:3	follow [6] 30:25 33:1
efficiencies [1] 83:21	21:23,25 22:10 23:18,20	exhibit [3] 21:21 26:25 105:25	fallen [2] 17:1,15	42:19 48:17 87:7 93:14
<b>efficiency</b> [3] 3:12 7:10 45:10	24:10 25:8,10,24 28:12	existed [2] 35:5,9	falls [5] 15:24 22:11	following [1] 107:25
efficient [4] 7:8 8:24	28:13 29:3,5,8,10 31:9 35:2,13,15,17,19 36:5	<b>existence</b> [1] 1:25	29:22 35:19 43:3	<b>forced</b> [1] 6:3
42:3 49:9	55:16 61:16 65:22 66:4	existing [8] 3:16 11:14	families [1] 7:1	forces [1] 18:11
efficiently [1] 42:1	66:6 68:2 69:5 70:7,13	21:18 29:1 40:16 45:16	family [4] 2:3 3:1 9:6	<b>forecast</b> [15] 10:9,13 19:8,9 34:16,16 41:17
efforts [1] 78:13	70:16 75:2 85:21 94:20 95:8,14 97:14 99:2	46:10 84:4	80:2	41:24 43:14 47:25 56:21
eight [1] 56:19	107:17	expect [9] 60:17 71:12 71:16 74:14 87:5 90:15	far [2] 7:10 98:16	68:9 75:2,7,8
either [6] 15:5 58:11	equivalent [1] 24:15	99:14 107:15,16	<b>favour</b> [1] 65:4	forecasting [1] 53:20
63:11 73:9 77:9 100:11	escaping [1] 7:12	expectations [1] 22:24	<b>feedback</b> [1] 8:9	foregoing [1] 111:2
elasticity [1] 63:25	especially [4] 3:5,18	expected [4] 74:15 94:20	<b>feels</b> [2] 86:8 87:10	forget [1] 82:6
electric [2] 64:10 65:7	7:20 26:8	94:23 108:13	feet [2] 61:7 66:9 felt [1] 72:15	forgetting [2] 67:5 76:23
<b>Electrical</b> [1] 20:18	essential [1] 36:2	expeditiously [1] 110:2		form [1] 67:15
<b>electricity</b> [3] 3:7 37:15 37:19	<b>essentially</b> [9] 14:3 15:18 16:9 20:11 29:6	expense [6] 3:15 12:7	<b>few</b> [3] 4:15 31:4 34:9 <b>fifteen</b> [1] 63:10	<b>formula</b> [22] 10:22 15:6 15:8 18:5,6 34:10,11,13
element [3] 22:17 97:12	43:13 78:10 82:7 103:24	13:22 53:5,20 81:3	<b>fighting</b> [1] 86:4	34:21 35:1,8,12,14,25
102:14	establish [3] 30:20 62:2	<b>expenses</b> [6] 6:5 11:19 41:18 43:15 54:21 84:2	figure [6] 64:19 76:5,7	36:8,12,13,17 37:3 51:23
elements [1] 23:3	81:9	<b>experience</b> [1] 44:16	76:10 78:1 83:12	73:10 93:24
elevated [1] 65:11	established [1] 81:9	expert [5] 16:8 37:25	figured [1] 68:22	formulates [1] 24:13
eliminating [1] 30:8	establishes [1] 15:19	42:15 66:22 109:24	figures [1] 66:19	Forteau [1] 4:22
emanating [1] 61:24	establishing [1] 29:10	experts [5] 35:4 36:7	filed [10] 21:21 26:25	<b>forth</b> [4] 5:24 7:25 11:15 20:17
embedded [4] 29:13	establishment [1] 53:17	66:2 67:13 89:24	35:10 38:20 42:14 68:22	<b>Fortis</b> [34] 31:23 44:9
43:23 44:6,17	estate [2] 46:5,7	expire [2] 45:3,7	75:1 96:12 106:5,20 <b>filing</b> [1] 39:24	64:11 78:13,23,25 80:2
emphasized [1] 54:25	estimate [1] 27:22	<b>expiring</b> [1] 45:5	<b>final</b> [5] 10:4 48:8,15,22	80:9,12 94:19,23 95:3,8
<b>employees</b> [4] 40:22 44:7,18 108:4	estimation [1] 57:25	explain [2] 22:13 25:4	86:20	95:11,12,13,16,18,20 97:21 98:1,6,25 99:11
<b>Employer</b> [1] 108:4	<b>Estonia</b> [1] 65:16	<b>explained</b> [7] 10:7 17:17 40:14,25 45:21 47:7 91:9	Finally [3] 49:5,21 83:7	99:13,15,18,22 101:5,7
employment [2] 10:24	et [2] 7:4 64:25 eve [1] 73:10	explaining [1] 84:12	finance [3] 33:11 63:9	102:1,5 103:10,23
37:8	event [2] 34:14 44:14	exposed [2] 12:1 52:11	67:13	Fortis' [2] 95:3 99:4
empty [1] 104:17	everybody [3] 1:3 88:1	<b>exposure</b> [1] 64:3	<b>financial</b> [12] 3:10 14:13	forward [12] 1:21 25:10
enable [2] 11:18 36:24	109:20	expressed [1] 18:18	19:1 20:7 34:24 35:4 36:22 53:21 56:13 57:1	34:12 36:12 37:6,11 38:3 38:23 40:19 41:6 63:25
end [15] 25:23 30:17 41:2	evidence [47] 11:1,5	extended [1] 53:2	72:25 89:21	69:9
45:10 49:6,21 68:18 72:8 82:3 84:23 86:1,2,5	12:18 13:10 14:2,5 15:10	extensive [2] 48:17,18	financing [3] 23:22	found [3] 5:10 41:16
94:10 97:16	15:23 16:9 17:15 29:20 30:21 31:1 32:23,24 34:4	extensively [1] 31:25	24:16 25:14	62:16
ended [1] 80:12	34:15,18 35:16 41:19,22	extent [3] 18:19 40:6	finding [2] 3:4 6:2	four [2] 6:14 102:7
energy [9] 3:12 7:7,10	43:1,5 44:25 47:22 52:7	92:20	<b>finds</b> [1] 3:5	<b>FPL</b> [2] 64:23 65:1
8:24 13:20 31:22 35:23	55:21 57:9 58:7 60:12 61:24 66:8,23 68:21	<b>extra</b> [3] 57:19 58:3 91:17	<b>fine</b> [1] 87:14	fragile [1] 18:1
62:5 63:23	69:11 72:7 73:13 80:7	extreme [2] 3:15 9:2	finish [2] 88:4 95:1	<b>frame</b> [1] 48:24
<b>engage</b> [2] 46:5,7 <b>enlightened</b> [1] 52:13	82:10,12,18 83:19 84:15	extremely [1] 8:2	<b>first</b> [25] 1:11 10:20 14:25 15:3,12 16:5,12	<b>framework</b> [4] 11:14 11:22 12:12 52:9
Enrons [1] 102:21	90:16 92:18 97:17,18	<b>eye</b> [1] 76:17	19:4,10 20:1 22:14 26:6	frankly [4] 39:1 72:21
ensure [9] 13:25 14:13	<b>evidentiary</b> [3] 33:24 38:24 47:12		27:7 28:6 31:7 32:24	80:6 85:20
14:17 22:3 42:9 64:17	exactly [8] 23:9 24:6,7	-F-	39:11 42:17 43:20 44:18 48:15 55:6 56:15 104:8	free [2] 22:21 26:15
101:20 102:12,15	61:10 90:6,7 100:7	face [1] 78:20	105:7	freezing [1] 38:14
ensuring [3] 20:7 42:1	106:13	faces [1] 10:16	fits [1] 93:20	freight [1] 86:4
102:7	examination [3] 23:16	facilitated [1] 49:16	five [1] 102:7	frequently [1] 52:9
<b>entered</b> [2] 105:6,8 <b>enterprise</b> [1] 99:21	67:17 82:14 examined [1] 73:4	facing [1] 6:10	fix [1] 79:3	friend [2] 30:1 31:6
entire [1] 50:1	example [15] 13:17 21:1	fact [16] 18:23 40:3 43:25	fixed [1] 3:18	<b>friend's</b> [1] 52:24
entitle [1] 50:1 entitle [1] 57:19	22:18 46:2 80:10 83:10	52:20 58:5 68:14 72:7	flexibility [3] 23:22	<b>friends</b> [1] 2:4
entitled [1] 47:20	84:3 93:15 97:21 100:6	77:25 78:19 80:6 86:21 91:17 101:10 102:4,11	24:17 25:14	<b>front</b> [2] 51:24 96:25
entitlements [1] 40:20	100:13 101:18 102:6,23	108:24	flight [1] 68:8	<b>fuel</b> [2] 37:17,17 <b>full</b> [7] 74:16,24 76:14
entitles [1] 58:9	109:1 excellent [2] 64:2 87:22	factor [3] 24:21 90:7	floor [2] 15:19 20:11 flotation [1] 59:22	76:14 77:12 87:3,7
entity [2] 101:19 103:7	except [1] 45:22	91:22	flow [2] 73:15,18	<b>fully</b> [7] 16:11 17:12
environment [2] 54:8	except[1] 45:22 exceptional [1] 64:5	factors [2] 63:25 90:10	flowing [1] 23:6	43:22 44:6,17 48:11
66:16	exceptionar[1] 04.3 excess [1] 11:23	facts [3] 59:13 82:4 83:6	fluctuate [1] 9:1	78:12
	CACCOD [1] 11.23		114Ctuate [1] 7.1	

Discoveries Unlimited Inc., Ph: (709)437-5028

### $\boldsymbol{Multi-Page}^{^{\mathrm{TM}}}$

#### fund - Jackson NP's 2010 General Rate Application

Find p. 86:15         grow p. 38:16 \$9:17         95:14 \$9:14         95:18         insufance (p. 218, 16:39)           54:22 76:15         guaranteed (p. 21.14, 2)         56:17         66:19:135:24:20         57:14         integrated (p. 64:24           36:3.10 39:15:23 40:9         guess (n) 9.25:50:18.25         85:78:64:15:23:02-9         91:44         57:12         91:44         11:20:1219:19:82:11:23           36:3.10 39:15:53:108.25         guess (n) 9:25:50:18.25         guess (n) 9:25:50:19:11:12:13:14:12:25:10         guess (n) 9:25:18:15:16:10:10         interest (p. 11:12:13:14:12:25:10)         guess (n) 9:25:18:15:16:10:10         interest (p. 11:12:13:14:12:25:10)         interest (p. 11:12:13:14:12:11:14:12:11:14:12:12:11:14:12:11:14:12:11:14:12:12:11:14:11:14				NP's 2010 Gen	eral Rate Application
	<b>fund</b> [1] 86:15	grow [2] 38:16 39:17	95:14 99:14	95:18	insulated [1] 2:18
5422 7615         puramited ps 2112         htmself ps 135 2420         83:13         intend ps 114 3202           363.10 393/523 40:9         scill ps 312 112         bitsfort ps 312 112         ps 14         ps 14           363.10 393/523 40:9         scill ps 312 112         ps 14         ps 14         ps 14         ps 14           363.10 393/523 40:9         scill ps 153         ps 16         ps 14         <			highest [1] 103:12	included [3] 13:7 24:15	integrated [1] 64:24
future mul 2224 27:16 33:0 39:123 24:19         5:12 33:0 39:123 24:19         including mi 22:13 bird mi 23:12 11:10 21:19 18:27:12 31:10 21:10 18:27:14 31:10 21:10 18:17:12 31:10 21:10 21:10 18:17:12 31:10 21:10 21:10 18:17:12 31:10 21:					0
363.10.3915.32.409         guess num 9.25 501.825         historic nj. 2312         914.4         914.4         143.20           363.10.2017 711648 x81.15.292.92         993.107.10         931.102         112.012.101.92.877.12         112.012.101.92.877.12           363.10.88         gurs nj. 36.11         91.14         historic nj. 231.2         113.81.61.572.24         112.012.101.92.877.12         112.012.101.82.11         113.81.61.572.44         113.81.61.572.44         113.81.61.572.44         113.81.61.572.44         113.81.61.572.44         113.81.61.572.44         113.81.61.572.44         113.81.61.572.44         113.81.61.572.44         113.81.61.572.44         113.81.81.62.37.61         113.81.81.62.37.61         113.81.82.37.61         113.81.82.37.61         113.81.82.37.61         113.81.82.37.61         113.81.82.37.61         113.81.82.37.61         113.81.82.37.61         113.81.82.37.81.81.82.37         113.81.82.17.81.81.81.82.17.81.81.81         113.81.81.82.17.81.81.81.81         113.81.81.81.82.17.81.81.81.81         113.81.81.81.81.81         113.81.81.81.81.81.81         113.81.81.81.81.81.81.81.81         113.81.81.81.81.81.81.81         113.81.81.81.81.81.81.81.81.81.81         113.81.81.81.81.81.81.81.81.81.81         113.81.81.81.81.81.81.81.81.81.81.81.81.81.	<b>future</b> [11] 22:24 27:16			includes [3] 3:12 11:22	
42:80:11         837:88:415:32.92.99         bistoric in 23:12         including in 02:13         including in 02:13         including in 02:13         including in 02:13         including in 02:14         including in 02:1		guess [10] 9:25 50:18,25	hired [1] 108:6		
G-         gend (n): 70: 97:9         hold (n): 93:63:95:10         historical (n): 27:13         historical (n): 27:13         historical (n): 27:14         historical (n): 27:17         historical (n): 27:17:17         historical (n): 27:17:17:17         histo	42:6,11 77:16 84:22		<b>historic</b> [1] 23:12		
- L         guid (a) (53:108.8         guid (a) (53:108.8 <thguid (53:108.8<="" (a)="" th=""></thguid>					intercorporate [2] 78:9
gain [n] 35:1 08.8         97.3         99.23         incomes [n] 21.12.13         interest [n] 14.172.19           garbage [n] 26.20.20         guy [n] 80.10         guy [n] 80.10         bolding [n] 103.24         incomes [n] 21.12.13         21.10.13.13.41.82.2           ganeral [n] 10.5 77.14         guy [n] 80.10         bolding [n] 103.24         incomes [n] 21.12.13         21.10.13.13.41.82.2           general [n] 10.5 77.14         -H-         hold [n] 75.57         for [n] 75.77         incomes [n] 21.12.13         interest [n] 22.17.17           generating [n] 94.9         handled [n] 85.1         hopefully [n] 26.21         incomes [n] 21.12.13         interest [n] 54.16 (20.20.20           generating [n] 94.9         handled [n] 85.1         hopes [n] 7.12.17.31         interest [n] 92.12         interest [n] 92.12         interest [n] 54.16 (20.20.20           gint [n] 74.10         for [n] 74.10         house [n] 21.77.11         interest [n] 19.23         interest [n] 10.23	G-				
game in 1723 gap range in 22620.20 gap range in 2260.20 gap range in 2260.20 gap range in 2260.20 gap range i	gain [2] 85:1 108:8				
garbagen 2 62:02:00         guy 11 6:0:10         Holyrood (n 37:17)         incomstem (n 3:18)         inconstem (	game [1] 77:23	5	holding [1] 103:24	5:12.16.22	
Gas m 6s7         Bury R [1] 503941         Jonne [6] 216.03.77         Jonne [6] 216.03.77         Jonne [6] 216.03.77           general [m1 105 37:14]         -H-         Jonne [6] 518.62.3.76         Jonne [6] 518.77         Jonne [6] 528.76         Jonne [6] 528.76         Jonne [6] 518.77         Jonne [6] 518.77 <td< th=""><td>garbage [2] 26:20,20</td><td>· ·</td><td>Holyrood [1] 37:17</td><td></td><td></td></td<>	garbage [2] 26:20,20	· ·	Holyrood [1] 37:17		
gathered []         [1:23:324]         -H-         6:20:7:1,19,24:82:2         incentrovertible]         interesting []         interesting []         [1:1]	Gas [1] 65:7	guys [2] 65:19,21	home [8] 2:16,20 3:7		
energing         -in-	gathered [2] 1:23 3:24				
338.82,139:24.41:2497         half pj. 15:16 20:10:21:25         prito 22:25         prito 22:25         prito 22:26         prito 22:26         prito 22:27:27:26         prito 22:27:27:26         prito 22:27:27:26         prito 22:27:27:27:27:27:27:27:27:27:27:27:27:2					
generation (n)         9:1:3         hopefully (p)         9:2:1         Interests (q)         19:2:3         Interests (q)         19:2:5         10:2:5         10:2:5         10:2:5         10:2:5 <th11:1:5< th="">         11:2:5         <th11:1:5< th=""></th11:1:5<></th11:1:5<>				incorrect [1] 92:12	
Bit Marking In 120-20         hand [n] 325 69:18         Indicating In 120-21         Indicating In 120-21         Interest sets [n] 34:22 56:18         Interest sets [n] 34:21 76:12         Interest sets [n] 34:22 56:18         Interest sets [n] 34:11         Interest sets [n] 36:11				increase [11] 1:19 8:12	interestingly [1] 59:10
John Cher (J)         Bandled (I)         Bas1         Bandled (I)         BS1         bours (I)         BS22         Bandled (I)         BS1           generating (I)         94:2         bands (I)         10:1         bouse (I)         13:18,24 17:8,134 15:4         41:21<67:25 6:16         41:21         41:2	•				interests [4] 54:25 55:1
Jossie B. 217 7:17         Jands III 10:1         Jossie B. 217 7:17         Jist 82.41 78.31 83.44 17.83         International III 63:25           generating [1] 94:9         Jappening [3] 76:24         Jappening [3] 76:24         Jouse [n] 2.17 7:17         Just 73.31 41:53         Just 73.31 41:53         Just 73.31 41:53         Just 73.31 41:53         Just 73.41 78.31 84:153         Just 74.41 44:14         Just 74.42         Just 74	0				
	0				
Jack 11         94.71.6         Jost 30.22         Jost 30.22 <td></td> <td></td> <td></td> <td></td> <td></td>					
glant [1] 44:10         happy [4] 83:7 96:1.25         happy [4] 83:7 96:1.25         hard [n] 36         increasing [2] 7:22         investigation [1] 52:18           GIS (n) 515         hard [n] 36         hard [n] 36         hard [n] 36         increasing [2] 7:22         investigation [1] 57:12           given [9] 55:14 57:15         hard [n] 36         hard [n] 36         increasing [2] 7:22         increasing [2] 7:22         investigation [1] 57:15           given [9] 55:14 57:15         hard [n] 36         hard [n] 36         hurr [a [0:5 7:17] 57:12         hill 51:17:15 27:21         31:12           geone [n] 105:4,12;19         head [n] 107:3           good [s] 15:10 79:22         head [n] 107:3           good [s] 15:20:22 21:1         hear [n] 50:24 8:22 92:22         92:9:9         99:17         7:25:4         field [s] 14:15 15:24 5:12           good [s] 15:20:22 21:1         hear [n] 14:5 15:24 5:12         fillustrated [n] 12:2         find [a [s] 6:12,17 6:37:68 8:7:22           good [s] 15:20:22 21:1         hear [n] 14:5 15:24 5:12         fillustrated [n] 12:2         find [a [s] 7:37:78 38:25 39:21           good [s] 15:20:22 31:2         field [s] 14:13 50:1         field [s] 1	0				intimidated [1] 88:18
OF COUP [2: 91-21:24       101:1       hard [1] 3:6       hard [1] 3:6 <t< th=""><td></td><td></td><td></td><td></td><td>investigate [1] 52:18</td></t<>					investigate [1] 52:18
GLS [1] 5:15       hard [1] 3:6       hard [1] 3:6       investment [10] 1:12       investment [10] 1:12         60:12 77:24 788.19 87:5       hard [1] 3:6       hard [1] 3:6       increasingly [2] 3:4 6:2       increasingly [2] 3:4 6:2         88:20 91:17       hard [1] 3:6       hard [1] 3:6       increasingly [2] 3:4 6:2       increasingly [2] 3:4 6:2         90:51 15:22 22:29 88:9       hard [1] 4:11       index [1] 5:22 2:29 88:9       index [1] 5:22 2:29 88:9         10:52 3 10:64,12,19       head [1] 10:73       head [1] 10:73       index [1] 6:51:9 7:12       index [1] 6:52 3:04.11         90:61 [1] 78:24       head [1] 10:73       head [1] 10:73       index [1] 6:51:9 7:14       index [1] 6:52 3:04.11         90:61 [1] 7:12 2:05       head [1] 14:51 5:24 2:12       indicate [1] 6:51:9 6:24       indicate [1] 6:61:8,17         90:61 [1] 1:3 2:25 3:11       heard [1] 1:4:51 5:24 5:12       indicate [1] 8:11       indicate [1] 6:61:24         90:11 [1] 3:22 3:20 3:21:1       heard [1] 1:4:51 5:24 5:13       indicate [1] 1:25       indicate [1] 1:25 1:32:1         90:11 [1] 3:22 3:22 3:22       field [1] 1:25 1:32:23       indicate [1] 1:25 1:32:23       indicate [1] 3:22 2:21 1:20 2:22 2:12 2:22 2:22 2:12 2:22 2:22 2:22 2:22 2:22 2:22 2:22	,			increasing [2] 7:22	investigation [1] 5:7
given [n] 55:14 57:15 88:20 91:17         harder [n] 57:12 hardly [n] 66:5         hurry [n] 19:05         increasingly [n] 3:4 6:2         16:15 17:15 27:21 31:12 nicumbents [n] 81:5 32:6 94:13 108:6 109:1           giving [n] 58:3 94:1         hardler [n] 57:12 hardly [n] 66:5         hardler [n] 77:2         fill fill fill fill fill fill fill fill		hard [1] 3:6			
100:12 /124 (185,19 /124)       hardly [n] 66:5       178:13       178:13       115 32:0 94/13 (108:0)         111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 3 12:3 (111 3)       111 31 3 12:3 (111 3)	given [9] 55:14 57:15			increasingly [2] 3:4 6:2	
Non-Defining 12         havoc [11] 9:2         havoc				incumbents [1] 81:5	
Hydro [1]         Hay [2]         Hay [2]         Hay [2]         Hay [2]         Hydro [2]         37.24         39.24           GLYNN [7]         105:23         106:42         107:3         head [1]         107:3         head [2]         107:1         108:23         107:1         108:23         107:1         108:23         107:1         108:23         107:1         108:23         107:1         108:23         107:1         108:23         107:1         108:23         107:1         108:23         107:1         108:23         107:1         108:23         107:1         108:23         107:1         108:23         109:1         107:1         108:23         109:1         107:1         108:23         109:1         107:1         108:44         107:1         108:23         109:1         107:1         107:1         107:1         107:1         107:1         107:1         107:1         107:1         107:1         107:1         107:1         107:1         107:1			hurry [2] 76:21 77:24	indeed [5] 5:6 10:12	
Backet (1)         Hayes (1)         49:23         head (1)         107:3         head (1)         107:3 <td></td> <td>1</td> <td></td> <td></td> <td></td>		1			
Initial construction       head (n) 107:3       head (n) 107:3       initial construction       inititial construction       initial c	0			-	
God m 78:24 goes [s 75:19 79:22 s2:12 86:14 90:7       headlong m 78:7 health [s 1:20 :224 7:21 7:22 9:5       Image for the form of the					investor [5] 16:15,17
goes [s         75:19         79:22         healt [s]         1:20         2:24         7:21           82:12         86:14         90:7         7:22         9:5         hear [s]         50:20         66:18,21         66:18,21         67:11         1:5           90:13         90:21         9:29,99:17         hear [s]         14:16         13:10         56:10         66:18,21         67:24         74:22         9:21         involved [u]         66:18,21         67:38         66:18,21         67:38         67:11         11:5         13:22         15:24         44:21         99:21         involved [u]         65:12         10:01         66:18,21         67:14:12         00:11:6         66:18,21         67:14:12         00:12:12         15:22         44:21         19:12         15:24         44:21         19:12         15:24         11:12         11:12         11:12         10:12         1			-I-		
82:12 86:14 90:7       7:22 95'       filter 11, 14 51       9:11 9:12 15:12 42:12       idear (6 5:12 6:12 6:12 involved (11 9:12 1:12 5:13:21 identified (21 5:19 6:12 indicating (21 74:10 76:19 1:12 1:12 1:12 1:12 1:12 1:12 1:12 1					
gone [a] 69:13 80:11 109:3         hear [6] 50:24 82:2 92:2 92:9.9 99:17         ideas [n] 87:23 identified [2] 56:1 96:16         76:5.16 77:14.20 85:7 indicatisg [2] 74:10         involved [n] 65:12 involves [2] 23:2 41:1           26:18 39:141:22 50:6 72:3 78:24 80:18 82:3 83:10 95:11,12 109:21         hearing [19] 12:15 13:21 15:24 44:21 49:13 50:2         iillustrated [n] 12:2 imagine [n] 44:11 immediate [2] 38:4,12         76:5.16 77:14.20 85:7 indicatisg [2] 74:10         isoue [39] 71:4           goodness [n] 77:2 goodness [n] 77:2         56:10 61:2.21 68:23.25 97:11 65:2         imagine [n] 44:11 immediate [2] 38:4,12         indications [n] 68:11 indications [n] 68:11         30:6 31:2,38 34:20           Governor [n] 65:2         69:1,12 70:3 76:8 87:22 87:22 06:9 110:2         impacts [2] 9:3 40:7         indications [n] 68:11 industru [n] 79:13         istue [3] 2:2: 5:3         30:6 31:2,28 34:12           grand [n] 79:13 84:3         heavily [n] 28:15         implications [n] 77:2         Heavily [n] 28:15         implications [n] 57:4         industry [n] 71:24         industry [n] 71:24         issue [3] 2:2: 5:3           grand [n] 79:13         helped [n] 49:12         9:18 77:1         48:3         important [7] 20: 15         industry [n] 71:24         issue [3] 1:4 83:25 86: 19 92: 25           grand [n] 109:25         helped [n] 49:12         9:12 102: 13         9:12 102: 15         industry [n] 72: 15         industry [n] 72: 15         124: 12, 4, 74: 78: 36 62: 8         124: 12, 4,					
109:3       92:9,9 99:17         heard [s] 14:5 15:24 51:9       heard [s] 14:5 15:24 51:9         20:18 39:1 41:22 50:6       heard [s] 14:5 15:24 51:9         33:10 95:11,12 109:21       j5:24 44:21 49:13 50:2         goodnuss [1] 77:2       hearing [19] 12:15 13:21         joodnuss [1] 77:2       for:10:12 10:32.23         government [1] 68:10       69:1,12 70:3 76:8 87:22         government [1] 68:10       69:1,12 70:3 76:8 87:22         gracious [1] 77:2       hearing [2] 37.71:11         Heaven's [1] 60:2       hearing [2] 37.71:11         Heaven's [1] 60:2       heavy [1] 60:15         grant [3] 41:15 76:15       heavy [1] 60:15         grant [3] 41:15 76:15       heavy [1] 00:15         grant [3] 41:15 76:15       heavy [1] 09:12         grant [3] 41:15 76:15       help [n] 79:13         help [n] 79:13       hece [n] 97:13         help [n] 79:13       help [n] 79:13         greater [5] 12:16 55:14       help [n] 79:13         greater [5] 12:16 55:14       help [n] 79:13         greater [5] 12:16 55:14       hereby [n] 111:2 <t< th=""><td>gone [3] 69:13 80:11</td><td></td><td></td><td>76:5.16 77:14.20 85:7</td><td></td></t<>	gone [3] 69:13 80:11			76:5.16 77:14.20 85:7	
good [15] 1:3 20:23 21:1       heard [5] 14:5 15:24 51:9       ill [1] 39:5       indicating [2] 74:10       isolated [1] 20:23         20:18 39:1 41:22 50:6       67:1 11:5       hearing [19] 12:15 13:21       islastrated [1] 12:2       indication [1] 79:14       isolated [1] 20:22,25         goodness [1] 77:2       56:10 61:2,21 68:23,25       69:1,12 70:3 76:8 87:22       immediate [2] 38:4,12       immediate [2] 38:4,12       indication [1] 79:13       30:6 31:2,3,8 34:20         goovernment [1] 68:10       f67:1 11:5       hearing [19] 17:5       impact [5] 1:19 2:5 38:5       38:13 75:11       indication [2] 76:25       indication [2] 76:25       98:13       industrial [2] 42:22 64:3       industrial [2] 10:19 43:18         grant [3] 41:15 76:15       heavy [1] 60:15       implications [1] 57:4       importance [2] 13:6       industrial [2] 42:22 64:3       industrial [2] 42:22 64:3       industrial [2] 42:22 64:3       industrial [2] 42:12 44:41:10:10         grant [3] 41:15 76:15       heavy [1] 60:15       importance [2] 13:6       important [7] 20:15       industrial [2] 42:22 64:3       industrial [2] 42:12 44:41:4       industrial [2] 42:12 44:41:4		,			
261:8 39:1 41:22 30:5       67:1 111:5       int 11 50:5       76:19       105:10 112:10         72:3 78:24 40:18 82:3       hearing [19] 12:15 13:21       15:24 44:21 49:13 50:2       15:24 44:21 49:13 50:2       15:24 44:21 49:13 50:2       15:24 44:21 49:13 50:2         government [1] 68:10       69:1,12 70:3 76:8 87:22       69:1,12 70:3 76:8 87:22       implement [1] 42:1       implement [1] 42:2       indications [1] 62:1       30:6 31:2,3,8 34:20         government [1] 68:10       69:1,12 70:3 76:8 87:22       s8:13 75:11       implement [1] 48:4       indications [1] 79:14       30:6 31:2,3,8 34:20         gracious [1] 77:2       hearing [2] 3:7 7:11       implement [1] 48:4       implement [1] 48:4       indications [1] 71:2       38:13 75:11         grant [3] 41:15 76:15       heaven's [1] 60:2       heavily [1] 28:17       implement [1] 48:4       indications [1] 71:2       ssue [1] 11:2 81:7         grant [3] 41:15 76:15       heavily [1] 28:17       important [7] 20:15       industry [1] 71:24       industry [1] 71:24       issue [1] 12:3       issue [1] 12:14       issue [1] 12:13 18:25         grappling [1] 35:22       held [1] 18:24       important [7] 20:15       informaton [1] 70:25       informaton [1] 12:3       issue [1] 21:14 83:25 86:19 92:25       informaton [1] 12:3       issue [1] 21:15 48:20       it'l [2] 16:6 90:19       it'l [2] 16:6 90:19       it'l [2] 16:	<b>good</b> [15] 1:3 20:23 21:1				
83:10 95:11,12 109:21       15:24 44:21 49:13 50:2       imagine [1] 44:11       indication [1] 79:14       20:22,25 21:2,20 22:3         goodness [1] 77:2       56:10 61:2,21 68:23,25       imagine [1] 44:11       indication [1] 79:14       20:22,25 21:2,20 22:3         Governor [1] 65:2       69:11,2 70:3 76:8 87:22       87:22 96:9 110:2       imagine [1] 44:11       indication [1] 79:14       36:19 37:7.8 38:25 39:21         Grand [1] 79:13       heaving [1] 37:7.11       Heaven's [1] 60:2       implement [1] 48:4       implement [1] 48:4       indication [1] 71:2       9:8       36:19 37:7.8 38:25 39:21         grant [3] 41:15 76:15       heavy [1] 60:15       heavy [1] 60:15       implement [1] 48:4       implications [1] 57:4       industry [1] 71:24       81:13 87:2 88:19 100:20         grant [3] 41:15 76:15       heavy [1] 60:15       heavy [1] 60:15       implications [1] 57:4       implications [1] 57:4       industry [1] 71:24       sissued [3] 17:4 101:10         grant [3] 41:15 76:15       held [1] 18:24       important [7] 20:15       important [7] 20:15       information [14] 1:23       issuing [2] 21:15 48:20       issuing [2] 21:15 48:20         grappling [1] 35:22       held [1] 18:24       held [1] 18:24       important [7] 20:15       information [14] 1:23       issuing [2] 21:15 48:20       issuing [2] 21:15 48:20       issuing [2] 21:15 48:20         grappl					
goodness [1] 77:2       56:10 61:2;21 68:23,25       immediate [2] 38:4,12       indications [1] 68:11       30:6 31:2,3,8 34:20         government [1] 68:10       69:1,12 70:3 76:8 87:22       87:22 96:9 110:2       immediate [2] 38:4,12       indications [1] 68:11       30:6 31:2,3,8 34:20         Governor [1] 65:2       69:1,12 70:3 76:8 87:22       87:22 96:9 110:2       heating [2] 3:7 7:11       impediate [2] 38:4,12       indications [1] 68:11       idications [1] 68:11         gracious [1] 77:2       Heaven's [1] 60:2       heavily [1] 28:15       implement [1] 48:4       implication [2] 76:25       industrial [2] 42:22 64:3       idications [1] 57:4         grant [3] 41:15 76:15       heavy [1] 60:15       Heisz [6] 1:5,7,14,15       9:18 77:1       implications [1] 57:4       important [7] 20:15       issues [1] 10:19 43:18         grant [1] 3:12       9:18 77:1       help [1] 79:13       important [7] 20:15       inflation [1] 56:20       informadia [1] 70:25       issues [1] 10:19 43:18         grave [1] 83:18       helped [1] 49:12       important [7] 20:15       informadia [1] 70:25       informadia [1] 8:24       issuing [2] 21:15 48:20         grave [1] 58:19       hereby [1] 111:2       important [7] 10:16       important [7] 10:16       impression [1] 83:14       information [1] 62:17       istel [1] 10:19 43:18       istel [10] 18:22 22:20       34:8.22 78:18 94:8.9				indication [1] 79:14	
government [1] 68:10       69:1,12 70:3 76:8 87:22         Governor [1] 65:2       87:22 96:9 110:2         GRA [3] 21:11 45:1       hearings [1] 71:5         heating [2] 3:7 7:11       heaven's [1] 60:2         heavily [1] 77:2       heaven's [1] 60:2         Grand [1] 79:13       heavy [1] 60:5         grant [3] 41:15 76:15       heavy [1] 60:15         Heizz [6] 1:5,7,14,15       9:18 77:1         help [1] 79:13       helped [1] 49:12         hereby [1] 109:25       helped [1] 49:12         graatest [5] 12:16 55:14       helped [1] 97:13         graatest [5] 12:16 55:14       helped [1] 97:13         hereby [1] 111:2       high [1] 37:16         groops [15 13:9 31:11]       high [1] 37:16         grant [3] 13:2 31:11       13:4,6,8 19:23 20:3 27:6         groops [15 13:9 31:11]       13:4,6,8 19:23 20:3 27:6         high [1] 37:16       high [1] 37:16         high [1] 37:16       high [1] 40:2         high [1] 12:23       18:4,6,8 19:23 20:3 27:6	,			indications [1] 68:11	
Governor [1] 65:2       87:22 96:9 110:2       hearings [1] 71:5       individuals [3] 2:2 5:21       42:13 44:18,19 45:11,13         gracious [1] 77:2       heaving [2] 3:7 7:11       heaving [2] 3:7 7:11       implication [2] 76:25       9:8       industrial [2] 42:22 64:3       industrial [2] 42:22 64:3         grant [3] 41:15 76:15       heavily [1] 28:15       heavily [1] 28:15       implication [2] 76:25       98:13       industrial [2] 42:22 64:3       industrial [2] 42:22 64:3         grant [3] 41:15 76:15       heavy [1] 60:15       heavy [1] 60:15       implications [1] 57:4       implications [1] 57:4       industrial [2] 42:22 64:3       industrial [2] 42:22 64:3         grants [1] 3:12       9:18 77:1       heavy [1] 60:15       implications [1] 57:4       implications [1] 57:4       industrial [2] 42:22 64:3       industrial [2] 42:22 64:3         grants [1] 3:12       9:18 77:1       heavy [1] 60:15       important [7] 20:15       industrial [2] 42:22 64:3       industrial [2] 42:22 64:3       industrial [2] 42:22 64:3         grants [1] 3:12       9:18 77:1       heavy [1] 60:15       important [7] 20:15       information [1] 56:20       information [1] 56:20       information [1] 12:3       issues [2] 10:19 43:18       49:12 51:13,19 55:3       81:14 83:25 86:19 92:25       i01:14       49:12 51:13,19 55:3       81:14 83:25 86:19 92:25       i01:14       49:12 10:216 60:01 <td< th=""><td>0</td><td></td><td></td><td>indicator [2] 21:7 69:25</td><td></td></td<>	0			indicator [2] 21:7 69:25	
GRA [3] 21:11 45:1       hearings [1] 71:5       impacts [2] 9:3 40:7       9:8       72:20 73:6,11,12 81:7         83:22       heating [2] 3:7 7:11       Heaven's [1] 60:2       implement [1] 48:4       industrial [2] 42:22 64:3       102:15 104:9         grant [3] 41:15 76:15       heavy [1] 60:15       implications [1] 57:4       implement [2] 18:3       industrial [2] 42:22 64:3       issued [3] 17:4 101:10         grant [3] 41:15 76:15       heavy [1] 60:15       implications [1] 57:4       importance [2] 13:6       inflation [1] 56:20       issues [12] 10:19 43:18         grants [1] 3:12       9:18 77:1       help [1] 79:13       important [7] 20:15       inflation [1] 56:20       informada [1] 70:25       information [14] 1:23       issuing [2] 21:15 48:20       it'll [2] 16:6 90:19       it''ll [2] 16:6 90:19 <td< th=""><td>0</td><td>87:22 96:9 110:2</td><td></td><td>individuals [3] 2:2 5:21</td><td></td></td<>	0	87:22 96:9 110:2		individuals [3] 2:2 5:21	
83:22       heating [2] 3:77:11       implement [1] 48:4       induced [1] 91:1       81:13 87:2 88:19 100:20         gracious [1] 77:2       heavily [1] 28:15       heavily [1] 28:15       implication [2] 76:25       industry [1] 71:24       industry [1] 71:24         grant [3] 41:15 76:15       heavy [1] 60:15       implications [1] 57:4       implications [1] 57:4       industry [1] 71:24       issued [3] 17:4 101:10         grant [3] 41:25       held [1] 18:24       importance [2] 13:6       issues [12] 10:19 43:18       49:12 55:3         grave [1] 83:18       helped [1] 49:12       important [7] 20:15       24:14 26:12 32:23 45:17       information [14] 1:23       11:4 83:25 86:19 92:25         greater [2] 16:16 55:20       helped [1] 49:12       importantly [1] 3:21       information [14] 1:23       12:4 2:1,47,47 8:3 62:8         grosses [15] 12:16 55:20       hereby [1] 111:2       importantly [1] 3:21       informative [1] 62:17       informative [1] 62:17         grosses [15] 13:9 31:11       32:15,18 33:6,20,25       high [1] 37:16       inability [1] 7:8       incentive [2] 12:11 80:23       intial [1] 89:4       intial [1] 89:4         32:16,22 43:17 81:23       18:4,68 19:23 20:3 27:6       incentive [2] 12:11 80:23       instance [2] 66:17 99:11       instance [2] 66:17 99:11         32:8 0.01 41:0 0.025       69:12 20:014 10 02:6       incentives[1] 12:8<		0			
gracious [1] 77:2       Heaven's [1] 60:2       implication [2] 76:25       industrial [2] 42:22 64:3       102:15 104:9         grant [3] 41:15 76:15       heavy [1] 60:15       implication [2] 76:25       industry [1] 71:24       issued [3] 17:4 101:10         grant [3] 41:15 76:15       heavy [1] 60:15       implication [2] 76:25       industry [1] 71:24       issued [3] 17:4 101:10         grant [3] 41:15 76:15       heavy [1] 60:15       implications [1] 57:4       importance [2] 13:6       issues [12] 10:19 43:18         grappling [1] 35:22       held [1] 18:24       importance [2] 13:6       information [14] 1:23       issuing [2] 21:15 48:20         grave [1] 83:18       helped [1] 97:13       hereby [1] 111:2       importantly [1] 3:21       information [14] 1:23       issuing [2] 21:15 48:20         greater [2] 16:16 55:20       hereby [1] 111:2       importantly [1] 3:21       informative [1] 62:17       item [1] 81:3         group [15] 13:9 31:11       high [1] 37:16       imported [1] 46:5       incentred [1] 46:5       incentred [1] 46:5       incentred [1] 46:5       intert [2] 12:11 80:23         group [15] 13:9 31:11       18:4,68 19:23 20:3 27:6       incentred [1] 46:5       incentred [1] 46:5       incentred [2] 12:11 80:23       intert [2] 66:17 99:11         32:16,22 43:17 81:23       18:4,68 19:23 20:3 27:6       incentres [1] 12:8       incentres [					
Grand [1] 79:13       heavily [1] 28:15       98:13       industry [1] 71:24       issued [3] 17:4 101:10         grant [3] 41:15 76:15       heavy [1] 60:15       implications [1] 57:4       importance [2] 13:6       industry [1] 71:24       issued [3] 17:4 101:10         grant [3] 41:15 76:15       heavy [1] 60:15       implications [1] 57:4       importance [2] 13:6       industry [1] 71:24       issued [3] 17:4 101:10         grant [3] 41:15 76:15       held [1] 18:24       importance [2] 13:6       inflation [1] 56:20       information [14] 12:3       18:325 86:19 92:25         grave [1] 83:18       helped [1] 49:12       49:12 102:13       information [14] 1:23       11:4 83:25 86:19 92:25         greater [2] 16:16 55:20       helped [1] 97:13       importantly [1] 3:21       information [14] 1:23       issuig [2] 21:15 48:20         greater [2] 16:16 55:20       hereby [1] 111:2       importantly [1] 3:11       importently [1] 109:4       informative [1] 62:17       items [3] 47:8,10,13         greatest [5] 12:16 55:14       herely [1] 37:16       importently [1] 109:4       informative [1] 62:17       itself [10] 18:22 22:20         group [15] 13:9 31:11       32:15,18 33:6,20,25       high [1] 37:16       incently [2] 12:11 80:23       incently [2] 12:11 80:23       instance [2] 66:17 99:11         32:15,18 33:6,20,25       18:4,68 19:23 20:3 27:6       incentive	gracious [1] 77:2		-		102:15 104:9
grant [3] 41:15 76:15 84:3       heavy [1] 60:15 Heisz [6] 1:5,7,14,15 9:18 77:1       implications [1] 57:4 importance [2] 13:6 48:3       inescapable [1] 18:3 inexact [1] 84:4 inflation [1] 56:20 information [14] 1:23 rave [1] 83:18       101:14         grappling [1] 35:22 GRAs [1] 44:25       held [1] 18:24 helped [1] 97:13       importance [2] 13:6 48:3       inflation [1] 56:20 information [14] 1:23 1:24 2:1,4,7 4:7 8:3 66:28       101:14         grave [1] 83:18 greate [1] 109:25       helped [1] 97:13       importantly [1] 3:21 importantly [1] 3:21       information [14] 1:23 1:24 2:1,4,7 4:7 8:3 66:28       issuing [2] 21:15 48:20 it'll [2] 16:6 90:19         greatest [5] 12:16 55:14 57:16 60:13 61:22       hereby [1] 111:2       importantly [1] 30:16       imporved [1] 109:4 imporved [1] 109:4       informative [1] 62:17 initial [1] 89:4       items [3] 47:8,10,13         group [15] 13:9 31:11 32:16,22 43:17 81:23       high [1] 37:16       incentive [2] 12:11 80:23 incentive [2] 12:11 80:23       intial [1] 89:4 intentive [2] 12:11 80:23       istance [2] 66:17 99:11 instature [2] 66:17 99:11         92:8 0H25       18:4,6,8 19:23 20:3 27:6       18:4,6,8 19:23 20:3 27:6       incentives [1] 12:8       intial [1] 89:4 intentive [2] 16:16       intiations [1] 54:18					
84:3       Heisz [6] 1:5,7,14,15       importance [2] 13:6       inflation [1] 84:4       issues [12] 10:19 43:18         grants [1] 3:12       9:18 77:1       inflation [1] 56:20       inflation [1] 56:20       81:14 83:25 86:19 92:25         GRAs [1] 44:25       help [1] 79:13       helped [1] 49:12       information [14] 1:23       1:24 2:1,4,7 4:7 8:3 62:8       81:14 83:25 86:19 92:25         grave [1] 83:18       helped [1] 49:12       important [7] 20:15       1:24 2:1,4,7 4:7 8:3 62:8       issuing [2] 21:15 48:20         greater [2] 16:16 55:20       hereby [1] 111:2       important[1] 109:4       importent[1] 09:4       informative [1] 62:17       items [3] 47:8,10,13         greatest [5] 12:16 55:14       high [1] 37:16       improved [1] 109:4       inability [1] 7:8       incented [1] 46:5       16:4:18       16:4:18       19:24 2:1,18 0:23       34:8,22 78:18 94:8,9       95:16,21 99:16         group [15] 13:9 31:11       32:15,18 33:6,20,25       18:4,6,8 19:23 20:3 27:6       incentive [2] 12:11 80:23       incentive [1] 12:8       19:26:16,19 28:4       instance [2] 66:17 99:11         32:16,12 2 0:10:12       18:4,6,8 19:23 20:3 27:6       incentives [1] 12:8       instance [2] 66:17 99:11       Jackson [1] 8:8			implications [1] 57:4	_ <u> </u>	
grants [1] 3:12       9:18 77:1       48:3         grappling [1] 35:22       held [1] 18:24       48:3         held [1] 18:24       help [1] 79:13       44:3         help [1] 79:13       helped [1] 49:12       important [7] 20:15       inflation [1] 56:20         grave [1] 83:18       helped [1] 49:12       49:12 102:13       information [14] 1:23       issuing [2] 21:15 48:20         greater [2] 16:16 55:20       hereby [1] 111:2       importantly [1] 3:21       importantly [1] 3:21       informative [1] 62:17       item [1] 81:3         greatest [5] 12:16 55:14       hereby [1] 111:2       importently [1] 109:4       informative [1] 62:17       item [1] 81:3         grosses [1] 58:8       high [1] 37:16       ingereted [1] 46:5       incented [1] 46:5       intial [1] 89:4         32:15,18 33:6,20,25       15:4,9,12 16:6,19 17:3       18:4,6,8 19:23 20:3 27:6       incentive [2] 12:11 80:23       instance [2] 66:17 99:11         32:16,12 20:1012       for 12 20:6014 10 02:30       for entives [1] 12:8       incentives [1] 12:8       instance [2] 66:17 99:11	84:3		-		
grappling [I] 35:22       Ineld [I] 18:24       important [7] 20:15       informada [I] 70:25       101:8,18         grave [I] 83:18       helped [I] 49:12       helped [I] 49:12       important [7] 20:15       24:14 26:12 32:23 45:17       informada [I] 70:25       101:8,18         great [I] 109:25       hence [I] 97:13       hereby [I] 111:2       important [Y] 102:13       issuing [2] 21:15 48:20         greatest [5] 12:16 55:14       herself [I] 24:2       important [Y] 40:16       important [Y] 109:4       informative [I] 62:17       item [I] 81:3         grosses [I] 58:8       high [I] 37:16       importent [I] 46:5       intitial [I] 89:4       intitial [I] 89:4       intitial [I] 89:4       intitial [I] 89:4         18:4,6,8 19:23 20:3 27:6       f8:4,68 19:23 20:3 27:6       feetile 10:12 32:01       feetile 10:12 32:01       feetile 10:12 32:01       feetile 10:12 32:01         82:6 0.112 05:50 1025       f8:4,68 19:23 20:3 27:6       feetile 10:12 32:01       fietile 10:12 32:01       fietile 10:13 8:2       fietile 10:13 8:8	grants [1] 3:12				
GRAs [1] 44:25       help [1] 79:13       24:14 26:12 32:23 45:17       information [14] 1:23       issuing [2] 21:15 48:20         grave [1] 83:18       helped [1] 49:12       hence [1] 97:13       19:12 102:13       information [14] 1:23       issuing [2] 21:15 48:20         greater [2] 16:16 55:20       hereby [1] 111:2       hereself [1] 24:2       importantly [1] 32:1       informative [1] 62:17       items [3] 47:8,10,13         greatest [5] 12:16 55:14       herself [1] 24:2       impression [1] 83:14       impreved [1] 109:4       intitial [1] 89:4       istelf [10] 18:22 22:20         group [15] 13:9 31:11       32:15,18 33:6,20,25       15:4,9,12 16:6,19 17:3       incentive [2] 12:11 80:23       incentive [2] 12:11 80:23       instance [2] 66:17 99:11       instance [2] 66:17 99:11         32:16,12 28:01 10:25       f8:4,6,8 19:23 20:3 27:6       f8:4,6,8 19:23 20:3 27:6       f9:14 10 02:3 (14 10)       f9:14 10 23:17       f9:14 20:16	grappling [1] 35:22			informada [1] 70:25	
grave [1] 83:18       helped [1] 49:12       49:12 102:13       12:2 10:21       10:3:17       10:3:17       11:2 10:2:17       11:2 10:2:17       10:3:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       10:3:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:2 10:2:17       11:	GRAs [1] 44:25				
great [1] 109:25       hence [1] 97:13       importantly [1] 3:21       62:12 90:4,5,18,20       item [1] 81:3         greater [2] 16:16 55:20       hereby [1] 111:2       importantly [1] 3:21       informative [1] 62:17       items [3] 47:8,10,13         greatest [5] 12:16 55:14       herself [1] 24:2       improved [1] 109:4       informative [1] 62:17       items [3] 47:8,10,13         grosses [1] 58:8       high [1] 37:16       incented [1] 46:5       incented [1] 46:5       intitial [1] 89:4       istelf [10] 18:22 22:20         32:15,18 33:6,20,25       15:4,9,12 16:6,19 17:3       incentive [2] 12:11 80:23       instance [2] 66:17 99:11       istance [2] 66:17 99:11         32:16,12 20:10 12:5       fell 2 20 6:14 10 23:0       fell 2 20 6:14 10 23:0       incentives [1] 12:8       instance [2] 66:17 99:11       instance [2] 66:17 99:11	grave [1] 83:18	-			0
greater [2] 16:16 55:20       hereby [1] 111:2       impose [1] 40:16       informative [1] 62:17       items [3] 47:8,10,13         greatest [5] 12:16 55:14       hereby [1] 111:2       impression [1] 83:14       informative [1] 62:17       items [3] 47:8,10,13         57:16 60:13 61:22       hide [1] 75:22       hide [1] 75:22       inability [1] 7:8       intitial [1] 89:4       intitial [1] 89:4         group [15] 13:9 31:11       higher [21] 3:6 14:18       15:4,9,12 16:6,19 17:3       incentive [2] 12:11 80:23       instance [2] 66:17 99:11       join formative [2] 66:17 99:11         42:16,22 43:17 81:23       f8:4,68 19:23 20:3 27:6       feetile 20:3 20:3 27:6       feetile 20:3 20:3 27:6       feetile 20:3 20:3 27:6	8				
greatest [5] 12:16 55:14       herself [1] 24:2       impression [1] 83:14       informative [1] 02:17       itself [10] 18:22 22:20         grosses [1] 58:8       high [1] 37:16       inability [1] 7:8       intial [1] 89:4       intial [1] 89:4         group [15] 13:9 31:11       15:4,9,12 16:6,19 17:3       15:4,9,12 16:6,19 17:3       incentive [2] 12:11 80:23       instance [2] 66:17 99:11       95:16,21 99:16         42:16,22 43:17 81:23       18:4,68 19:23 20:3 27:6       incentives [1] 12:8       instance [2] 66:17 99:11       -J-	0		-		
57:16 60:13 61:22       hide [1] 75:22       improved [1] 109:4       interentry [2] 16:16       34:8,22 78:18 94:8,9         grosses [1] 58:8       high [1] 37:16       inability [1] 7:8       incented [1] 46:5       intitial [1] 89:4       95:16,21 99:16         32:15,18 33:6,20,25       15:4,9,12 16:6,19 17:3       15:4,9,12 16:6,19 17:3       incentive [2] 12:11 80:23       instance [2] 66:17 99:11       -J-         42:16,22 43:17 81:23       69:42 20 60:14 10 02:0       69:42 10 20:0       69:44 10 02:0       12:8			-		
grosses [1] 58:8       high [1] 37:16       inability [1] 7:8       incented [1] 46:5       initial [1] 89:4       95:16,21 99:16         32:15,18 33:6,20,25       15:4,9,12 16:6,19 17:3       15:4,9,12 16:6,19 17:3       incentive [2] 12:11 80:23       instance [2] 66:17 99:11       95:16,21 99:16         42:16,22 43:17 81:23       18:4,6,8 19:23 20:3 27:6       fmeetives [1] 12:8       incentives [1] 12:8       instance [2] 66:17 99:11       Jackson [1] 8:8			-		
group [15] 13:9 31:11       higher [21] 3:6 14:18       incentice [1] 46:5         32:15,18 33:6,20,25       15:4,9,12 16:6,19 17:3       incentive [2] 12:11 80:23         42:16,22 43:17 81:23       18:4,6,8 19:23 20:3 27:6       incentives [1] 12:8         52:6 01:12 05:20 102:5       66:17 99:11       instance [2] 66:17 99:11         13:24 01:12 05:20 102:5       18:4,0 2:0 (0:14 10 02:0)       for entives [1] 12:8	grosses [1] 58:8	0			
42:16,22 43:17 81:23 42:16,22 43:17 81:23 18:4,6,8 19:23 20:3 27:6 incentive [2] 12:11 80:25 instance [2] 66:17 99:11 instance [2] 66:17 99:11 instance [2] 66:17 99:11 instance [2] 66:17 99:11 instance [2] 66:17 99:11					
<b>Jackson</b> [1] 8:8					-J-
include [3] 25:22 26:2	·				Jackson [1] 8:8
	02.0 71.13 73.20 102.3	00.12,20 07.14,17 73.9	include [3] 25:22 26:2		

Discoveries Unlimited Inc., Ph: (709)437-5028

# **Multi-Page**<sup>™</sup>

#### January - mortgage NP's 2010 General Rate Application

,		C	NP's 2010 Gen	eral Rate Application
<b>January</b> [3] 41:10 48:4	lap [1] 53:7	logic [1] 28:10	market [40] 18:11,13	medication [1] 7:24
48:23	large [3] 45:2 84:5 92:19	logical [2] 17:13 89:10	19:2,12,22 20:22,25 21:4	meet [2] 14:9 21:16
<b>job</b> [4] 50:6 63:6 84:12	last [13] 13:14 14:4 15:5	logically [1] 30:25	22:18,20 23:13 24:24	members [1] 2:3
109:25	18:4 20:4 27:13 38:21	longer [2] 6:20 49:7	26:13,25 27:4 34:24 35:4 53:21 56:16,18,25 59:19	mental [2] 3:21 9:4
John [2] 84:12 85:9	49:8 74:20 84:5 103:9	look [28] 16:10 20:2	60:5 63:12 67:24 70:1	mention [1] 4:8
<b>John's</b> [2] 111:7,10	106:22 109:3	25:20 27:11 28:2 32:3	70:11 79:8 80:23 89:11	merchant [1] 65:17
<b>Johnson</b> [15] 9:16 49:18	late [1] 35:5	55:18,24 65:18,18 67:16	91:1 93:19 94:5,8,9,17	met [1] 35:8
50:19,21,24 51:3,7 88:24 91:4,5 96:11,15 102:19	latest [2] 3:25 16:25	68:5 74:19,22 77:14 82:2 83:8 84:20 86:6 89:10	95:9 97:15 99:20 103:9	method [5] 37:12 40:10
104:24 105:10	Latvia [1] 65:16	89:11,17 93:9 94:4 97:17	markets [16] 17:21,22 17:24 19:15,25 20:23,23	40:11,12 93:20
joining [1] 81:21	Laurence [2] 56:11 70:17	98:23,24 103:2	28:12 36:22 56:23 89:16	methodological [4]
judge [3] 90:13 92:2,17	<b>law</b> [3] 45:24 92:1,17	looked [7] 55:23 71:6	89:21 90:15 94:22 97:9	55:11 57:14 58:4 59:25
judged [1] 102:12	Lawn [1] 4:24	89:18 93:19 95:3 97:19	105:13	methodologies [3] 23:5
<b>Judges</b> [1] 82:1	lawyers [1] 88:17	97:20	marks [1] 58:18	58:19 91:16
judgment [15] 22:17,19	LDCs [1] 62:8	<b>looking</b> [14] 25:10 60:23 63:18,19 64:1 71:3 76:9	markup [1] 43:23	<b>methodology</b> [5] 22:14 22:16 23:7 39:14 84:4
22:22 23:3 26:12 27:7,9	least [6] 7:18 35:6 48:25	89:14 94:16,17,21 97:8	Mary [5] 2:8,14 3:8,13	metric [2] 73:9 100:8
27:17,18,19 29:18 30:19	49:13 64:9 103:11	109:12,13	3:19	metricise [1] 74:16
44:22 45:12 66:20	leave [6] 70:22 80:17	looks [2] 56:15 95:11	match [1] 14:19	metrics [3] 95:4 99:11
judgmental [2] 23:6 28:15	99:24 103:15 104:17	losing [1] 81:21	matching [1] 39:12	101:7
judgments [1] 89:6	109:18	loss [1] 72:20	material [2] 13:11 69:3	middle [1] 82:21
<b>Judy</b> [2] 111:2,12	leaves [1] 85:20	lost [1] 23:4	<b>materially</b> [2] 13:18 43:12	midpoint [1] 29:9
<b>July</b> [1] 63:23	leaving [1] 31:3	lots [2] 64:16 80:7	materials [2] 104:25	midst [1] 65:8
jumped [1] 68:16	<b>left</b> [6] 52:16,21 54:11,16	low [18] 12:24,25 13:8	105:2	might [3] 65:22 67:10
justice [1] 51:15	83:15 91:11 legislation [1] 11:15	26:8,8,14,17 27:8,14 28:3,4 31:12 35:11 54:8	matter [14] 30:19 36:1	74:22
	lending [1] 65:25	66:16 71:15,16 98:8	39:4 44:21,23 45:9,11	migration [1] 9:7
-K-	length [1] 6:21	lower [4] 21:14 54:11	45:24 46:14 48:2 70:8 78:4,11 111:3	million [6] 38:17 39:18
<b>keep</b> [9] 8:23,25,25 76:17	less [4] 5:16 7:7 35:15	68:10 69:21	matters [3] 47:1 83:23	76:11 77:4,17,20
79:15 80:9 89:7 100:21	54:17	lowest [1] 103:12	84:7	<b>mind</b> [5] 29:20 89:7 97:11 102:22 104:10
102:22	letter [1] 105:2	lows [1] 17:25	may [15] 11:5 21:2 35:10	<b>minded</b> [1] 75:15
keeping [2] 54:17 97:10	letting [1] 64:21	LTI [1] 83:13	38:22 39:24 40:23,24	minds [1] 93:5
Kelly [50] 1:5,12,14 9:14	level [3] 42:24 82:25	Ludlow [4] 10:6 40:14	45:1 48:7 65:18 68:22 87:2 92:12 104:7,8	<b>minimum</b> [2] 45:4 78:14
9:25 10:2 50:7,13 51:8 51:21 71:8 88:24 89:1	87:14	42:6 43:9	McShane [40] 17:17	minus [1] 29:15
92:6,10,16,23 95:24 96:5	levels [1] 70:5	lunch [1] 104:8	18:9,17 23:9,11 24:20	misguided [1] 12:18
96:19,23 97:6 98:3,7	<b>life</b> [4] 2:6 3:17 76:25	-M-	25:21 27:3,6,20,23,24	miss [2] 65:19,22
99:9 100:1,12,19 101:9 101:13,17,25 103:18,22	79:8 <b>lift</b> [2] 79:1 80:14		31:24 32:25 33:9 34:1 52:6 55:22 57:10 58:7	<b>mistake</b> [1] 52:24
104:2,7,13,19 106:10,15	light [3] 51:19 95:13,15	<b>M</b> [5] 26:6 28:5,14,18 59:10	58:18,25 59:6,16 60:16	mitigate [3] 13:23 38:4
107:2,7,12,18,24 108:10	lights [3] 100:16,21	mainstream [1] 37:21	62:21 67:9,15,23 68:7	52:13
108:15,19,23 110:4	102:16	maintain [5] 3:3 7:18	68:18 69:11,18 75:9 90:3	<b>Mobile</b> [3] 46:13,19
Kelly's [1] 51:17	likely [2] 7:7 44:24	15:18 22:2,4	90:16 91:7 97:19 102:18 105:3	85:23 <b>model</b> [10] 19:6,7 26:4,7
<b>Kenmount</b> [4] 45:13,19 46:1 84:17	limited [2] 7:2 48:16	maintained [2] 14:18	McShane's [9] 12:23	26:12,18 28:4 91:20,23
<b>key</b> [5] 23:1 26:4 36:11	limits [2] 11:23 38:12	102:9	30:2,10 55:13,25 57:13	93:21
54:19 73:2	linchpin [1] 81:14	<b>maintenance</b> [6] 7:6,9	57:18 58:20 60:11	moderate [1] 13:15
kind [9] 20:11 23:8 25:19	line [13] 1:25 2:1,7,15	15:14 20:6,14,15 <b>major</b> [2] 2:18 11:8	<b>mean</b> [48] 50:25 51:10 55:23 58:24 59:2,13	moderated [2] 37:19
26:23 28:10 48:21 90:22	3:19 8:3 72:11 79:24 81:17,20 85:9 105:5,20	majority [4] 3:9 5:5,5	60:20 61:4 62:9 67:4,11	84:2
99:24 104:11	lines [1] 53:19	5:18	67:19 69:8 71:2 73:12	modest [2] 77:15,19
knowledge [1] 32:1	linesperson [1] 79:12	makes [3] 59:24 67:22	76:7 77:2,7,14,21 78:17	<b>modify</b> [1] 93:12
<b>known</b> [1] 83:11	list [1] 50:11	108:7	78:24 79:6 80:4 82:17 83:2 85:10,13 88:19,21	moment [2] 55:7 68:4
knows [1] 48:7	listening [1] 18:20	man [2] 50:5 71:18	88:23 91:18 92:14 95:5	<b>money</b> [7] 3:20 7:23 63:18 65:25 77:21 79:25
-L-	literally [2] 7:11 100:16	manage [1] 42:8	95:10,14,20 97:4 98:19	108:5
	litigation [1] 86:16	management [6] 12:11	98:20,22 99:6,7,10 101:7 103:13 105:13 106:2	month [2] 2:10 3:5
L'Anse [1] 4:23 labour [2] 43:12 84:8	live [7] 4:10 5:17,18 6:14	52:16 54:14 56:12 82:20 82:21	meaningful [3] 28:19	month's [1] 48:6
Labrador [9] 1:18 4:22	6:25 8:22 9:7	management's [1]	61:24 109:9	Montreal [4] 69:23 70:4
6:7,15 24:19 37:24 102:3	lived [1] 6:23	52:14	means [2] 70:10 111:9	94:21 105:6
111:8,10	lives [4] 1:21 2:15,16	march [3] 66:4 68:19	mechanism [2] 89:23	<b>Moody's</b> [9] 33:18 66:12 73:17,24 74:2,9,13,14
lack [4] 7:3 33:24 79:17	87:21	69:15	93:22	74:19
88:20	<b>living</b> [3] 2:14 3:19 8:20 <b>lo</b> [1] 70:2	marched [1] 70:21	mechanisms [4] 12:5,7 53:1 89:3	morning [2] 1:3 11:3
land [1] 45:15	load [1] 12:10	marginal [1] 13:6	<b>median</b> [1] 57:8	mortgage [5] 2:17 5:20
landscape [1] 78:8	location [1] 45:20	marked [1] 106:11	medical [1] 2:25	6:1,3 16:13
	10cation [1] 43.20			

#### Multi-Page<sup>TM</sup>

#### Moss - personnel NP's 2010 General Rate Application

Moss [2] 111:2,12	42:21 43
most [6] 24:11 32:20 52:9	45:19 46
56:6 58:12 101:10	48:22 49
move [4] 1:20 2:23 37:12	52:25 53
38:6	55:8,16 6 60:25 61
<b>Ms</b> [66] 1:7,14,15 9:18	64:7,10,2
10:6 12:23 17:17 18:9	67:5,8,22
18:17 23:9,11 24:20	70:9 72:3
25:21 27:2,5,20,23,24	74:15.17
30:2,10 31:24 32:25 33:9	78:16,20
34:1 40:5,24 45:20 47:7	80:1,5,15
52:6 55:13,22,25 57:10	82:9,15,1
57:13,17 58:18,25 59:5	98:2,6,8,
59:16 60:11,16 62:21 67:9,15,23 68:7,18 69:11	99:15 10
69:17 73:3 75:9 77:1	102:3,8 1
90:3,16 91:7 97:18	111:10
102:18 105:3,4,15,19,23	NEWM
106:4,12,19 108:25	next [14]
multiple [1] 23:5	28:24,25
<b>municipal</b> [1] 63:21	41:14 45
must [14] 14:9,10,12,14	57:12 75
16:19 20:21 21:16 32:5	<b>nice</b> [1] 8
33:15 42:4 52:22 79:11	nicely [1]
103:5 106:2	nine [8] 1
myriad [1] 53:1	21:25,25
<b>yy</b>	nobody
-N-	non-reg
	64:25 89
name [1] 2:8	nor [1] 74
narrow [2] 16:2 22:11	normal
national [3] 35:23 62:5	normali
82:25	normall
<b>nature</b> [1] 3:10	<b>.</b>
	North [1]
near [2] 73:20 91:19	North [1]
	notably
near [2] 73:20 91:19	notably note [5] 4
near [2] 73:20 91:19 nearby [1] 3:2	notably note [5] 4 88:16 10
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6	notably note [5] 4 88:16 10 nothing
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17	<b>notably</b> <b>note</b> [5] 4 88:16 10 <b>nothing</b> 69:7 81:6
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20	<b>notably</b> <b>note</b> [5] 4 88:16 10 <b>nothing</b> 69:7 81:6 <b>notice</b> [1]
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18	<b>notably</b> <b>note</b> [5] 4 88:16 10 <b>nothing</b> 69:7 81:6 <b>notice</b> [1] <b>noting</b> [1]
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemb
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemb 68:15 11
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemb 68:15 11 now [62]
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] notice [1] Novemb 68:15 11 now [62] 12:14 14
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemb 68:15 11 now [62] 12:14 14 18:15 19
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26
$\begin{array}{c} \textbf{near} \ \textbf{[2]} \ 73:20 \ 91:19 \\ \textbf{nearby} \ \textbf{[1]} \ 3:2 \\ \textbf{nearly} \ \textbf{[1]} \ 75:3 \\ \textbf{NEB} \ \textbf{[2]} \ 58:13 \ 67:6 \\ \textbf{necessarily} \ \textbf{[1]} \ 26:17 \\ \textbf{necessary} \ \textbf{[6]} \ 10:7 \ 36:20 \\ 45:6 \ 46:11 \ 48:22 \ 52:18 \\ \textbf{need} \ \textbf{[13]} \ 20:12 \ 44:8 \ 48:5 \\ 49:2 \ 53:13,18 \ 60:19 \ 62:3 \\ 74:10,23 \ 77:6 \ 80:19 \ 95:7 \\ \textbf{needed} \ \textbf{[2]} \ 46:4 \ 73:22 \\ \textbf{needs} \ \textbf{[5]} \ 2:18,24 \ 3:3 \\ 5:21 \ 28:24 \\ \textbf{negotiated} \ \textbf{[1]} \ 75:5 \\ \end{array}$	notably note [5] 4 88:16 10 nothing 69:7 81:0 notice [1] notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2
$\begin{array}{c} \textbf{near} [2] \ 73:20 \ 91:19\\ \textbf{nearby} [1] \ 3:2\\ \textbf{nearly} [1] \ 75:3\\ \textbf{NEB} [2] \ 58:13 \ 67:6\\ \textbf{necessarily} [1] \ 26:17\\ \textbf{necessary} [6] \ 10:7 \ 36:20\\ 45:6 \ 46:11 \ 48:22 \ 52:18\\ \textbf{need} [13] \ 20:12 \ 44:8 \ 48:5\\ 49:2 \ 53:13,18 \ 60:19 \ 62:3\\ 74:10,23 \ 77:6 \ 80:19 \ 95:7\\ \textbf{needed} [2] \ 46:4 \ 73:22\\ \textbf{needs} [5] \ 2:18,24 \ 3:3\\ 5:21 \ 28:24\\ \textbf{negotiated} [1] \ 75:5\\ \textbf{negotiation} [1] \ 49:11\\ \end{array}$	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:16	notably note [5] 4 88:16 10 nothing 69:7 81:0 notice [1] notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:16 neither [1] 54:25	notably note [5] 4 88:16 10 nothing 69:7 81:0 notice [1] notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1] Novemb 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19	notably note [5] 4 88:16 10 nothing 69:7 81:0 notice [1] notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19 93:7 100:20	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1 nowhere
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1 nowhere nuclear
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19 93:7 100:20 new [4] 13:23 21:15,20 80:16	notably note [5] 4 88:16 10 nothing 69:7 81:0 notice [1] noting [1 Novemb 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1 nowhere nuclear number
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19 93:7 100:20 new [4] 13:23 21:15,20	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1 nowhere nuclear number 8:6 13:14
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19 93:7 100:20 new [4] 13:23 21:15,20 80:16 Newfoundland [129] 1:18 4:2 6:7,15 10:5,16 10:25 11:13 12:15,21	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1 nowhere nuclear number 8:6 13:14 29:2 37:5
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19 93:7 100:20 new [4] 13:23 21:15,20 80:16 Newfoundland [129] 1:18 4:2 6:7,15 10:5,16 10:25 11:13 12:15,21 13:3,7,12,16,19 14:2,17	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] notice [1] Novemb 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1 nowhere nuclear number 8:6 13:14 29:2 37:9 78:6 98:1
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19 93:7 100:20 new [4] 13:23 21:15,20 80:16 Newfoundland [129] 1:18 4:2 6:7,15 10:5,16 10:25 11:13 12:15,21 13:3,7,12,16,19 14:2,17 16:11 17:10 19:14,17	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1 nowhere nuclear number 8:6 13:14 29:2 37:5 78:6 98:1 109:10,1
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:11 negotiations [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19 93:7 100:20 new [4] 13:23 21:15,20 80:16 Newfoundland [129] 1:18 4:2 6:7,15 10:5,16 10:25 11:13 12:15,21 13:3,7,12,16,19 14:2,17 16:11 17:10 19:14,17 20:18 21:10,13,24 24:19	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1 nowhere nuclear number 8:6 13:14 29:2 37:9 78:6 98:1 109:10,1 number
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:11 negotiations [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19 93:7 100:20 new [4] 13:23 21:15,20 80:16 Newfoundland [129] 1:18 4:2 6:7,15 10:5,16 10:25 11:13 12:15,21 13:3,7,12,16,19 14:2,17 16:11 17:10 19:14,17 20:18 21:10,13,24 24:19 28:21 31:21 33:19 34:10	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1 nowhere
near [2] 73:20 91:19 nearby [1] 3:2 nearly [1] 75:3 NEB [2] 58:13 67:6 necessarily [1] 26:17 necessary [6] 10:7 36:20 45:6 46:11 48:22 52:18 need [13] 20:12 44:8 48:5 49:2 53:13,18 60:19 62:3 74:10,23 77:6 80:19 95:7 needed [2] 46:4 73:22 needs [5] 2:18,24 3:3 5:21 28:24 negotiated [1] 75:5 negotiation [1] 49:11 negotiations [1] 49:11 negotiations [1] 49:11 negotiations [1] 49:16 neither [1] 54:25 net [3] 78:21 80:5 107:21 never [9] 5:25 6:1 31:22 32:18 39:20 58:11 89:19 93:7 100:20 new [4] 13:23 21:15,20 80:16 Newfoundland [129] 1:18 4:2 6:7,15 10:5,16 10:25 11:13 12:15,21 13:3,7,12,16,19 14:2,17 16:11 17:10 19:14,17 20:18 21:10,13,24 24:19	notably note [5] 4 88:16 10 nothing 69:7 81:6 notice [1] noting [1 Novemt 68:15 11 now [62] 12:14 14 18:15 19 23:11 24 25:19 26 31:1 35:2 37:22 38 40:19 42 57:16 58 64:14,22 68:3,4,17 73:11,17 93:2,23 1 nowhere nuclear number 8:6 13:14 29:2 37:9 78:6 98:1 109:10,1 number

1 43:5,7,13 44:10	
9 46:6 47:23 48:6 2 49:15,23 52:20,24	
5 53:2.7.11.16 54:15	OAS
5 53:2,7,11,16 54:15 ,16 60:4,9,13,16,22	object
5 61:9 62:2 63:20	106:1
,10,20 66:13,21 67:3 ,8,22 68:3 69:6 70:6	object
72.3 73.13 74.3 12	obliga
5,17,23 76:1,20 6,20 79:3,6,9,25	38:8,1 77:18
6,20 79:3,6,9,25	obser
,5,15 81:6,8,10,15 ,15,19 87:1,17 95:21	obser
,6,8,10,23 99:12,13	obsta
5 100.5 14 101.6 18	obvio
3,8 103:4 111:4,7 10	26:4 3
VMAN [1] 88:10	97:23
[14] 10:10 14:8	occasi
4,25 37:7 38:8 41:11	occur
4 45:3 47:22 50:18	occur
2 75:17 99:2	Octob
[1] 80:13	odd [1]
<b>ly</b> [1] 93:20	<b>off</b> [9] 66:11
<b>[8]</b> 15:16,16 20:9,10 5,25 49:14 56:19	93:4 1
ody [1] 34:5	offere
regulated [4] 61:12	offeri
5 89:12 99:19	offset
1] 74:14	often
nal [2] 42:25 85:19	8:17
nalization [1] 63:23	oftent
nally [1] 87:4	Ohio
t <b>h</b> [1] 5:3	<b>oil</b> [1] 1
<b>bly</b> [1] 12:6	<b>old</b> [3]
[5] 45:17 53:16 74:2	older
6 103:9	<b>once</b> [4 71:14
ing [6] 41:16 55:17 81:6 82:7 88:7	one [36
<b>ce</b> [1] 40:23	26:9 2
<b>ng</b> [1] 25:6	46:3 4 59:12
ember [5] 1:1 68:15	68:4 6
5 111:5,11	76:13
[62] 1:3 3:15 9:25 4 14:5,21 15:8 16:4	81:2 8 99:3 1
5 19:3,24 20:5 22:7	109:10
1 24:9,14,24 25:6	one-y
9 26:1,21 28:3 29:25	ones [2
35:21 37:8,19,20 2 38:10,10,18 40:18	onus [
9 42:12 52:20 53:25	OPEH
6 58:2 60:7,14 63:19	41:3
4,22 65:18 66:18,25 ,4,17,21 69:3 70:15	<b>OPEI</b>
1,17,19 75:20 86:10	37:13 75:20
,23 102:7 106:22	77:5,1
here [1] 82:17	openi
ear [1] 65:8	46:25
<b>ber</b> [18] 5:21 6:11 13:14 14:4,11,12,13	<b>opera</b> 100:1:
37:9 45:2 46:25	opera
37:9 45:2 46:25 98:15 100:3,3 10,11	opera
	32:4 3
<b>bers</b> [4] 60:3 72:6 4 109:6	41:24
T 107.0	79:5 8 101:14

-0-[1] 2:13 ction [2] 77:10 6 ctives [1] 12:9 ation [7] 20:19 15 39:8,17 41:11 ve [2] 27:9 30:7 ved [1] 71:17 cle [1] 75:25 **usly** [7] 23:3 26:2 33:15 48:2 78:3 sions [1] 37:10 r [1] 46:20 red [1] 57:2 ber [2] 70:20 73:4 1] 53:8 39:5 52:5 53:6 73:2 77:24 88:4 107:3 ed [1] 43:4 ng [1] 1:16 [2] 41:4 109:3 [4] 2:24 3:13 8:3 times [2] 7:16 9:4 [1] 65:14 39:21 2:9.10.17 [2] 7:6,21 58:22 66:10 78:2 103:15 6] 3:8 14:12 18:19 29:25 32:3.4 36:9 48:19 57:25 58:16 63:12 65:19 67:17 69:18 72:1.11.14 ,21 79:23 80:10 86:25 91:6 95:3,19 102:17 104:17 105:6 0,18 ear [1] 84:9 [2] 65:22 103:2 [3] 54:20 62:1 81:2 **B** [3] 38:25 40:20 **Bs** [16] 10:24 37:8 ,20,23 38:2,19 ,21 76:5,17,22 77:5 13,16 ng [3] 10:18 46:14 ate [3] 42:1 54:1 5 ates [1] 11:13 ating [18] 31:16,20 33:22 41:14,18,20 43:14 47:6 65:10 81:3 84:1 85:12 101:14 103:19,23

36:17 75:14,15 operational [1] 83:21 operations [3] 61:13 62:24 65:13 opinion [1] 51:12 opportunity [4] 1:17 9:11 11:24 47:24 opposed [3] 73:23 87:6 87:9 opposite [1] 17:16 option [1] 48:19 options [1] 2:21 order [15] 4:16 6:3,5 20:21 21:22 34:23 47:17 48:2,5,12,15,21,22 49:4 87:2 orders [1] 11:16 ordinarily [1] 86:13 organization [1] 81:22 organizations [1] 81:11 organized [1] 103:1 original [3] 32:15,19 34:23 originally [1] 38:20 otherwise [5] 38:15 61:17 89:16 90:8 93:6 ourself [1] 66:9 ourselves [2] 44:4,5 outdoors [1] 7:12 outline [2] 47:12 51:16 outlining [1] 87:2 outlook [2] 56:14,20 outperform [3] 94:23 95:9 99:23 output [1] 26:18 overall [6] 18:21 24:4 32:6 41:19 66:25 77:18 **OWN** [16] 2:16 3:3 5:18 7:15,16 8:22 12:20 27:18 28:9,15 29:1 31:19 33:6 34:2 40:1 99:13 owner [2] 45:22,23 -P-**P.M** [1] 110:6 **P25** [2] 83:10,12 page [13] 26:10 40:20 53:19 55:9,18 56:6,14 62:6 66:22 67:22 68:14 70:20 73:5 pages [1] 56:19 paid [5] 79:7 82:22 83:14 85:2 88:21 pains [1] 101:20 panning [1] 80:17 paragraphs [1] 79:23 parent [1] 64:11 part [8] 20:16 45:18,25 49:17 58:3,23 75:5 102:5 participation [2] 49:20

88:2

operation [4] 18:10

particular [3] 7:13 73:1

96:1 particularly [3] 66:3 78:8 87:9 passed [2] 53:8,14 past [5] 2:1 16:21 19:12 21:1 43:10 patience [1] 49:25 pay [4] 3:4 6:5 42:25 43:6 payers [3] 39:16 41:3 43:3 paying [4] 7:10,17 76:21 86:4 peak [1] 12:9 **peculiar** [1] 17:9 peer [1] 33:20 peers [1] 74:16 **penalties** [1] 12:8 Pennsylvania [1] 65:14 pension [11] 13:22 53:5 53:20 106:24 107:8,11 107:16 108:3,14 109:4 109:12 pensioners [1] 2:13 people [9] 4:3 76:25 78:25 79:2 80:1,8,15 82:21 95:6 people's [1] 77:22 per [1] 77:17 perceived [1] 99:20 percent [97] 3:10,11 4:3 4:10,18,20,21,23,24,24 4:25 5:1,2,3,11,15,17,19 6:13,22 7:18 10:11,12 10:14 15:17,25,25 19:15 19:18,19 20:10 21:23 22:1,12,12 23:17,19,24 24:2,3,5,13,15,23 25:8 25:11,17,24,25,25 26:3 27:5.5 28:6.14 29:23.23 30:3,11,13,13,16 35:15 35:20 38:11,13 41:21 48:1 57:7.8 59:19,22 64:18 65:20,20 69:17 70:8,9 73:20 74:5,7,7 75:3,4,4,5 90:19 91:7,9 91:11 94:21 95:7 98:24 100:14,15 107:1 109:5 percentage [1] 4:13 percentile [3] 42:24 43:4 82:25 perfect [2] 39:20 84:14 perfectly [2] 75:22 98:20 perhaps [4] 4:12 8:11 58:4 87:3 period [5] 44:24 48:9 57:6 102:25 109:8 permeate [1] 55:3 **Perry** [7] 10:6 40:5,25 45:21 47:7 73:4 108:25 persist [1] 71:14 person [2] 69:18 80:11 person's [1] 2:8 personal [1] 81:4

Discoveries Unlimited Inc., Ph: (709)437-5028

Index Page 8

personnel [2] 79:6 80:6

# **Multi-Page**<sup>™</sup>

#### perspective - really NP's 2010 General Rate Application

			NP's 2010 Gene	eral Rate Application
perspective [3] 11:5	44:10 46:7 47:23 48:7	pretty [4] 9:9 41:22	<b>prospective</b> [3] 25:10	questioning [1] 72:15
27:15 66:25	48:23 49:15,23 52:20,24	47:22 61:18	27:10 40:19	questions [14] 9:13,17
perspectives [1] 87:24	52:25 53:2,11 54:15	previous [3] 17:25 93:1	protect [1] 78:16	47:11 50:18,20,25 88:5
<b>PEVDA</b> [6] 47:1,6 53:5	55:16 60:4,10,14,16,22	93:10	protection [1] 86:12	88:11,13,15 92:15 95:23
53:18 54:12 64:2	60:25 61:9 62:2 63:20 64:8,20 66:21 67:3,5,8	previously [3] 13:13	protections [1] 64:22	103:14 104:9
phenomenal [1] 64:6	67:22 68:3 69:6 70:10	21:8 29:3	provide [20] 2:3 11:4	quick [4] 41:14 49:6 73:5
phrase [2] 12:23 102:16	72:4 73:14 74:12,15,17	price [2] 17:21 37:18	12:5,8 20:19 21:17,19	73:7
phraseology [1] 13:2	74:23 76:1,20 78:20 79:6	prices [5] 17:18,19 37:16	27:15 28:18 32:13 42:3	<b>quite</b> [4] 25:3 79:1 83:17 107:25
physical [2] 3:21 9:4	79:10 80:1,1,5,15 81:6,8 81:10,15 82:10,16,19	37:18 39:21	42:5 44:16 52:15 54:9 75:2 80:21 84:6 95:2	<b>quo</b> [1] 73:10
<b>physically</b> [1] 45:18	87:1,17 95:13,15,22 98:2	<b>pricing</b> [4] 13:18 26:4,7 26:11	101:2	<b>quo</b> [1] 73.10
picked [1] 63:22	98:6,8,10,23 99:14,15	primary [1] 21:7	provided [7] 2:12 21:11	-R-
<b>picture</b> [1] 77:13	100:5,15 101:6,18 103:4	<b>Prince</b> [1] 111:7	51:10 54:15 62:12 84:18	· · · · · · · · · · · · · · · · · · ·
<b>piece</b> [5] 45:13,15 75:18	Power's [28] 10:5 12:16	<b>principal</b> [1] 10:19	105:2	races [1] 66:11
76:14 85:17	13:3,12,16,19 14:2,17 16:11 19:17 33:19 41:23	<b>principle</b> [5] 44:23 54:18	provider [2] 78:21 80:5	raise [1] 83:25
<b>pieces</b> [1] 32:23	42:13,18 43:5,8 45:19	54:19,22 90:23	provides [2] 11:17 39:12	<b>raised</b> [4] 7:1 42:12 43:18 44:19
<b>place</b> [3] 54:5 58:1 83:3	53:7,16 55:8 64:10 66:13	principles [3] 42:19 55:2	providing [4] 4:6 11:20	raises [1] 104:9
placed [1] 30:3	70:7 74:3 78:16 99:12	93:12	43:21 44:17	randomly [1] 4:15
places [2] 24:3,11	102:8 111:4	problem [8] 6:11,12	<b>province</b> [4] 5:13 7:2	•
<b>plan</b> [7] 106:24 107:8,11	practically [2] 45:21	32:15 39:19 67:18 72:17	20:17 100:22 provinces [1] 81:17	<b>range</b> [34] 12:4 15:8,24 16:1 21:8,9 22:11 23:23
107:16 108:3 109:4,12	48:3	82:9 91:23		25:17,23 27:2,5 29:4,6,8
pleased [1] 40:17	practice [1] 11:7	<b>problematic</b> [3] 21:15	<b>provincial</b> [2] 44:12 102:3	29:9,14,16,19,21,22,23
plus [3] 4:4 29:15 59:22	practices [1] 11:16	74:1 102:22	<b>provision</b> [1] 39:13	30:12,14,16,18,20 35:20
pockets [1] 77:22	<b>practise</b> [3] 37:21 43:24 45:17	problems [1] 19:4	proxy [3] 89:15 94:11	36:8 43:1 74:5 97:21 103:11 108:8
point [26] 8:4,14 10:11	<b>pre</b> [1] 74:3	<b>procedures</b> [1] 11:17	97:16	rasa [1] 104:16
10:15 19:10,10 27:7 29:19 30:7 32:2 33:18	pre-approval [1] 64:1	<b>proceeding</b> [10] 10:20 13:7 46:15 49:1 58:2	prudency [1] 54:20	rate [58] 1:19 10:5,7,11
33:23 62:25 65:9 70:15	pre-tax [4] 21:6,14,22	68:6 105:9 106:7,13	<b>PUB</b> [1] 8:10	10:15 11:10,11,11,21,24
72:1 73:5,7 76:15 86:20	100:13	109:19	public [6] 11:7,17 28:25	11:25 13:24 20:13 22:21
86:24 93:14 103:4 106:16	precedent [1] 92:19	proceeds [2] 45:14 46:8	46:18 47:18 111:6	24:22 26:15 29:2,11,14
106:22,23	precious [2] 52:21 56:1	process [8] 11:6 40:25	purchase [1] 12:7	29:14 30:3 31:1 34:14 37:15 38:5,9,10,13,21
<b>pointed</b> [4] 46:24 73:8 81:1 85:10	precise [2] 23:1 29:2	49:6,11,13,17,20 50:1	purpose [1] 88:22	39:16,24 41:3,12 43:2
points [24] 10:15 11:24	precisely [1] 62:9	produced [2] 18:7 84:5	purposes [3] 29:11 63:19	49:7,8,10 56:21 63:21
16:24 17:2,3 19:20 23:22	predominantly [1]	produces [1] 29:13	84:22	68:2 72:13 80:23 84:21
24:16,18 25:13 26:1 29:7	33:21	professor [1] 33:11	pushed [1] 68:9	84:22 91:2 98:23 99:14 106:23,25 107:6,10,13
29:15,24 30:16 57:5,19	prefer [1] 98:16	<b>profile</b> [3] 33:19 54:13	<b>put</b> [25] 11:4 23:10 25:14	107:15,19,20 108:13
59:23 68:17,20,25 69:2 69:14,16	<b>preference</b> [1] 50:24	64:3	25:19 26:20 33:22 36:12 38:3,9 47:4 50:10 52:7	109:2 111:4
<b>policies</b> [2] 29:1 43:6	prefers [1] 50:22	profiles [1] 4:12	54:5 58:7,17 63:16,18	rated [4] 61:18 68:16
policy [3] 20:17 28:25	preliminary [1] 1:11	profitability [1] 57:4	68:8,12 69:9 71:19 87:24	69:1 94:19
92:25	<b>premature</b> [1] 46:23	<b>profits</b> [1] 56:24	90:6 108:5 109:15	rates [15] 11:18 14:1 19:7
political [1] 65:2	premise [2] 58:15 92:11	<b>program</b> [1] 42:9	puts [2] 70:24 85:10	40:9 45:1 47:23 48:4 63:11,12,22 66:12 77:4
<b>poor</b> [1] 7:17	premium [21] 18:13	programs [2] 3:13 4:6	putting [2] 64:23 94:25	79:8 86:15 109:14
<b>Poor's</b> [1] 33:5	22:18,20 23:12,13,18,21	progress [1] 41:6		rather [6] 18:15,25 24:17
population [9] 4:3,10	24:11,25 26:13,25 27:4 31:10 58:24 59:19 60:5	<b>project</b> [2] 65:8,12	-Q-	59:9 60:21 72:9
4:13,17,19,20,22 5:2,6	70:1 71:10 93:20 94:5	<b>proper</b> [2] 36:12 67:8 <b>properly</b> [3] 46:8,15	<b>Q.C</b> [41] 1:12 9:14 10:2	rating [13] 20:16 56:25
portion [1] 107:17	97:15	103:1	50:7,13 89:1 92:6,10,16	66:7,11 72:11 74:20,21
<b>position</b> [1] 32:19	prepared [3] 6:8 51:4	properties [1] 84:20	92:23 95:24 96:5,19,23 97:6 98:3,7 100:1,12,19	94:22 98:25 101:4,5 102:9 103:10
possibilities [1] 86:25	68:21	property [8] 45:14,18	101:9,13,17,25 103:18	ratings [1] 65:24
<b>possibility</b> [2] 79:10,12	preponderance [1] 16:8	45:19 46:1 84:17 85:3	103:22 104:2,13,19	ratio [2] 73:1 74:4
possible [4] 1:19 48:8	preposterous [1] 67:12	85:13,18	106:10,15 107:2,7,12,18	rationale [1] 47:5
48:11 49:1	present [5] 9:10 56:18	proportion [1] 43:11	107:24 108:10,15,19,23 110:4	raw [1] 58:6
post [2] 10:24 37:7	71:13 87:5 107:21 presented [1] 55:8	proposal [8] 36:12 37:12	qualifies [2] 57:15 60:12	read [1] 74:8
pot [2] 77:11 108:5	_ <b>▲</b>	37:14 38:12,19,22,25	qualify [3] 5:14,23 91:17	reading [1] 26:24
potential [2] 18:16 53:22	presents [1] 53:21 preserved [1] 102:9	41:8 proposed [5] 24:22	quality [3] 55:14 68:8	ready [1] 42:4
potentially [1] 86:5	-	34:11 36:16 38:6 84:9	103:10	real [7] 2:7 46:5,7 76:25
poverty [2] 2:14 3:19	<b>pressures</b> [1] 10:17 <b>presumably</b> [3] 60:14	proposing [1] 28:11	quarter [3] 15:17 23:23	77:21,22 80:22
<b>power</b> [97] 10:16,25	86:5 87:7	proposition [12] 15:3	23:24	realistic [1] 79:16
11:13 12:7,21 13:8,17 17:10 19:15 20:16,18,19	presume [3] 57:17 70:18	15:13,14,21 16:5,21 20:1	quarters [1] 24:2	reality [1] 16:2
21:10,14,24 28:21 31:21	87:11	22:6,7 40:18 67:20 97:7	Quebec [1] 44:14	really [9] 8:14 16:9 43:21
34:10 35:9 36:14 39:25	pretend [1] 36:14	propositions [5] 14:24	queries [1] 3:12	44:21 46:14 72:8 79:22
40:4 41:25 42:21 43:13	pretending [1] 66:10	14:25 16:4 20:5 28:22	questionable [1] 93:25	80:16 100:5

Discoveries Unlimited Inc., Ph: (709)437-5028

## Multi-Page<sup>TM</sup>

#### reason - sense NP's 2010 General Rate Application

NP's 2010 General Rate Application				
reason [6] 16:18 53:10	referring [2] 75:20	repeating [1] 51:20	73:6,12 85:2 89:9 94:12	rushing [1] 78:7
58:16 73:25 75:13 77:25	105:1	report [22] 26:11 42:15	94:20 95:7,14 97:10	
<b>reasonable</b> [18] 11:19	refers [2] 56:25 68:13	42:17 55:20,24 56:1,5	98:24 99:2,14 107:6,10 107:16 108:9,13,25 109:4	-S-
11:21 14:9 15:9 27:15 29:2,7,9,21 32:22 33:7	refiling [1] 109:2	56:13,15 64:14 66:6 68:7 68:12,14 69:24 70:2 71:1	returns [7] 17:8 18:24	safety [1] 72:11
33:17 42:21 43:15 47:20	reflect [4] 19:1,23 48:14	81:23 82:2,5 98:15 99:4	22:25 23:25 25:8 35:11	salaries [1] 41:5
47:25 78:19 87:8	52:22	reporting [1] 6:23	109:12	sale [1] 45:14
reasonableness [9] 25:2	<b>reflected</b> [4] 40:9 68:1 70:11,12	represent [1] 54:10	revenues [1] 10:9	sample [8] 22:22 32:16
29:4 30:12,17,18,21	reflecting [2] 35:1,13	representative [1] 1:4	revert [1] 58:16	32:19 33:5,8 67:10 72:10
33:13 54:20 89:5	reflects [2] 54:10 59:12	represents [1] 3:8	review [7] 35:7,8 40:5,7	72:16
reasonably [1] 30:24	reform [2] 77:7 80:19	<b>Republic</b> [1] 65:16	41:6 76:24 78:2	samples [5] 25:12 32:8
<b>reasons</b> [7] 48:9,12,16 48:17,18 87:4,7	regard [1] 84:16	request [1] 75:16	reviewed [1] 41:16	32:10 33:9 61:25
receive [2] 5:11 48:5	regarded [1] 13:5	requested [1] 37:11	revise [2] 36:13 70:6	<b>satisfied</b> [1] 99:22 <b>saw</b> [1] 99:4
received [1] 8:6	regarding [2] 3:11 74:25	require [4] 21:24 38:10	revising [1] 36:7	<b>Says</b> [8] 25:2 27:18 58:1
receives [1] 2:9	regime [1] 54:7	40:22,23	revisit [2] 36:18 92:25	59:11 60:10 69:18 70:2
receiving [1] 78:11	regular [1] 7:9	required [11] 14:19	<b>RFI</b> [1] 72:24	91:12
recent [3] 56:22 80:7	regulated [2] 89:14	15:17 16:18 17:7 21:2 22:5,8,19,22 46:17 47:14	<b>rhetoric</b> [2] 33:23 51:9	SCANA [2] 64:23 65:5
93:18	97:12	requires [8] 15:15 19:7	rid [1] 65:3	<b>School</b> [1] 56:12
recently [3] 16:25 26:21	regulation [8] 19:6	20:9 22:16 26:12 27:9	ridiculous [1] 57:21 right [12] 1:3 25:6 44:2	<b>scope</b> [4] 55:12 57:14
58:12	52:13 54:23 61:15 89:15	27:17 31:11	52:5 64:13 76:18 90:2	58:5 60:1
reciprocity [2] 79:18,19	94:10,14 97:11 regulator [6] 35:21 52:1	research [3] 5:10 6:16	91:11 94:1 96:24 105:11	scratch [1] 76:12
recognize [5] 24:14 53:9 62:22 74:12 86:25	57:23 58:12 90:5,12	27:21	109:18	<b>screen</b> [3] 23:10 25:19 47:5
recognized [3] 27:12	regulators [12] 30:5	reserve [1] 63:24 resolve [1] 49:11	rightly [2] 101:22 103:6	scrutiny [2] 59:4 83:9
29:4 34:23	36:1,23 62:10 84:19	<b>Resource</b> [2] 1:5 4:5	rise [1] 14:1	second [11] 10:23 15:14
recognizes [1] 26:10	89:18,19,25 93:3,19 94:1 97:7	resources [1] 81:11	risen [2] 16:22 35:18	19:10 20:5 22:5 27:8
recognizing [2] 22:25	regulatory [26] 11:14	respect [21] 12:17 18:10	<b>rises</b> [1] 17:20	33:18 39:19 44:19 54:21
80:19	12:5,12 30:19 37:21	37:2 38:19 40:21 41:9	<b>rising</b> [4] 17:22,23 69:25 70:1	93:23 seconded [1] 80:8
recommend [1] 50:10	43:24 44:20,22,23 45:10	43:20 44:1 52:23 55:22	risk [81] 12:1,2,16,22,24	Secondly [1] 95:17
<b>recommendation</b> [15] 23:10 24:5,13 26:2 30:10	45:11,16 49:17 52:8 53:1 54:6,6 64:4,6,13 72:3	59:9 61:22 72:19 74:11 76:23 78:5 79:9 80:25	12:25 13:3,6,9,12,16,19	secondment [2] 80:3,12
50:14 55:13 57:15 60:11	86:22 88:20 92:24 93:3	88:18,20 92:11	13:23 14:3,11,20 15:23	secondment [2] 60.5,12 secondments [3] 43:22
69:5,17,22 70:6 72:13	94:11	<b>respectful</b> [2] 30:23 94:2	16:16 18:13 22:9,18,20 22:21,23 23:12,13,18,20	44:15 79:23
74:1	rejected [1] 30:4	respective [2] 32:8 34:3	24:10,24 26:8,13,14,15	section [4] 46:18 47:3,5
recommendations [5] 25:21 29:21 68:2 70:13	relate [2] 1:21 2:6	respite [1] 7:25	26:15,25 27:4 31:9,12	56:13
95:11	related [1] 70:16	respond [2] 51:16 96:6	31:15 32:6 33:19 52:10 52:21,22 53:3,9,12,25	sector [1] 82:11
recommended [2] 24:19	relating [2] 45:5 84:11	response [3] 95:23 98:17	54:8,10,11,13 58:23	sectors [1] 81:12
95:8	relation [1] 17:20	101:2	59:19 60:5 62:18,23 64:9	<b>secured</b> [3] 16:11,17 17:12
recommends [1] 60:3	<b>relationship</b> [2] 36:4,11	responsive [1] 63:7	64:13,13 65:10,11 66:16 66:25 69:25 70:1 71:9	security [1] 2:10
<b>record</b> [7] 41:22,23	<b>relative</b> [7] 12:22 13:4 16:22 17:8 26:14 98:10	rest [1] 65:23 result [14] 15:7 17:18	71:15 79:5 89:9 93:20	<b>see</b> [21] 5:4,23 8:19 28:2
58:10,14 62:6 66:23 104:25	98:11	28:5,14,14,18 29:13 30:8	94:5,13 97:15 98:8,10	28:5 36:22 39:6 40:17
recover [1] 11:19	relatively [6] 16:2 18:24	33:15 40:24 42:14 85:22	102:4 103:11,12,13	51:18 52:25 66:6 69:21
recovered [1] 17:24	22:11 39:22 47:8 77:15	86:2,8	<b>riskier</b> [6] 95:13,16 98:1 98:2,6 99:20	73:25 75:13 81:24 83:4 85:17 87:20 89:20,25
recovering [1] 44:17	reliable [1] 42:4	<b>results</b> [17] 6:18 18:11	<b>risks</b> [7] 52:13,16 53:15	91:15
<b>recovers</b> [1] 44:6	reliance [1] 60:15	18:14 23:6,13 25:23 26:6 26:8,17 28:5,9,17 32:16	53:22 54:16 72:2,3	seeing [2] 75:11 76:9
recovery [4] 12:6 18:1	<b>relief</b> [3] 43:22 44:2 48:23	89:6 90:1,21 94:1	<b>River</b> [3] 46:13,20 85:23	seek [2] 75:23 88:15
18:16,19	rely [3] 9:8 27:20 83:18	retiree [1] 77:16	road [5] 45:13,19 46:1	seeking [1] 98:23
<b>reduce</b> [5] 10:9,13 30:10 40:15 77:18	<b>remain</b> [4] 7:14,15 73:21	retirees [2] 40:16 77:6	76:9 84:17	seem [1] 48:25
40:15 77:18 reduced [4] 19:11,18,19	74:4	retirement [1] 63:19	<b>ROE</b> [8] 57:5,7 60:17 69:15 73:2 74:11 75:10	selected [3] 4:15,17 34:1
19:21	remained [1] 45:24	retroactive [1] 46:10	94:23	selecting [1] 29:8
<b>reducing</b> [1] 41:3	remaining [2] 47:8 55:4	return [77] 10:10,13	role [2] 52:1,1	self-evident [1] 16:20
<b>reduction</b> [1] 41:4	remains [3] 11:25 14:3	11:10,11,21,25 12:2 14:8 14:9,11,18,19 15:15,17	rolled [1] 68:23	selling [1] 2:19
reductions [1] 83:21	49:16	15:22,22 16:2,18,20 18:4	room [1] 88:17	<b>senior</b> [4] 3:8,13 6:11,14
refer [1] 53:17	reminded [1] 81:23	19:11,17,18 20:9,13	rose [1] 16:23	<b>senior's</b> [1] 3:17
<b>reference</b> [1] 70:23	remiss [1] 87:15	21:11,24 22:2,8,8,10 24:22 25:10,16,23 29:3	rosy [1] 18:15	<b>seniors</b> [29] 1:4,18 2:2,3 2:22 4:5,14,18,22 5:6,10
references [3] 51:13	<b>remote</b> [5] 4:11 5:4 8:20 79:11,12	29:5,14 34:14 35:2,13	Rotman [1] 56:11	5:11,14,20,25 6:2,16,17
84:6,19	rent [1] 5:19	35:15,18 36:4,5 47:21	running [1] 75:21	6:19,22 7:4,10,14 8:2,7
<b>referral</b> [1] 1:25	repairs [1] 2:18	47:25 52:22 54:10 55:16 59:12 63:12 64:17 67:8	<b>runs</b> [1] 56:14	8:9,16,17,20
<b>referred</b> [3] 50:15 100:8 106:7	repeatedly [2] 32:2,7	68:2 69:5 70:13 72:13	<b>rural</b> [7] 2:15 4:10,12,14	<b>seniors'</b> [1] 6:9
100.7	I		5:4 7:2 8:20	sense [6] 18:20 23:8

Discoveries Unlimited Inc., Ph: (709)437-5028

### Multi-Page<sup>TM</sup>

#### sensible - thought NP's 2010 General Rate Application

			NP's 2010 Gene	eral Rate Application
79:18 84:14 89:10 93:1	situation [7] 43:25 44:15	staff [2] 49:24 87:16	submission [4] 15:10	taking [4] 42:7 76:13
sensible [2] 61:11 78:2	61:9 74:18 85:11 86:2	stage [4] 10:4 49:2 77:23	30:23 37:2 94:3	78:17 98:14
sent [1] 39:5	89:14	93:23	submissions [5] 11:2	talent [1] 82:12
<b>separate</b> [1] 73:6	six-seven [1] 77:4	stakeholders [1] 36:24	34:7 40:21 47:12 49:22	talks [1] 91:22
serious [5] 53:10 59:3	<b>size</b> [1] 45:20	stand [4] 39:3 70:14	submit [1] 28:17	targeted [1] 21:8
61:23 63:13 77:10	sized [1] 74:10	102:1 103:6	submits [1] 43:14	tarry [1] 109:22
seriousness [1] 71:19	skilled [2] 42:10 79:2	stand-alone [6] 95:22	submitted [1] 10:25	taught [1] 63:8
<b>serve</b> [1] 88:22	skills [1] 80:16	101:19,21 102:8,12,25	subset [1] 32:14	tax [1] 63:21
service [12] 11:14,20,22	slate [1] 104:17	<b>Standard</b> [1] 33:4	substance [1] 56:9	teach [2] 57:24 91:18
19:6 20:20 22:4 39:13	<b>slightly</b> [1] 27:6	<b>start</b> [4] 4:6 52:5 76:13 89:2	substantial [2] 23:2 32:1	team [1] 81:5
42:2,4,5,10 54:18	small [4] 2:15 32:14,16	<b>starts</b> [1] 30:14	substantially [1] 52:14	technical [1] 93:1
<b>services</b> [6] 2:3 4:6 6:18 7:24 78:21 80:24	32:17	<b>Stat</b> [1] 4:1	such [8] 7:3,24 8:1 12:9	technicians [2] 81:18
session [1] 109:23	<b>smell</b> [4] 25:3,4 90:11 98:22	state [3] 56:22,23 67:23	32:16 35:7 41:4 47:14	81:20
set [9] 11:15,18 15:5 18:5	Smith [2] 42:6 44:7	state [5] 50.22,25 07.25 statement [7] 1:6 55:9	<b>sufficient</b> [6] 14:12,14 14:16 20:24 22:10 33:2	technique [1] 57:25
20:17 30:22 34:13 47:3	Smith's [1] 41:19	55:10,18 57:12 67:4,21	suggest [3] 34:25 39:3	telling [3] 67:13 94:7
54:25	<b>sold</b> [5] 45:18,22 85:4,5	statements [2] 59:3 68:5	57:17	95:15 40llars 50 24 00 2 5 17
setting [5] 10:11,15	85:18	states [7] 62:19,24 65:15	suggested [1] 46:2	<b>tells</b> [4] 59:24 90:3,5,17
21:14 29:11 86:9	<b>someone</b> [1] 66:6	71:6,22 72:25 102:20	suggesting [2] 18:23	tentative [1] 36:9
Settlement [1] 47:4	somewhat [3] 17:24 49:7	statistical [1] 32:17	86:11	term [3] 40:24 68:10,16
seven [1] 88:16	66:5	statistically [1] 71:17	suggestion [3] 60:7	<b>terminology</b> [2] 12:25 90:12
several [5] 2:23 12:5	somewhere [2] 35:19	statistics [6] 1:22 3:24	70:24 71:8	terms [7] 4:13 64:6 68:17
38:20 39:11 64:16	95:7	3:25 5:8,8 7:13	suggestions [1] 36:9	69:10 71:23 79:24 91:6
<b>severely</b> [1] 9:3 <b>share</b> [4] 17:18,19,20	<b>sort</b> [9] 55:10 61:13 71:3 72:4 84:21,24 86:9,12	Stats [1] 57:7	<b>suggests</b> [3] 29:20 30:1 40:19	test [25] 21:17 23:20,24
65:8	100:24	status [2] 6:8 73:10	suitably [1] 88:17	24:4,10,11,12 25:1,3,4
shared [1] 18:16	sought [1] 36:6	stay [1] 102:16	summarized [1] 11:2	25:18 30:9 31:10 34:12 34:19,22 54:21 57:21,23
shareholder [3] 83:14	sound [4] 11:7 20:16	<b>staying</b> [4] 6:19,20 39:14 66:9	summarized [1] 11.2 summary [1] 25:19	59:7 64:1 90:11 97:14
86:6,14	28:25 111:9	stays [1] 73:18	supplement [3] 2:11,12	97:15 98:22
shareholders [4] 52:3	sources [1] 27:22	<b>step</b> [4] 29:25 76:10,13	5:12	tested [1] 83:23
54:14 78:23 79:1	South [2] 65:5,6	93:22	supplements [1] 5:23	testified [8] 14:7 40:6
shed [1] 51:19	<b>Spaniard's</b> [1] 4:25	stepping [1] 94:3	supply [2] 13:20 63:24	42:16 44:7 63:5 71:2 72:14,23
<b>short</b> [3] 40:24 87:2 109:8	spans [1] 25:25	steps [2] 42:7 102:11	support [2] 6:18 82:4	testifying [2] 71:23
shorter [1] 49:9	<b>speak</b> [3] 1:17 47:15 70:17	still [13] 2:16 5:13,14,20	supported [1] 16:8	105:3
show [1] 54:20	<b>speaking</b> [2] 5:20 8:8	17:25 18:1 35:12 41:5 49:9 59:21,21 69:17 70:7	supporting [2] 38:24	testimony [5] 18:9,21
showed [2] 25:7 79:24	speaks [1] 61:4	<b>stock</b> [4] 7:7 66:2 95:9	47:13	28:7 47:7 108:24
<b>shown</b> [1] 7:13	specialized [1] 67:6	95:12	supportive [1] 61:15	testing [2] 61:23 82:15
shows [3] 21:21 23:25	<b>specific</b> [5] 32:10,14	stocks [3] 71:14,15 94:19	supportiveness [2] 54:7	<b>tests</b> [13] 14:9 23:12,15
74:6	38:22 66:24 102:23	stop [2] 74:17,24	64:7 suppose [1] 88:22	23:18,19,21,21 24:8,9 24:12 25:16 69:8 97:14
<b>shrunk</b> [1] 72:16	specifically [2] 11:9	storm [2] 44:14 79:7	supposed [1] 83:24	thank [19] 1:16 9:10,19
<b>sic</b> [1] 8:8	68:13	straightforward [1]	surely [4] 58:9,17 70:9	9:21,23 10:3 49:18,24
sides [1] 64:25	specifics [1] 61:3	47:9	95:20	50:2,5 51:8 87:15 88:1,2
signal [1] 69:19	<b>speculation</b> [2] 46:6,8	Strategy [1] 6:7	survey [2] 6:18 59:20	88:7 104:14 109:20 110:3 110:5
<b>signalled</b> [3] 17:21,23 19:24	spend [2] 85:24 88:22	streamline [1] 49:13	surveys [1] 85:14	thanks [3] 50:8 86:3
signalling [3] 68:11,20	<b>spending</b> [1] 60:23	strengthened [1] 19:16	<b>survive</b> [1] 6:4	88:13
69:24	spends [1] 56:5	<b>strengthening</b> [1] 75:6 <b>strengths</b> [1] 22:15	suspect [3] 67:10 79:11	that'll [3] 46:21 50:17
significant [3] 36:3	<b>spent</b> [1] 12:14 <b>spread</b> [5] 16:23 17:1,2	stress [2] 3:16 7:20	100:2 suspend [2] 75:13,15	77:3
52:10 79:4	68:17 69:4	stressors [1] 3:20	swear [1] 1:10	themselves [1] 89:25
significantly [1] 43:3	spreads [7] 17:4 68:19	strictly [1] 92:18	SWORN [1] 1:14	<b>theory</b> [8] 72:25 80:13 80:13,14,16 89:15,20
silly [1] 67:20	68:24 69:1,13,19,20	strong [3] 19:12,22 20:25	system [3] 9:6 12:10	94:14
similar [4] 14:11,20	spring [2] 16:24 35:6	strongly [1] 79:20	79:16	therefore [3] 16:15 90:3
15:23 22:9 Similarly [2] 44:14 84:9	Springdale [1] 5:1	struck [1] 44:13		93:11
Simmons [6] 36:6 49:19	square [1] 99:7	<b>structure</b> [1] 43:7	- <b>T</b> -	they've [3] 64:22 77:9
72:14 73:4,7 88:6	<b>SRE3</b> [1] 65:14	stuck [1] 67:11	<b>T</b> [1] 64:8	87:20
simply [18] 13:8 14:17	<b>St</b> [3] 5:1 111:7,10	students [1] 57:24	tab [1] 76:21	<b>thinks</b> [1] 65:23 <b>third</b> [4] 15:21 22:7
17:13 19:4 30:7 32:3	stability [1] 37:5	study [1] 39:5	Table [2] 55:25 56:2	54:22 60:9
33:22 39:3 44:2 45:24 75:11 82:10 90:8 94:5,6	stabilization [1] 63:21	stuff [1] 92:2	tabled [1] 96:9	<b>Thornton</b> [2] 41:15
97:22 102:5 106:17	<b>stabilize</b> [1] 36:22 <b>stable</b> [2] 18:25 39:22	stumped [1] 103:15	tabula [1] 104:16	76:15
single [3] 23:7 64:12 72:1	Stavic [2] 10:25 39:22	subject [2] 16:16 32:17	takes [3] 58:6 72:10 94:8	thought [5] 33:13 48:24

Discoveries Unlimited Inc., Ph: (709)437-5028

## $\boldsymbol{Multi-Page}^{^{\mathrm{TM}}}$

#### three - Zero NP's 2010 General Rate Application

,			NP's 2010 Gen	eral Rate Application
63:5 83:10 96:14	tremendous [1] 63:6	91:1 94:12	vertically [1] 64:24	44:5 51:20 60:19 61:23
three [21] 6:14 14:6,9,9	tribunal [1] 67:7	unsecured [2] 16:14	VICE-CHAIR [2] 9:22	62:14 63:13 66:20 67:2
14:13,15,16,24,25 15:16	tried [1] 31:6	17:14	88:12	76:13 86:9
16:3 20:5 23:12,14 24:1 26:12 28:22 48:13,25	trigger [1] 35:7	<b>up</b> [32] 16:6 18:14 23:10 25:23 27:19 28:13 33:21	<b>view</b> [8] 18:15 53:11 60:7 60:13 61:20 72:16 78:10	witness [6] 12:20 13:2 32:9 34:2 39:2 69:22
67:12 84:13	<b>Trinity</b> [1] 5:3	33:24 37:16 40:13 48:24	86:24	witnessed [1] 87:22
three-quarter [2] 20:10	true [4] 17:10 77:13 83:6	58:8,25 59:3,14,19 63:22	viewed [2] 52:9 103:6	witnesses [11] 12:19 14:6
22:1	111:3	64:15 65:21 66:9 69:13	<b>Virginia</b> [1] 65:14	27:12 28:8 31:18 32:7
threshold [1] 21:17	<b>trues</b> [1] 40:13 <b>truism</b> [1] 11:12	70:14 71:5 74:21 75:24 79:3,13 80:12 86:2,5,9	<b>Virtually</b> [1] 37:22	61:25 67:19 89:3 98:9
<b>through</b> [9] 1:24 19:16 35:6 42:8 51:25 54:2		95:1	<b>virtue</b> [1] 102:4	102:17 women [1] 6:14
63:22 81:18 105:8	<b>try</b> [4] 8:24,25 96:25 97:15	upgrade [4] 7:9 8:23	visibility [1] 36:10	women's [2] 5:15 6:9
throughout [3] 49:25	trying [7] 8:11 22:23	74:22,23	<b>voice</b> [1] 2:5	wonder [2] 59:24 77:23
50:1 106:7	86:7,11 89:8,13 90:25	upgraded [1] 74:19	volatility [3] 13:24 69:23	wonderful [1] 84:12
throw [1] 75:24	turmoil [1] 17:19	upkeep [1] 7:5	70:4	wondering [1] 67:2
throwing [1] 77:11	turn [4] 14:7 37:7 67:21	upper [1] 59:20	<b>vote</b> [1] 65:4	word [1] 41:14
timelines [1] 75:17	85:17	<b>upside</b> [1] 11:23	-W-	words [9] 16:1 20:7 31:4
times [7] 21:9,12,17,23	turns [2] 48:10 58:22	<b>used</b> [18] 11:10 24:18 30:4 32:10 33:4,7,11,15		34:9 55:18 60:22 69:14
73:1,16 80:8 timing [3] 47:16 48:1	<b>two</b> [15] 10:19 14:12 19:3 21:17 23:14 24:9 28:3	34:13 45:25 62:14 82:6	wary [1] 86:1	72:18 73:14
49:3	32:22 56:6 58:19 76:10	85:13 91:21 93:17 101:7	washed [1] 69:7	worked [1] 109:5
today [8] 6:2 35:14 42:4	77:17 91:8 98:25 109:11	106:13 107:20	waste [1] 61:5	workers [1] 42:10
48:6 51:15 52:12 76:2	<b>type</b> [5] 60:2 62:9,12 64:8	<b>useful</b> [4] 45:6,25 59:8 89:22	wasted [1] 61:4	workforce [1] 42:8
77:2	67:4	<b>USES</b> [14] 23:11,14 24:9	Watershed [1] 85:23	<b>works</b> [3] 25:4 82:23 108:9
today's [1] 39:15	<b>types</b> [3] 7:3 54:2 61:15 <b>typical</b> [2] 12:24 98:8	24:24 27:18,23,23 58:5	ways [1] 49:1 weaknesses [2] 22:16	world [1] 58:2
<b>Todd</b> [4] 37:25 39:2 84:12 85:10	<b>typical</b> [2] 12.24 90.0	58:21,23 59:11 60:1	26:9	worry [2] 64:18,20
together [4] 38:9 39:9	-U-	67:18 71:1	weather [1] 63:23	worth [4] 25:6 26:24
45:9 59:8	ultimately [1] 90:24	<b>using</b> [11] 5:8 7:23 22:18 22:21 23:12 25:12 32:13	weave [1] 82:18	55:24 90:14
Tom [1] 8:8	uncertainty [9] 18:18	32:15,21 33:16 85:16	wedded [1] 71:24	worthiness [7] 14:18
tomorrow's [1] 39:16	36:3 47:18 53:5,6,7,20	utilities [33] 11:17 12:23	week [1] 93:5	15:15,18 20:6,14 21:7 22:2
too [4] 7:10 50:5 73:9	65:2 93:6	13:4 17:11 26:22 31:12	weight [15] 24:11 25:5	written [3] 11:2 47:11
85:24	under [8] 12:1 46:17	32:2,14 33:2,4,5,12,14 33:21 37:22 44:8,9 46:18	55:14,20 57:16 58:4,10	101:2
took [2] 30:5 102:11	47:18 64:4 75:10 85:12 86:21 104:20	47:19 52:19 54:23 58:15	58:17 59:2,6 60:13 71:20 90:6,10 91:17	wrong [1] 82:7
<b>top</b> [4] 50:11,17 64:7 107:3	underestimate [1]	59:13 64:10,25 66:15,24	weighted [1] 28:15	
topic [1] 70:18	26:16	67:25 78:13 81:17 97:12 98:11 111:6	weighting [4] 23:17,19	-Y-
<b>Toronto</b> [1] 63:10	underlying [1] 83:5	utility [26] 11:7 12:22,24	24:3 91:7	year [23] 5:16 10:10,14
total [1] 43:11	underpinning [3] 55:13	13:1,8 18:24 26:15 28:25	weightings [1] 24:7	12:3 16:21 20:4,20,20
totally [3] 71:24 83:13	57:14 60:11	31:14,16,17 32:4 44:1,6	well-structured [1]	34:12,19,22 35:6 38:17 39:18 45:2,4 47:22 54:21
104:8	understand [8] 53:13	46:4 47:19 52:11 54:24 64:8 65:5,25 68:16 84:25	103:1 wellbeing [3] 1:20 3:22	64:1 76:11 77:17 99:2
TQM [5] 58:13 59:11	57:13 72:20 86:23 92:15 98:19 103:21 104:11	89:11 97:22 98:9	9:4	109:7
62:5,9,16	understood [3] 62:19		west [2] 65:13 102:24	year-to-year [1] 19:1
<b>tradition</b> [1] 52:4 <b>traditional</b> [2] 24:18	62:21 63:1	-V-	WHALEN [2] 9:22	<b>years</b> [23] 1:24 2:1,9 5:25
39:8	undertaking [7] 46:20	valid [3] 57:24 75:13	88:12	6:21,24 13:14 14:4 19:13 20:4 38:20 53:3 57:23
traditionally [1] 21:5	74:25 96:6 97:1 98:17 101:1 105:25	95:21	whatsoever [1] 60:20	63:10 78:22 80:4 84:14
transactions [3] 43:21	undoubtedly [1] 35:9	validity [1] 72:17	white [2] 66:14 74:13	85:3,3,4 91:21 93:18
78:9 80:21	unexpected [1] 3:15	<b>valuable</b> [1] 44:16	<b>whole</b> [5] 40:25 44:13 57:6 88:18 102:6	102:7 yesterday [1] 75:1
transcribed [1] 111:8	unfortunate [1] 87:19	value [2] 72:11 107:21	wholesale [1] 13:17	yet [3] 38:22 85:5 99:16
transcript [2] 70:20	unfortunately [4] 3:17	<b>values</b> [5] 18:1 42:25 71:13 105:5,20	wide [1] 36:8	<b>vield</b> [7] 16:23 17:20
111:3	4:1 8:18 95:25	variability [2] 76:16	widow [1] 2:9	35:14 68:9,15 75:7,8
transcripts [1] 51:14 transfer [4] 46:19 53:10	unique [1] 80:21	77:11	willy-nilly [1] 93:4	yields [3] 17:9 18:8 68:9
53:12,24	United [3] 62:19,24	variables [1] 26:13	win-win [2] 43:25 44:15	yourself [2] 28:23 64:17
transferring [1] 53:3	71:22 units [1] 41:1	variance [3] 13:21,22	winter [1] 3:6	
transitional [5] 38:8,15	University [1] 63:9	63:24	wish [3] 60:22 87:2 98:15	-Z-
39:17 40:23 41:11	<b>unknown</b> [1] 40:7	variances [2] 43:1 84:5	wished [1] 45:23	Zero [1] 80:3
transmission [2] 13:1	<b>unless</b> [1] 47:10	<b>varied</b> [1] 3:17	wishes [1] 48:18	
66:15	unlike [2] 32:25 93:8	<b>variety</b> [1] 69:8	within [8] 11:13 12:13	
transpired [1] 69:10 travel [1] 2:25	<b>unreasonable</b> [4] 33:14	<b>various</b> [4] 5:8,23 24:8 89:3	15:24 22:11 29:22 42:25 48:9 109:4	
treatment [1] 10:23	41:18,25 43:7	versus [2] 99:11 101:5	<b>without</b> [12] 43:23 44:3	
	unregulated [3] 23:25		<b>**************</b>	
				1

Discoveries Unlimited Inc., Ph: (709)437-5028