

1 **Q. Further to CA-NP-141, please explain in detail why Credit and Collection Fees have**
2 **increased from \$122,673 in 2007 and \$133,462 in 2008 to \$325,000 in 2009 (f) and**
3 **\$338,000 in 2010 (f)?**
4

5 A. The amounts reported for 2004-2008 in Table 1 of response to Request for Information
6 CA-NP-141 include only credit and collection fees, however the amounts for 2009F and
7 2010F in Table 2 also include cash services and meter testing fees for the Customer
8 Services function. Please see response to Request for Information CA-NP-141 (1st
9 Revision) for a revised presentation of these fees for the 2004-2010F period.
10

11 Table 1 below shows a comparison of Credit & Collections fees from 2007 through
12 2010F.
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Table 1
Credit & Collections Fees – Customer Services
(\$'000s)

	2007	2008	2009F	2010F
Credit & Collections	123	133	122	135