

1 **Q. What does NP believe to be a reasonable standard of performance for system-wide**  
2 **SAIFI and SAIDI?**

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4 A. Newfoundland Power believes that a reasonable standard of reliability performance based  
5 on SAIDI and SAIFI should reflect, amongst other things:

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7 1) Reliability trending over time;  
8 2) Individual feeder outage data for the past five years;  
9 3) Known issues impacting reliability;  
10 4) Worst performing feeders;  
11 5) Variations due to weather conditions;  
12 6) Changing levels of automation;  
13 7) Customer growth patterns.

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15 Accordingly, Newfoundland Power's annual targets for SAIDI and SAIFI are established  
16 having regard to these factors.

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18 Expectations with respect to reliability performance will necessarily vary from year to  
19 year as the impacts of weather, automation and growth are considered, and these changes  
20 will be reflected in Newfoundland Power's annual targets. Newfoundland Power  
21 believes that its annual SAIDI and SAIFI targets established in this manner represent  
22 reasonable standards of reliability performance.

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24 Newfoundland Power's 2009 targets for SAIDI and SAIFI are 2.74 and 2.37,  
25 respectively.