

Requests for Information

1 **Q. Please describe NP's role in assisting its sister company Fortis Turks and Caicos in**
2 **2008 in respect of hurricane damage and power outages in 2008.**

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4 A. In early September 2008, the Turks and Caicos Islands were struck by Tropical Storm
5 Hanna, which was immediately followed by Hurricane Ike. Hurricane Ike was a
6 Category 4 hurricane that caused major damage to the Fortis Turks and Caicos
7 transmission and distribution system on South Caicos, with lesser damage occurring on
8 North Caicos and Middle Caicos.

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10 Newfoundland Power, along with other Fortis Subsidiaries, sent a group of employees to
11 assist Fortis Turks and Caicos with repairing its transmission and distribution system, and
12 restoring electrical service. Newfoundland Power also coordinated the Fortis support to
13 the Fortis Turks and Caicos hurricane relief effort.

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15 < > A total of 20 Newfoundland Power staff were involved in the relief effort to assist
16 Fortis Turks and Caicos in repairing the damage caused by Hurricane Ike in 2008. Of
17 this total 18 staff were deployed to Turks and Caicos between September 9 and October
18 31 while 2 staff provided a coordination role from Newfoundland. Two managers were
19 deployed in a coordination role to Turks and Caicos at alternate times, while 2 electrical
20 technologists were deployed for 6 and 7 weeks respectively. The power line technicians
21 were deployed in 2 shifts with 7 power line technicians (including 1 supervisor) in each 3
22 week shift.