

**IN THE MATTER OF**  
the *Electrical Power Control Act*,  
RSNL 1994, Chapter E-5.1 (the “*EPCA*”)  
and the *Public Utilities Act*, RSNL 1990,  
Chapter P-47 (the “*Act*”), as amended;

**AND**

**IN THE MATTER OF** a General Rate  
Application (the “*Application*”) by  
Newfoundland Power Inc. to establish  
customer rates to be effective January 1, 2010.

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**PUBLIC UTILITIES BOARD  
REQUESTS FOR INFORMATION**

**PUB - NP - 6 to PUB – NP - 14**

**Issued: July 27, 2009**

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**PUB – NP – 6**

In its response to CA – NP – 167 NP states that it does not track the duration of delays in billing, nor the number of adjustments made, nor the number of customer complaints. What changes would be required to NP's current tracking and reporting systems, and what costs would be incurred, in order to provide this information?

**PUB – NP – 7**

In the response provided to CA – NP – 167(d) the percentage of meters scheduled but not read each month varies from a low of .4% in September 2008 to a high of 22.4% in February 2007. How does this performance compare to that of other Canadian utilities with similar customer settings?

**PUB – NP – 8**

In response to CA – NP – 126 NP has provided the relative proportions of NP's total labour costs for 2000 to 2010 Forecast broken down by category. Please provide a further expansion of the percentages provided for Management, showing sub-categories such as engineering.

**PUB - NP – 9**

In the response to CA – NP – 182 NP identified the forecast purchased power cost savings from energy conservation programs. Please provide the anticipated savings from 2009 and 2010 in terms of cents per kilowatt-hour.

**PUB – NP – 10**

Please provide a table showing the forecast revenue from existing rates and the revenue from proposed rates for 2010 for each rate class.

**PUB – NP – 11**

Please confirm that in the response to CA – NP – 2 the response to part (i) should make reference to part (f) instead of part (g), as stated.

**PUB – NP – 12**

In response to CA – NP – 42 NP states that it “...*does not currently expect that the rates set as a result of this Application will be in effect beyond 2010*”. At what point and under what conditions does NP anticipate that it will make the decision as to whether or not it will file an application in 2010 for a 2011 test year?

**PUB – NP – 13**

In response to CA – NP – 44 NP confirms that it wishes the Board to consider that the Automatic Adjustment Formula be discontinued. Please provide a discussion of the costs and benefits to consumers over the period from 2010 to 2015 of any alternative means of setting rates, such as setting test year rates and allowing them to continue until the next General Rate Application.

**PUB – NP – 14**

In response to CA - NP - 202, NP provided information regarding the decision of the NEB to initiate a review on its RH-2-94 multi-pipeline cost of capital decision. Please provide any further information that has become available regarding the timelines or process that has been set by the NEB for this review.

**DATED** at St. John's, Newfoundland this 27<sup>th</sup> day of July 2009.

**BOARD OF COMMISSIONERS OF PUBLIC UTILITIES**

*Original signed by*

*Per* \_\_\_\_\_  
Barbara Thistle  
Assistant Board Secretary