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Q. In the report at Tab 6.1 2010 Application Enhancements, p. 8, NP mentions the website takeCHARGE and the joint energy conservation initiative. Who is responsible for the website maintenance and the associated costs?

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A. Newfoundland Power hosts the *takeCHARGE!* website on its server infrastructure and is responsible for the website maintenance. Website maintenance costs are currently split 80/20 between Newfoundland Power and Newfoundland and Labrador Hydro, respectively. This is broadly reflective of the ratio of total provincial customers served by Newfoundland Power and Newfoundland and Labrador Hydro.