1 **Q.** **Reference Tab 6.2 - 2010 System Upgrades - p. 2 to 3 - Please provide a breakdown**
2 **of each of the 6 proposed 2010 upgrades listed in terms of the costs of Material,**
3 **Labour-Internal, Engineering and Other.**
4
5 A. Table 1 provides a breakdown of the 6 proposed 2010 Business Application Upgrades in
6 terms of material, labour-internal, engineering and other.
7
8

Table 1
2010 Business Application Upgrades
Project Expenditures
($000s)

Project	Material	Labour - Internal	Engineering	Other	Total
Development Tool Upgrade		205		25	230
Contact Centre Technology Upgrade		130		60	190
Reporting Software Upgrade		92	8	20	120
Substation Inspection (Mobile) Application Upgrade		76	7	30	113
Customer Correspondence Software Upgrade		53		20	73
Engineering Design Software Upgrade	52	8			60
Total	**52**	**564**	**15**	**155**	**786**