

Table 1
Net Present Value Analyses Based on ROE of 11%, 8% and 7%

Present Value

Application Enhancements	11% ROE	8% ROE	7% ROE
Customer Interaction Enhancements	\$9,408	\$11,702	\$12,491
Meter Management Enhancements	\$7,018	\$8,921	\$9,577
Work Scheduling and Tracking Enhancements	\$15,919	\$19,914	\$21,289
Third Party Contract Management	\$8,888	\$10,372	\$10,883