IN THE MATTER OF the Public Utilities

Act (the "Act"): and

IN THE MATTER OF an Application by Newfoundland and Labrador Hydro for an Order approving (1) its 2010 Capital Budget pursuant to s. 41(1) of the Act; (2) its 2010 capital purchases and construction projects in excess \$50,000.00 pursuant to s. 41(3)(a) of the Act; (3) its leases in excess of \$5,000.00 pursuant to s. 41(3)(b) of the Act; and (4) its estimated contributions in aid of construction for 2010 pursuant to s. 41(5) of the Act and for an Order pursuant to s. 78 of the Act fixing and determining its average rate base for 2008

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REQUESTS FOR INFORMATION OF THE INDUSTRIAL CUSTOMERS

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Re General

IC-NLH-1

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For each of the projects under Tab B (\$500,000 and over) indicate what amount of each project will give rise to assets which will be assigned to Rural Operations and what amount will be assigned to the Island Interconnected System.

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Re 2010 Capital Plan, pages 17-20:

Hydro in the 2010 Capital Plan notes that: "The Province's Energy Plan indicated that should the Lower Churchill Project not be sanctioned, the emissions issues at the Holyrood Generating Station would be improved by the installation of scrubbers and precipitators." The Industrial Customers have several related questions in relation to this statement:

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IC-NLH-2

At page 13 of the 2010 Capital Plan, Hydro refers to an expected in service of the HVDC infeed in 2015/2016. If an HVDC infeed is 23 24 achieved within that time frame, does this mean that the expenditures listed at pages 19-20 of the 2010 Capital Plan to 25 26 address emission issues (Unit 1 - Continuous Emission Monitoring System; Unit 2 - Continuous Emission Monitoring System; 27

1 Common - Ambient Air Monitoring Stations; Stack Emissions 2 Cleanup Equipment: Replace Burners with Low NOx Burners; Upgrade Soot Blowing Controls), totaling almost \$600 million 3 dollars, will not need to be incurred? 4 5 6 IC-NLH-3 At page 13 of the 2010 Capital Plan, Hydro refers to an expected in service of the HVDC infeed in 2015/2016. What is the latest 7 8 realistic sanction date which would enable an in service of the 9 HVDC infeed in 2015/2016? When will Hydro be in a position to advise the Board as to whether that sanction date will be achieved? 10 11 12 IC-NLH-4 At page 18 of the 2010 Capital Plan, Hydro refers to "Install Low NOx Burners" and "Upgrade Sootblowing Controls" as 2014 13 Projects "required to ensure continued environmental compliance 14 until completion of the HVDC infeed". Will these requirements be in 15 effect if in service of the HVDC infeed is anticipated for 2015/2016? 16 Is there an existing regulatory condition or order with which Hydro 17 will be in non-compliance if the "Install Low NOx Burners" and 18 "Upgrade Sootblowing Controls" Projects do not proceed by 2014? 19 20 21 22 Re Upgrade Gas Turbine Plant Life Extension – Hardwoods, page B-2 23 24 IC-NLH-5 What is the anticipated useful life in operating hours with a gas turbine and how many hours has the Hardwoods gas turbine 25 operated? 26 27 28 IC-NLH-6 What is the average number of hours of operation per year 29 assumed in establishing the 25 year service life assigned to gas 30 turbines? 31 32 IC-NLH-7 What is the average number of starts and stops assumed in establishing the 25 year service life assigned to gas turbines? 33 34 35 IC-NLH-8 What has been the average number of starts and stops per year of the hardwoods turbine since commissioning? 36 37 38 IC-NLH-9 How does the increased availability of Holyrood units for use as synchronous condensers affect the demand for use of the 39 40 Hardwoods gas turbine as a synchronous condenser? 41 IC-NLH-10 Give particulars of all unplanned outages arising from failures of the 42 Hardwoods gas turbine. 43 44

1 2 3	IC-NLH-11	Expand Appendix D to show power generation hours and synchronous condensing hours.
4	Re Replace and	Purchase of Stator Windings, page B- 4
5 6 7 8 9	IC-NLH-12	At page 4 of the report (Volume II, Tab 2) supporting this project electrical test results are reported for Unit 2. Were electrical tests performed on the other Units and, if so, explain how the results differed from those reported Unit 2?
11 12 13 14 15	IC-NLH-13	Detail the operating conditions applicable to Unit No. 2 as mentioned in Section 3.6 of the Report at Volume II, Tab 2), and indicate in respect of each such condition how and to what extent life of the windings is affected by each condition.
16 17	IC-NLH-14	Has the regular maintenance undertaken by Hydro in respect of the windings increased or decreased the anticipated service life?
18 19 20 21	IC-NLH-15	In connection with Section 3.8 of the Report, did GE recommend a schedule for replacement of windings?
22 23	Re Replace Prog	rammable Logic Controllers, page B- 6
24 25 26 27 28 29 30 31 32	IC-NLH-16	At page B-7, under "Project Justification", it is asserted that "A plant-wide installation of a common system delivers tangible cost benefits as well as intangible benefits to operations staff. " In the "Conclusion" section at page 36 of the report (Volume II, Tab 3) supporting this Project, reference is only made to the intangible benefits of a plant-wide common platform. What are the tangible cost benefits referred to in the "Project Justification" and can they be quantified and compared with other alternatives to this Project?
33 34 35	IC-NLH-17	What would be the projected useful service life of the proposed new Controllers?
36 37 38 39 40 41	IC-NLH-18	What elements of this Project will no longer have continuing utility, will have limited continuing utility, or will require substantial retrofitting, if Holyrood is converted to synchronous condenser operations upon in service of the HVDC infeed?
42 43	Re Refurbish Fue	el Storage Facility, page B- 8 :
44 45 46	IC-NLH-19	At page 1 of the report (Volume II, Tab 4) supporting this Project, reference is made to March 2006 SGE Acres Report, which was

1 2 3		apparently intended to be attached as an "Appendix A". Please provide a copy of this SGE Acres Report.
4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	IC-NLH-20	The report (Volume II, Tab 4) supporting this Project only makes reference to a 2004 inspection of Tank 4 conducted by SGE Acres. Has any similar inspection been conducted since the 2004 SGE Acres inspection?
	IC-NLH-21	What evidence is there of the extent of continuing corrosion, if any, of the floor of Tank 4 since and notwithstanding the installation of the patch plates in 2004?
	IC-NLH-22	Is Hydro aware of whether SGE Acres recommendation for Tank 4 of replacement of the floor plate and installation of a protective coating was made in anticipation or expectation that a further inspection of Tank 4 would be conducted prior to proceeding with such work to confirm that such work was required?
	IC-NLH-23	Was SGE Acres asked to make recommendations in respect of Tank 4, or the Fuel Oil Storage Facility generally, taking into account the anticipated in service of the HVDC infeed in 2015/2016?
24 25	Re Upgrade Plant	Access Road, page B- 10
26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43	IC-NLH-24	At page B-10, under "Operating Experience" it is noted that Hydro does not hold title to the Access Road. It is presumed that ownership still vests in the Provincial Crown. Has Hydro approached the Provincial Government requesting that Government upgrade the Access Road to a Provincial roadway standard?
	IC-NLH-25	Is the Access Road a Provincial roadway? Is it used or able to be used by users other than Hydro? Does Hydro in any way control or monitor use of the road by users other than Hydro? Can Hydro provide any information about how deterioration of the road has been contributed to by users of the road other than Hydro?
	IC-NLH-26	Should the Board approve this Project, will Hydro obtain title to the Access Road or in any way control use of the road by users other than Hydro so as to eliminate or minimize any deterioration to the road that would be caused by non-Hydro traffic?

Re Replace Pumphouse Motor Control Centres, page B- 12:

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IC-NLH-27

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Tables 1 and 2 at page 5 of the report (Volume II, Tab 6) supporting this Project indicate no Preventive Maintenance Expenditures were incurred for either Pumphouse Motor Control Center in 2008. Preventive Maintenance Expenditures were incurred in each of the preceding 4 years (with the exception of 2005 for Pumphouse 1). Have any Preventative Maintenance Expenditures been made to either Pumphouse Motor Control Center in 2009? Has Hydro not to make further Preventative Maintenance Expenditures to either Pumphouse Motor Control Center or otherwise decided to limit Maintenance Expenditures for these units? What is the impact on the deterioration of the Pumphouse Motor Control Centers of not conducting Preventive Maintenance?

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IC-NLH-28

What quantifiable "unreliable system" results or unplanned outages have been caused by deterioration of the Motor Control Centers, as asserted at page 4, section 3 of the report supporting this Project? If there have been any such results or outages, can their further occurrence be mitigated in the future by greater preventive maintenance efforts?

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IC-NLH-29

What would be the estimated cost of maintaining the Pumphouse Motor Control Centers (without their proposed wholesale replacement) by way of Preventive and Corrective Maintenance (including purchase of any necessary replacement parts, which are noted to be available at section 3.9 of the report supporting this Project) to the anticipated in service of the HVDC infeed in 2015/2016? Can these costs be included in a "Plan of Projected Operating Maintenance Expenditures" as has been done at Section I, Volume I of Hydro's Application?

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IC-NLH-30

IC-NLH-31

Have either the safety deficiencies mentioned in paragraph 3.10 of the Report resulted in any injury to Hydro personnel since the commissioning of these units?

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Re Wood Pole Line Management Program, page B-28:

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With reference to Hydro's response to IC27-NLH in the 2007 Capital Budget Application, and specifically subsection (f) of that response, and to the related IC32-NLH in the 2008 Capital Budget Application and IC11-NLH in the 2009 Capital Budget Application, update Hydro's response with respect to those recommendations that had not been followed or completed, namely R4, R6, R8 and R10.

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Re Upgrade Line TL-244-Plum Point to Bear Cove, page B-32: 1 2 3 IC-NLH-32 Had this line been equipped to meet the local ice load requirements 4 at the time of upgrade, would the current project be required? 5 What, if any, additional costs would have been incurred at the time 6 of upgrade if the line had been engineered correctly to meet the 7 local ice load requirements? 8 9 Re Corporate Application Environment – Upgrade Microsoft Products, page B-52: 10 11 12 IC-NLH-33 Provide the total annual costs of maintaining the system for each of the last five years including all capital amounts. 13 14 15 Install Meteorological Stations – Various Sites, page C-2: 16 17 18 IC-NLH-34 Given the additional hydro resources now available to Hydro and 19 reduced industrial demand, explain why this project cannot be 20 deferred for one to two years. 21 22 23 Replace Peripheral Infrastructure - Various Sites, page C-166: 24 25 IC-NLH-35 What is the total number of MFD's and laser printers located in Hydro Place, Bishop's Falls, Holyrood, Port Saunders and Bay 26 d'Espoir, respectively? How many individual employees have to 27 access these devices at each location? 28 29 **DATED** at St. John's, this 6 day of August, 2009. 30 **POOLE ALTHOUSE** 31 32 Joseph S. Hutchings, Q.C. 33 STEWART MCKELVEY 34 35 36

TO: The Board of Commissioners of Public Utilities

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St. John's NL A1A 5B2 Attention: Board Secretary

TO: Newfoundland & Labrador Hydro

P.O. Box 12400 500 Columbus Drive St. John's NL A1B 4K7

Attention: Geoffrey P. Young, Senior Legal Counsel

TO: Thomas Johnson, Consumer Advocate

O'Dea, Earle Law Offices 323 Duckworth Street St. John's NL A1C 5X4

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Attention: Gerard Hayes,

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