

1 **Re: Replace Peripheral Infrastructure**

2 Q. For what purposes does Hydro utilize video conferencing?

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5 A. Operational excellence, including cost-effectiveness, is a top priority for
6 Hydro. Video conferencing promotes this goal, providing the ability for Hydro
7 employees to participate in face-to-face meetings while avoiding travel time
8 and related expenses. Video can enrich and facilitate new ways of
9 collaborating and a deeper understanding of communications.

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11 Hydro has locations throughout the province and hence the video conference
12 system can be used for corporate wide meetings. The video conference
13 system provides the ability to video-conference with external parties,
14 including suppliers, customers, etc. Video conferencing has been used for
15 many important meetings both internal to Hydro and with external parties.