

1 **Reference: Volume 2, Customer, Energy and Demand Forecast**
2

3 **Q. Volume 2, Customer, Energy and Demand and Forecast, page 10. Explain how**
4 **system losses of 5% for the forecast period were determined. Include in the response**
5 **the historical information relied on in determining the losses.**
6

7 A. Losses of 5.0% for the forecast period were based on 2020 losses of 5.0% as reported in
8 Return 15 of the Newfoundland Power *2020 Annual Report to the Board*.¹ Losses of
9 5.0% in 2020 were reasonably consistent with losses of 5.1% in each of 2018 and 2019.

¹ Newfoundland Power's *2020 Annual Report to the Board* was filed with the Board on March 31, 2021.