

1 **Q. The cover letter to the EY report on the risk assessment states:**
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3 *Newfoundland Power requested a third-party provider to:*

4 **▶ Conduct high-level research to document risks associated with the**
5 **foundational technologies used to implement the current in-house supported**
6 **and maintained CSS;**

7 **▶ Identify any growing risks associated with the prolonged use of the**
8 **technologies; and**

9 **▶ Develop a recommendation with regard to a suitable course of action to help**
10 **remediate concerns highlighted by the review.**
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12 **a) Did EY conduct an assessment of the existing CSS first, or did it proceed**
13 **directly with identification of risks associated with the existing CSS as**
14 **directed in the Request for Proposals?**
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16 **b) Did EY have access to, or was it aware of, any studies by an independent**
17 **third-party to determine how NP's existing CSS might be managed to ensure**
18 **its continued reliable and secure operation for the next 10 years?**
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20 **A. a)** EY conducted a technical risk assessment of the existing CSS. The work
21 performed included research, interviews, workshops, surveys and direct
22 observation of Newfoundland Power Customer Service Representatives.
23

24 **b)** No, EY did not have access to, and was not aware of, any such studies.