

- 1 **Q. (Reference Application, Customer Service Continuity Plan) Is it feasible to have a**
2 **joint CSS to support both Hydro and NP operations? What efficiencies might be**
3 **gained? What studies were undertaken to determine the feasibility of working**
4 **jointly with Hydro? Did EY meet with Hydro to have discussions in reference to**
5 **same?**
6
- 7 A. No, it is not feasible to have a joint CSS to support both Hydro and Newfoundland Power
8 operations.
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- 10 No, EY did not meet with Hydro to have discussions in reference to the same.
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- 12 For additional information, see response to Request for Information PUB-NP-005.