

1 Q. **Reference: Application Rev. 1, Volume 1, Section C: Projects Over \$500,000, Provide Service**  
2 **Extensions, pages C-75 to C-77**

3 It is understood that the number of service extensions has decreased in recent years. Is Covid-19  
4 expected to further reduce the number of service extensions?

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7 A. The number of service extensions in Newfoundland and Labrador Hydro's ("Hydro") rural  
8 regions is influenced by factors such as personal income levels, general municipal capital  
9 investment, and population dynamics. At this time, it is not known by Hydro whether the  
10 COVID-19 pandemic will have a measurable impact on these factors or what the directional  
11 impact would be on the number of service extensions. Hydro is not currently anticipating a  
12 change in the number of service extensions in the near term due to the COVID-19 pandemic.