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1 Q. What is the current anticipated demand going forward given the current closures of education  
2 facilities, businesses, and industry and the economic fallout resulting from the pandemic,  
3 including the plight on new home construction? Please provide information on anticipated  
4 demand and how this anticipated demand could affect the operation of the Holyrood Thermal  
5 Generation Station, gas turbines and fuel purchases?

6 A. During this period of continued uncertainty, Newfoundland and Labrador Hydro ("Hydro")  
7 continues to closely monitor customers' power and energy requirements and will update load  
8 projections as required. At this time, while Hydro has been advised of temporary reduction in  
9 demand and energy requirements by North Atlantic Refining Limited, Hydro has not received an  
10 indication that this reduction in requirements will continue through the upcoming winter  
11 operating season. Hydro has also been in contact with Newfoundland Power Inc.  
12 ("Newfoundland Power") on this subject. Newfoundland Power advised that, similar to Hydro, it  
13 is monitoring loads and assessing impacts. At this time, Hydro has not received a revised load  
14 forecast from Newfoundland Power.

15 On the Island Interconnected System, winter utility requirements are highly influenced by  
16 customer heating requirements that Hydro does not expect to be significantly reduced in the  
17 near term due to the COVID-19 pandemic. Should the impacts from the COVID-19 pandemic be  
18 prolonged, Hydro anticipates that reductions in commercial heating loads are likely to be offset  
19 by increased residential heating loads. At this time, quantifying the net load impacts would  
20 require further study.

21 Hydro further notes that while lower system requirements would enable lower production from  
22 the Holyrood Thermal Generating Station ("Holyrood TGS") and Hydro's gas turbine facilities on  
23 the Island Interconnected System, these facilities continue to play an important role in Hydro's  
24 ability to safely and reliably meet peak customer demand requirements and secure the Island  
25 Interconnected System transmission network. As such, even if reductions in demand and energy  
26 requirements were to occur as a result of the economic impacts of the COVID-19 pandemic,  
27 Hydro will still require the ability to operate the Holyrood TGS and its gas turbine facilities on  
28 the Island Interconnected System at their rated capability.