

- 1 Q. **(CA-NP-11) Please explain the rationale for charging reconnection fees that are so**
2 **much lower than the cost to reconnect customers.**
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4 A. The existing reconnection fee of \$20 during normal business hours and \$40 outside of
5 normal business hours was established in 1990. At the time, the charge was reflective of
6 the cost of providing that service. Newfoundland Power has not revised its reconnection
7 fee since 1990.