

1 Q. **Reference: Study, page 1**

2

3 Explain how customers are or would be curtailed when the load exceeds the operating
4 limits. Are rural and industrial customers treated alike or are industrial customers curtailed
5 ahead of rural customers?

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8 A. When the load exceeds the operating limits, industrial customers are curtailed while service
9 is maintained to all rural customers, including general service customers. Industrial
10 customers include Iron Ore Company of Canada and Tacora Resources, who would be
11 curtailed on a pro-rata basis.