

1 Q. Further to the response to PUB-Nalcor-187, pages 2 and 3, please provide a further
2 breakdown of Hydro's non-labor O&M costs in their 2019 Customer Service and
3 Energy Efficiency Budgets for the following categories:

4 a) Office Supplies & Expenses

5 b) Professional Services

6 c) Equipment Rental

7 d) Customer Costs

8 e) Misc Expenses.

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11 A. Detailed costs for the above-listed categories are contained in the attached
12 spreadsheet. Please refer to PUB-Nalcor-273, Attachment 1.

PUB-Nalcor-273, Attachment 1
Rate Mitigation Options and Impacts Reference, Page 1 of 1

Cost Type		Description	Total Customer Service 1209+1307	Total Energy Efficiency 1230 BU
Office Supplies and Expenses				
6210		Telephone & Fax	\$ 9,840	
6211		Cell Phones	\$ 12,900	\$ 3,300
6220		Postage	\$ 247,000	
6240		Books & Subscriptions	\$ 513	
6245		Memberships & Dues	\$ 9,225	\$ 9,350
TOTAL Office Supplies and Expenses			\$ 279,478	\$ 12,650
Professional Services				
6264		Consultants	\$ 126,320	\$ 82,202
6285		Soft/w Licenses & Maint	\$ 102,000	
TOTAL Professional Services			\$ 228,320	\$ 82,202
Equipment Rental				
6410		Int. Equipment Bill	\$ -	
6415		Computer	\$ -	
6420		Telecommunication Equip	\$ 14,760	
TOTAL Equipment Rental			\$ 14,760	\$ -
Customer Costs				
6910		Collection Fees	\$ 6,870	
6920		Bad Debt Expense	\$ 110,700	
TOTAL Customer Costs			\$ 117,570	\$ -
Miscellaneous Expenses				
6635		Employee Expenses	\$ 1,453	
6655		Taxes	\$ 2,165,172	
6660		Sundry	\$ 2,364	\$ 1,452
TOTAL Miscellaneous Expenses			\$ 2,168,989	\$ 1,452
TOTAL			\$ 2,809,116	\$ 96,304