

1 Q. Please provide a description of the software suites used for Work Management,
 2 Maintenance, Inventory Control, Procurement, and Invoicing at Newfoundland
 3 Hydro’s facilities.

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6 A. Hydro utilizes the Oracle JDE EnterpriseOne (E1) software package for work
 7 management, maintenance, inventory control, procurement and invoicing.
 8 EnterpriseOne is a purpose-built application designed to meet the needs of Hydro
 9 operations through custom built modules. Please see table below for a description
 10 of the E1 modules.

JDEdwards Enterprise One ERP Modules		
Module Name	Users	Description
Capital Asset Management (CAM)	All LOB	Work Order Management, Equipment Master, Capital Asset Management, Condition Based Management, Equipment Cost Analysis, Resource Assignments
Customer Service	NL Hydro	Utiligy360 - Utility Billing and Customer Services (CIS), Address Book for Customers, Accounts Receivable, Case Management, BI Publisher, OneView, UX/1
Finance	All LOB	General Ledger, Accounts Payable/Accounts Receivable, Company and Business Units, Structure
Human Capital Management including Payroll (HCM)	All LOB	Canadian Payroll, Human Resources Benefits, Self-Service, Address Book for Employees
Project Management	All LOB	Fixed Assets, Job Cost
Supply Chain Management (SCM)	All LOB	Sales Order, Pricing, Procurement, Address Book for Suppliers, Inventory