Q. 1 Does Newfoundland Hydro have any estimation of potential peak load reductions 2 under various time-varying rates and adoption scenarios? If so, please provide any and all studies investigating or analyzing the potential. If not, please provide any 3 4 current Newfoundland Hydro insights into how best to make such an estimate, or 5 what key factors will affect the levels of peak load reduction available from time-6 varying rates. 7 8 9 Α. No, Hydro does not have estimates of potential peak load reductions under various 10 time-varying rates and adoption scenarios. 11 12 Hydro is of the view that some of the key factors in projecting customer response to 13 time of day rates would include: (i) whether the time of day rates would apply on a 14 mandatory or optional basis; (ii) the customer bill impact of being billed on a time 15 of day rate (e.g., the price differential between on-peak and off-peak usage); (iii) 16 the duration of the on-peak period (e.g., a 16 hour on-peak period per day vs. two 17 shorter on-peak periods per day); (iv) whether the customer has flexibility in 18 managing the end-use contributing to a material portion of on-peak usage; and (v) 19 the cost and convenience of using alternative energy sources to reduce on-peak 20 electricity usage. 21 22 Hydro also believes adequate customer engagement is critical in order to 23 reasonably estimate what can be achieved through the implementation of time of 24 day rates.