

1 **Q. Please provide a description of how management monitors inspection task**  
2 **completions, and Key Performance Indicators for inspection task completions.**  
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4 A. Newfoundland Power utilizes an Asset Management System, Avantis, to plan and  
5 monitor inspection and maintenance task completion. Avantis is used for inspection and  
6 maintenance of all electrical system assets, including transmission, distribution,  
7 substation and generation assets.<sup>1</sup>  
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9 In assessing its performance, Newfoundland Power expects that all inspection and  
10 maintenance tasks will be completed in accordance with Company standards.

11 Descriptions of Newfoundland Power's inspection and maintenance standards are  
12 provided in response to Information Request PUB-NP-056.  
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14 Reports are generated through Avantis to assist management in monitoring inspection  
15 and maintenance task completion. For substation and generation assets, monthly reports  
16 are generated detailing year-to-date inspection and maintenance performance. These  
17 reports are sent to the relevant managers and the Director of Operations for review and  
18 are used during quarterly meetings to assess performance.  
19

20 For all asset classes, reports are generated and sent monthly to relevant: (i) Supervisors  
21 for tasks 1 month overdue; (ii) Managers for tasks 3 months overdue; and (iii) Directors  
22 for tasks 6 months overdue.  
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24 The specific departments and personnel responsible for designing, executing and  
25 monitoring Newfoundland Power's inspection and maintenance programs are outlined in  
26 response to Information Request PUB-NP-057.

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<sup>1</sup> A description of Avantis is provided in response to Information Request PUB-NP-049.