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1 Q. What justifies a different approach to the Utiligy360 customer service information system  
2 decision than that used for the Cognos TM1 budgeting and forecasting system decision?

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5 A. A different approach is justified for the two systems as Nalcor already owned the rights to  
6 migrate to Utiligy360 from its current Utility Customer Information System. As such, Nalcor  
7 did not have to purchase the Utiligy 360 software; rather, it only had to pay  
8 implementation costs. Further, Utiligy360 is natively integrated with JDE EnterpriseOne.  
9 Nalcor was acquiring a new budgeting and forecasting system to meet business  
10 requirements, therefore it released a Request for Proposal for software and  
11 implementation.