Page 1 of 1

1	Q.	Volume 1 (1 st Revision), Chapter 3: Operations
2		Please provide a copy of Hydro's Capacity Assistance Report 2016-2017 which was
3		filed with the Board on April 17, 2017. (Volume I
4		(1 st Revision), Chapter 3: Operations, Page 3.26, Footnote 54)
5		
6		
7	A.	Please refer to Hydro's response to NP-NLH-052, Attachment 1 for Hydro's Capacity
8		Assistance Report Winter 2016 - 2017, as submitted to the Board of Commissioners
9		of Public Utilities on April 17, 2017.



Hydro Place. 500 Columbus Drive. P.O. Box 12400. St. John's. NL Canada A1B 4K7 t. 709.737.1400 f. 709.737.1800 www.nlh.nl.ca

April 17, 2017

Board of Commissioners of Public Utilities Prince Charles Building 120 Torbay Road, P.O. Box 21040 St. John's, NL A1A 5B2

Attention: Ms. Cheryl Blundon

Director of Corporate Services & Board Secretary

Dear Ms. Blundon:

Re: Newfoundland and Labrador Hydro – Capacity Assistance Report

Please find enclosed the original and nine (9) copies of Newfoundland and Labrador Hydro's Capacity Assistance Report – Winter 2016-2017 outling the dates, times, duration and system conditions, including generation available and calculation of system reserve, under which capacity assistance was requested, the capacity assistance requested and provided, and the capacity and variable payments made.

Please contact the undersigned should you have any questions.

Yours truly,

NEWFOUNDLAND AND LABRADOR HYDRO

Tracey L. Pennell

Senior Counsel, Regulatory

TLP/bs

cc: Gerard Hayes – Newfoundland Power

Paul Coxworthy – Stewart McKelvey Stirling Scales

Sheryl Nisenbaum – Praxair Canada Inc.

ecc: Larry Bartlett - Teck Resources Limited

Dennis Browne, Q.C. – Consumer Advocate Thomas J. O'Reilly, Q.C. – Cox & Palmer

Capacity Assistance Report

Winter 2016-2017

April 17, 2017

A Report to the Board of Commissioners of Public Utilities



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	List of Tables
	2: Summary of Capacity Assistance Requests

1.0 Introduction

- 2 Newfoundland and Labrador Hydro (Hydro) presently has five capacity assistance agreements¹
- 3 in place with its industrial customers: two with Corner Brook Pulp and Paper Limited (CBPP),
- 4 two with Vale Newfoundland and Labrador Limited (Vale), and one with Praxair Canada Inc.
- 5 (Praxair). A summary of the key terms and conditions of Hydro's capacity assistance
- 6 agreements is attached in Appendix A.

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- 8 In Order No. P.U. 49(2014), the Board of Commissioners of Public Utilities (the Board) approved
- 9 a capacity assistance agreement with CBPP, the CBPP Capacity Assistance Agreement, that
- provides up to 60 MW of capacity assistance, upon Hydro's request, during winter peak
- demand periods by both reducing CBPP's firm demand supplied by Hydro (9 MW), and by
- providing 51 MW of capacity to the Island Interconnected System (IIS) from CBPP's hydraulic
- 13 generating facilities. The second agreement with CBPP, the CBPP Supplemental Capacity
- 14 Assistance Agreement, enables Hydro to request up to an additional 30 MW of capacity
- 15 assistance.

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- 17 Hydro has two capacity assistance agreements with Vale. The first agreement, the Vale Capacity
- 18 Assistance Agreement, is for the supply of up to 15.8 MW of capacity assistance from Vale's
- 19 standby diesel generating facilities, subject to an annual test. The amount of capacity assistance
- that was available for winter 2016-2017, confirmed during annual testing, was 7.6 MW. Order
- 21 No. P.U. 3(2017), issued in January 2017, approved Hydro's second capacity assistance
- agreement with Vale, the Vale Curtailment Agreement, which provides 6 MW of load
- 23 curtailment by Vale.

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¹ Capacity assistance can be provided in two ways. The first is by a customer providing additional generation capacity to Hydro. This is the case in both Corner Brook Pulp and Paper Capacity Agreement, with the exception of the first 9 MW, and the Vale Capacity Assistance Agreement. The second way a customer can provide capacity assistance is by curtailing its load and reducing the overall system demand. This is the case for the first 9 MW of the Corner Brook Pulp and Paper Capacity Assistance Agreement, the Praxair Load Curtailment Agreement, and the Vale Load Curtailment Agreement.

1 In Order No. P.U. 55(2016), the Board approved a capacity assistance agreement with Praxair, 2 the Praxair Curtailment Agreement, which provides up to 5 MW of load curtailment by Praxair 3 during winter peak demand periods. 4 5 All of Hydro's existing capacity assistance agreements expire at the end of March 2018. As part 6 of its focus on customer reliability, Hydro continues to evaluate whether these agreements 7 should be continued through interconnection. 8 9 In the Board orders approving the capacity assistance agreements, the Board directed Hydro to file with the Board, no later than April 15 of the year following each winter period December 1-10 March 31, a report setting out the dates, times, duration, and system conditions, including 11 generation available and calculation of system reserve, under which capacity assistance was 12 requested, the capacity assistance requested and provided, and the capacity and variable 13 14 payments made. 15 In accordance with Board direction, this report summarizes the details and costs associated 16 with Hydro's use of the capacity assistance agreements for the winter period December 1, 2016 17 18 to March 31, 2017. 19 2.0 **Capacity Assistance Operating Experience - Summary** 20 During winter of 2016-2017, Hydro made 18 requests for capacity assistance. A summary of the 21 requests is provided in Table 1. Hydro did not call upon CBPP's Supplemental Capacity 22 Assistance Agreement in winter 2016-2017 as the additional support was not required during 23 the winter period. Hydro also did not utilize the Vale Load Curtailment Agreement as the 24 25 customer's demand was already reduced through load reduction at its processing facility (not initiated by Hydro) and therefore additional load curtailment was not required from the Vale 26 Curtailment Agreement. On two occasions, Praxair was unable to provide capacity assistance 27 when requested by Hydro. 28

Agreement	Number of Requests for Assistance	Total Number of Hours of Assistance Provided	Total Capacity Assistance Provided (equivalent kWh)
CBPP Capacity Assistance	4	18 hours	840,000 kWh
CBPP Supplemental	0	0 hours	0 kWh
Vale Capacity Assistance	10	68.5 hours	403,677 kWh
Vale Load Curtailment	0	0 hours	0 kWh
Praxair Load Curtailment	4	6 hours	28,725 kWh
2016-2017 Total	18	92.5 hours	1,272,402 kWh

Table 1: Summary of Capacity Assistance Requests

1 3.0 Capacity Assistance Requests Winter 2016-2017

- 2 The following summaries provide an overview of the system conditions and capacity assistance
- 3 provided during the capacity assistance request events. Additional details, including start and
- 4 end times, are attached in Appendices B, C, and D. For details on system conditions, including
- 5 actual peak demand values, see Appendix E for the daily supply and demand reports applicable
- 6 to each day, as submitted to the Board.

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February 6, 2017 – CBPP, Vale, and Praxair

- 9 On February 6, 2017, The Holyrood Gas Turbine (GT) became unavailable due to water ingress
- in the fuel forwarding building during that day's inclement weather. The Hardwoods GT End B
- was unavailable since February 5 due to an oil leak. Hardwoods GT End A was also unavailable
- due to a suspected weld failure. Avalon generating capacity was also reduced by the derations
- of Holyrood Units 1 and 2 due to air supply issues. The Stephenville GT was derated due to
- limitations posed by the capacity of the leased engine. As the total system generating capacity
- on the island was reduced by 225.5 MW, with a 213.5 MW reduction in generating capacity on
- the Avalon, Hydro issued a Power Watch to Avalon customers as per the Advance Notification
- 17 Protocol.²

² Appendix F provides Hydro's Advance Notification Protocol.

- 1 To sustain the evening peak, Hydro requested the following capacity assistance to support
- 2 Avalon and Island reserves:
- Vale Capacity Assistance Vale provided 7.6 MW through its diesel generation from
 1505 to 1830 hours;
 - CBPP Capacity Assistance CBPP provided 40 MW from 1640 to 1940 hours; and
 - Praxair Curtailment Praxair provided 5.0 MW of curtailment from 1640 to 1928 hours.

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8 The Holyrood GT was returned to service that evening at 1725 hours.

10 <u>February 7, 2017 – Vale</u>

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- On February 7, 2017, the Hardwoods GT remained unavailable and Holyrood Units 1 and 2
- remained derated. With a net Avalon generating capacity reduction of 90 MW, and to support
- the morning and evening peaks during a day with cold temperatures and high load, Hydro
- requested the following capacity assistance to support Avalon reserves:
 - Vale Capacity Assistance Vale provided 7.6 MW through its diesel generation from 0707 to 0827 hours and 1550 to 2150 hours.

18 February 8, 2017 – CBPP, Vale

- 19 The weather and system conditions continued from the previous days, and with the Province
- 20 experiencing extremely cold temperatures, the Island Interconnected System hit a record Island
- 21 peak of 1,714 MW and an Avalon record peak of 930 MW. The Hardwoods GT remained
- 22 unavailable, and both the Stephenville GT and Units 1 and 2 at Holyrood remained derated. As
- 23 generating capacity of the island was reduced by 102 MW, with 90 MW reduced generating
- capacity on the Avalon, Hydro issued a Power Watch alert for Avalon customers.
- 26 Hydro requested the following capacity assistance to support Avalon and Island reserves:
- CBPP Capacity Assistance CBPP provided 60 MW from 0705 to 1305 hours; and
- Vale Capacity Assistance Vale provided 7.6 MW through its diesel generation from
 0506 to 1118 hours.

- 1 February 13, 2017 Vale, Praxair
- 2 Hydro experienced an under frequency load shedding event on February 13, 2017, when the
- 3 Holyrood GT tripped offline due to the activation of the protection and controls system when a
- 4 fault occurred in the fire suppression system. The Hardwoods GT remained unavailable, and
- 5 Holyrood Units 1 and 2 remained derated, for a net Avalon reduction in generating capacity of
- 6 213.5 MW. Hydro entered into a Power Watch for Avalon customers and requested the
- 7 following capacity assistance to support Avalon reserves:
- Vale Capacity Assistance Vale provided 7.6 MW through its diesel generation from
 0925 to 1236 hours and 1530 to 2152 hours; and
- Praxair Curtailment Hydro requested Praxair provide 5.0 MW of curtailment at 1600
 hours; however, Praxair was not able to provide capacity assistance for this request.

13 February 14, 2017 – Vale, Praxair

- On February 14, 2017, the Avalon experienced a blizzard. System conditions continued from
- 15 February 13 and the Holyrood GT remained offline until later in the afternoon. The Hardwoods
- 16 GT remained offline and Units 1 and 2 at Holyrood remained derated, for a net reduction in
- 17 Avalon generating capability of 213.5 MW. Hydro issued a Power Watch for Avalon customers
- for the evening peak and requested the following capacity assistance to support Avalon
- 19 reserves:

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- Vale Capacity Assistance Vale provided 7.6 MW through its diesel generation from
 1131 to 1920 hours; and
- Praxair Curtailment Hydro requested Praxair provide 5.0 MW of curtailment at 1200 hours; however, Praxair was not able provide capacity assistance for this request.

25 <u>March 11-12, 2017 – Vale, CBPP, Praxair</u>

- 26 On Saturday, March 11, 2017, the Island portion of the Province experienced a significant
- 27 windstorm that resulted in outages to Hydro and Newfoundland Power customers on the Burin

- and Avalon peninsulas. Due to significant issues on the transmission and distribution systems,
- 2 Hydro experienced load loss and resulting generation issues. On March 12 Hydro issued a
- 3 Power Watch alert, which developed into a Power Warning, to Avalon customers and
- 4 requested the following capacity assistance to support Island and Avalon reserves over the two
- 5 days:
- Vale Capacity Assistance Vale provided 7.6 MW through its diesel generation from
 1703 hours on March 11 to 2217 hours on March 12;
- Praxair Curtailment Praxair provided 5.0 MW of curtailment from 1730 to 2030 hours
 on March 11; and
- CBPP Capacity Assistance CBPP provided 40 MW from 0945 to 1545 hours and from
 1930 to 2230 hours on March 12.

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- 13 March 27, 2017 Vale
- On March 27, 2017, Hydro forecasted high customer demand during the morning peak due to
- cold temperatures and issued a Power Watch for customers on the Avalon Peninsula. In
- addition, all three units at Holyrood were derated due to air supply issues, resulting in a net
- 17 reduction in generating capacity on the Avalon of 92 MW. Hydro requested the following
- 18 capacity assistance to support Avalon reserves:
 - Vale Capacity Assistance Vale provided 7.6 MW through its diesel generation from 0644 to 0904 hours.

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4.0 Capacity Assistance Costs

- 23 The overall cost of capacity assistance for the 2016-17 winter season is provided in Table 2.
- 24 Additional details on the contract conditions, including rate structures, are included in Appendix
- 25 A.

Table 2: Summary of Capacity Assistance Costs

Agreement	Fi	ixed Charge	Vari	iable Charge	Total
CBPP Capacity Assistance	\$	1,680,000	\$	168,000	\$ 1,848,000
CBPP Supplemental	\$	-	\$	-	\$ -
Vale Capacity Assistance	\$	212,800	\$	136,064	\$ 348,864
Vale Load Curtailment ³	\$	126,000	\$	-	\$ 126,000
Praxair Load Curtailment ⁴	\$	113,750	\$	5,745	\$ 119,495
2016-2017 Total					\$ 2,442,359

1 5.0 Conclusion

- 2 In winter 2016-2017, Hydro made 18 capacity assistance requests which helped to maintain
- 3 reserves on both the Island Interconnected and Avalon Peninsula systems and, in the case of
- 4 significant system events, helped to lessen the impact to customers. These agreements
- 5 continue to deliver benefit to customers by providing Hydro with operational flexibility during
- 6 times of higher demand and/or unforeseen system events. All of Hydro's existing capacity
- 7 assistance agreements expire at the end of March 2018. As part of its focus on customer
- 8 reliability, Hydro continues to evaluate whether these agreements should be continued through
- 9 interconnection.

³ Vale's load interruption agreement was in place from January to March 2017.

⁴ On February 13 and 14, 2017, Praxair was unable to provide capacity assistance. As per contract conditions their fixed monthly payment for February 2017 was adjusted by 75%, see Appendix A.

Appendix A Summary of Capacity Assistance Agreements

Summary of Capacity Assistance Agreements

Provider	Contracted Capacity	Rate Structure	Conditions
CBPP Capacity Assistance	Up to 60 MW in 20 MW increments i.e. 20 MW, 40 MW or 60 MW	Fixed \$7/kW per month for each of the four winter months December through March for a total of \$1.68M Variable \$0.20 per kW per hour	 Notification Period - 20 minutes Interruption Period - 3 hours (minimum) to 6 hours (maximum) Maximum number of curtailments - 2 per day, 20 per winter Total Assistance Period - 100 hours per winter Penalties - Three strike clauseⁱ Expiry - March 31, 2018 Test - No Testⁱⁱ, for Winter 2016-2017; 60 MW planned as available
CBPP Supplemental	Maximum of 30 MW Remaining of CBPP capacity except essential services at Mill.	Fixed No fixed payment Variable Up to 10 MW = 0.55/per kW per hour Greater than 10 MW = \$0.65/ per kW per hour	 This agreement is supplemental to the first contract for up to 60 MW Notification Period - 15 minutes Other conditions as per initial 60 MW contract Penalties - none Expiry - March 31, 2018 Test - No Test, for Winter 2016-2017; 22 MW (net) planned as available iii
Vale Capacity Assistance	Up to 15.8 MW	Fixed \$7/kW per month for each of the four winter months December through March for a total maximum of \$442k Variable Cost of fuel	 Notification Period - 20 minutes Interruption Period - 3 hours (minimum) to 6 hours (maximum) Maximum number of curtailments - 2 per day, 20 per winter Total Assistance Period - 100 hours per winter Penalties – Downward adjustment based on average capacity ^{iv} Expiry - March 31, 2018 Test - Tested annually, for Winter 2016-2017; 7.6 MW confirmed
Vale Load Curtailment	6 MW	Fixed \$7/kW per month for each of the three winter months January through March for the 2016-17 winter (total of \$126,000) and four months of December Variable \$0.20 per kW per hour for the maximum assistance provided.	Notification Period - 60 minutes Interruption Period - 3 hours (minimum) to 6 hours (maximum) Maximum number of curtailments - 2 per 24 hour period, 10 per winter Total Assistance Period - 50 hours per Penalties – Modified three strikes Clause 4 Expiry – March 31, 2018 Test – Tested annually, for Winter 2016-2017, 6MW confirmed
Praxair Load Curtailment	5 MW	Fixed \$7/kW per month for each of the four winter months December through March for a total of \$140k Variable \$0.20 per kW per hour for the maximum assistance provided	Notification Period - 20 minutes Interruption Period - 3 hours (minimum) to 6 hours (maximum) Maximum number of curtailments - 2 per day, 10 per winter Total Assistance Period - 50 hours per winter Penalties - Modified Three Strike Clauseiv Expiry - March 31, 2018 More than 1 request in a 24 hour period has additional condition Test - Tested annually, for Winter 2016-2017; 5 MW confirmed

ⁱ If the customer fails to provide the requested capacity assistance, the fixed fee is reduced by 50% in the first instance. For the second failure to provide capacity assistance, the fixed fee is reduced by a further 25%. If the customer fails to provide capacity assistance three times during the winter, 100% of the fee is forfeited.

While there is no test as a part of the capacity assistance agreements, CBPP are required to conduct a generation test annually as part of the generation credit provisions in CBPP's piloted service agreement (per Board Order No.'s P.U. 17(2009), P.U. 15(2011) and P.U. 4(2012)).

Appendix A Page 2of 2

- Notification of the second Load Curtailment Request must be provided to Praxair no less than 60 minutes prior to scheduled end of the first Load Curtailment Period.
- A request to cease second Load Curtailment Period shall be made with not less than 15 minutes notice prior to the scheduled end of the first Load Curtailment Period.

Whenever there are two Load Curtailment Periods in a twenty-four (24) hour period, Praxair's operations require a 24 hour rest during which no Load Curtailment Request can be made.

The agreement was amended to provide economic incentive to Vale after multiple failures to provide the full amount of capacity assistance to Hydro early in winter 2015-2016. The amended agreement compensates Vale for making capacity available upon Hydro's request but if the full amount of capacity is not delivered upon any request by Hydro, the agreement provides for a downward adjustment to those payments by basing the capacity payment upon the average amount of capacity delivered in the winter season.

The agreement was amended to provide economic incentive to Vale after multiple failures to provide the full amount of capacity assistance to Hydro early in winter 2015-2016. The amended agreement compensates Vale for making capacity available upon Hydro's request but if the full amount of capacity is not delivered upon any request by Hydro, the agreement provides for a downward adjustment to those payments by basing the capacity payment upon the average amount of capacity delivered in the winter season. The three strike clause is modified for the first year of the contracts with Praxair and Vale (Load Curtailment) as they are continuing to ramp up operations and, as per their Power Service Agreements, have a monthly Power on Order as opposed to an annual Power on Order. The contracts are designed such that the winter of 2016-2017 has a modified penalty clause that applies and accrues penalties on a monthly basis whereas the winter of 2017-2018 reverts to penalties in the same manner as the CBPP agreement.

^v In the case of Praxair, their operations require Hydro to give extra consideration to a second Load Curtailment Request in a 24 hour period:

NP-NLH-052, Attachment 1 Page 14 of 32, NLH 2017 GRA

Appendix B

Capacity Assistance Requests: Corner Brook Pulp and Paper Capacity Assistance

Agreement

Capacity Assistance Requests: Corner Brook Pulp and Paper Capacity Assistance Agreement

Date	Start Time	End Time	Duration (hh:mm)	System Generation Available (MW)	System Available Reserve (MW)	System Spinning Reserve (MW)	Maximum Capacity Assistance Requested (MW)	Maximum Capacity Assistance Provided (MW)
February 6, 2017	16:40	19:40	3:00	1790	265	125	40.0	40.0
February 8, 2017	7:05	13:05	6:00	1915	290	195	60.0	60.0
March 12, 2017	9:45	15:45	6:00	1695	265	145	40.0	40.0
March 12, 2017	19:30	22:30	3:00	1845	260	150	40.0	40.0

NP-NLH-052, Attachment 1 Page 16 of 32, NLH 2017 GRA

Appendix C

Capacity Assistance Requests: Vale Capacity Assistance Agreement

Capacity Assistance Requests: Vale Capacity Assistance Agreement

Date	Start Time	End Time	Duration (hh:mm)	System Generation Available (MW)	System Available Reserve (MW)	System Spinning Reserve (MW)	Maximum Capacity Assistance Requested (MW)	Maximum Capacity Assistance Provided (MW)
February 6, 2017	15:05	18:30	3:25	1810	335	200	7.6	7.6
February 7, 2017	7:07	8:27	1:20	1930	330	235	7.6	7.6
February 7, 2017	15:50	21:50	6:00	1950	360	240	7.6	7.6
February 8, 2017	5:06	11:18	6:12	1915	485	135	7.6	7.6
February 8, 2017	16:00	18:39	2:39	1940	325	220	7.6	7.6
February 13, 2017	9:25	12:36	3:11	1950	410	125	7.6	7.6
February 13, 2017	15:30	21:52	6:22	1805	315	170	7.6	7.6
February 14, 2017	11:31	19:20	7:49	1785	265	185	7.6	7.6
March 11, 2017	17:03	23:59	6:56	1445	400	240	7.6	7.6
March 12, 2017	0:00	22:17	22:17	1700	435	310	7.6	7.6
March 27, 2017	6:44	9:04	2:20	1950	380	240	7.6	7.6

NP-NLH-052, Attachment 1 Page 18 of 32, NLH 2017 GRA

Appendix D

Capacity Assistance Requests: Praxair Curtailable Agreement

Capacity Assistance Requests: Praxair Curtailable Agreement

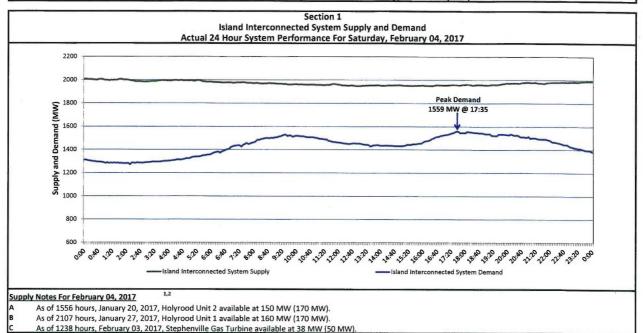
Date	Start Time	End Time	Duration (hh:mm)	System Generation Available (MW)	System Available Reserve (MW)	System Spinning Reserve (MW)	Maximum Capacity Assistance Requested (MW)	Maximum Capacity Assistance Provided (MW)
February 6, 2017	16:40	19:28	3:00	1790	265	125	5.0	5.0
February 13, 2017 ¹	16:00	16:00	0:00	1810	315	205	5.0	0.0
February 14, 2017 ²	12:00	12:00	0:00	1790	270	180	5.0	0.0
March 12, 2017	17:30	20:30	3:00	1845	375	355	5.0	5.0

¹ Praxair was unable to provide Capacity Assistance (Load Curtailment) ² *Ibid*.

Appendix E Daily Supply and Demand Reports

Appendix E Page 1 of 8

Newfoundland Labrador Hydro (NLH) Supply and Demand Status Report Filed Monday, February 06, 2017



		ls	Section 2 land Interconnected Supply and D	emand			
Sun, Feb 05, 2017 Island S	ystem Outl	ook ³	Seven-Day Forecast	2000000	crature C) Evening	Island System Daily P	eak Demand (MW)
Available Island System Supply:5	1,990	MW	Sunday, February 05, 2017	-14	-10	1,660	1,550
NLH Generation:4	1,650	MW	Monday, February 06, 2017	-4	-3	1,560	1,45
NLH Power Purchases:6	135	MW	Tuesday, February 07, 2017	-10	-13	1,710	1,59
Other Island Generation:	205	MW	Wednesday, February 08, 2017	-14	-4	1,640	1,530
Current St. John's Temperature:	-14	°C	Thursday, February 09, 2017	6	-3	1,460	1,352
Current St. John's Windchill:	-27	°C	Friday, February 10, 2017	-6	-7	1,535	1,426
7-Day Island Peak Demand Forecast:	1,710	MW	Saturday, February 11, 2017	-9	-5	1,495	1,387

Notes:

- Generation outages for running and corrective maintenance are included. These are not unusual for power system operations. They generally do not impact customer supply. The power system operators schedule outages to system equipment whenever possible to coincide with periods when customer demands are low and sufficient supply reserves are available. However, from time to time equipment outages are necessary and reserves may be impacted.
- 2. Due to the Island Interconnected System being isolated from the larger North American grid, when there is a sudden loss of large generating units some customer's load must be interrupted for short periods to bring generation output equal to customer demand. This automatic action of power system protection, referred to as under frequency load shedding, is necessary to ensure the integrity and reliability of system equipment. Under frequency events typically occur 5 to 8 times per year on the Island Interconnected System and the resultant customer load interruptions are generally less than 30 minutes.
- 3. As of 0800 Hours.

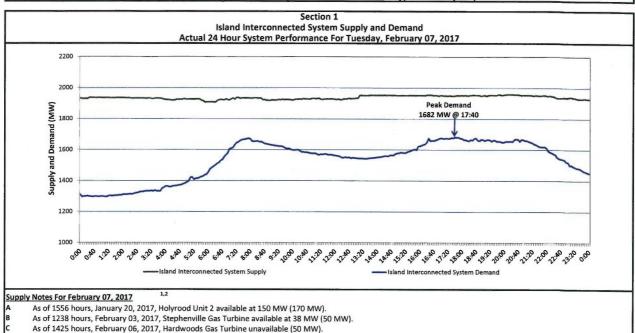
Power, DLP)

- 4. Gross output including station service at Holyrood (24.5 MW) and improved NLH hydraulic output due to water levels (35 MW).
- 5. Gross output from all Island sources (including Note 4).
- 6. NLH Power Purchases include: CBPP Co-Gen, Nalcor Exploits, Rattle Brook, Star Lake, Vale capacity assistance (when applicable), and Wind Generation.
- 7. Adjusted for CBP&P, Praxair and Vale interruptible load as well as the impact of voltage reduction, when applicable

	Island Peak Den	tion 3 mand Information nd Current Day Forecast Peak	
Sat, Feb 04, 2017	Actual Island Peak Demand ⁸	17:35	1,559 MW
Sun, Feb 05, 2017	Forecast Island Peak Demand		1,660 MW

Appendix E Page 2 of 8

Newfoundland Labrador Hydro (NLH) Supply and Demand Status Report Filed Wednesday, February 08, 2017



		le	Section 2 land Interconnected Supply and De	mand			
Wed, Feb 08, 2017 Island S	ystem Outl		Seven-Day Forecast	Temperature (°C)		Island System Daily Peak Demand (MW)	
				Morning	Evening	Forecast	Adjusted ⁷
Available Island System Supply:5	1,895	MW	Wednesday, February 08, 2017	-13	-1	1,725	1,614
NLH Generation:4	1,590	MW	Thursday, February 09, 2017	3	-2	1,515	1,406
NLH Power Purchases: ⁶	110	MW	Friday, February 10, 2017	7	-3	1,430	1,322
Other Island Generation:	195	MW	Saturday, February 11, 2017	-7	-9	1,575	1,466
Current St. John's Temperature:	-15	°C	Sunday, February 12, 2017	-10	-6	1,475	1,367
Current St. John's Windchill:	-21	°C	Monday, February 13, 2017	-5	-3	1,520	1,411
7-Day Island Peak Demand Forecast:	1,725	MW	Tuesday, February 14, 2017	-4	-4	1,515	1,406

Notes:

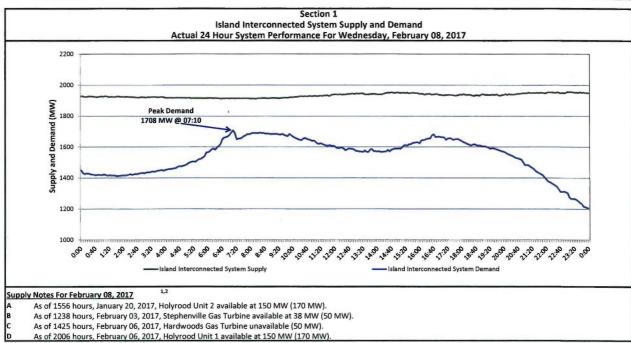
- Generation outages for running and corrective maintenance are included. These are not unusual for power system operations. They generally do not impact customer
 supply. The power system operators schedule outages to system equipment whenever possible to coincide with periods when customer demands are low and sufficient
 supply reserves are available. However, from time to time equipment outages are necessary and reserves may be impacted.
- 2. Due to the Island Interconnected System being isolated from the larger North American grid, when there is a sudden loss of large generating units some customer's load must be interrupted for short periods to bring generation output equal to customer demand. This automatic action of power system protection, referred to as under frequency load shedding, is necessary to ensure the integrity and reliability of system equipment. Under frequency events typically occur 5 to 8 times per year on the Island Interconnected System and the resultant customer load interruptions are generally less than 30 minutes.
- 3. As of 0800 Hours.
- 4. Gross output including station service at Holyrood (24.5 MW) and improved NLH hydraulic output due to water levels (35 MW).
- 5. Gross output from all Island sources (including Note 4).
- 6. NLH Power Purchases include: CBPP Co-Gen, Nalcor Exploits, Rattle Brook, Star Lake, Vale capacity assistance (when applicable), and Wind Generation.
- 7. Adjusted for CBP&P, Praxair and Vale interruptible load as well as the impact of voltage reduction, when applicable.

	Island Peak Den	tion 3 nand Information nd Current Day Forecast Peak	
Tue, Feb 07, 2017	Actual Island Peak Demand ⁸	17:40	1,682 MW
Wed, Feb 08, 2017	Forecast Island Peak Demand		1,725 MW

Notes: 8. Island Demand is supplied by NLH generation and purchases, plus generation owned and operated by Newfoundland Power and Corner Brook Pulp & Paper (Deer Lake Power, DLP).

Appendix E Page 3 of 8

Newfoundland Labrador Hydro (NLH) Supply and Demand Status Report Filed Thursday, February 09, 2017



Section 2 Island Interconnected Supply and Demand									
Thu, Feb 09, 2017 Island	System Outl	ook ³	Seven-Day Forecast	Tempe (° Morning	rature C) Evening	Island System Daily P Forecast	eak Demand (MW)		
Available Island System Supply:5	1,910	MW	Thursday, February 09, 2017	2	-5	1,530	1,421		
NLH Generation:4	1,590	MW	Friday, February 10, 2017	5	-3	1,465	1,357		
NLH Power Purchases: ⁶	120	MW	Saturday, February 11, 2017	-8	-10	1,570	1,461		
Other Island Generation:	200	MW	Sunday, February 12, 2017	-11	-10	1,505	1,396		
Current St. John's Temperature:	2	°C	Monday, February 13, 2017	-10	-5	1,585	1,475		
Current St. John's Windchill:	N/A	°C	Tuesday, February 14, 2017	-4	-1	1,485	1,377		
7-Day Island Peak Demand Forecast:	1,585	MW	Wednesday, February 15, 2017	0	1	1,345	1,238		

Supply Notes For February 09, 2017

- 1. Generation outages for running and corrective maintenance are included. These are not unusual for power system operations. They generally do not impact customer supply. The power system operators schedule outages to system equipment whenever possible to coincide with periods when customer demands are low and sufficient supply reserves are available. However, from time to time equipment outages are necessary and reserves may be impacted.
- 2. Due to the Island Interconnected System being isolated from the larger North American grid, when there is a sudden loss of large generating units some customer's load must be interrupted for short periods to bring generation output equal to customer demand. This automatic action of power system protection, referred to as under frequency load shedding, is necessary to ensure the integrity and reliability of system equipment. Under frequency events typically occur 5 to 8 times per year on the Island Interconnected System and the resultant customer load interruptions are generally less than 30 minutes
- 3. As of 0800 Hours.
- Gross output including station service at Holyrood (24.5 MW) and improved NLH hydraulic output due to water levels (35 MW).
- Gross output from all Island sources (including Note 4).

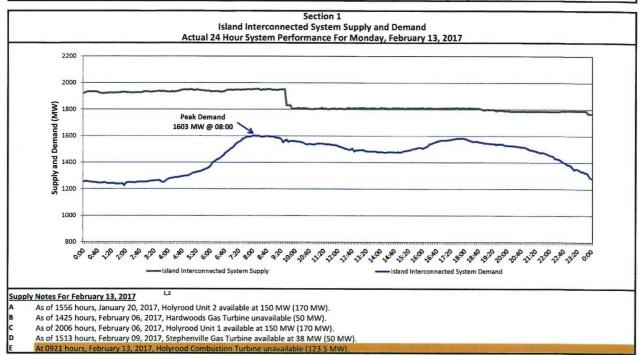
 NLH Power Purchases include: CBPP Co-Gen, Nalcor Exploits, Rattle Brook, Star Lake, Vale capacity assistance (when applicable), and Wind Generation.
- Adjusted for CBP&P, Praxair and Vale interruptible load as well as the impact of voltage reduction, when applicable

	Island Peak Den	ion 3 nand Information nd Current Day Forecast Peak	
Wed, Feb 08, 2017	Actual Island Peak Demand ⁸	07:10	1,708 MW
Thu, Feb 09, 2017	Forecast Island Peak Demand		1,530 MW

Notes: 8. Island Demand is supplied by NLH generation and purchases, plus generation owned and operated by Newfoundland Power and Corner Brook Pulp & Paper (Deer Lake

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Newfoundland Labrador Hydro (NLH) Supply and Demand Status Report Filed Tuesday, February 14, 2017



Section 2 Island Interconnected Supply and Demand								
Tue, Feb 14, 2017 Island S	d System Outlook ³		Seven-Day Forecast	(°	rature C)	Island System Daily P	(12)	
			1	Morning	Evening	Forecast	Adjusted'	
Available Island System Supply:5	1,760	MW	Tuesday, February 14, 2017	-2	0	1,520	1,411	
NLH Generation: ⁴	1,465	MW	Wednesday, February 15, 2017	0	-1	1,475	1,367	
NLH Power Purchases: ⁶	110	MW	Thursday, February 16, 2017	-2	-1	1,445	1,337	
Other Island Generation:	185	MW	Friday, February 17, 2017	0	-2	1,340	1,233	
Current St. John's Temperature:	-3	°C	Saturday, February 18, 2017	-1	-3	1,405	1,298	
Current St. John's Windchill:	-13	°C	Sunday, February 19, 2017	-4	-3	1,375	1,268	
7-Day Island Peak Demand Forecast:	1,520	MW	Monday, February 20, 2017	-3	-4	1,450	1,342	

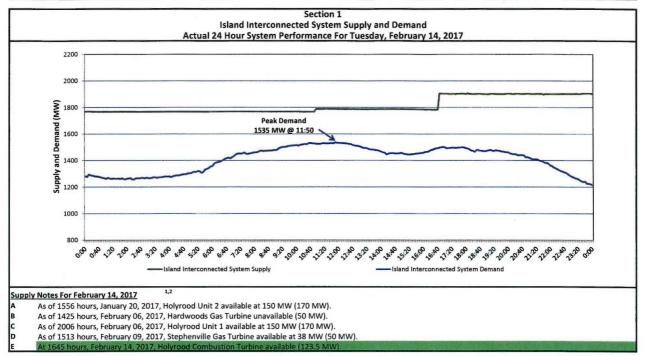
- 1. Generation outages for running and corrective maintenance are included. These are not unusual for power system operations. They generally do not impact custome supply. The power system operators schedule outages to system equipment whenever possible to coincide with periods when cust supply reserves are available. However, from time to time equipment outages are necessary and reserves may be impacted.
- 2. Due to the Island Interconnected System being isolated from the larger North American grid, when there is a sudden loss of large generating units some customer's load must be interrupted for short periods to bring generation output equal to customer demand. This automatic action of power system protection, referred to as under frequency load shedding, is necessary to ensure the integrity and reliability of system equipment. Under frequency events typically occur 5 to 8 times per year on the Island Interconnected System and the resultant customer load interruptions are generally less than 30 minutes.
- As of 0800 Hours.
- Gross output including station service at Holyrood (24.5 MW) and improved NLH hydraulic output due to water levels (35 MW).
- Gross output from all Island sources (including Note 4).

 NLH Power Purchases include: CBPP Co-Gen, Nalcor Exploits, Rattle Brook, Star Lake, Vale capacity assistance (when applicable), and Wind Generation.
- Adjusted for CBP&P, Praxair and Vale interruptible load as well as the impact of voltage reduction, when applicable

	Island Peak Den	ion 3 nand Information	
	Previous Day Actual Peak ar	nd Current Day Forecast Peak	
Mon, Feb 13, 2017	Actual Island Peak Demand ⁸	08:00	1,603 MW
Tue, Feb 14, 2017	Forecast Island Peak Demand		1,520 MW

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Newfoundland Labrador Hydro (NLH) Supply and Demand Status Report Filed Wednesday, February 15, 2017



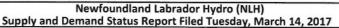
Section 2 Island Interconnected Supply and Demand								
Wed, Feb 15, 2017 Island System Outloo		-	Seven-Day Forecast		rature C) Evening	Island System Daily P	eak Demand (MW)	
Available Island System Supply:5	1,895	MW	Wednesday, February 15, 2017	0	0	1,445	1,337	
NLH Generation: ⁴	1,590	MW	Thursday, February 16, 2017	-3	0	1,420	1,312	
NLH Power Purchases: ⁶	125	MW	Friday, February 17, 2017	0	-2	1,410	1,303	
Other Island Generation:	180	MW	Saturday, February 18, 2017	-2	-4	1,440	1,332	
Current St. John's Temperature:	-1	°C	Sunday, February 19, 2017	-3	-3	1,340	1,233	
Current St. John's Windchill:	-9	°C	Monday, February 20, 2017	-5	-3	1,450	1,342	
7-Day Island Peak Demand Forecast:	1,475	MW	Tuesday, February 21, 2017	-4	-6	1,475	1,367	

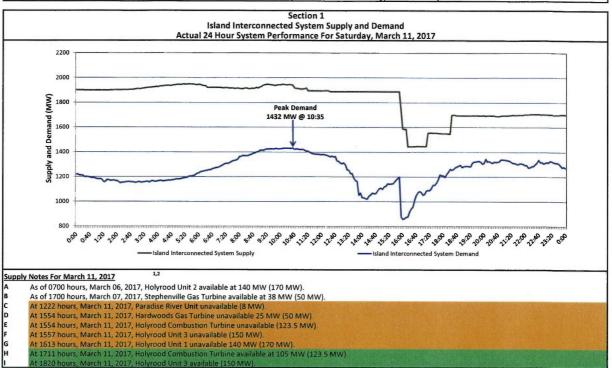
- 1. Generation outages for running and corrective maintenance are included. These are not unusual for power system operations. They generally do not impact customer supply. The power system operators schedule outages to system equipment whenever possible to coincide with periods when cu supply reserves are available. However, from time to time equipment outages are necessary and reserves may be impacted.
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- As of 0800 Hours.
- Gross output including station service at Holyrood (24.5 MW) and improved NLH hydraulic output due to water levels (35 MW).
- Gross output from all Island sources (including Note 4).

 NLH Power Purchases include: CBPP Co-Gen, Nalcor Exploits, Rattle Brook, Star Lake, Vale capacity assistance (when applicable), and Wind Generation.
- Adjusted for CBP&P, Praxair and Vale interruptible load as well as the impact of voltage reduction, when applicable.

		ion 3 and Information		
	Previous Day Actual Peak an	d Current Day Forecast Peak		
Tue, Feb 14, 2017	Actual Island Peak Demand ⁸	11:50	1,535	MW
Wed, Feb 15, 2017	Forecast Island Peak Demand		1,445	MW

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Section 2 Island Interconnected Supply and Demand								
Sun, Mar 12, 2017 Island System O		ok ³	Seven-Day Forecast	Tempe (° Morning	rature C) Evening	Island System Daily P Forecast	eak Demand (MW) Adjusted ⁷	
Available Island System Supply:5	1,715	MW	Sunday, March 12, 2017	-8	-8	1,600	1,490	
NLH Generation: ⁴		MW	Monday, March 13, 2017	-3	-3	1,485	1,377	
NLH Power Purchases: ⁶	100	MW	Tuesday, March 14, 2017	-6	-3	1,420	1,312	
Other Island Generation:	210	MW	Wednesday, March 15, 2017	-1	5	1,405	1,298	
Current St. John's Temperature:	-9	°C	Thursday, March 16, 2017	1	-3	1,395	1,288	
Current St. John's Windchill:	-19	°C	Friday, March 17, 2017	-5	-3	1,425	1,317	
7-Day Island Peak Demand Forecast:	1,600	MW	Saturday, March 18, 2017	-2	-2	1,225	1,120	

- 1. Generation outages for running and corrective maintenance are included. These are not unusual for power system operations. They generally do not impact customer supply. The power system operators schedule outages to system equipment whenever possible to coincide with periods when customer demands are low and sufficient supply reserves are available. However, from time to time equipment outages are necessary and reserves may be impacted.
- 2. Due to the Island Interconnected System being isolated from the larger North American grid, when there is a sudden loss of large generating units some customer's load must be interrupted for short periods to bring generation output equal to customer demand. This automatic action of power system protection, referred to as under frequency load shedding, is necessary to ensure the integrity and reliability of system equipment. Under frequency events typically occur 5 to 8 times per year on the island interconnected System and the resultant customer load interruptions are generally less than 30 minutes.
- As of 0800 Hours.
 Gross output including station service at Holyrood (24.5 MW) and improved NLH hydraulic output due to water levels (35 MW)
- Gross output from all Island sources (including Note 4).

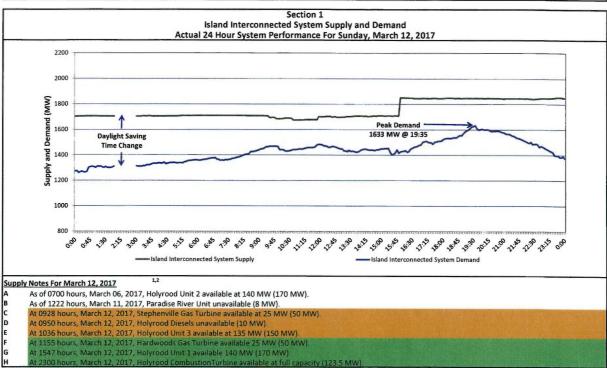
 NLH Power Purchases include: CBPP Co-Gen, Nalcor Exploits, Rattle Brook, Star Lake, Vale capacity assistance (when applicable), and Wind Generation.
- Adjusted for CBP&P, Praxair and Vale interruptible load as well as the impact of voltage reduction, when applicable

		ion 3	
		nand Information nd Current Day Forecast Peak	
Sat, Mar 11, 2017	Actual Island Peak Demand ⁸	10:35	1.432 MW
Sun, Mar 12, 2017	Forecast Island Peak Demand	NIII NIII	1,600 MW

Notes: 8. Island Demand is supplied by NLH generation and purchases, plus generation owned and operated by Newfoundland Power and Corner Brook Pulp & Paper (Deer Lake Power, DLP).

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Newfoundland Labrador Hydro (NLH) Supply and Demand Status Report Filed Tuesday, March 14, 2017



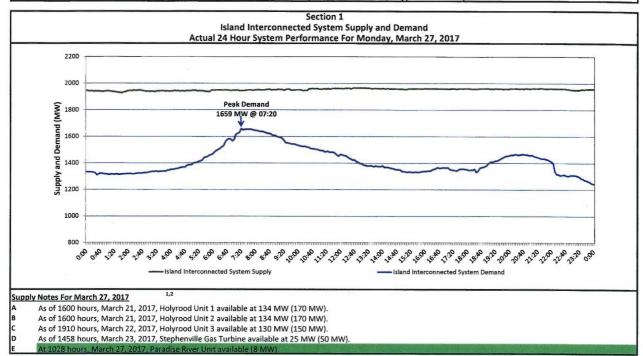
Section 2 Island Interconnected Supply and Demand									
Mon, Mar 13, 2017 Island System Ou		-	Seven-Day Forecast		rature C) Evening	Island System Daily P	eak Demand (MW)		
Available Island System Supply:5	1,850	MW	Monday, March 13, 2017	-5	-3	1,520	1,411		
NLH Generation:4	1,550	MW	Tuesday, March 14, 2017	-4	-4	1,435	1,327		
NLH Power Purchases: ⁶	100	MW	Wednesday, March 15, 2017	-2	6	1,425	1,317		
Other Island Generation:	200	MW	Thursday, March 16, 2017	6	0	1,320	1,214		
Current St. John's Temperature:	-5	°C	Friday, March 17, 2017	-3	-3	1,360	1,253		
Current St. John's Windchill:	-12	°C	Saturday, March 18, 2017	-6	-4	1,365	1,258		
7-Day Island Peak Demand Forecast:	1,520	MW	Sunday, March 19, 2017	-1	-2	1,265	1,159		

- 1. Generation outages for running and corrective maintenance are included. These are not unusual for power system operations. They generally do not impact custome supply. The power system operators schedule outages to system equipment whenever possible to coincide with periods when customer demands are low and sufficient supply reserves are available. However, from time to time equipment outages are necessary and reserves may be impacted.
- 2. Due to the Island Interconnected System being isolated from the larger North American grid, when there is a sudden loss of large generating units some customer's load must be interrupted for short periods to bring generation output equal to customer demand. This automatic action of power system protection, referred to as under frequency load shedding, is necessary to ensure the integrity and reliability of system equipment. Under frequency events typically occur 5 to 8 times per year on the Island Interconnected System and the resultant customer load interruptions are generally less than 30 minutes.
- As of 0800 Hours.
 Gross output including station service at Holyrood (24.5 MW) and improved NLH hydraulic output due to water levels (35 MW).
- Gross output from all Island sources (including Note 4).
 NLH Power Purchases include: CBPP Co-Gen, Nalcor Exploits, Rattle Brook, Star Lake, Vale capacity assistance (when applicable), and Wind Generation.
- Adjusted for CBP&P, Praxair and Vale interruptible load as well as the impact of voltage reduction, when applicable.

	Island Peak Dem	ion 3 nand Information nd Current Day Forecast Peak	
Sun, Mar 12, 2017	Actual Island Peak Demand ⁸	19:35	1,633 MW
Mon, Mar 13, 2017	Forecast Island Peak Demand		1,520 MW

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Newfoundland Labrador Hydro (NLH) Supply and Demand Status Report Filed Tuesday, March 28, 2017



Section 2 Island Interconnected Supply and Demand							
Tue, Mar 28, 2017 Island System		ook ³	Seven-Day Forecast	(°	rature C)	Island System Daily Peak Demand (MW)	
				Morning	Evening	Forecast	Adjusted ⁷
Available Island System Supply:5	1,950	MW	Tuesday, March 28, 2017	-6	-3	1,560	1,451
NLH Generation:4	1,575	MW	Wednesday, March 29, 2017	-3	-1	1,430	1,322
NLH Power Purchases: ⁶	165	MW	Thursday, March 30, 2017	-1	-1	1,320	1,214
Other Island Generation:	210	MW	Friday, March 31, 2017	2	-1	1,335	1,228
Current St. John's Temperature:	-6	°C	Saturday, April 01, 2017	0	-1	1,290	1,279
Current St. John's Windchill:	-16	°C	Sunday, April 02, 2017	-2	-2	1,210	1,199
7-Day Island Peak Demand Forecast:	1,560	MW	Monday, April 03, 2017	-2	-1	1,395	1,384

- 1. Generation outages for running and corrective maintenance are included. These are not unusual for power system operations. They generally do not impact customer supply. The power system operators schedule outages to system equipment whenever possible to coincide with periods when customer demands are low and sufficient ils Co. In e. 10
- supply reserves are available. However, from time to time equipment outages are necessary and reserves may be impacted.

 2. Due to the Island Interconnected System being isolated from the larger North American grid, when there is a sudden loss of large generating units some customer's load must be interrupted for short periods to bring generation output equal to customer demand. This automatic action of power system protection, referred to as under frequency load shedding, is necessary to ensure the integrity and reliability of system equipment. Under frequency events typically occur 5 to 8 times per year on the Island Interconnected System and the resultant customer load interruptions are generally less than 30 minutes.
- 3. As of 0800 Hours.

Power, DLP).

- 4. Gross output including station service at Holyrood (24.5 MW) and improved NLH hydraulic output due to water levels (35 MW).
- Gross output from all Island sources (including Note 4).

 NLH Power Purchases include: CBPP Co-Gen, Nalcor Exploits, Rattle Brook, Star Lake, Vale capacity assistance (when applicable), and Wind Generation.
- Adjusted for CBP&P, Praxair and Vale interruptible load as well as the impact of voltage reduction, when applicable.

	Sec	ion 3	
	Island Peak Den	nand Information	
	Previous Day Actual Peak a	nd Current Day Forecast Peak	
Mon, Mar 27, 2017	Actual Island Peak Demand ⁸	07:20	1,659 MW
Tue, Mar 28, 2017	Forecast Island Peak Demand		1,560 MW

Appendix F Advance Notification Protocol



Island Interconnected System Forecast Supply Shortfall¹ **Customer and Stakeholder Advance Notification Protocol**



Alert Levels	Generation Reserves ²	Stakeholder Notifications	NLH Actions	NP Actions	Customer Notifications
Normal Conditions (T-001 ³ Level 0)	7-Day Generation Reserve Forecast indicates available reserves greater than the largest generating unit plus minimum spinning reserves	Daily Supply and Demand Status Report and 7-Day Forecast for the Island Interconnected System sent to Public Utilities Board (PUB) and Newfoundland Power.	Normal Operations	Normal Operations	None
Stage 1 Power Advisory (T-001 Level 1)	7-Day Generation Reserve Forecast indicates available reserves less than the largest generating unit plus minimum spinning reserves	Stage 1 - Power Advisory Notifications: Hydro System Operations notifies Newfoundland Power System Operations.	Follow System Operating Instruction T-001 as required to maintain minimum spinning reserves	Support Hydro with implementing T-001 measures	None
Stage 2 Power Watch (T-001 Level 2)	24-Hour Generation Reserve Forecast indicates available reserves less than the largest generating unit	Stage 2 - Power Watch Notifications: Hydro System Operations notifies Newfoundland Power, Hydro Regulatory Affairs notifies PUB and Hydro Communications notifies Newfoundland Power Communications and FES.	Instruction T-001	Support Hydro with implementing T-001 measures	NP gives advance notification to its curtailable customers Utäties may issue *press release, update website, engage social media (or other communications tools) stating: "Power Watch in Effect - Conservation Request Likely" - Specify when conservation may be required. - Indicate what is the most effective ways for customers to conserve.
Stage 3 Power Warning (T-001 Level 3)	Current Day Generation Reserve Margin less than half the largest generating unit	Stage 3- Power Warning Notifications: Hydro System Operations notifies Newfoundland Power, Hydro Regulatory Affairs notifies PUB and Hydro Communications notifies Newfoundland Power Communications and FES.	Follow System Operating Instruction T-001	Support Hydro with implementing T-001 measures	Utilities will issue press release, update website, engage social media (or other communications tools) stating: "Power Warning in Effect - Customers Requested to Conserve Electricity; Rototing Outoges Likely" - Request NP curtailable customers to curtail. - Specify when conservation is required. - Indicate the most effective ways for customers to conserve.
Stage 4 Power Emergency (T-001 Level 4)	^S Generation Shortfall Imminent - No reserves margin	Stage 4- Power Emergency Notifications: Hydro System Operations notifies Newfoundland Power, Hydro Regulatory Affairs notifies PUB and Hydro Communications notifies Newfoundland Power Communications and FES.	Follow System Operating Instruction T-001	Support Hydro with implementing T-001 measures and implement Newfoundland Power SRP- 001 ⁶ for Rotating Power Outages	Customers to be notified immediately if a generation shortfall is anticipated. Utilities will issue press release, update website, engage social media (or other communications tools) stating: "Power Emergency in Effect - Conserve Electricity-Rototing Power Outages in Effect" - Inform customers of the actual impact (MW) conservation efforts are having on the electricity system. - Indicate what are the most effective ways for customers to conserve.

¹ Island Interconnected Supply Shortfall refers to *all* Firm Generating Capacity on the Island Electricity System.

² Operating Reserves = ((Island Interconnected System Available Generation / Island Interconnected System Forecast Peak) - 1) x 100% ³ NLH System Operating Instructions for Generation Reserves

⁴ Where desirable, utilities may undertake joint communications; however, each utility will communicate with its respective customers and key stakeholders directly according to its established protocols.

⁵ In the event of an immediate loss of supply (unanticipated and unable to be forecast) this protocol will eliminate Stages 1-3 and begin with Stage 4: this applies to both a generation and transmission issue. Exception may be an underfrequency load trip that would result in a prompt power restoration.

⁶ NP System Restoration Plan for Rotating Power Outages

Avalon Peninsula System Forecast Supply Shortfall¹ Customer and Stakeholder Advance Notification Protocol

Alert Levels	Avalon Reserves	Inter-Utility Notifications	NLH Actions (Stakeholders)	NP Actions	Customer Notifications
Normal	7-Day Avalon Reserve Forecast indicates available reserves greater than 35MW under the single worst contingency. ²	Daily Supply and Demand Status Report and 7-Day Forecast for the Avalon Peninsula provided to Internal stakeholders.	Normal Operations	Normal Operations	None
Stage 1 Power Advisory	7-Day Avalon reserve is forecast to be less than the impact of the largest contingency plus 35 MW.	Stage 1 – Hydro System Operations notifies Newfoundland Power System Operations.	Follow Operating Instruction (T096) as required to maintain available Avalon reserves.	Support Hydro with implementing any requested measures to increase/maintain available Avalon reserves.	None
Stage 2 Power Watch	24-Hour Avalog reserve is forecast to be less than the impact of the largest contingency.	Stage 2 – Hydro System Operations notifies Newfoundland Power System Operations Hydro Communications Hydro Communications Communications	Follow Operating Instruction (1096) Hydro Comms to follow Stokeholder Communication Process for Major System Events ³	Support Hydro with implementing any requested measures to increase/maintain available Avalon reserves.	NP gives advance notification to its curtailable customers to be prepared for possible load curtailment request.* Communicate according to Joint Storm/Outage Communication Plan Utilities may issue ⁵ a press release, update website, engage social media (or other communication to last stating: Power Watch in Effect – Be Prepared to Conserve if Asked (Specify when conservation may be required, indicate what is the most effective ways to conserve)
Stage 3 Power Warning	<u>Current Day</u> reserve is forecast to be less than the impact of half the largest contingency.	Stage 3 – Hydro System Operations notifies Newfoundland Power System Operations Hydro Communications notifies Newfoundland Power Communications	Follow Operating Instruction (1096) Hydro Comms to follow Stokeholder Communication Process for Major System Events	Support Hydro with implementing any requested measures to increase/maintain available Avalon reserves.	Communicate according to Joint Storm/Outage Communication Plan Utilities will issue press release, update website, engage social media (or other communications tools) stating: Power Warning in Effect — Customers Requested to Conserve Electricity; Be Prepared for Possible Rotating Outages (Specify when conservation may be required, indicate what is the most effective ways to conserve)
Stage 4 Power Emergency	Avalon reserve is zero or in deficit.	Stage 4 – Hydro System Operations notified Newfoundland Power System Operations Hydro Communications notifies Newfoundland Power Communications	Follow Operating Instruction (T096) Hydro Comms to follow Stakeholder Communication Process for Major System Events	Support Hydro with implementing any requested measures to increase Avalon reserves and implement Newfoundland Power SRP-001 for Rotating Power Outages on the Avalon.*	Communicate according to Joint Storm/Outage Communication Plan Utilities will issue press release, update website, engage social media (or other communications tools) stating: Power Emergency in Effect – Conserve Electricity – Rotating Power Outages in Effect (Specify when conservation may be required, indicate what is the most effective ways to conserve)

¹Refers to all Transmission and Generation capacity on the Avalon Peninsula.

²Single worst contingency – loss of major Transmission Line (i.e. TL202 or TL206) or loss of the largest generating unit (i.e. Holyrood Unit).

³ Outlines stakeholder communication process for major system events, identifying stakeholders such as GNL, PUB, Executive, and key customers.

⁴The request for NP's curtailable customers to engage in load curtailment would be made by Hydro at least 2 hours in advance of whenever Avalon reserves are expected to drop below 35 MW, or, immediately following a trip of a transmission line or generation unit that places the Avalon in a Stage 4 Power Emergency.

Where desirable, utilities may undertake joint communications; however, each utility will communicate with its respective customers and key stakeholders directly according to its established protocols. At various times of the year (i.e. Summer, high maintenance period) an advisory may be preferable over an alert, as conservation may not be required. Also, in the event of an immediate loss of supply (unanticipated and unable to forecast) this protocol will eliminate Stages 1-3 and begin with Stage 4: this applies to both a generation and transmission issue. Exception may be an under frequency load trip that would result in a prompt power restoration.

6 NP System Restoration Plan for Rotating Power Outages.

ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- · No immediate action required.
- Electricity system being watched closely.
- · Be prepared to conserve electricity if asked.



POWER WARNING

- · Conserve electricity.
- This is a warning that current day electricity supply is getting close to maximum demand.
- Be prepared for possible rotating power outages.



POWER EMERGENCY

- · Rotating power outages in effect.
- · Conserve electricity.
- Safety should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy or NLHydro.com for tips on how to conserve.



