

1 **Q. Please outline any productivity allowances made for 2016 (f) and 2017 (f).**

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3 A. Newfoundland Power has not made any “productivity allowances” for 2016F and 2017F.

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5 Please refer to the responses to Requests for Information PUB-NP-009, PUB-NP-011,  
6 PUB-NP-012 and PUB-NP-030 for greater detail concerning Newfoundland Power’s  
7 operating efficiency and how that efficiency is consistent with the Company’s fulfillment  
8 of its obligation to provide least cost reliable service to its customers.

9  
10 The benefits of this operating efficiency and service improvement will be passed on to  
11 customers in the 2016/2017 test period.