

1 **Q. What warranty protection does Newfoundland Power seek on the vehicles by**
2 **category that it purchases?**
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4 A. The warranty protection chosen by Newfoundland Power varies depending on the
5 category of vehicle for which it is purchased.
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7 The warranty protection for *Passenger* vehicles is a standard 3 year or 60,000 kilometer
8 warranty.
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10 The warranty protection for *Heavy Fleet* vehicles is a 2 year, unlimited mileage warranty
11 on the cab and chassis. The body and aerial device come with a 12 month basic warranty
12 and lifetime warranty on all major components.
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14 With respect to extended warranty protection, Newfoundland Power conducted a
15 telephone survey of 9 utilities across Canada to determine best practice. Of the 9 utilities
16 surveyed, neither respondent indicated that the utility purchases extended warranty
17 protection on vehicles.
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19 Based on these results, it appears that Newfoundland Power's approach to the purchase of
20 extended warranty protection is consistent with other Canadian jurisdictions.