

August 28, 2014

Board of Commissioners of Public Utilities P.O. Box 21040 120 Torbay Road St. John's, NL AIA 5B2

Attention: G. Cheryl Blundon, Director of Corporate Services and Board Secretary

Ladies and Gentlemen:

Re: Facility Association – Taxi and Limousine Rate Application

Please find enclosed one (1) original and eight (8) copies of the following Requests for Information:

- 1. CA-FA-01 to CA-FA-11;
- 2. CA-OW-01.

Hard copies of this correspondence and enclosures have been sent to the parties listed below both by mail and email.

Yours very truly,

O'DEA

THOMAS JOHNSON

TJ/cel Encl. cc: Ms. Jill Hepburn Facility Association 777 Bay Street P.O. Box 121 Toronto, ON M5G 2C8 email: jhepburn@facilityassociation.com Re: Facility Association Taxi and Limousine Rate Application

Requests for Information by The Consumer Advocate

CA-OW-01

August 28, 2014

1 CA-OW-01 Oliver Wyman (OW) suggests that FA use the PUB's Guideline 2 commercial vehicle (CV) loss trend rates (per Directive A.I. 2013-02) 3 instead of the CV rates selected by FA shown below. Please file a copy 4 of the detailed analysis underlying Directive A.I. 2013-02.

Facility Association selections

| | Frequency | Severity | Loss Cost |
|-------------------|-----------|----------|-----------|
| Bodily Injury | -2.3% | +6.9% | +4.4% |
| Property Damage | +0.3% | +2.1% | +2.4% |
| Accident Benefits | -0.8% | +8.5% | +7.6% |

Oliver Wyman selections

| | Loss Cost |
|-------------------|-----------|
| Bodily Injury | -1.5% |
| Property Damage | 0.0% |
| Accident Benefits | +1.0% |

Dated at St. John's in the Province of Newfoundland and Labrador, this 28th day of August, 2014.

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