

IN THE MATTER OF the
Public Utilities Act, (the “Act”)

AND,

IN THE MATTER OF an Application by
Newfoundland Power Inc. for an Order pursuant to
Sections 41, 78 and 80 of the Act:

- (a) approving its 2005 Capital Budget of \$48,141,000; and
- (b) (i) fixing and determining its average rate base for 2003 in the amount of \$675,730,000;
(ii) approving its revised forecast average rate base for 2004 in the amount of \$713,072,000; and
(iii) approving its forecast average rate base for 2005 in the amount of \$740,142,000; and
- (c) approving revised values for rate base and invested capital for use in the automatic adjustment formula (the “Automatic Adjustment Formula”) for the calculation of return on rate base for 2004 pursuant to Order P.U. 19(2003).

INFORMATION REQUESTS

INFORMATION SYSTEMS

PUB 42.0 (RE: B-61, Application Enhancements)

- PUB 42.1 Categorize each project according to the project’s PRIMARY justification and provide aggregate totals for the costs of each project as categorized.
- PUB 42.2 Where the PRIMARY justification given is to improve “operational efficiencies”, provide quantifiable justifications, including an NPV analysis.

PUB 43.0 (RE: B-63, Application Environment)

- PUB 43.1 Categorize each project according to the project’s PRIMARY justification and provide aggregate totals for the costs of each project as categorized.
- PUB 43.2 Where the PRIMARY justification given is to improve “operational efficiencies”, provide quantifiable justifications, including an NPV analysis.
- PUB 43.3 Provide detailed aggregate costs for the Internet Website Environment Upgrade, including any costs related to the Sever Infrastructure upgrades.

PUB 44.0 (RE: B-65, Customer Systems Replacement)

PUB 44.1 Categorize each project according to the project's PRIMARY justification and provide aggregate totals for the costs of each project as categorized.

PUB 44.2 Where the PRIMARY justification given is to improve "operational efficiencies", provide quantifiable justifications, including an NPV analysis.

PUB 45.0 (RE: B-67, Network Infrastructure)

PUB 45.1 Categorize each project according to the project's PRIMARY justification and provide aggregate totals for the costs of each project as categorized.

PUB 45.2 Where the PRIMARY justification given is to improve "operational efficiencies", provide quantifiable justifications, including an NPV analysis.

PUB 45.3 Please provide examples of where a similar high availability network switches have been used within the company's network infrastructure and the justification for deployment.

PUB 46.0 (RE: B-69, Personal Computer Infrastructure)

PUB 46.1 Categorize each project according to the project's PRIMARY justification and provide aggregate totals for the costs of each project as categorized.

PUB 46.2 Where the PRIMARY justification given is to improve "operational efficiencies", provide quantifiable justifications, including an NPV analysis.

PUB 46.3 What are the minimum specifications for replacement computers established by the Company for 2005.

PUB 46.4 What are the specifications of the PCs and Laptop computers currently being used by those individuals who will receive the replacement computers to be purchased in 2005.

PUB 47.0 (RE: B-71, Shared Server Infrastructure)

PUB 47.1 Categorize each project according to the project's PRIMARY justification and provide aggregate totals for the costs of each project as categorized.

PUB 47.2 Where the PRIMARY justification given is to improve "operational efficiencies", provide quantifiable justifications, including an NPV analysis.

PUB 47.3 Please provide a breakdown of the costs for the purchase and implementation of the 5 replacement servers.

PUB 47.4 Please provide the quantitative and qualitative improvements that will be gained by the purchase two servers "to improve the Company's capabilities to recover its applications and associated infrastructure in the event of a failure at its primary computing facility" (appendix 6 page 1).

- PUB 47.5 Are any of the improvements provided by the two servers used to recover applications and associated infrastructure contingent on the proposed implementation of the Network Infrastructure Fiber Optic cable project?
- PUB 47.6 Are the upgrade of the Company's Intranet Website (ie. the purchase of two servers) and the proposed Application Environment Windows NT website software upgrade inter-dependent?
- PUB 47.7 Are any of the benefits provided by enhancements to the security infrastructure dependent on the purchase of the two servers for the Company's Internet website and/or the upgrade of the Windows NT environment?

DATED at St. John's, Newfoundland this 14th day of September, 2004.

BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

Per Original signed by
Cheryl Blundon
Board Secretary