

Customer Systems Replacement

Q. Provide a detailed breakdown of the costs for the individual items listed in Customer Systems Replacement.

A. The following tables provides a breakdown of the costs for the individual items in the Customer Systems Replacement project:

Table 1 Customer System Replacement Cost (000s)			
	Customer Bill Design Format and Print	CSS Customer Letters	CSS Reporting
Material	\$15	-	-
Labour - Internal	83	\$43	\$40
Other	20	25	-
Total	\$118	\$68	\$40