1 **2. Database and Development Software**

3 **Q.** **What corporate business applications utilize the underlying database component(s)**
4 **that are to be upgraded?**

6 A. The corporate business applications that utilize the underlying database management
7 software to be upgraded are the corporate Intranet, Environmental Incident and Approval
8 System, Environment Communication Report database, Call Centre Outage Information
9 System, Planned Outage Approval System, Customer premises by Substation/Feeder
10 database, Fixed Asset Tracking System, Customers Disconnected for Debt Tracking
11 System and the System Control Centre Visitor Request/Approval System.

13 The corporate business applications that utilize the database monitoring software to be
14 upgraded are the Customer Services System, Streetlight and Pole databases, Handheld
15 Meter Reading System, Weather Normalization System, Transmission Line Inspection
16 System, Customer Outage Notification System, Safety Management System, Asset
17 Management System and the corporate website.