General

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Q. Ref: PUB-97 NP. What product is not compatible with the database currently in production.

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A. The currently installed Oracle Enterprise Manager (OEM) version 2.1 is not compatible with Oracle's version 9i database management system (DBMS) software. Oracle 9i is the DBMS software used by the Company's Outage Management System and Customer Outage Notification System. As a result, the OEM software cannot be used to report diagnostic information from these databases or to perform performance tuning or maintenance on these databases.