

**General**

**Q. Ref: PUB-96 NP. What is the “expected end-of-life” date for the database software currently used by NP.**

A. As referenced in PUB-96 NP, the “expected end-of-life” date, as communicated by the vendor, for the database software currently used by Newfoundland Power is as follows:

- The Oracle Enterprise Manager (OEM) database monitoring software was de-supported as of October 31, 2001. As of this date no new fixes or new security patches to the software were made available by the vendor.
- The Microsoft SQL Server 7 database will be de-supported as of December 31, 2005.

The “expected end-of-life” date for database software used by Newfoundland Power depends on several factors, primarily vendor support availability and viability of interdependent software products as discussed in PUB-186 NP.

The Oracle Enterprise Manager database monitoring software has reached its “end of life” due to the lack of vendor support. The Microsoft SQL Server 7 database, although supported until December 31, 2005 is currently running on the Microsoft NT 4.0 operating system, which will be de-supported as of December 31, 2004. Based on software interdependencies between the operating system and Microsoft SQL Server, the SQL Server 7 database software will need to be upgraded in 2004. This upgrade will minimize the diversity of the SQL Server databases that are being used by the Company.