

General

Q. Ref: PUB-96 NP. What version inconsistency currently exists, or will exist, between the “interdependent components”.

A. Version inconsistency currently exists with the Company’s database software, known as Oracle Enterprise Manager (OEM), an administration tool used to monitor, tune and maintain production Oracle databases. The installed version is incompatible with Oracle’s 9i version of the database management system (DBMS). Oracle 9i is the DBMS software used by the Company’s Outage Management System and Customer Outage Notification System.

Not being able to utilize the OEM software on these databases increases risk of not resolving a database problem before it impacts users of these applications.