1	Re Network Infrastructure, Schedule B, pages 74-73 (\$353,000)	
2		
3	Q.	Please provide statistics that show the reliability trends and capacity demands for
4		the network components to be replaced or upgraded.
5		
6	A.	Statistics on the reliability trends and capacity demands are not maintained at the
7		component level.
8		
9		The objective of this project for 2004 is to replace the obsolete network components and
10		avoid disruptions to network communications that will affect customer service. As
11		referenced in Schedule B (Volume IV, Information Systems, Appendix 4) the
12		components being replaced in 2004 include equipment that is no longer manufactured, or
13		for which vendor support is either diminished or not available.