

**IN THE MATTER OF** the Public  
Utilities Act, (the “Act”); and

**IN THE MATTER OF** an amended application by  
Newfoundland Power Inc. for an order pursuant to  
Sections 41 and 78 of the Act:

- (a) approving its 2003 Capital Budget; and
- (b) fixing and determining its average rate base for  
2001 in the amount of \$545,162,000.

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**Table of Concordance**

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NEWFOUNDLAND POWER INC.

2003 CAPITAL BUDGET

Table of Concordance

**Explanatory Note**

This Table of Concordance is an index to the responses to Requests for Information and Undertakings provided during the course of Newfoundland Power's 2003 Capital Budget Hearing. The index is organized in accordance with the order of presentation of the capital projects contained in Schedule "B" to Newfoundland Power's 2003 Capital Budget Application.

Documents listed as "principal references" contain material which is, in Newfoundland Power's judgment, of significant relevance to the justification of the respective capital projects. Documents listed as "other references" contain material of varying degrees of relevance to the respective projects. References to documents that merely refer the reader to other documents have been purposefully omitted.

Due to the volume of Requests for Information contained in the record of the 2003 Capital Budget Hearing, Newfoundland Power cannot certify that this Table of Concordance is exhaustive.

**1. Hydro Plant Facility Rehabilitation, Schedule "B", page 9**

(a) Dam Rehabilitation – Seal Cove, Blackwoods & Whirl Pond

\$319,000

Principal Reference(s)

PUB-1.2, Attachments A to N

Other References

PUB-1.1; 1.3; 1.4; 1.7; CA-12; 74;  
106; NLH-1; 2; 3; U-2

(b) Generator, Governor & PLC Replacement at Various Plants

\$686,000

Principal Reference(s)

CA-12, Attachment A

Other References

PUB-1.1; 1.3; 1.4; 1.6; 1.7; CA-74;  
106; NLH-1; 3

(c) Communication Cable & Remote Terminal Unit Replacement – Morris

\$255,000

Principal Reference(s)

CA-12

Other References

PUB-1.1; 1.3; 1.4; 1.7; CA-74;  
106; NLH-1; 3

(d) Building Rehabilitation – Petty Harbour

\$106,000

Principal Reference(s)

CA-12

Other References

PUB-1.1; 1.3; 1.4; 1.7; CA-74;  
106; NLH-1; 3

**1. Hydro Plant Facility Rehabilitation, Schedule "B", page 9 (cont'd.)**

(e) Bridge Replacement – Cape Pond

\$90,000

Principal Reference(s)

CA-12

Other ReferencesPUB-1.1; 1.3; 1.4; 1.7; CA-74;  
106; NLH-1; 3

(f) Canal Rehabilitation - Lockston

\$80,000

Principal Reference(s)CA-12; PUB-3.1, Attachment  
AOther ReferencesPUB-1.1; 1.3; 1.4; 1.7; CA-73; 74;  
106; NLH-1; 3

(g) Fisheries Habitat - Various Plants

\$50,000

Principal Reference(s)

PUB-1.5

Other ReferencesPUB-1.1; 1.3; 1.4; 1.7; CA-12; 74;  
106; NLH-1; 3

(h) Cooling Coil, Controls and Filter Replacement – Various Plants

\$68,000

Principal Reference(s)

CA-12

Other ReferencesPUB-1.1; 1.3; 1.4; 1.7; CA-74;  
106; NLH-1; 3

(i) Ventilation Louver and Heating Replacement - Various Plants

\$90,000

Principal Reference(s)

CA-12

Other ReferencesPUB-1.1; 1.3; 1.4; 1.7; CA-74;  
106; NLH-1; 3

**1. Hydro Plant Facility Rehabilitation, Schedule "B", page 9 (cont'd.)**

(j) Dam Spillway Rehabilitation – Various Plants

\$198,000

Principal Reference(s)  
CA-12Other References  
PUB-1.1; 1.3; 1.4; 1.7; CA-74;  
106; NLH-1; 3

(k) Various Projects &lt; \$50,000

\$403,000

Principal Reference(s)  
CA-12Other References  
PUB-1.1; 1.3; 1.4; 1.7; CA-74;  
106; NLH-1; 3**2. Thermal Plants Facility Rehabilitation, Schedule "B", page 11**

(a) Governor and Control Logic Replacement – Portable Gas Turbine

\$975,000

Principal Reference(s)  
CA-13 (a), Attachment BOther References  
PUB-2.1; 2.2; 2.3; CA-13 (b); 17  
(a); 108 (a), (b); NLH-4; 5; 6; 7

(b) Exhaust Stack Replacement – Greenhill Gas Turbine

\$550,000

Principal Reference(s)  
PUB-2.5, Attachments A  
& B; CA-13 (a),  
Attachment AOther References  
PUB-2.1; 2.4; 2.6; CA-14; 108 (a),  
(b); NLH-7

(c) Install Remote Control for the Port aux Basques Diesel

\$36,000

Principal Reference(s)  
NoneOther References  
PUB-2.1; CA-13 (a); 17 (n); 108  
(a), (b); NLH-10

**3. Penstock Replacement - Lockston, Schedule "B", page 13**

\$1,520,000

Principal Reference(s)PUB-3.2, Attachment E;  
PUB-3.1, Attachment AOther ReferencesPUB-3.2, Attachments A to D; F;  
CA-15; 16 (a) to (c); 73; 74; 106**4. Purchase Portable Diesel Generation, Schedule "B", page 15**

\$1,500,000

Principal Reference(s)PUB-4.1, Attachments A  
& BOther ReferencesPUB-4.2; 4.3; CA-17 (a) to (n); 18  
(a) to (d), 108 (a), (b)**5. Major Electrical Equipment Repairs, Schedule "B", page 17**

\$150,000

Principal Reference(s)

CA-19 (a)

Other References

CA-19 (b); NLH-8; NLH-9

**1. Rebuild Substations, Schedule “B”, page 18**

- (a) Replace Switch Connectors – Various Substations

\$60,000

Principal Reference(s)  
CA-20 (b), Attachments  
A & B

Other References  
PUB-5.1; CA-20 (a); (c); 21 (a)

- (b) Re-terminate Feeders Aerially at Greenhill and Marystown Substations

\$109,000

Principal Reference(s)  
CA-20 (b), Attachments  
C & D

Other References  
PUB-5.1; CA-20 (a); (d); 21 (b)

- (c) Trepassey Substation Upgrade

\$96,000

Principal Reference(s)  
CA-20 (b), Attachment E;  
21 (c)

Other References  
PUB-5.1; CA-20 (a), (e)

- (d) Safety Clearances – Regulators at Frenchman’s Cove and Gillams Substations

\$60,000

Principal Reference(s)  
CA-20 (b), Attachment E

Other References  
PUB-5.1; CA-20 (a)

- (e) Site & Foundation Upgrades at Blaketown, Clarenville & St. John’s Main Substations, etc.

\$150,000

Principal Reference(s)  
CA-20 (b), Attachment F,  
CA-21 (c), Attachments  
A & B

Other References  
PUB-5.1; CA-20 (a); (g)



**1. Rebuild Substations, Schedule "B", page 18 (cont'd.)**

(f) Projects &lt; \$50,000

\$82,000

Principal Reference(s)  
CA-20 (b), Attachment G

Other References  
PUB-5.1; CA-20 (a)

**2. Replacement & Spare Equipment, Schedule "B", page 20**

(a) Replace Deteriorated Breakers &amp; Reclosers at Rattling Brook, St. George's and Pasadena Substations

\$353,000

Principal Reference(s)  
CA-22 (a), Attachment A

Other References  
PUB-6.2; CA-22 (b); (c), (d), (f),  
(g), (h)

(b) Replace Batteries &amp; Chargers

\$60,000

Principal Reference(s)  
CA-22 (a), Attachment B

Other References  
CA-22 (c), (d), (f), (g), (i)

(c) Replace Step-up Transformers at Fall Pond and West Brook Substations, and Grounding Transformers at Gander Substation

\$153,000

Principal Reference(s)  
CA-22 (a), Attachment C

Other References  
CA-22 (c), (d), (f), (j)

(d) Replace Transformer #2 Cables at Hardwoods Substation

\$55,000

Principal Reference(s)  
CA-22 (a)

Other References  
CA-22 (c), (d), (f), (g), (k)

**2. Replacement & Spare Equipment, Schedule “B”, page 20 (cont’d.)**

- (e) Replace Oil-filled Equipment at Big Pond & King’s Bridge Substations

\$136,000

Principal Reference(s)  
CA-22 (a)Other References  
CA-22 (c), (d), (l)

- (f) Spare Equipment

\$350,000

Principal Reference(s)  
PUB-6.3Other References  
PUB-6.1; CA-22 (a), (c), (d), (e),  
(f), (g), (m); NLH-10**3. Reliability and Power Quality Improvements, Schedule “B”, page 22**

- (a) Install Recloser and Associated Equipment for Additional Feeder – Colliers Substation

\$70,000

Principal Reference(s)  
NoneOther References  
CA-23 (a)

- (b) Install Motor Operator on Switches - 39L (Holyrood to Bay Roberts)

\$100,000

Principal Reference(s)  
NoneOther References  
CA-23 (b)

- (c) Install High Voltage Switch Equipment – Glenwood Substation

\$28,000

Principal Reference(s)  
NoneOther References  
CA-23 (c)

**4. Substation Protection and Monitoring Improvements, Schedule “B”, page 23**

- (a) Replace Protective Relays on 302L and 305L at Greenhill, Laurentian and Salt Pond Substations

\$107,000

Principal Reference(s)  
CA-24 (e)

Other References  
CA-24 (a)

- (b) Add Transformer Tap-changer Controls at Bay Roberts, Walbournes and Blaketown Substations

\$83,000

Principal Reference(s)  
CA-24 (e)

Other References  
CA-24 (b)

- (c) Add Synchronizing Clocks, Transducers and Voltage Measuring Devices at Various Substations

\$180,000

Principal Reference(s)  
CA-24 (c), (e)

Other References  
None

- (d) Projects < \$50,000

\$55,000

Principal Reference(s)  
CA-24 (e)

Other References  
CA-24 (d)

**5. Distribution System Feeder Remote Control, Schedule “B”, page 25**

\$1,200,000

Principal Reference(s)  
CA-25 (d), (e), (f)

Other References  
CA-25 (a) to (c), (g), (h); PUB-7.1

**6. Virginia Waters – Add 66/12.5 kV Transformer, Schedule “B”, page 27**

\$1,150,000

Principal Reference(s)

CA-26 (a)

Other References

PUB-8.1; CA-26 (b) to (f); NLH-11

**7. Chamberlains – Add 66/12.5 kV Transformer, Schedule “B”, page 29**

\$1,250,000

Principal Reference(s)

CA-27 (b)

Other References

PUB-9.1; CA-27 (a), (c) to (i); NLH-11

**1. Rebuild Transmission Lines, Schedule "B", page 31**

(a) Goulds to Mobile – Rebuild 24L

\$650,000

Principal Reference(s)  
CA-28 (c); 89 (a) to (e)

Other References  
CA-28 (a) to (e), (g), (h), (i), (k)

(b) Grand Beach to Salt Pond – Replace Conductor 301L

\$2,000,000

Principal Reference(s)  
CA-28 (c), Attachment A;  
89 (a) to (e)

Other References  
PUB-10.1; 10.2; CA-28 (a), (b), (d)  
to (i), (k), CA-52; 89 (a) to (e);  
NLH-12

(c) Clarenville to Catalina – Replace Deteriorated Bolts and Insulators 123L

\$74,000

Principal Reference(s)  
CA-28 (c); 89 (a) to (e)

Other References  
CA-28 (a), (b), (d), (e), (g), (h), (i),  
(k); NLH-13

(d) Clarenville to Gambo – Rebuild 124L

\$500,000

Principal Reference(s)  
CA-28 (c); 89 (a) to (e)

Other References  
CA-28 (a), (b), (d), (e), (g), (h), (i),  
(k)

**1. Rebuild Transmission Lines, Schedule "B", page 31 (cont'd.)**

(e) Bay View to Massey Drive – Rebuild 357L

\$55,000

Principal Reference(s)  
CA-28 (c); 89 (a) to (e)Other References  
CA-28 (a), (b), (d), (e), (g), (h), (i),  
(k)

(f) Install Guy Guards

\$100,000

Principal Reference(s)  
CA-28 (c)Other References  
CA-28 (a), (b), (d), (e), (g), (h), (i),  
(k), (l); 89 (a) to (e)

(g) Project &lt; \$50,000

\$750,000

Principal Reference(s)  
CA-28 (c); 89 (a) to (e)Other References  
CA-28 (a), (b), (d), (e), (g) to (k)**2. Transmission System Engineering Study, Schedule "B", page 33**

\$500,000

Principal Reference(s)  
CA-29 (c), (g)Other References  
CA-29 (a), (b), (d) to (f), (h) to (j),  
NLH-14; 15; 16; 17

**1. Extensions, Schedule "B", page 34**

(a) Eastern Region Extensions

\$2,870,000

Principal Reference(s)

CA-30 (a)

Other ReferencesPUB-11.1; 11.2; 11.3; 11.4; CA-30  
(b); 32 (a); 53; NLH-18

(b) Western Region Extensions

\$1,452,000

Principal Reference(s)

CA-30 (a)

Other ReferencesPUB-11.4; CA-30 (b); 32 (a);  
NLH-18**2. Meters, Schedule "B", page 36**

\$674,000

Principal Reference(s)

CA-31 (c)

Other ReferencesPUB-12.1; CA-31 (a); (b); (d) to  
(g)**3. Services, Schedule "B", page 37**

(a) Eastern Region Services

\$1,220,000

Principal Reference(s)

CA-32 (b)

Other References

CA-32 (a), (c), (d), NLH-19

**3. Services, Schedule "B", page 37 (cont'd.)**

(b) Western Region Services

\$599,000

Principal Reference(s)  
CA-32 (b)Other References  
CA-32 (a) to (d); NLH-19**4. Street Lighting, Schedule "B", page 39**

\$952,000

Principal Reference(s)  
NoneOther References  
CA-33 (a) to (g)**5. Transformers, Schedule "B", page 41**

\$4,975,000

Principal Reference(s)  
PUB-13.1Other References  
CA-34 (a) to (j); 54, 55 (a) to (c)**6. Reconstruction, Schedule "B", page 43**

\$2,745,000

Principal Reference(s)  
CA-35 (b)Other References  
PUB-14.1; 14.2; 14.3; CA-35 (a),  
(c), (d); 63; 64; NLH-20; 21**7. Aliant Pole Purchase, Schedule "B", page 45**

\$4,044,000

Principal Reference(s)  
CA-36 (c)Other References  
CA-36 (a), (b), (d); 62; 64; 84



**8. Trunk Feeders - Rebuild Distribution Lines, Schedule "B", page 46**

(a) Extend GLV-02 to Charlottetown

\$247,000

Principal Reference(s)  
CA-37 (a)Other References  
CA-37 (b), (e), (h)

(b) Rebuild Feeder (KBR-08) – St. John's

\$190,000

Principal Reference(s)  
PUB-15.2; CA-37 (a)Other References  
PUB-15.1; CA-37 (b), (e), (h)

(c) Rebuild Feeder (KBR-11) – St. John's

\$187,000

Principal Reference(s)  
PUB-15.2; CA-37 (a)Other References  
PUB-15.1; CA-37 (b), (e), (h)

(d) Rebuild Feeder (SLA-09) – St. John's

\$225,000

Principal Reference(s)  
PUB-15.2; CA-37 (a)Other References  
PUB-15.1; CA-37 (b), (e), (h)

(e) Rebuild Feeder (SPR-03) - Springdale

\$390,000

Principal Reference(s)  
CA-37 (f)Other References  
CA-37 (a), (b), (e), (g), (h)

**8. Trunk Feeders - Rebuild Distribution Lines, Schedule "B", page 46 (cont'd.)**

(f) Rebuild Sections of Feeders in Port aux Basques

\$200,000

Principal Reference(s)

CA-37 (a)

Other References

CA-37 (b), (e), (h)

(g) Insulator Replacement – Various Feeders

\$568,000

Principal Reference(s)

CA-107 (a), (b)

Other References

CA-37 (d), (e), (h)

(h) Relocate Feeder (SPO-02) – Lewins Cove to Epworth Junction

\$120,000

Principal Reference(s)

CA-37 (a)

Other References

CA-37 (b), (e), (h)

(i) Rebuild Feeder (NWB-01) – Goobies to North Harbour

\$407,000

Principal Reference(s)

CA-37 (a)

Other References

CA-37 (b), (e), (h)

(j) Rebuild Feeder (WES-02) – Lumsden to Deadmans Bay

\$50,000

Principal Reference(s)

CA-37 (a)

Other References

CA-37 (b), (e), (h)

**8. Trunk Feeders - Rebuild Distribution Lines, Schedule "B", page 46 (cont'd.)**

(k) Relocate Feeder (WAL-05) – Georgetown Trailer Park

\$50,000

Principal Reference(s)  
CA-37 (a)Other References  
CA-37 (b), (e), (h)

(l) Relocate Feeder (HCT-01) – Heart's Content Barrens

\$70,000

Principal Reference(s)  
CA-37 (a)Other References  
CA-37 (b), (e), (h)

(m) Relocate Feeder (COL-01) - Colliers

\$80,000

Principal Reference(s)  
CA-37 (a)Other References  
CA-37 (b), (e), (h)

(n) Upgrade Distribution - Small Projects &lt; \$50,000

\$720,000

Principal Reference(s)  
NoneOther References  
CA-37 (c), (e), (h)**9. Trunk Feeders – Relocate/Replace Distribution Lines for Third Parties, Schedule "B", page 48**

\$275,000

Principal Reference(s)  
NoneOther References  
None

**10. Trunk Feeders – Distribution Reliability Initiative, Schedule “B”, page 50**

(a) Glovertown (GLV-02)

\$350,000

Principal Reference(s)  
NoneOther References  
NLH-22; CA-38 (d), (e), (f); 112

(b) Long Lake (LGL-02)

\$200,000

Principal Reference(s)  
NoneOther References  
NLH-22; CA-38 (d), (e), (f); 113

(c) Milton (MIL-02)

\$528,000

Principal Reference(s)  
NoneOther References  
CA-38 (a) to (f); 112; NLH-22**11. Trunk Feeders – Improve Distribution System Protection/Operation, Schedule “B”, page 52**

(a) Install Lightning Arrestors

\$73,000

Principal Reference(s)  
PUB-16.2Other References  
PUB-16.1; CA-39 (a) to (c); NLH-23

**11. Trunk Feeders – Improve Distribution System Protection/Operation, Schedule “B”, page 52 (cont’d.)**

(b) Install Current Limiting Fuses

\$169,000

Principal Reference(s)  
None

Other References  
CA-39 (a) to (c); NLH-23

(c) Install Cutouts and Switches for Sectionalizing and Isolation Purposes

\$215,000

Principal Reference(s)  
None

Other References  
CA-39 (a) to (c); NLH-23

**12. Trunk Feeders – Switch Replacement and Upgrade Underground Distribution, Water Street, St. John’s, Schedule “B”, page 53**

\$762,000

Principal Reference(s)  
CA-40 (d)

Other References  
CA-40 (a) to (c), (e)

**13. Interest During Construction, Schedule “B”, page 55**

\$100,000

Principal Reference(s)  
CA-41 (b)

Other References  
CA-41 (a), (c)

**1. Tools and Equipment, Schedule "B", page 56**

(a) Line Tools and Equipment

\$550,000

Principal Reference(s)  
CA-42 (a)Other References  
CA-42 (c), (d)

(b) Office Furniture and Equipment

\$220,000

Principal Reference(s)  
CA-42 (b), Attachment AOther References  
CA-42 (c), (d)**2. Additions to Real Property, Schedule "B", page 58**

(a) Additions

\$75,000

Principal Reference(s)  
CA-42 (e)Other References  
CA-42 (f); 43 (a)

(b) Renovations

\$65,000

Principal Reference(s)  
CA-43 (b)Other References  
CA-43 (a)**3. Allowance for Unforeseen Items, Schedule "B", page 60**

\$750,000

Principal Reference(s)  
CA-44 (c)Other References  
CA-44 (a), (b); NLH-9, 20

**1. Purchase of Vehicles and Aerial Devices, Schedule "B", page 61 (1<sup>st</sup> Revision)**

## (a) Passenger/Off-road Vehicles

\$866,000

Principal Reference(s)

CA-45 (a)

Other References

PUB-17.1; U-4; 5; 6; CA-45 (b) to (k); 65; 90 (b), (d), (e); 123; NLH-24; 25

## (b) Heavy Fleet Vehicles

\$1,275,000

Principal Reference(s)

CA-45 (a)

Other References

PUB-17.1; U-4, 6; CA-45 (b) to (k); 65; 90 (b), (d), (e); 123; NLH-24; 25

**1. Replace/Upgrade Communications Equipment, Schedule "B", page 62**

(a) Replace UHF System (Rattling Brook to Sandy Brook Hydro Plants)

\$155,000

Principal Reference(s)

None

Other References

CA-46 (a), (e) to (h); 47 (a)

(b) Projects &lt; \$50,000

\$87,000

Principal Reference(s)

None

Other References

CA-46 (a) to (h); 47 (a), (b)

**2. Substation Telephone Circuit Protection, Schedule "B", page 64**

\$141,000

Principal Reference(s)

CA-48 (a)

Other References

CA-48 (b) to (d)



**1. Application Enhancements, Schedule "B", page 66**

## (a) Customer Systems

\$251,000

Principal Reference(s)  
NLH-29, Attachment A

Other References  
CA-49 (b), (c), (i); NLH-26; 27;  
30; 31

## (b) Business Support Systems

\$84,000

Principal Reference(s)  
NLH-29, Attachment B

Other References  
CA-49 (b), (d), (e), (f), (i); NLH-  
30; 31

## (c) Safety Management System Enhancements

\$99,000

Principal Reference(s)  
NLH-29, Attachment C

Other References  
CA-49 (b), (g), (i), NLH-30, 31

## (d) Internet/Intranet

\$116,000

Principal Reference(s)  
NLH-29, Attachment D

Other References  
CA-49 (b), (h), (i); 50 (c); 111;  
NLH-30, 31

**1. Application Enhancements, Schedule “B”, page 66 (cont’d.)**

(e) Various Minor Enhancements

\$216,000

Principal Reference(s)  
CA-50 (a)Other References  
CA-49 (b), (i); 50 (b); NLH-31**2. Application Environment, Schedule “B”, page 68**

(a) Microsoft Enterprise Agreement

\$250,000

Principal Reference(s)  
CA-67 (f)Other References  
CA-67 (a), (d), (e); NLH-32

(b) Application Software Upgrades

\$155,000

Principal Reference(s)  
CA-67 (f)Other References  
CA-67 (b), (d), (e); NLH-33; 34

(c) Environment Management

\$145,000

Principal Reference(s)  
CA-67 (f)Other References  
CA-67 (d), (e); NLH-34

**2. Application Environment, Schedule “B”, page 68 (cont’d.)**

(d) Microsoft Great Plains eEnterprise Upgrade

\$205,000

Principal Reference(s)

CA-67 (f)

Other References

CA-67 (c), (d), (e); NLH-34

**3. Customer Service System Study, Schedule “B”, page 70**

\$170,000

Principal Reference(s)

CA-68 (g)

Other References

CA-68 (a), Attachment A, (b) to (f); NLH-26; 35

**4. Facilities Management, Schedule “B”, page 71**

\$562,000

Principal Reference(s)

CA-69 (e), Attachment A

Other References

CA-69 (a), (b), (c), (d) Attachment A &amp; B; NLH-39

**5. Network Infrastructure, Schedule “B”, page 73**

\$542,000

Principal Reference(s)

PUB-18.2, Attachment A

Other References

PUB-18.1, Schedule D; CA-66 (a) to (e); 70 (a) to (d); NLH-36; 37; 38

**6. Operations Support Systems, Schedule “B”, page 75**

\$383,000

Principal Reference(s)

CA-71 (g), Attachment A

Other References

CA-71 (a) to (f), (h), (i); NLH-39

**7. Outage Management, Schedule "B", page 77**

\$284,000

Principal Reference(s)  
CA-91 (a)

Other References  
CA-91 (b) to (j); NLH-39

**8. Personal Computer Infrastructure, Schedule "B", page 79**

\$634,000

Principal Reference(s)  
PUB-19.1

Other References  
CA-78; 92 (a) to (m); 93 (a) to (k);  
103 (a), (b), Attachment A; 122;  
128; 129

**9. Shared Servers Infrastructure, Schedule "B", page 81**

(a) Server Upgrades and Replacements

\$404,000

Principal Reference(s)  
PUB-20.1, Attachment A

Other References  
CA-94 (a) to (f); 96

(b) Two New Servers

\$36,000

Principal Reference(s)  
PUB-20.1, Attachment A

Other References  
None

(c) Monitoring and Security Software

\$168,000

Principal Reference(s)  
PUB-20.1, Attachment A

Other References  
CA-94 (g), (h)

**9. Shared Servers Infrastructure, Schedule “B”, page 81 (cont’d.)**

(d) Upgrade of the Call Centre Technology (CTI)

\$278,000

Principal Reference(s)  
PUB-20.1, Attachment A

Other References  
CA-94 (i), (j), (k)

(e) Hardware and Software Upgrades to the SCADA Computer System

\$525,000

Principal Reference(s)  
PUB-20.1, Attachment A

Other References  
CA-95; 109