

1     Q.     With regard to the responses to CA-120-NLH and CA-121-NLH, can  
2           Hydro quantify the value of the efficiency enhancements cited in the  
3           replies to CA-120-NLH and CA-121-NLH.  
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6     A.     The reply in CA 120 NLH relates to efficiency enhancements as a result of an  
7           improved tender process via Hydro's internet website. There are no  
8           quantified savings as a result of this new process but as stated in CA 120  
9           NLH, this new process has realigned resources to perform higher priority  
10          tasks.  
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12          With respect to the reference to CA 121 NLH, the efficiency gains from  
13          improved planning and scheduling are difficult to quantify. However, despite  
14          increased transportation costs and inflation in general, the overall operating  
15          budget has been controlled.  
16

17          In an operations environment, there is a constant effort to balance priorities  
18          in an effort to contain or reduce costs. Without a strong effort in planning and  
19          scheduling, the operation and maintenance cost would not be tracking below  
20          inflation. Through planning and scheduling there is also the added value of  
21          having work activities well documented, prioritized and scheduled in a  
22          systematic, efficient manner.