

1 Q. At page 13 of the Regulated Activities: Evidence, it states, *"Supply Chain*
2 *Management has also used Hydro's Internet Website to improve the tender*
3 *process. The number of calls and e-mails from vendors has been reduced*
4 *because vendors have direct access to most tender information on the site. "*

5 Did this initiative result in any reduction in full-time equivalents or otherwise
6 decreasing operating expense? Please provide full particulars.
7
8

9 A. This initiative was undertaken for various purposes, including: allowing a
10 wider range of potential bidders the opportunity to bid on Hydro purchases
11 through accessibility of information; reducing paper, administrative, fax and
12 courier costs associated with printing and distributing tender documents to
13 potential bidders; and reducing waste for unused tender documents. While it
14 did not result in a reduction in FTEs or other operating expenses, this has
15 allowed for more valuable use of the clerical time previously used for these
16 duties, including assistance to buyers.