

1 Q. **Re: p. B-124** Identify by name and version each software program to be
2 modified or tested with this Project, describe the functionality of each
3 program and the use to which Hydro puts it, including the number of licensed
4 users and the number of regular users (those who use on a weekly basis or
5 more frequently) and identify any enhancements to the functionality of the
6 programs to be achieved by this Project.

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9 A. The programs to be modified or tested with this project are as follows:

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11 Metaframe XP Presentation Server FR2, 300 user licenses: This product is
12 used by all Hydro employees on a daily basis to access their applications.
13 The enhancement to this product will allow for improved performance of our
14 software applications for use in remote locations such as Diesel Plants and
15 stations, as well as for use by our mobile and remote employees.

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17 GWI c.Support Release 8.1, 69 user licenses: This product is a Lotus Notes
18 based application and is used by the IS&T department on a daily basis to
19 record all service requests, incidents and change requests for all aspects of
20 the IS&T infrastructure. This release will allow Hydro to run this software in
21 the Lotus Notes 6.0 environment.

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23 CiscoWorks: CiscoWorks is a group of applications that is used to manage
24 the network infrastructure, which supports Hydro's operational and
25 administrative voice and data networks. This is a site license. The number
26 of users of this product is 10 people in the IS&T department. Hydro now has
27 5 modules installed and are proposing to install an additional 3 modules to
28 ensure that the network services are efficiently delivered.