1 Q. **Re:** p. B-137 Outline in detail the reliability and maintenance experience of the existing VHF Mobile Radio System since 2001.

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A.

The reliability experience of the existing VHF Mobile Radio system since 2001 is shown below. The table below shows the number of outages experienced in four categories: Switch – failures of the central switch located in Gander; Facility – failures of the leased circuits which connect the repeaters to the central switch; Repeater – failure of the repeater and site controller, and Other – failures not associated with any of the preceding, including coverage problems, interference, antenna and cable failure, etc. 2004 failures are included up to September 17, 2004.

| | Failure Type | | | | |
|-------------------|--------------|----------|--------|-------|-------|
| Year | Facility | Repeater | Switch | Other | TOTAL |
| 2001 | 4 | 4 | 1 | 1 | 10 |
| 2002 | 5 | 7 | 5 | 0 | 17 |
| 2003 | 18 | 11 | 21 | 11 | 61 |
| 2004 (to date) | 0 | 2 | 1 | 6 | 9 |

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Maintenance costs for the mobile radio system for 2001 to 2004 to date are shown below. These costs include the cost of the fixed price annual maintenance contract with Aliant and internal repair costs.

| | Costs | | | | |
|------|----------|-------------|----------|--|--|
| | | Maintenance | | | |
| Year | Repair | Contract | Total | | |
| 2001 | \$9300 | \$27,000 | \$36,300 | | |
| 2002 | \$12,000 | \$29,000 | \$41,000 | | |
| 2003 | \$12,300 | \$30,800 | \$43,100 | | |
| 2004 | \$10,100 | \$32,400 | \$42,500 | | |