1 Q. Ref: Direct Testimony of James Haynes, Eric Downton and Kenneth
2 McDonald, p.4, lines 17-20. Does Hydro expect to improve operational
3 efficiencies at the Holyrood Plant as a result of its replacement/upgrade of
4 the plant computerized control system? If so, please provide detail on any
5 analysis completed on the same.

6 7

A. In discussions with the manufacturer they advised that some utilities have verbally noted minor increases in efficiency due to faster processing times, but they were unable to quantify these improvements, and none were credited in evaluating the alternatives.