## Multi-Page<sup>TM</sup>NL Hydro's 2003 General Rate Application

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Pa	age 1	Page 2
1 (9:03 a.m.)	1	Thornton authored a report to the Board of
2 CHAIRMAN:	2	Commissioners of Public Utility on the
3 Q. Good morning, Ms. Newman. Any preliminary	3	Newfoundland and Labrador Hydro 2000 General
4 matters before we get started?	4	Rate Application filed September the 2nd of
5 MS. NEWMAN:	5	this year. Is that correct?
6 Q. No, Chair.	6	A. The 2003 General Rate Application, yes, that's
7 CHAIRMAN:	7	correct.
8 Q. Thank you. Good morning, Mr. Kennedy. Would	8	Q. And you also filed simultaneously a report on
9 you like to present your witness?	9	key performance measures for Newfoundland and
10 MR. KENNEDY:	10	Labrador Hydro and a report on the rate
11 Q. Thank you, Chair. This is Bill Brushett,	11	stabilization plan?
12 Chartered Accountant with the firm Grant	12	A. Yes.
13 Thornton, the Board's financial advisors, and	13	Q. Have you made any changes to those reports
14 he's prepared to be sworn to give evidence.	14	since their original filing?
15 CHAIRMAN:	15	A. No, I have not.
16 Q. Thank you. Good morning, Mr. Brushett.	16	Q. And did Grant Thornton also file a
17 A. Good morning.	17	supplementary report with the Board on
18 Q. Not that any introduction is necessary, I'm	17	December 5th?
19 sure.	18	A. Yes.
	20	Q. And do you, as representative of Grant
20 MR. WILLIAM BRUSHETT (SWORN)	20	
21 CHAIRMAN:		Thornton, adopt all those reports as filed?
22 Q. Thank you, sir. When you're ready, Mr.	22	A. Yes, I do.
23 Kennedy.	23	Q. And the witness is turned over to the wolves,
24 MR. KENNEDY:	24	Mr. Chair.
25 Q. Thank you, Chair. Mr. Brushett, Grant		'HAIRMAN:
	age 3	Page 4
1 Q. Thank you, Mr. Kennedy. Good morning, Ms.	1	estimating revenues, expenses and net
2 Greene, when you're ready, please.	2	earnings, and I won't go through each one with
3 GREENE, Q.C.:	3	you, but with respect to that one, I
4 Q. Good morning, Chair, Commissioners. I've been	4	understand from reading your report that you
5 called many things. I think that's the first	5	agreed with the methodology that had been used
		•
6 time I've been called a wolf. You shouldn't	6	and did not make any recommendations for any
7 give the Hydro employees at the back of the	6 7	and did not make any recommendations for any change? Is that correct?
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110	GREENE, Q.C.:	1	First, following your review of the interest
2	Q. And as we've already determined, you made no	2	and other costs, did you determine that any
3	recommendations with respect to any changes in	3	expenditure included by Hydro was unreasonable
4	the current methodology?	4	or imprudent with respect to the sales of
5	A. We have no recommendations as to changes in	5	power and energy and Hydro's regulated
6	the methodology of forecasting, no.	6	operations?
7	Q. I'd like now to go back to page one again and	7	A. Ms. Greene, I guess we have not made an
8	to look at another area that you reviewed, and	8	overall conclusion in this report. The
9	this one is number eight, and I wonder if you	9	approach used in reviewing the revenue
10	could read what the scope of your inquiry was	10	requirement is to look at individual cost
11	with respect to this particular issue?	11	categories one at a time, sort of on an
12	A. At line 41?	12	individual basis, and to the extent we had
13	Q. Yes.	13	some concerns, they would be documented in our
14	A. "Conduct a review of forecast interest and	14	findings throughout that section of the
15	other costs to assess their reasonableness and	15	report. Overall, you know, we leave it to the
16	prudence in relation to sales of power and	16	Board to make a determination having seen that
17	energy and assess compliance with Board orders	17	evidence and other evidence coming before it,
18	where applicable."	18	to draw its own conclusions as to the
19	Q. And in this regard, Mr. Brushett, there's a	19	reasonableness and prudence of the expenses.
20	significant section of your report that deals	20	But if I go back to your question, did we
21	with the review of expenses, beginning on page	21	conclude at any point that something was
22	23 where we talk about the revenue	22	unreasonable or imprudent? The answer is
23	requirement. Actually it goes for several	23	that's correct, we did not conclude that.
24	pages, and I just wanted to review with you	24	Q. And that would be different than in the last
25	again your conclusion with respect to that.	25	general rate application where you did
	Page 7		Page 8
1	recommend that certain expenditures not be	1	Q. Yes, and we'll come to that, but with the
2	included, such as spousal travel and the Bay	2	exception of the Davis Inlet abandonment or
3	D'Espoir street lights. Is that correct?	3	the cost associated with the decommissioning
4	A. That would be correct with respect to items	4	of the Davis Inlet plant, there was nothing
5	like that, and part of our review at this time	5	else that you would bring to the attention of
6	would have been to look at those particular	6	the Board, in the same light as before, such
7	items to make sure they were being treated as	7	as spousal travel?
8	non-regulated.	8	A. Nothing that we have specifically recommended
9	Q. So again, in your report and your review on	9	be excluded, but we're not, I guess, drawing
10	the 2004 proposed revenue requirement, Grant	10	overall conclusions that everything is
11	Thornton is not recommendingGrant Thornton	11	reasonable and imprudent. It may be a subtle
12	has not recommended or determined that any of	12	difference to some, but really, I think, the
13	the expenditures included in there are	13	conclusions are that nothing is clearly
14	unreasonable or imprudent, while you may have	14	imprudent or inappropriate. The overall
15	comments in some of the categories in your	15	reasonableness of the expenses, having seen
16	section in the report dealing with the revenue	16	all the evidence in our findings in the
17	requirement? Is that correct?	17	different categories is something the Board,
18	A. In this particular report, I just would point	18	that we leave to the Board to make an overall
19	out in the supplementary evidence, we did make	19	conclusion on.
20	reference to an issue around the unusual loss	20	Q. I'd like to turn to page 17 of this same
21	on disposal related to Davis Inlet, which I	21	report, and here you discuss capital
22	think our comments are that it wouldn't be	22	expenditures, which was the fourth item you
23	appropriate to include the full amount of that	23	were asked to review in the scope of your
24	in the revenue requirement for 2004, because	24	inquiry, as outlined in page one of this
25	it was unusual.	25	report. We would point out there Hydro's

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1 G	GREENE, Q.C.:	1	with the greater focus that's being placed on
2	experience from '98 to 2002 with respect to	2	the capital budget process, when it became
3	the variance between the capital budget and	3	aware of the Board's concerns in this area?
4	the actual expenditures. The average for the	4	Is that correct?
5	period is shown as 14.4 percent. Would you	5	A. Yes. Maybe I should clarify one point though,
6	agree that the experience since 2000 has been	6	Ms. Greene, that the Board's concerns, and I
7	better than the experience prior to 2000?	7	shouldn't speak to all the Board's concerns,
8	A. The trend certainly appears to be improving or	8	our concern and the way it's described in here
9	the variance reducing over that time frame,	9	is very specific and narrow in terms of the
10	yes.	10	issue really. It's not a question of whether
11	Q. Do you recall the evidence from the last	11	Hydro is managing its capital program properly
12	hearing that Hydro was paying more focus with	12	and we're not really challenging that
13	respect to the time table for the capital	13	whatsoever. It's really for purposes of
14	budget and expenditures?	14	determining a revenue requirement in a test
15	A. Yes, I recall discussion around that.	15	year. Having knowing the history, is it
16	Q. And I'm not sure if you were present when Mr.	16	really an issue of whether you're managing the
17	Roberts gave evidence in this particular	17	program and going to spend every dollar you
18	hearing, on October 14th?	18	had budgeted to spend or should we look at the
19	A. I'm not sure I was here when he gave specific	19	history and say because of factors beyond your
20	evidence. I may have been, but I read the	20	control, don't necessarily spend the entire
21	transcripts, certainly.	21	budget in a given year or those assets are
22	Q. And again, I don't think it's necessary to go	22	delayed coming into service, which affects the
23	to it now, unless you would like to, but	23	timing of when you depreciate them, when
24	again, the evidence was to the point that	24	interest hits the revenue requirement and so
25	Hydro anticipates an improvement in this area	25	on. So recognizing that that has historically
	Page 11		Page 12
1	happened, and I haven't seen, other than	1	agree with that.
2	saying you're managing your program a little	2	Q. If we go back to the last hearing, do you
3	better and maybe that variance is declining,	3	recall that this issue was also raised, and at
4	nothing to say that that's going to be	4	that time, the variance was 15 percent?
5	eliminated in the test year, everything,	5	A. I believe it was a higher number, yes.
6	you'll match dollar for dollar the budget and	6	Q. And do you recall what the Board's decision
7	the actual expenditures and the depreciation	7	was in regard to that? What was the allowance
8	and the cost of capital right on target.	8	or the disallowance?
9	Q. And I think we would all -	9	A. Maybe you -
10	A. That's the focus of our comments.	10	Q. It was seven and a half percent from P.U. 7.
11	Q. We would all agree, while that would be the	11	A. Yes, okay. Thank you.
12	goal, it's probably impossible to obtain	12	Q. With respect to Newfoundland Power, are you
13	matching expenditure exactly to the budget.	13	aware of what the allowance is for
14	A. Things outside of your control. You order	14	Newfoundland Power that reduce the
15	materials and the supplier is two weeks	15	expenditures, capital budget expenditures by
16	delayed. It's rarely that they deliver	16	for the purposes of rate base for revenue
17	everything ahead of schedule.	17	requirement?
18	Q. But I gather from your answer you agree that	18	A. At the risk of being incorrect, maybe you can
19	Hydro's performance or experience in this	19	tell me. I know there is an allowance in the
20	regard has been improving?	20	revenue requirement calculation, maybe four
21	A. If we look at the table on page 17, it does	21	percent.
22	show a variance of 18.73 percent in 1998.	22	Q. Yes, it is four percent. And do you recall
23	While it does dip down in 2000 and up again in	23	what the variance was at the time the Board
24	2001, the trend is for declining, certainly	24	set four percent? It was in the 1996 hearing
	down just below 10 percent in 2002. I would	25	and, subject to check, would you agree that

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1	Page 13		Page 14
1 G	REENE, Q.C.:	1	A. I believe it is important, but not as the
2	the variance was almost 12 percent? It was	2	primary goal. There are differences between
3	11	3	utilities, not just in this issue of capital
4	A. Subject to check, I will accept that.	4	expenditures, and certainly you have to look
5	Q it was 11.6 something percent at the time.	5	at the facts in the situation and the Board
6	A. Yes.	6	has to look at the factual evidence, but in
7	Q. Again, at the time that the Board set it for	7	the absence of there being compelling reasons
8	Newfoundland Power in 1998, are you aware of	8	not to, regulatory consistency should be a
9	what the variance was at that particular point	9	goal.
10	in time?	10	Q. And I guess that's the key, isn't it, in the
11	A. I don't have those figures on the top of my	11	absence of compelling reasons why there should
12	head, Ms. Greene.	12	be a difference?
13	Q. But again, it would have been around ten	13	A. Right.
14	percent? Subject to check, would you agree	14	Q. In this section as well, you deal with the
15	with that?	15	issue of retirement, and I'd like to take you
16	A. Subject to check, I would accept that. I know	16	to just the next page here, which is page 18,
17	that there were variances.	17	and beginning there on line 10, you raise the
18	Q. And are you aware what the allowance was that	18	issue that the retirement Hydro has included
19	Newfoundland Power used in their most recent	19	in the test year is below the average for the
20	hearing, again subject to check, again it's	20	previous period, and you rely on the table
21	the four percent that was first -	21	that's there in thecommencing atwell, just
22	A. Four percent, I believe that's correct, yes.	22	under line 12, and I just want tothe value
23	Q. And I gather from your supplementary evidence,	23	of the retirements that's indicated there for
24	you believe that regulatory consistency is	24	capital retirements, isn't it correct that the
25	important? Is that -	25	values there are at the original cost of that
	Page 15		Page 16
1			
1	capital?	1	ensure that the value wouldn't be related to
$\begin{vmatrix} 1\\2 \end{vmatrix}$	A. Yes, I believe they are.	1 2	the capital cost that you've used. It would
	<ul><li>A. Yes, I believe they are.</li><li>Q. And rate base, the calculation for rate base</li></ul>		the capital cost that you've used. It would be actually the net book value of the
2	<ul><li>A. Yes, I believe they are.</li><li>Q. And rate base, the calculation for rate base is at net book value, not the original cost?</li></ul>	2	the capital cost that you've used. It would
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## Multi-Page<sup>TM</sup>NL Hydro's 2003 General Rate Application

Dec	ember 11, 2003 Mult	I-F a	ge NL Hydro's 2003 General Rate Application
	Page 17		Page 18
1 0	GREENE, Q.C.:	1	haven't reviewed any calculations or done any
2	a moment to read that first, Mr. Brushett,	2	separate analysis on my own with respect to
3	before I continue with my questions. I asked	3	the magnitude of the change in the loss on
4	a question there, beginning at line 18, and	4	disposal relative to the change in the
5	then you'll see the answer which goes over to	5	depreciation and the return on rate base. But
6	the next page.	6	I know that information has been put into
7	A. Yes.	7	evidence in the form of an information request
8	Q. So first, you do agree that if the retirements	8	as well.
9	are increased, the loss on disposals would	9	Q. Yes, and I was going to come to that. And you
10	also increase?	10	have nothing at this time to disagree with the
11	A. I would expect there would be an impact on	11	statement of Mr. Roberts?
12	loss on disposal, yes.	12	A. I have nothing to disagree with it, no, but I
13	Q. Okay. And Mr. Roberts explains that there in	13	haven't done a separate analysis to confirm
14	his answer, and he goes, at line 2 on page 13,	14	that that's the case.
15	to say, "the losses on disposals will be	15	Q. And the next line there, would you agree with
16	includes in the revenue requirement and would	16	that statement, that "Hydro's approach to
17	exceed any reduction in depreciation expense	17	forecasting retirement tends to favour the
18	in return on rate base that would arise," and	18	rate payer, because by not increasing the
19	he means that would arise if we increase the	19	retirements and not increasing the loss on
20	retirement allowance for the assets. Do you	20	disposal, the revenue requirement therefore is
21	agree with that statement?	21	less."
22	A. I can't agree with that because I haven't done	22	A. I would expectI'm not sure if I agree with
23	an analysis. I can agree or accept the fact	23	that, because we can't look at that in
24	that the loss on disposal would likely	24	isolation. Forecasting a retirement should be
25	increase as those assets were retired, but I	25	an estimate of what would traditionally be
	Page 19		Page 20
1	taken, or not traditionally, what would be	1	A. I would certainly agree with that statement,
2	expected to be taken out of service based on	2	if he's speaking in terms of assets taken out
3	historical information. Presumably Hydro is	3	of service prior to the end of their known
4	not forecasting retirements to accelerate	4	service life, which would imply prematurely
5	taking assets out of service, before their	5	removed from service for failure -
6	useful life is up and all those things, so I	6	Q. Such as the fire in Rencontre East that nobody
7	would assume it's really just a function of	7	knew about.
8	trying to estimate the retirements which would	8	A. Right, absolutely. That would be very hard to
9	impact the rate base and the return on rate base and the loss on disposal using the best	9	estimate or predict. Really what the estimate
10	available information of what's likely to	10	or forecasting should be looking at is the trend or the historical record to see what
11 12	occur in the test year. So to just draw an	11 12	normal retirements would be in a given year,
12	overall conclusion that it favours the rate	12	given the age of the assets and so on.
13	payer, I'm not sure I can get there without	13	Q. I'd like now to look at NP-232, which I think
15	having done significant more analysis than	15	is the request for information that you were
16	we've done.	16	just speaking about, Mr. Brushett. Now if you
17	Q. You haven't done that analysis?	17	look at the question, actually we were asked
18	A. No.	18	by Newfoundland Power to provide what the
19	Q. Okay. And if we go back to the previous page,	19	impact would be, and of course, they picked
20	at the bottom of the page, would you agree	20	the high number, the 14 percent adjustment on
21	with Mr. Roberts' statement beginning on line	21	the capital budget program and the 39 percent
22	22, that "it is difficult to anticipate in any	22	or .39 percent retirement rate?
23	given year the magnitude of assets that will	23	A. Yes.
24	be taken out of service prior to the end of	24	Q. And you'll see what the increase in the loss
25	their known service life."	25	on disposals would be there in line 6.
23			

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	Page 21		Page 22
1 0	GREENE, Q.C.:	1	unusual and therefore, you're suggesting that
2	Unfortunately, because there's two items here,	2	it be amortized over a period of several
3	you just don't see the retirement alone, but	3	years. Is that correct? That's what's
4	you would agree that that is the extent or	4	reflected here on page seven?
5	shows and it demonstrates what the increase in	5	A. That is our recommendation, yes.
6	the loss on disposals would be that would go	6	Q. And I understand the basis for the
7	into the revenue requirement?	7	recommendation is you believe that it's an
8	A. It does, yes. This is your response to the	8	unusual type of loss on disposal? Is that
9	information request, and as I stated earlier,	9	correct?
10	we haven't reviewed that number specifically,	10	A. I guess it speaks to some of the things we've
11	but I -	11	been just talking about, about trying to
12	Q. And you have no reason to doubt its accuracy	12	forecast or estimate normal retirements in a
13	or that it's correct or Mr. Roberts' evidence?	13	year and whetherand all the implications to
14	A. I haven't done an analysis, no, I don't have	14	that, whether it's loss on disposal and so on.
15	it. It does appear high relative to the	15	This particular loss is unusual. It's, I
16	amount of forecast retirements, but again, I	16	would suggest, somewhat of a non-recurring in
17	have no reason to doubt it specifically, no.	17	nature, isolated to the fact that there is a
18	Q. Dealing with the issue of the loss on	18	discontinuation of service in this community,
19	disposals that you've mentioned this morning	19	and it really became more of a focal point
20	and that we find in your supplementary	20	because of the revision where it showed up as
21	evidence of December 5th at page seven, and	21	a significant increase in what was considered
22	you've already mentioned this morning your	22	to be normal retirements for 2003 and 2004 and
23	recommendation that the loss, the increase in	23	then this additional item comes in as a one-
24	the loss on disposal related to the	24	time write off in the test year, a year which
25	discontinuation of service in Davis Inlet is	25	we're using the revenue requirement to set
	Page 23	;	Page 24
1	rates for the next number of years. So that	1	those were a number of diesel plants that have
2	would be the rationale for amortizing it over	2	been decommissioned by Hydro?
3	three to five years, which is recovered over	3	A. Those are a number of diesel plants, yes,
4	the period for which you're setting rates, as	4	decommissioned over those years.
5	opposed to all in the revenue requirement in	5	Q. And that from Hydro's perspective, the
6	one year.	6	decommissioning of Davis Inlet may not be an
7	Q. The basis of your recommendation, you just	7	unusual event? And I actually would like to
8	said again, it's unusual; it's a one-time	8	go -
9	event?	9	A. I don't know the analysis with respect to all
10	A. Correct.	10	the other decommissionings and the costs that
11	Q. Are you aware, from your reviews of Hydro,	11	were incurred. Hydro certainly would have the
12	that Harbour Deep was abandoned in 2002 and	12	opportunity, if it felt those costs were
13	that there was a cost associated with that?	13	significant and they were entitled to recover
14	A. Yes.	14	those costs and it was impacting their returns
15	Q. And Petites in 2003 of this year?	15	and so on, would have had the opportunity to
16	A. Correct.	16	come to the Board to seek relief in the forms
17	Q. And Petit Forte in 1993?	17	of deferral and recovery in future rates and
18	A. That's right.	18	so on. But I don't have an analysis to look
19	Q. Roddickton in 1996?	19	at the overall impact of those, relative to
20	A. I'll take your word on all this. I'm not sure	20	this particular one.
21	I can recall all those dates.	21	Q. Okay. Well, can we look at Schedule 2C to
22	Q. West Port in 1996?	22	your 2002 review, which is Information Item
23	A. Um-hm.	23	No. 3? Schedule 2C at the back. No, this
24	Q. Southeast Bight in 1998. Mud Lake in 1998,	24	it's from the 2002 review informationthere
25	and LaPoile in 1999. Would you agree that	25	we go. And maybe we can make it a little
	J		

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1 GREEN	E, Q.C.:	1	Q. Is the average of the number -
2 bi	gger, can you, Mr. O'Reilly? Okay. No, I	2	A it seems reasonable. I would accept that,
3 ne	ed theall right. This sets out in a	3	yes.
4 cc	onvenience place for us what the loss on	4	Q the average of the numbers we've just
5 di	sposals have been for Hydro since 1998 from	5	reviewed is 1.8 million, has been Hydro's
6 yc	our own reviews.	6	average loss on disposals. Can we go now to
7 A. Y	es.	7	Schedule 2 to Mr. Roberts' October 31st where
8 Q. A	nd I'd like to take you through those. In	8	we can see what the loss on disposals for 2003
9 19	998, you would agree, from the table you have	9	and '04 are? And in 2003, from line 25, we
10 fr	om your own 2002 report, that the loss on	10	see 731,000 and then in the test year,
11 di	sposals for 1998 was 1,137,000? Is that	11	including the Davis Inlet decommissioning, we
12 cc	prrect?	12	see it's 1,266,000. Would you agree that
13 A. Y	es.	13	that's below Hydro's five-year average of 1.8
14 Q. A	nd we come over to 1999, it was 923,000?	14	million that we've just reviewed?
15 A. Y	es.	15	A. It is below the average we just reviewed, yes.
16 Q. If	we come over to 2000, it was 2,186,000?	16	Those particular years you reviewed did
17 A. Y	es.	17	include other unusual items, which I guess is
18 Q. 20	001, it was 1,839,000?	18	your point, but it did include items that were
19 A. Y		19	considered exceptional and on an individual
	2002, it was 2,769,000?	20	basis, unusual. But showing a pattern of, I
	orrect.	21	guess, a number of them over a period of
	ubject to checking my math, would you agree	22	years, yes, I would agree with that.
	at the average of the loss on disposal from	23	Q. I guess the question is what is unusual when
	998 to 2002 for Hydro has been 1.8 million?	24	you look at the fact that Hydro has had a
25 A. Su	ubject to check, I would -	25	number of other diesel plants decommissioned
	Page 27		Page 28
1 an	nd we just reviewed several of those plus the	1	A. On average, and those years include other
2 fa	ct that the average loss on disposal over	2	unusual items. I would agree with that.
	at period we just reviewed was much lower	3	Q. I'd like to turn to page 50 of your 2003
4 th	an what is included in the test year?	4	report. In here, if you wanted to look at the
	think your statement should be that the	5	previous page, Mr. Brushett, you were talking
	verage loss on disposal was higher than what	6	about the amount of the capitalized expense
	e just reviewed in the test year, and I would	7	forecast for the test year.
	gree with that.	8	A. Yes.
-	es, I'm sorry. Thank you. So I guess the	9	Q. And I just wanted to review with you your
-	lestion of whether it's unusual or not, you	10	conclusion there on page 50, beginning at line
	ill have to agree, is certainly one that you	11	18 where your conclusion is that the amount
	nd I may have to disagree on or agree to	12	forecast for capitalized expense in the test
	sagree on.	13	year is reasonable compared to prior years.
	es, I guess my point was that there was a	14	Is that correct?
	recast of expected retirements and this one	15	A. Which line are you reading from? I'm sorry.
	nusual item is increasing the revenue	16	Q. Well, page 50, it begins really at, I guess,
	quirement in the year of 2004 when we're	17	line 19.
	tting rates and for that reason, it may	18	A. Yes. The forecast capitalized expenses?
	inimize the impact of the rate change, if we	19	Q. Yes.
	ere to spread it over a number of years.	20	A. "For 2003 and 2004 are 18 percent and 16
21 (9:35 a		21	percent of capital expenditures respectively.
	ut you also agree that based on past	22	This appears reasonable compared to prior
	sperience, Hydro's experience with respect to	23	years, which have ranged from 7 percent to 19
	e lost on disposals has been, on average,	24	percent since 1998."
25 ev	ven higher than what -	25	Q. That was before the October 31st revision?

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1 M	IR. BRUSHETT:	1	checking your math, it would be in the higher
2	A. Yes, it was.	2	end of that range.
3 G	REENE, Q.C.:	3	Q. Actually, I should point out it probablyyes,
4	Q. You haven't updated your report with respect	4	this one was my math. I was going to say it
5	to that?	5	was the controller department's math, but that
6	A. No.	6	one was my own, and yes, you should definitely
7	Q. But there was nothing in the October 31st	7	check it. I'd like now to go to your
8	revision that caused you to review this	8	supplementary evidence of December 5th, and
9	particular conclusion, I assume?	9	here I wanted to talk first about key
10	A. We have not gone back and reviewed this, no.	10	performance indicators which you have at page
11	Q. So your conclusion or your statement is that	11	one of your report.
12	what Hydro has forecast for the test year, and	12	A. Yes.
13	just for reference, for 2004, the capitalized	13	Q. And you are recommending to the Board that
14	expenditures, we won't go back tocapitalized	14	Hydro use the key performance indicators and
15	expenditules, we won't go back to-capitalized expense in Schedule 2 of Mr. Roberts' October	15	really these are the key performance
	31st revision is 5.2 million?		indicators that you outlined in your original
16	A. Yes.	16	
17		17	report, which was filed as Information No. 4?
18	Q. And that, subject to check, would you agree	18	Is that correct?
19	that that's about 19 percent of the approved	19	A. Yes, that is correct.
20	capital budget for 2004?	20	Q. I think it might be helpful here if we just
21	A. Subject to check, yes.	21	looked at the 12 that you recommended in
22	Q. So it's within the range you have mentioned	22	Information No. 4, at page 11. And as you
23	there as well? It's a bit higher. It was 16	23	know, Hydro has agreed to these key
24	percent and now it's 19 percent?	24	performance indicators and to use them going
25	A. It is in the range and yes, it is, subject to	25	forward. There was one that I wanted to talk
	Page 31		Page 32
1	to you about, and that is the generation	1	discussions as to the change. I have reviewed
2	operating maintenance and administrative costs	2	some of the discussion throughout the hearing
3	per megawatt hour.	3	on the transcript on this issue, and I don't
4	A. Yes.	4	have a major concern with this change, and I
5			have a major concern what and enange, and r
6	Q. When Hydro filed its first response to the	5	understand the rationale. I think it is
		5 6	understand the rationale. I think it is
7	undertaking, which was U Hydro No. 3, we		understand the rationale. I think it is appropriate that we at least select a KPI and
7	undertaking, which was U Hydro No. 3, we explained at that time, on October 31st, that	6 7	understand the rationale. I think it is appropriate that we at least select a KPI and start measuring and targeting it is more of my
7 8	undertaking, which was U Hydro No. 3, we explained at that time, on October 31st, that we were proposing a change to that key	6 7 8	understand the rationale. I think it is appropriate that we at least select a KPI and start measuring and targeting it is more of my concern than it is whether it's per megawatt
7 8 9	undertaking, which was U Hydro No. 3, we explained at that time, on October 31st, that we were proposing a change to that key performance indicator to be not per megawatt	6 7 8 9	understand the rationale. I think it is appropriate that we at least select a KPI and start measuring and targeting it is more of my concern than it is whether it's per megawatt or megawatt hour, and I haveyou know, I do
7 8 9 10	undertaking, which was U Hydro No. 3, we explained at that time, on October 31st, that we were proposing a change to that key performance indicator to be not per megawatt hour but per megawatt per installed capacity.	6 7 8 9 10	understand the rationale. I think it is appropriate that we at least select a KPI and start measuring and targeting it is more of my concern than it is whether it's per megawatt or megawatt hour, and I haveyou know, I do understand the issue around the volatility
7 8 9 10 11	undertaking, which was U Hydro No. 3, we explained at that time, on October 31st, that we were proposing a change to that key performance indicator to be not per megawatt hour but per megawatt per installed capacity. Now Mr. O'Reilly, if you could bring up U	6 7 8 9 10 11	understand the rationale. I think it is appropriate that we at least select a KPI and start measuring and targeting it is more of my concern than it is whether it's per megawatt or megawatt hour, and I haveyou know, I do understand the issue around the volatility that may occur, simply because of the changes
7 8 9 10 11 12	undertaking, which was U Hydro No. 3, we explained at that time, on October 31st, that we were proposing a change to that key performance indicator to be not per megawatt hour but per megawatt per installed capacity. Now Mr. O'Reilly, if you could bring up U Hydro No. 3 where that is also stated? If we	6 7 8 9 10 11 12	understand the rationale. I think it is appropriate that we at least select a KPI and start measuring and targeting it is more of my concern than it is whether it's per megawatt or megawatt hour, and I haveyou know, I do understand the issue around the volatility that may occur, simply because of the changes in the generation from year to year. One
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7 8 9 10 11 12 13 14	undertaking, which was U Hydro No. 3, we explained at that time, on October 31st, that we were proposing a change to that key performance indicator to be not per megawatt hour but per megawatt per installed capacity. Now Mr. O'Reilly, if you could bring up U Hydro No. 3 where that is also stated? If we go to Note 1, which does related to the generation controllable costs, you will see it	6 7 8 9 10 11 12 13 14	understand the rationale. I think it is appropriate that we at least select a KPI and start measuring and targeting it is more of my concern than it is whether it's per megawatt or megawatt hour, and I haveyou know, I do understand the issue around the volatility that may occur, simply because of the changes in the generation from year to year. One small concern I guess I would have is that I believe in theand we had used this COPE
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1 GREENE, Q.C.:       1       refer to benchmarking analysis, that can be         2       evidence, talking about this issue, you       3       mentioned about the targets, what you would         4       expect them to be linked to. You mentioned       5       internal or external.       1         5       benchmarking analysis, there beginning on line       9       7       A. Yes.       0. Okay. It's just that you hadn't referenced it there.         9       against past performance, whether you're       1       1       there.       9         1       A. Yes.       0. Okay. It's just that you hadn't referenced it there.       9       A. We hadn't referenced it specifically, but I         11       aguess the comment was benchmarking analysis, or inter-utility comparisons?       10       11       11         12       0. Now one thing you hadn't mentioned here in       12       12       11       12         13       your supplementary evidence that you had       13       record and lok at a CEA average in dif you're       11         14       your report on key performance, is also one       16       internal instorical, I would agree. I guess       16         16       inproving or no?       2       18       of the measures that can be looked at and       21       0. In the next paragraph, you discuss the issue       1		Page 33		Page 34
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1commentary in that particular report, and to1A. Yes. "We have discussed this issue with Hydro2explore with you your views as to the ease and2staff, who have indicated that they are not3the difficulty there would be in doing inter-3opposed to bench marking but caution that such4utility comparisons in isolation. And I4comparisons can be misleading due to5wonder here if we could go back, Mr. O'Reilly,5significant variances and operating6to Information No. 4, which is the report on6constraints between utilities, coupled with7key performance indicators?7differences in cost driver components8A. That's on the screen, I think.8comprising the actual measurement base."9Q. Page 10, at the bottom of the page where we9Q. And can you go on to the last -10get into the discussion of bench marking. And10A. "Hydro suggests that any proposed comparison11beginning there just over halfway down where11would require a careful analysis to ensure12you mention, "We believe that some bench12such anomalies have been properly accounted	25	it wasn't inwe weren't excluding it. When I	25	report on this, because you gave more
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3the difficulty there would be in doing inter- utility comparisons in isolation. And I wonder here if we could go back, Mr. O'Reilly, to Information No. 4, which is the report on key performance indicators?3opposed to bench marking but caution that such comparisons can be misleading due to significant variances and operating constraints between utilities, coupled with differences in cost driver components comprising the actual measurement base."30Page 10, at the bottom of the page where we get into the discussion of bench marking. And beginning there just over halfway down where you mention, "We believe that some bench3030New Performance constraints between utilities, coupled with differences in cost driver components comprising the actual measurement base."40New Performance constraints between utilities, coupled with differences in cost driver components comprising the actual measurement base."40New Performance comprising the actual measurement base."50And can you go on to the last - would require a careful analysis to ensure such anomalies have been properly accounted	1		1	A. Yes. "We have discussed this issue with Hydro
<ul> <li>4 utility comparisons in isolation. And I</li> <li>5 wonder here if we could go back, Mr. O'Reilly,</li> <li>6 to Information No. 4, which is the report on</li> <li>7 key performance indicators?</li> <li>8 A. That's on the screen, I think.</li> <li>9 Q. Page 10, at the bottom of the page where we</li> <li>10 get into the discussion of bench marking. And</li> <li>11 beginning there just over halfway down where</li> <li>12 you mention, "We believe that some bench</li> <li>4 comparisons can be misleading due to</li> <li>5 significant variances and operating</li> <li>6 constraints between utilities, coupled with</li> <li>7 differences in cost driver components</li> <li>8 comprising the actual measurement base."</li> <li>9 Q. And can you go on to the last -</li> <li>10 A. "Hydro suggests that any proposed comparison</li> <li>11 would require a careful analysis to ensure</li> <li>12 such anomalies have been properly accounted</li> </ul>	2		2	-
<ul> <li>wonder here if we could go back, Mr. O'Reilly,</li> <li>to Information No. 4, which is the report on</li> <li>key performance indicators?</li> <li>A. That's on the screen, I think.</li> <li>Q. Page 10, at the bottom of the page where we</li> <li>get into the discussion of bench marking. And</li> <li>beginning there just over halfway down where</li> <li>you mention, "We believe that some bench</li> <li>significant variances and operating</li> <li>constraints between utilities, coupled with</li> <li>differences in cost driver components</li> <li>comprising the actual measurement base."</li> <li>Q. And can you go on to the last -</li> <li>A. "Hydro suggests that any proposed comparison</li> <li>would require a careful analysis to ensure</li> <li>such anomalies have been properly accounted</li> </ul>	3	• •	3	
<ul> <li>to Information No. 4, which is the report on key performance indicators?</li> <li>A. That's on the screen, I think.</li> <li>Q. Page 10, at the bottom of the page where we get into the discussion of bench marking. And beginning there just over halfway down where you mention, "We believe that some bench</li> <li>to Information No. 4, which is the report on key performance indicators?</li> <li>constraints between utilities, coupled with differences in cost driver components comprising the actual measurement base."</li> <li>Q. And can you go on to the last -</li> <li>A. "Hydro suggests that any proposed comparison would require a careful analysis to ensure such anomalies have been properly accounted</li> </ul>	4		4	* •
<ul> <li>key performance indicators?</li> <li>A. That's on the screen, I think.</li> <li>Q. Page 10, at the bottom of the page where we get into the discussion of bench marking. And</li> <li>beginning there just over halfway down where you mention, "We believe that some bench</li> <li>differences in cost driver components comprising the actual measurement base."</li> <li>Q. And can you go on to the last -</li> <li>M. "Hydro suggests that any proposed comparison would require a careful analysis to ensure such anomalies have been properly accounted</li> </ul>	5		5	
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11beginning there just over halfway down where11would require a careful analysis to ensure12you mention, "We believe that some bench12such anomalies have been properly accounted	9		9	
12 you mention, "We believe that some bench 12 such anomalies have been properly accounted	10		10	
	11	beginning there just over halfway down where	11	· ·
13 marking of KPI Industry data or specific 13 for "	12	•	12	such anomalies have been properly accounted
	13	marking of KPI Industry data or specific	13	for."
14inter-utility comparisons would be appropriate14Q. And in the next paragraph you go on to agree	14		14	
and could provide value to the Board from a 15 with those comments, is that correct?	15	-	15	
16 regulatory perspective", which I guess is what 16 A. Yes.	16		16	A. Yes.
17 you've just said againyou've said in your 17 Q. Okay. So then there is difficulties in making	17		17	
18supplementary evidence -18these comparisons unless one understands the	18	· · ·	18	-
	19	A. Yes.	19	context in which the comparisons are made and
20 Q as well as this morning. And I wanted to 20 what the differences are between utilities?	20	-	20	what the differences are between utilities?
21 explore with you some of the issues that Hydro 21 (9:45 a.m.)	21		21 (	(9:45 a.m.)
	22		22	A. I would agree wholeheartedly, Ms. Greene, that
23 inter-utility comparison. And I wonder if you 23 you would have to look at the context and the	23	inter-utility comparison. And I wonder if you	23	you would have to look at the context and the
	24	-	24	background in terms of making that comparison.
25begins "We have discussed"?25But it is better to do that and do the	25	begins "We have discussed"?	25	But it is better to do that and do the

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Page 37I1MR. BRUSHETT:12comparisons and use the bench marking to help23you as opposed to, you know, ignoring it and34just looking internally and missing issues35maybe in the industry that maybe you should be66looking at from an efficiency point of view.67GREENE, Q.C.:78Q. But you agree it must be done with caution and99in that context?910A. Absolutely.1011Q. Now, you've also recommended in your1112supplementary evidence, if you go back to page13132 of that, Mr. O'Reilly. Page 2 in theno.13A. Yes.13A. Yes.	
<ul> <li>3 you as opposed to, you know, ignoring it and</li> <li>4 just looking internally and missing issues</li> <li>5 maybe in the industry that maybe you should be</li> <li>6 looking at from an efficiency point of view.</li> <li>7 GREENE, Q.C.:</li> <li>8 Q. But you agree it must be done with caution and</li> <li>9 in that context?</li> <li>10 A. Absolutely.</li> <li>11 Q. Now, you've also recommended in your</li> <li>12 supplementary evidence, if you go back to page</li> <li>3 Q. No, they haven't filed the report yet, which</li> <li>4 is due March, 2004. Is that correct?</li> <li>5 A. Subject to check I can't confirm the dates.</li> <li>6 Q. In P.U. 19 it was part of the -</li> <li>7 A. I accept yourI know that it is due and I</li> <li>9 Q. And the direction of the Board to Newfound</li> <li>10 Power was to provide the peer group of</li> <li>11 utilities that they might use for external</li> <li>12 bench marking. Is that correct?</li> </ul>	land
<ul> <li>3 you as opposed to, you know, ignoring it and</li> <li>4 just looking internally and missing issues</li> <li>5 maybe in the industry that maybe you should be</li> <li>6 looking at from an efficiency point of view.</li> <li>7 GREENE, Q.C.:</li> <li>8 Q. But you agree it must be done with caution and</li> <li>9 in that context?</li> <li>10 A. Absolutely.</li> <li>11 Q. Now, you've also recommended in your</li> <li>12 supplementary evidence, if you go back to page</li> <li>3 Q. No, they haven't filed the report yet, which</li> <li>4 is due March, 2004. Is that correct?</li> <li>5 A. Subject to check I can't confirm the dates.</li> <li>6 Q. In P.U. 19 it was part of the -</li> <li>7 A. I accept yourI know that it is due and I</li> <li>9 Q. And the direction of the Board to Newfound</li> <li>10 Power was to provide the peer group of</li> <li>11 utilities that they might use for external</li> <li>12 bench marking. Is that correct?</li> </ul>	land
<ul> <li>4 just looking internally and missing issues</li> <li>5 maybe in the industry that maybe you should be</li> <li>6 looking at from an efficiency point of view.</li> <li>7 GREENE, Q.C.:</li> <li>8 Q. But you agree it must be done with caution and</li> <li>9 in that context?</li> <li>10 A. Absolutely.</li> <li>11 Q. Now, you've also recommended in your</li> <li>12 supplementary evidence, if you go back to page</li> <li>4 is due March, 2004. Is that correct?</li> <li>5 A. Subject to check I can't confirm the dates.</li> <li>6 Q. In P.U. 19 it was part of the -</li> <li>7 A. I accept yourI know that it is due and I</li> <li>9 Q. And the direction of the Board to Newfound</li> <li>10 Power was to provide the peer group of</li> <li>11 utilities that they might use for external</li> <li>12 bench marking. Is that correct?</li> </ul>	land
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<ul> <li>looking at from an efficiency point of view.</li> <li>GREENE, Q.C.:</li> <li>Q. But you agree it must be done with caution and</li> <li>in that context?</li> <li>A. Absolutely.</li> <li>A. Absolutely.</li> <li>Q. Now, you've also recommended in your</li> <li>supplementary evidence, if you go back to page</li> <li>Q. In P.U. 19 it was part of the -</li> <li>A. I accept yourI know that it is due and I</li> <li>just wasn't sure of the date.</li> <li>Q. And the direction of the Board to Newfound</li> <li>Power was to provide the peer group of</li> <li>utilities that they might use for external</li> <li>bench marking. Is that correct?</li> </ul>	land
7 GREENE, Q.C.:7A. I accept yourI know that it is due and I8Q. But you agree it must be done with caution and9in that context?9in that context?9Q. And the direction of the Board to Newfound10A. Absolutely.10Power was to provide the peer group of11Q. Now, you've also recommended in your11utilities that they might use for external12supplementary evidence, if you go back to page12bench marking. Is that correct?	land
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11Q. Now, you've also recommended in your11utilities that they might use for external12supplementary evidence, if you go back to page12bench marking. Is that correct?	
12 supplementary evidence, if you go back to page 12 bench marking. Is that correct?	
14 Page 2 in line 5. Okay. Thank you. You 14 Q. So Newfoundland Power have not yet been	given
recommend that Hydro be asked to submit annual 15 any direction with respect to reporting on	-
16 targets to the Board? 16 targets or even what the targets are. Is that	
17 A. Yes. 17 correct?	
18 Q. I just wanted to review with you where we are 18 A. That would be correct, yes.	
19 with this issue with respect to Newfoundland 19 Q. And in the interest of regulatory consistency	
20 Power. Do you know the status of this with 20 do you think that where there are comparab	
21 respect to key performance indicators with 21 areas that, again from a consistency point of	
22 Newfoundland Power? 22 view, both utilities should be given similar	
23 A. I believe they've been directed to identify 23 direction?	
24 and recommend certain utilities that can be 24 A. Yes, should be given similar direction in	
25 used for comparative purposes, yes. But I 25 terms of how to use this data and how to	
Page 39	Page 40
1 report it and howfrom a regulatory 1 subject to misinterpretation because it has	
2 perspective, yes. 2 it was interpreted different ways by different	
3 Q. Okay. The next issue raised in your 3 people at Hydro so I just wanted to be sure	
4 supplementary evidence was the Rate 4 that the record was correct with respect to	
5 Stabilization Plan? 5 line 16. There you're talking about the	
6 A. Yes. 6 hydraulic variation?	
7 Q. And here you reviewed the proposed changes 7 A. Yes.	
8 that have been agreed to by the parties with 8 Q. And you state that 25 percent of the hydraul	c
9 respect to the Rate Stabilization Plan. And I 9 component will be recovered each yearsort	y.
10 just wanted to review with you what your 10 Will be covered as opposed to the 100 perce	nt
11 conclusion was. And it is found on page 3 of 11 recovery of two years under the existing plan	1,
12 your evidence, page 3 of your evidence 12 excluding financing charges?	
beginning at line 7. So Grant Thornton have 13 A. Yes.	
14 reviewed the proposed changes as filed with 14 Q. Now, the proposal is that while 25 percent o	f
15 the Board. And could you just read into the 15 the hydraulic component be recovered eac	h
16 record there your sentence with respect to 16 year, that also the financing associated with	
17 your summary of your conclusion there 17 that will be recovered annually. Is that	
18 beginning on line 7? 18 correct?	
19 A. "We have reviewed the changes as detailed in 19 A. Yes.	
20 both consent documents and advise that we have 20 Q. So the phrase you had in black is excluding	;
21 not identified any concerns with the approach 21 financing charges, was intended to relate to	
22 and methodology proposed." 22 how the 25 percent of the plan was determine	ed
23 Q. If you go further down the page beginning at 23 or -	
24 line 16? And this is for clarification. I 24 A. Yes, yes. Yeah, I understand now why the	re
think it was the way it was worded, it may be 25 might have been some confusion. I smiled w	hen

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	Page 41		Page 42
	IR. BRUSHETT:	1	correct?
2	you mentioned this, because I actually rewrote	2	A. Yes.
3	this, I thought it was going to make it clear.	3	Q. If you look to page 33 at the very top, line 1
	GREENE, Q.C.:	4	and 2 of your report?
5	Q. No, we have some debate as to what you meant	5	A. Yes.
6	by that.	6	Q. There you stated you took the actual results
7	A. Yes, it's meant to say the hydraulic	7	that we just looked at from '96 and added on
8	variation, excluding any reference to	8	the period of time for June, 2003?
9	financing costs, and the financing costs are	9	A. Yes.
10	recovered 100 percent, yes.	10	Q. And a forecast of 624 for the last six months
11	Q. On an annual basis?	10	of the year, and that would result in a factor
11	A. Yes.	11	of 633. Is that correct, that's what was in
12	Q. The next topic I wanted to talk to you about	12	your original report?
13	is the fuel conversion factor for Holyrood.	13	A. That's what's in the original report.
14	And here we have to go back to your 2003		Q. And that was an error, wasn't it?
		15	A. That was corrected in a subsequent Response
16 17	report. Beginning at page 32. A. Yes.	16 17	for Information. The date references were
18	Q. Beginning there at line 10, Mr. Brushett,	17	incorrect as to what the record was that was
10	you've set out the actual experience of '96 to	10	being averaged in.
20	2002. Is that correct?	20	Q. So if we could look to NLH-151? And this was
20	A. Yes.	20	the question with what the conversion factor
22	Q. Okay. And that the conversion factor shown	21	would be if you used the period of time from
23	there at the bottom for that period of time,	22	'96 to 2002, added on the actuals at this time
24	the average is 623.7 which form the basis for	23	to the end of June, and use 624 for the
25	Hydro's recommendation to the Board. Is that	24	balance of the year. Is that correct, that's
2.5	•	25	-
1			
1	Page 43	1	Page 44
1	what the question was?	1	what you had stated on page 32 of your 2003
2	what the question was? A. That's what the question was. And the	2	what you had stated on page 32 of your 2003 report which was for 2003?
2 3	<ul><li>what the question was?</li><li>A. That's what the question was. And the response is that the average over that full</li></ul>	2 3	what you had stated on page 32 of your 2003 report which was for 2003? A. Yes.
2 3 4	<ul><li>what the question was?</li><li>A. That's what the question was. And the response is that the average over that full time period, which is what the reference on</li></ul>	2 3 4	<ul><li>what you had stated on page 32 of your 2003</li><li>report which was for 2003?</li><li>A. Yes.</li><li>Q. Okay. The previous page, Mr. O'Reilly, at the</li></ul>
2 3 4 5	<ul><li>what the question was?</li><li>A. That's what the question was. And the response is that the average over that full time period, which is what the reference on page 33 of the original report, it would be</li></ul>	2 3 4 5	<ul><li>what you had stated on page 32 of your 2003 report which was for 2003?</li><li>A. Yes.</li><li>Q. Okay. The previous page, Mr. O'Reilly, at the bottom, the very bottom. Okay. So the year-</li></ul>
2 3 4 5 6	<ul><li>what the question was?</li><li>A. That's what the question was. And the response is that the average over that full time period, which is what the reference on page 33 of the original report, it would be 625 as opposed to 633. The 633 is the January</li></ul>	2 3 4 5 6	<ul><li>what you had stated on page 32 of your 2003 report which was for 2003?</li><li>A. Yes.</li><li>Q. Okay. The previous page, Mr. O'Reilly, at the bottom, the very bottom. Okay. So the year- to-date factor for 2003 to the end of November</li></ul>
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### Multi-Page<sup>TM</sup>NL Hydro's 2003 General Rate Application

December 11, 2003 Mult	1-Pa	ge <sup>IM</sup> NL Hydro's 2003 General Rate Application
Page 45		Page 46
1 MR. BRUSHETT:	1	morning regarding this. And your evidence is
2 based on previous calculations.	2	filed at page 18. Firstly, at line 1 you say,
3 GREENE, Q.C.:	3	"In the context of the 2004 forecast revenue
4 Q. Thank you, Mr. Brushett. Those are all the	4	requirement the historical trend of
5 questions I have for Mr. Brushett.	5	understanding whether it be actual savings or
6 CHAIRMAN:	6	due to delays in carry overs means that
7 Q. Thank you, Ms. Greene. Good morning, Mr.	7	certain costs in the forecast year may be
8 Fitzgerald.	8	overstated." And further on the same page at
9 MR. FITZGERALD:	9	line 31 you say, "Hydro's forecast retirements
10 Q. Good morning, Mr. Chairman.	10	for 2003 and 2004 appear under budgeted." And
11 CHAIRMAN:	11	this is the loss of disposal issue that you
12 Q. Mr. Fitzgerald, if we can try andI don't	12	went through?
13 know how long you'll be, but we'll try and	12	A. Yes.
14 break at 11 for a half -	13	Q. On this page you've included two figures for
15 MR. FITZGERALD:	14	2003 and 2004. Firstly, going back to the top
16 Q. Actually, myself and Mr. Browne will be asking	15	of the page, using a 14 percent downward
some questions, but I think we'll probably	10	adjustment for 2003 and 2004 capital
17 some questions, but I timk we if probably 18 finish before 11.	17	expenditures would result in reduction
19 CHAIRMAN:	18	depreciation expense of approximately 85,000
		in 2003 and 169 in 2004?
20 Q. Thank you. Good morning, Mr. Brushett.	20	A. Yes.
21 A. Good morning.	21	
22 MR. FITZGERALD:	22	Q. In light of the questions that were put to you
23 Q. Mr. Brushett, if I could first turn to page 18	23	by Ms. Greene this morning would you change
24 of your report? And you answered a series of	24	that evidence?
25 questions put to you by Ms. Greene this	25	A. No. I guess what would be different isI
Page 47		Page 48
1 wouldn't change the evidence. As a matter of	1	actually retired the assets in thatin the
2 fact, I do believe the information Hydro	2	year of the retirement. So, that's an
3 submitted in the Response for an Information	3	additional, I guess, piece of information over
4 request supports the impact on depreciation	4	and above what we havethe figures we've put
5 and the impact on Return on Rate Base as we've	5	forward.
6 described and presumably provides their	6	Q. Okay. So do I take it then that the figures
7 calculations based on rerunning that whereas	7	that you've provided to us at line 5 regarding
8 mine are estimates here. The additional piece	8	the historical trend of under spending, you're
9 of information really speaks to the point we	9	not altering those figures?
10 made that such an increasebeginning at line	10	A. No. No. Those were our estimates when we did
11 37. Such an increase in returns may also	11	the review. And I haven't, you know, compared
12 impact the forecast loss on disposal, which	12	them directly to the depreciation estimates
13 was numbers that we merely felt we didn't have	13	that Hydro have put forward, but they wouldI
14 enough information to be able to calculate.	14	mean, to my mind it supports the fact that
15 But we recognize that it could potentially	15	there is, yes, would be a reduction in
16 impact the forecast loss.	16	depreciation.
17 (10:00 a.m.)	17	Q. However, the figures that you refer to in line
18 Q. Okay. You're referring now to the figures	18	35, and this is a reduction of a depreciation
19 that you're referring to at line 35?	19	expense of approximately \$80,000 in 2003 and
20 A. Well, those would be the depreciation impacts.	20	168,000 in 2004, you are altering those?
21 And then withbecause there's reduced net	21	A. No. Those would also still be appropriate.
assets to depreciate in that year. But byin	22	What's-it's just that there's an additional
retiring those assets, you would look at what	23	piece of information which ismaybe I can
the remaining book value was. And there may	24	help clarify this?
25 very well be a loss on disposal once you	25	Q. Yes.
J		•

	Page 49		Page 50
1 1	MR. BRUSHETT:	1	disposal.
2	A. Go to NP-232. So in the table that Hydro	2	Q. If I could turn now to page 22 of your
3	provided in this response, the first line,	3	evidence? At line 20 you state, "In PU-21 the
4	decrease in depreciation expenses combined	4	Board ordered a Return on Rate Base of 7081
5	impact, they've calculated the two references	5	percent for the 2000 test year2002 test
6	you've just made to the decrease in	6	year. However, no range of allowed return was
7	depreciation because of the 14 percent	7	established at that time. The Board may wish
8	downward adjustment and the decrease in the	8	to consider establishing a range in upper
9	depreciation because of retirement. So they	9	limit of allowed return on rate base for 2004
10	are confirming that there is a decrease in	10	in future years." I'm not sure if you were
11	depreciation and those are the numbers they've	11	here present when Mr. Roberts testified, might
12	put forward. There is also a decrease in	12	have been Mr. Wells as well, regarding their
13	Return on Rate Base. And what we hadn't	13	request for a return on equity as opposed to
14	estimated in our report was this loss on	14	rate base, and they've indicated that a 9. 75
15	disposal, which they are putting forward as	15	percent figure was acceptable to them. Do you
16	being a fairly significant number, which	16	recall that?
17	offsets the other two. So I hope that	17	A. Yes.
18	clarifies it.	18	Q. They've also indicated that they don't require
19 1	MR. FITZGERALD:	19	a range such as Newfoundland Power has. As we
20	Q. Yes.	20	know, Newfoundland Power was given a range of
21	A. But we have not, as I said to Ms. Greene,	21	Rate of Return on Equity 9.75 to 10.25 percent
22	recalculated or tried to substantiate in any	22	pursuant to the recent order of the Board.
23	way that estimate of loss on disposal that	23	I'd just like to get your comments regarding
24	would go with the increased retirement. But I	24	Hydro's approach to this issue of return on
25	do recognize that it would be some loss on	25	equity where they're indicating that they want
	Page 51		Page 52
1	9.75 percent. Is it appropriate, in your	1	Page 52 just setting the allowed range of return which
1 2	9.75 percent. Is it appropriate, in your opinion, for them to express it that way or do	1 2	-
	9.75 percent. Is it appropriate, in your opinion, for them to express it that way or do we take that to mean that they're also looking		just setting the allowed range of return which
2	9.75 percent. Is it appropriate, in your opinion, for them to express it that way or do we take that to mean that they're also looking for a range? You know what I mean?	2	just setting the allowed range of return which is used to set rates in the test year.
2 3	9.75 percent. Is it appropriate, in your opinion, for them to express it that way or do we take that to mean that they're also looking	2 3	<ul><li>just setting the allowed range of return which is used to set rates in the test year.</li><li>Q. Just on that issue, I guess, of Hydro as an investor-owned utility, if we can go to page 28 of your evidence, please? Here you provide</li></ul>
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Pa	ge 53	Page 54
1 MR. BRUSHETT:	1	you on the face of it that this Power
2 and comparing that to avoided fuel costs only,	2	Purchase, or these Power Purchase Agreements
3 there is an incremental cost of 7.2. But if	3	are uneconomical?
4 Hydro were to build the capacity to be able to	4	A. I'm not sure I could make that conclusion.
5 service that sort of a load on its own, you	5	You'd have to look at the long-term planning
6 probably wouldyou know, we'd be talking	g 6	issues that Hydro would address and in terms
7 about more than the avoided fuel costs at	7	of its required capacity and so on. I think
8 Holyrood. So we can't look at it as being	8	it's a bit more complex than just looking at
9 paying 18.4 million to buy \$11.2 million worth	h 9	what's avoided in fuel at Holyrood at a point
10 of power. I don't think that would be the	10	in time in 2004. There's a lot of issues that
11 right way to characterize it. It's really	11	need to be addressed before you conclude that
12 just a comparison to the avoided fuel cost, so	12	it's uneconomical, and I haven't done that,
13 for purposes of revenue requirement we can se		you know, complete analysis.
14 what the incremental cost in the revenue	14	Q. Okay. Fair enough. Turning then to page 31
15 requirements are.	15	of your report. And you've gone through this
16 MR. FITZGERALD:	16	in some detail with Ms. Greene this morning.
17 Q. Okay. Do you know if it was a decision of	17	I just have a couple of questions on this.
18 Hydro's to purchase the power at this price	18	This regards the No. 6 fuel conversion factor,
19 from the NUGS or was it government?	19	as we know. And just reading from line 5
20 A. I haven't done that, I guess, analysis, and	20	there it says, "In its current application
21 I'm not sure who directed who, to be honest	21	Hydro is proposing to increase the conversion
22 with you, Mr. Fitzgerald.	22	factor", that 624 kilowatt hours a barrel.
23 Q. Okay. But with the information that we have,	23	And you've given your analysis regardingand
24 you know, leaving aside for a second the	24	indeed, we have NP-310 which indicates the
choice regarding capacity, does it appear to	25	year-to-date amounts. As a basic question, do
Pa	ge 55	Page 56
1 you believe it is still reasonable for Hydro	1	reasonable estimate?
2 to maintain that the conversion factor remain	2	A. I think the BoardI should leave it to the
3 at 624 kilowatt hours a barrel?	3	Board to draw that conclusion. But what I've
<ul><li>3 at 624 kilowatt hours a barrel?</li><li>4 A. I believe my position is probably similar to</li></ul>	34	Board to draw that conclusion. But what I've just said, I guess, is that the most recent
	_	
4 A. I believe my position is probably similar to	4	just said, I guess, is that the most recent
<ul><li>4 A. I believe my position is probably similar to</li><li>5 what it was in 2001. And Ms. Greene pointed</li></ul>	4 5	just said, I guess, is that the most recent experience is probably more reflective of what
<ul> <li>A. I believe my position is probably similar to</li> <li>what it was in 2001. And Ms. Greene pointed</li> <li>out this morning that we didn't speak to this</li> </ul>	4 5 6	just said, I guess, is that the most recent experience is probably more reflective of what we could expect in 2004, but we need to take
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	Children 11, 2005		° ° °
	Page 57		Page 58
1	AR. FITZGERALD:	1	
2	had achieved the 615 kilowatt hours per barrel	2	,
3	efficiency level that was approved by the	3	Q. Could you do that off the top of your head?
4	Board in the 2001 GRA as compared to the	4	
5	actual achieved efficiency of 648 kilowatt	5	1 5
6	hours per barrel. Please set out all	6	
7	calculations." And the answer or a portion of	7	
8	the answer at paragraph 3 of the answer, line		MR. KENNEDY:
9	18, says, "The analysis indicates that in 2002	9	Q. And, counsel, just to be clear, the
10	if Holyrood conversion factor was 615 kilowatt	10	
11	hours a barrel, there would have been a total	11	revenue requirement if the Board was to order
12	increase in fuel expense of \$6.1 million,	12	*
13	Hydro would have experienced an addition cost	13	
14	of 3.6 and the RSP would have incurred an		MR. FITZGERALD:
15	additional charge of 2.4." So just to	15	
16	understand this, then, I guess it's obvious,	16	1
17	the higher the conversion factor, the more oil	17	
18	saved, less expense incurred and the obvious	18	
19	impact on the revenue requirement. If, in	19	
20	fact, the conversion factor was set by the	20	
21	Board in this case higher than the 624, let's	21	A. Actually, I have it. It's NP-269. And this
22	say it was set at 636, would you be able to	22	is where we got into a discussion with Ms.
23	give us an estimate, a ball park, as to what	23	Greene about what the average was at the top
24	fuel costs would be deferred or saved or come	24	1 8
25	out of the revenue requirement as a result of	25	that are in this table we didstarting at
	Page 59		Page 60
1	line 15 in NP-269, the comment is, "Using the	1	studies every five years. Is that -
2	No. 6 fuel conversion factor of 636 as	2	A. Yes, that's been the practice -
3	referenced in NP-267, the impact on the 2004	3	Q. The practice, yes.
4	forecast on fuel expense and revenue	4	1 2 1
5	requirement, excluding any secondary impact	5	every five years.
6	such as interest that may flow from that would	6	(10:15 a.m.)
7	be as follows." And the top of the next page	7	Q. In your estimation, having regard to the age
8	provides our calculation of what the impact	8	of the KPMG study, is it perhaps time that
9	would be of 636 compared to 624.	9	Hydro undertook a new depreciation study?
10	Q. In light of that information, I'll withdraw	10	GREENE, Q.C.:
11	the request for an undertaking.	11	Q. I would say that the Board ordered Hydro to do
12	A. This, the consumption price per barrel I	12	a depreciation study in 2005, and that is the
13	believe has changed slightly in the revised	13	current plan. It comes from PU-7.
14	filing. So this wouldn't be 100 percent	14	MR. FITZGERALD:
15	accurate, but it would give you the ball park	15	Q. Okay. Page 43, Mr. Brushett. This is just a
16	of what the impact would be. And -	16	confirmation, really, of a number. In your
17	Q. Moving on, Mr. Brushett, to page 33 of your	17	table here you have a breakdown of
18	report. At line 5 regarding depreciation.	18	miscellaneous expense categories. And one of
19	"Our procedures with respect to depreciation	19	the figures here is the municipal and payroll
20	were focused on reviewing depreciation amounts	20	tax?
21	and rates incorporated in the 2003, 2004	21	A. Yes.
22	forecast to ensure compliance with the 1998	22	Q. Now, do you know what portion of the payroll
23	KPMG Depreciation Policy Study." I seem to	23	tax of this figure actually goes to the
24	recall that in the case of Newfoundland Power	24	*
25	they are required to update their depreciation	25	municipal but a portion is provincial. Do you

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	Page 61		Page 62
1 1	MR. FITZGERALD:	1	Q. And then we have another amount here, the
2	know?	2	payroll tax. We haven't quantified it, but
3	A. I'm sure I haveor I shouldn't say I'm sure.	3	it's some portion of the \$2 million. The
4	I may have that information, but I don't have	4	question, I guess, is do you think the Board
5	it here, Mr. Fitzgerald. And I can't really	5	should keep matters like this in mind when
6	searching my memory now, I don't think I can	6	it's determining what Hydro should get as a
7	give you an accurate breakdown of those two	7	just and reasonable return on its rate base,
8	numbers.	8	particularly on its Return on Equity? Is this
9	Q. Would it be more than half of that?	9	the type of thing that the Board should be
10	A. I really can't say. No, I shouldn't hazard a	10	cognisant of?
11	guess because I'd be -	11	A. I believe the issue of the just and reasonable
12	Q. I guess I ask the question, I'm just trying to	12	return is fairly complex. It's been explored
13	tally up the amount of cash, I guess, that the	13	by the Cost of Capital experts, Mr.
14	Provincial Government extracts from Hydro. We	14	Fitzgerald. Certainly I have heard in the
15	do know that in 2004 the Provincial	15	past and read, I guess, areas where people
16	Government's guarantee fee will be in the rage	16	have tried to review it in the context of the
17	of \$14 million? Does that sound about right?	17	overall contributions to government through
18	A. Yes, it does.	18	not only payroll taxes, there can income taxes
19	Q. And if Hydro were to get itsgranted its	19	and all sorts of things that you could factor
20	request for the application of 9.75 percent on	20	into that calculation. When it comes to these
21	its Return on Equity, that would provide the	21	types of issues, I'm not sure whether there's
22	Provincial Government another \$19 million. I	22	a lot to be gained by looking at the
23	believe that's the rough estimate?	23	imposition of a payroll tax as a return to
24	A. I believe that's correct, yeah. It's in	24	government. It's comparable to what other
25	Schedule 2 of Mr. Roberts -	25	employers would pay. And whether you'd treat
	Page 63		Page 64
1	that as something unique in terms of a return	1	amount of insurance having regard to the size
2	and recover to ratepayers, I'm not sure that	2	of Hydro's rate base. In your review of the
3	would be appropriate.	3	financial health, if I can put it that way, of
4	Q. So you're saying we'd leave that to the Board?	4	Hydro, have you had occasion to look at
5	A. I would leave that to the Board, yes.	5	Hydro's risk management policies?
6	Q. Okay. Another question I have arises from	6	A. Mr. Fitzgerald, no, we have not looked at risk
7	page 47 of your evidence. And line 35.	7	management specifically as it relates to
8	Another loss on disposal here. "The loss on	8	insurance coverage and the adequacy of
9	disposal account has decreased by 2.2 million.	9	coverages, protection against loss; we haven't
10	The loss in 2002 of 2.8 million was primarily	10	undertaking a specific review of that.
11	due to the write-off of diesel plants	11	Q. So you have no information regarding that?
12	destroyed at the fire at Recontre East." The	12	A. No.
13	question that arises there is that are you	13	Q. Okay. Thank you, Mr. Brushett. Those are the
14	aware if there was any insurance in place for	14	questions that I have. I believe Mr. Browne
15	this fire that Hydro could recover at some	15	has some, as well.
16	future point?		CHAIRMAN:
17	A. No, no. We should direct that to Hydro. I'm	17	Q. Thank you, Mr. Fitzgerald. Good morning, Mr.
18	not aware of whether there was insurance	18	Browne.
19	specifically on that plant.		BROWNE, Q.C.:
20	Q. Okay. I believe if we go to Mr. Roberts'	20	Q. Good morning, Mr. Chairman. Good morning, Mr.
20	Schedule 2, we'll see the level of insurance,	20	Brushett.
22	or the cost in 2004. Insurance is projected	$ ^{21}_{22}$	A. Good morning, Mr. Browne.
23	to be about \$2 million? Correct?	22	Q. Mr. Brushett, you're recommending an
23	A. Yes.	23	establishment of an excess earnings account
24	Q. And that strikes me as a relatively modest	24	for Hydro, is that correct?
25	x. This that burnes his as a relatively modest	125	101 11 y 010, 15 that corrott.

## Multi-Page<sup>TM</sup>NL Hydro's 2003 General Rate Application

		1 1 48	e NL Hyuro S 2005 General Kate Application
	Page 65	5	Page 66
1 M	IR. BRUSHETT:	1	A. It may or may not be, I guess, Mr. Browne. I
2	A. You're referring to the supplementary	2	would think it would depend on the magnitude
3	evidence, Mr. Browne? Yes, we are suggesting	3	of those at the time, but there are no
4	that it would be appropriate to have an excess	4	specific requirements to submit a proposal as
5	earnings account.	5	to disposition of the excess earnings at the
6 B	ROWNE, Q.C.:	6	time that they're reported, no. There's no
7	Q. Now, the excess earnings account will be set	7	requirement to do that. As to whether the
8	up in compliance Section 75 of the Act, is	8	utility will come forward with a
9	that correct?	9	recommendation, I'm not sure what their
10	A. Yes.	10	position would be.
11	Q. Now, when excess earnings are achieved, how	11	Q. Because the Act suggests that the Board may
12	does the Board first become cognizant of that?	12	order the excess earnings to be refunded to
13	A. The Board would become cognizant of it when	13	the consumer or placed in a reserve fund for
14	financial reports are submitted to the Board	14	the purpose that may be approved by the Board.
15	on an annual basis.	15	How does the Board deal with these
16	Q. And the financial reports are submitted when?	16	alternatives?
17	Do you recall that?	17	A. Well, the Board would need information, I
18	A. They're usually submitted around, I believe,	18	suspect, from the utility as to details about
19	it's March 31 is the deadline for submitting	19	the excess earnings, maybe some information
20	financial reports to the Board, annual	20	and investigate on its own, if necessary, what
20	reports.	20	gave rise to those excess earnings and take
22	Q. Now, with the submission, if there are excess	21	all that information together and make a
22	earnings, there is no recommendation made in	22	decision as to how is most appropriate way to
23	reference to those excess earnings as part of	23	dispose of those earnings. And that can and,
24 25	that submission, is that the norm?	24	I guess, historically has involved, when
23		23	I guess, instorically has involved, when
	Page 67		Page 68
1	there's something of magnitude, a rebate to	1	Q. Yes, but whose responsibility is it to note
2	there's something of magnitude, a rebate to customers.	1 2	Q. Yes, but whose responsibility is it to note that these monies are sitting there in an
2 3	<ul><li>there's something of magnitude, a rebate to customers.</li><li>Q. Because you're also suggesting the</li></ul>	1 2 3	Q. Yes, but whose responsibility is it to note that these monies are sitting there in an excess earnings account and whose
2	<ul><li>there's something of magnitude, a rebate to customers.</li><li>Q. Because you're also suggesting the implementation of an Automatic Adjustment</li></ul>	1 2 3 4	Q. Yes, but whose responsibility is it to note that these monies are sitting there in an excess earnings account and whose responsibility is it to bring it to the
2 3 4 5	<ul><li>there's something of magnitude, a rebate to customers.</li><li>Q. Because you're also suggesting the implementation of an Automatic Adjustment Formula. And given the situation, if the</li></ul>	1 2 3 4 5	Q. Yes, but whose responsibility is it to note that these monies are sitting there in an excess earnings account and whose responsibility is it to bring it to the attention of the Board to deal with that? Is
2 3 4	<ul><li>there's something of magnitude, a rebate to customers.</li><li>Q. Because you're also suggesting the implementation of an Automatic Adjustment Formula. And given the situation, if the Board chose to take your advice in reference</li></ul>	1 2 3 4	Q. Yes, but whose responsibility is it to note that these monies are sitting there in an excess earnings account and whose responsibility is it to bring it to the attention of the Board to deal with that? Is that part of your responsibility in the report
2 3 4 5	<ul><li>there's something of magnitude, a rebate to customers.</li><li>Q. Because you're also suggesting the implementation of an Automatic Adjustment Formula. And given the situation, if the Board chose to take your advice in reference to that and we had an automatic adjustment</li></ul>	1 2 3 4 5	Q. Yes, but whose responsibility is it to note that these monies are sitting there in an excess earnings account and whose responsibility is it to bring it to the attention of the Board to deal with that? Is that part of your responsibility in the report that you do?
2 3 4 5 6	<ul><li>there's something of magnitude, a rebate to customers.</li><li>Q. Because you're also suggesting the implementation of an Automatic Adjustment Formula. And given the situation, if the Board chose to take your advice in reference to that and we had an automatic adjustment formula and there were excess earnings placed</li></ul>	1 2 3 4 5 6	<ul><li>Q. Yes, but whose responsibility is it to note that these monies are sitting there in an excess earnings account and whose responsibility is it to bring it to the attention of the Board to deal with that? Is that part of your responsibility in the report that you do?</li><li>A. Well, I think it's primarily the</li></ul>
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2 3 4 5 6 7 8 9 10 11	<ul> <li>there's something of magnitude, a rebate to customers.</li> <li>Q. Because you're also suggesting the implementation of an Automatic Adjustment Formula. And given the situation, if the Board chose to take your advice in reference to that and we had an automatic adjustment formula and there were excess earnings placed in the account pursuant to Section 75 of the Act, say, in 2005/2006, by March 31, 2006, isn't it conceivable, those excess earnings</li> </ul>	1 2 3 4 5 6 7 8 9	<ul><li>Q. Yes, but whose responsibility is it to note that these monies are sitting there in an excess earnings account and whose responsibility is it to bring it to the attention of the Board to deal with that? Is that part of your responsibility in the report that you do?</li><li>A. Well, I think it's primarily the responsibility of the utility. They are directed to account for excess earnings in a particular manner by establishment of an</li></ul>
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	<ul> <li>there's something of magnitude, a rebate to customers.</li> <li>Q. Because you're also suggesting the implementation of an Automatic Adjustment Formula. And given the situation, if the Board chose to take your advice in reference to that and we had an automatic adjustment formula and there were excess earnings placed in the account pursuant to Section 75 of the Act, say, in 2005/2006, by March 31, 2006, isn't it conceivable, those excess earnings could sit in that account until the next hearing?</li> <li>A. That would be a possibility because there is no requirement or time frames as to who the disposition of those earnings are determined, but I would expect that they would be dealt with on a more timely basis than that, Mr. Browne. Certainly, if there's no hearing</li> </ul>	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	<ul> <li>Q. Yes, but whose responsibility is it to note that these monies are sitting there in an excess earnings account and whose responsibility is it to bring it to the attention of the Board to deal with that? Is that part of your responsibility in the report that you do?</li> <li>A. Well, I think it's primarily the responsibility of the utility. They are directed to account for excess earnings in a particular manner by establishment of an excess earnings account. And they would be the first, would have first responsibility for disclosing that directly. As part of our reviews, we would review that, review the calculations and the determination of the excess earnings amount, but the Board would be aware of it at the point where the utility finalized it's accounts for a given fiscal</li> </ul>
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	<ul> <li>there's something of magnitude, a rebate to customers.</li> <li>Q. Because you're also suggesting the implementation of an Automatic Adjustment Formula. And given the situation, if the Board chose to take your advice in reference to that and we had an automatic adjustment formula and there were excess earnings placed in the account pursuant to Section 75 of the Act, say, in 2005/2006, by March 31, 2006, isn't it conceivable, those excess earnings could sit in that account until the next hearing?</li> <li>A. That would be a possibility because there is no requirement or time frames as to who the disposition of those earnings are determined, but I would expect that they would be dealt with on a more timely basis than that, Mr. Browne. Certainly, if there's no hearing scheduled in the, you know, in the near future, I think that it would be only reasonable to expect that the Board would deal</li> </ul>	$ \begin{array}{c} 1\\2\\3\\4\\5\\6\\7\\8\\9\\10\\11\\12\\13\\14\\15\\16\\17\\18\\19\\20\\21\\22\\23\end{array} $	<ul> <li>Q. Yes, but whose responsibility is it to note that these monies are sitting there in an excess earnings account and whose responsibility is it to bring it to the attention of the Board to deal with that? Is that part of your responsibility in the report that you do?</li> <li>A. Well, I think it's primarily the responsibility of the utility. They are directed to account for excess earnings in a particular manner by establishment of an excess earnings account. And they would be the first, would have first responsibility for disclosing that directly. As part of our reviews, we would review that, review the calculations and the determination of the excess earnings amount, but the Board would be aware of it at the point where the utility finalized it's accounts for a given fiscal year and submitted its report. So, it would have the responsibility for determining that,</li> </ul>

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	ember 11, 2005 Muit		ge NL Hydro's 2005 General Rate Application
	Page 69		Page 70
1 B	ROWNE, Q.C.:	1	factor into the Board's consideration of how
2	utility has come forward and made application	2	and when to deal with it. So, to suggest that
3	to have the excess earnings refunded to	3	it has to be, you know, should be dealt with
4	consumers, but we've also seen in the past	4	right away, I think is reasonable in the sense
5	where the money has been sat on for, if I can	5	that, yes, it should be addressed on an as
6	use that term, for an amount of time and the	6	timely a basis as possible, taking into
7	utility has requested it as, to be taken into	7	consideration all of the facts of the day.
8	account in looking for their rate of return,	8	Q. And isn't it possible that the Board, pursuant
9	pursuant to a hearing. We've seen it both	9	to its preliminary authority, could make a
10	ways. Why should it be the option of the	10	regulation under the Act to deal with that
11	utility to decide which way this is going?	11	very issue, that if excess earnings are noted
12	Shouldn't the Board be proactive to note that	12	in the annual report filed by the utility,
13	this money is sitting there and it belongs to,	13	that the Board would make a regulation stating
14	ostensively, the consumers of the province;	14	that the Board is required to deal with these
15	that's where it came from.	15	excess earnings within 60 days of the filing
16	Q. I believe you're correct and I believe the	16	of the return or something similar to that?
17	Board would do that and has done that in the	17	Wouldn't that take care of the issue? And
18	past, been certainly cognizant of that, but	18	we'd all feel a bit more comfortable about it?
19	there are often other issues that need to be	19	A. I will give you a layman's response to that.
20	taken into consideration and other factors and	20	And the first one will be, I would go and ask
21	I think I mentioned just a short while ago,	21	legal counsel about what regulations they can
22	when is the next hearing? How prudent is it	22	establish, but I would suspect they could,
23	to try and deal with it, you know, in that	23	yes, put forward changes to the regulations to
24	context, as opposed to in isolation, the	24	deal with that, but that would be more of a
25	magnitude of it, all sorts of things would	25	legal matter.
	Page 71		Page 72
1 (	10:30 a.m.)	1	implementation should be put forward, should
2	Q. You're also recommending, in your	2	be requested from Hydro because there would be
3	supplementary report, the establishment of an	3	specific issues relative to Hydro that may
4	Automatic Adjustment Formula. And the	4	differ from the existing formula that's in
5	Automatic Adjustment Formula, of course, is		unter from the existing formula that s in
1.		5	place for Newfoundland Power.
6	new in this jurisdiction and we've had three	5 6	-
6 7	new in this jurisdiction and we've had three years of Automatic Adjustment Formula where		place for Newfoundland Power.
	-	6	place for Newfoundland Power. Q. Because when the Automatic Adjustment Formula,
7	years of Automatic Adjustment Formula where	6 7	place for Newfoundland Power. Q. Because when the Automatic Adjustment Formula, the history we've had of this so far, dealing
7 8	years of Automatic Adjustment Formula where rates were set in 1999, 2000 and 2001 for	6 7 8	<ul><li>place for Newfoundland Power.</li><li>Q. Because when the Automatic Adjustment Formula, the history we've had of this so far, dealing with the other utility, is that we saw for</li></ul>
7 8 9	years of Automatic Adjustment Formula where rates were set in 1999, 2000 and 2001 for 2000, 2001 and 2002. And in the 2003, I	6 7 8 9	<ul><li>place for Newfoundland Power.</li><li>Q. Because when the Automatic Adjustment Formula, the history we've had of this so far, dealing with the other utility, is that we saw for some of the years in which the Automatic</li></ul>
7 8 9 10	years of Automatic Adjustment Formula where rates were set in 1999, 2000 and 2001 for 2000, 2001 and 2002. And in the 2003, I believe the rates have been set by the Board	6 7 8 9 10	<ul><li>place for Newfoundland Power.</li><li>Q. Because when the Automatic Adjustment Formula, the history we've had of this so far, dealing with the other utility, is that we saw for some of the years in which the Automatic Formula was adopted that there was a spread</li></ul>
7 8 9 10 11	years of Automatic Adjustment Formula where rates were set in 1999, 2000 and 2001 for 2000, 2001 and 2002. And in the 2003, I believe the rates have been set by the Board as 2004. And then for the other utility,	6 7 8 9 10 11	<ul><li>place for Newfoundland Power.</li><li>Q. Because when the Automatic Adjustment Formula, the history we've had of this so far, dealing with the other utility, is that we saw for some of the years in which the Automatic Formula was adopted that there was a spread between the actual rate of return on rate base</li></ul>
7 8 9 10 11 12	years of Automatic Adjustment Formula where rates were set in 1999, 2000 and 2001 for 2000, 2001 and 2002. And in the 2003, I believe the rates have been set by the Board as 2004. And then for the other utility, 2005, 2006 and 2007, we're seeing the	6 7 8 9 10 11 12	<ul> <li>place for Newfoundland Power.</li> <li>Q. Because when the Automatic Adjustment Formula, the history we've had of this so far, dealing with the other utility, is that we saw for some of the years in which the Automatic Formula was adopted that there was a spread between the actual rate of return on rate base and the actual rate of return on regulated</li> </ul>
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7 8 9 10 11 12 13 14	<ul> <li>years of Automatic Adjustment Formula where rates were set in 1999, 2000 and 2001 for 2000, 2001 and 2002. And in the 2003, I believe the rates have been set by the Board as 2004. And then for the other utility, 2005, 2006 and 2007, we're seeing the Automatic Adjustment Formula. Are you suggesting a three year period for Hydro for the Automatic Adjustment Formula?</li> <li>A. I haven't formulated any specific suggestions</li> </ul>	6 7 8 9 10 11 12 13 14	<ul> <li>place for Newfoundland Power.</li> <li>Q. Because when the Automatic Adjustment Formula, the history we've had of this so far, dealing with the other utility, is that we saw for some of the years in which the Automatic Formula was adopted that there was a spread between the actual rate of return on rate base and the actual rate of return on regulated equity. You will remember that?</li> <li>A. Yes.</li> <li>Q. And I think in that particular instance, you found reasons as to why that spread probably</li> </ul>
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7 8 9 10 11 12 13 14 15 16 17 18	<ul> <li>years of Automatic Adjustment Formula where rates were set in 1999, 2000 and 2001 for 2000, 2001 and 2002. And in the 2003, I believe the rates have been set by the Board as 2004. And then for the other utility, 2005, 2006 and 2007, we're seeing the Automatic Adjustment Formula. Are you suggesting a three year period for Hydro for the Automatic Adjustment Formula?</li> <li>A. I haven't formulated any specific suggestions or recommendations for the Board as to how it would be implemented. I would suggest that, as a starting point, yes, you would look to a three-year time frame, particularly where it's</li> </ul>	6 7 8 9 10 11 12 13 14 15 16 17 18	<ul> <li>place for Newfoundland Power.</li> <li>Q. Because when the Automatic Adjustment Formula, the history we've had of this so far, dealing with the other utility, is that we saw for some of the years in which the Automatic Formula was adopted that there was a spread between the actual rate of return on rate base and the actual rate of return on regulated equity. You will remember that?</li> <li>A. Yes.</li> <li>Q. And I think in that particular instance, you found reasons as to why that spread probably occurred, is that correct?</li> <li>A. Yes, there was an analysis completed where</li> </ul>
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7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	<ul> <li>years of Automatic Adjustment Formula where rates were set in 1999, 2000 and 2001 for 2000, 2001 and 2002. And in the 2003, I believe the rates have been set by the Board as 2004. And then for the other utility, 2005, 2006 and 2007, we're seeing the Automatic Adjustment Formula. Are you suggesting a three year period for Hydro for the Automatic Adjustment Formula?</li> <li>A. I haven't formulated any specific suggestions or recommendations for the Board as to how it would be implemented. I would suggest that, as a starting point, yes, you would look to a three-year time frame, particularly where it's new for this utility, look at what the practice has been in this jurisdiction in the past and use those issues to guide you. But I</li> </ul>	6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	<ul> <li>place for Newfoundland Power.</li> <li>Q. Because when the Automatic Adjustment Formula, the history we've had of this so far, dealing with the other utility, is that we saw for some of the years in which the Automatic Formula was adopted that there was a spread between the actual rate of return on rate base and the actual rate of return on regulated equity. You will remember that?</li> <li>A. Yes.</li> <li>Q. And I think in that particular instance, you found reasons as to why that spread probably occurred, is that correct?</li> <li>A. Yes, there was an analysis completed where there were some analysis of the causes and the reasons, yes.</li> <li>Q. And have you done any further monitoring in reference to that particular issue to see if that is still a factor, if we're still in the</li> </ul>
7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	<ul> <li>years of Automatic Adjustment Formula where rates were set in 1999, 2000 and 2001 for 2000, 2001 and 2002. And in the 2003, I believe the rates have been set by the Board as 2004. And then for the other utility, 2005, 2006 and 2007, we're seeing the Automatic Adjustment Formula. Are you suggesting a three year period for Hydro for the Automatic Adjustment Formula?</li> <li>A. I haven't formulated any specific suggestions or recommendations for the Board as to how it would be implemented. I would suggest that, as a starting point, yes, you would look to a three-year time frame, particularly where it's new for this utility, look at what the practice has been in this jurisdiction in the</li> </ul>	6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	<ul> <li>place for Newfoundland Power.</li> <li>Q. Because when the Automatic Adjustment Formula, the history we've had of this so far, dealing with the other utility, is that we saw for some of the years in which the Automatic Formula was adopted that there was a spread between the actual rate of return on rate base and the actual rate of return on regulated equity. You will remember that?</li> <li>A. Yes.</li> <li>Q. And I think in that particular instance, you found reasons as to why that spread probably occurred, is that correct?</li> <li>A. Yes, there was an analysis completed where there were some analysis of the causes and the reasons, yes.</li> <li>Q. And have you done any further monitoring in reference to that particular issue to see if</li> </ul>

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		8	
	Page 73		Page 74
	ROWNE, Q.C.:	1	Adjustment Formula for Hydro, similar
2	return on equity?	2	mechanisms and approaches can be used so that,
3	A. NotI guess, that's in reference to the	3	again, the use of the Automatic Adjustment
4	Board's regulatory supervision of Newfoundland	4	Formula can be as effective as possible.
5	Power and that is ongoing, I guess, Mr.	5	Q. But in reference to this particular issue,
6	Browne. Those changes were put in place in	6	even if there is a spread and the utility, be
7	2003, so we're not even through 2003 yet, so -	7	it Newfoundland Power or Newfoundland Hydro,
8	Q. So, we won't know if that has actually	8	over earns on its equity, the Board has
9	happened until the utility files its report	9	stated, it has no jurisdiction in reference to
10	with the Board in March of next year, is that	10	that particular issue, is that correct?
11	correct?	11	A. I'm not sure, Mr. Browne, that you canmaybe
12	A. Well. I suspect that will be the first	12	you can point me to something? Are we talking
13	reporting of returns since the last Order,	13	about legal argument or are we talking about -
14	yes.	14	Q. No, I can point you to their decision in P.U.
15	Q. And what if that continues to be the case, if	15	19 (2003), I think the Board acknowledged that
16	there was actually a spread between the return	16	it has not jurisdiction to regulate the
17	on rate base and the actual rate of return on	17	utility on rate of return on equity and
18	regulated equity? What would you suggest?	18	therefore, has no ability to claw back on the
19	A. Well, I think the Board did make some changes	19	equity.
20	in the last Order that are specific to	20	A. I understand that's the case, yes.
20	Newfoundland Power so that it could monitor	20	Q. Sure.
			-
22	that issue and set, I'll use the word,	22	A. Reading the Board's Order.
23	triggering mechanism in place to initiate a	23	Q. So, even if the utility, if the Board sets, in
24	review, should that occur in the future. And	24	this instance, the rate of return as
25	in terms of implementation of Automatic	25	Newfoundland Hydro is requesting and then we
			· · · ·
	Page 75		Page 76
1	go into an Automatic Adjustment situation and	1	Page 76 did with Newfoundland Power, in its decision,
1 2	go into an Automatic Adjustment situation and the utility continues to over earn in its	1 2	Page 76 did with Newfoundland Power, in its decision, its most recent decision in reference to
	go into an Automatic Adjustment situation and		Page 76 did with Newfoundland Power, in its decision,
2	go into an Automatic Adjustment situation and the utility continues to over earn in its	2	Page 76 did with Newfoundland Power, in its decision, its most recent decision in reference to
2 3	go into an Automatic Adjustment situation and the utility continues to over earn in its equity, the Board is without recourse, can you	2 3	Page 76 did with Newfoundland Power, in its decision, its most recent decision in reference to Newfoundland Power, the Board states this, "NP
2 3 4	go into an Automatic Adjustment situation and the utility continues to over earn in its equity, the Board is without recourse, can you state that?	2 3 4	Page 76 did with Newfoundland Power, in its decision, its most recent decision in reference to Newfoundland Power, the Board states this, "NP shall prepare and file with the Board, with
2 3 4 5	<ul><li>go into an Automatic Adjustment situation and the utility continues to over earn in its equity, the Board is without recourse, can you state that?</li><li>A. No, I believe that the Board could implement</li></ul>	2 3 4 5	Page 76 did with Newfoundland Power, in its decision, its most recent decision in reference to Newfoundland Power, the Board states this, "NP shall prepare and file with the Board, with its annual return until otherwise directed by
2 3 4 5 6	<ul><li>go into an Automatic Adjustment situation and the utility continues to over earn in its equity, the Board is without recourse, can you state that?</li><li>A. No, I believe that the Board could implement certain mechanisms as its done in the last</li></ul>	2 3 4 5 6	Page 76 did with Newfoundland Power, in its decision, its most recent decision in reference to Newfoundland Power, the Board states this, "NP shall prepare and file with the Board, with its annual return until otherwise directed by the Board, a modified schedule calculating the
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	AR. BRUSHETT:	1	as the utility doesn't go over on rate base,
2	that particular Order laid out certain rules	2	as long as the formula is correct, as long as
3	and implementation issues with respect to an	3	you're correct in telling us that the reasons
4	Automatic Adjustment Formula which it could	4	for the spread in the last hearing were case
5	also incorporate into any, adoption of any	5	specific, but I see in here, a danger for the
6	Automatic Adjustment Formula for Hydro. And I	6	consumers of the province of paying a lot more
7	guess that's my point, that there are	7	than what the utility is entitled or intended.
8	implementation issues you have to look at all	8	Wouldn't it be far better if the Board put an
9	of those factors and apply them to Hydro's	9	end to this scenario and requested the
10	situation and that's the basis of our	10	legislature to make the amendment under
11	recommendation, we need to look at the details	11	Section 83 of the Act to state that the rate
12	and the implications.	12	of return will be expressed in equity as
13 H	BROWNE, Q.C.:	13	opposed to rate base and that will end the
14	Q. But as you state, that would be on a	14	game. Wouldn't it be far better if the Board
15	prospective basis, but if asay, they'd	15	undertook its duties and responsibilities
16	gotten 15 percent where they're only due 10.	16	under Section 83 of the Act to make that
17	That money is theirs and the Board can't haul	17	recommendation to the legislature? Wouldn't
18	that back.	18	that be a cleaner process?
19	A. To the extent there is a range of allowed	19	A. Mr. Browne, I understand the questioning and
20	return on equity. If it exceedsrate base,	20	so on and I guess, at this point, it may be
21	sorryto the extent it exceeds the allowed	21	very valid, some of the comments you're
22	range of return on rate base, then it goes	22	making. I don't know if it's really my
23	into the excess earnings account.	23	position to be suggesting we make
24	Q. So, we have, in fact, a Board that has little	24	recommendations to the legislature in terms of
25	authority to deal with the excess that as long	25	some of the legalities of the Act and the
	Page 79		Page 80
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1	Board's jurisdiction and so on. That's	1	C C
$\begin{vmatrix} 1 \\ 2 \end{vmatrix}$	Board's jurisdiction and so on. That's probably better left to discussion among legal	1 2	relate to some of the specifics as to how an
2	probably better left to discussion among legal	2	relate to some of the specifics as to how an Automatic Adjustment Formula is implemented
2 3	probably better left to discussion among legal counsel.	2 3	relate to some of the specifics as to how an Automatic Adjustment Formula is implemented for Newfoundland Power. And I recognize all
2 3 4	probably better left to discussion among legal counsel. Q. In reference to the formula that the Board has	2 3 4	relate to some of the specifics as to how an Automatic Adjustment Formula is implemented for Newfoundland Power. And I recognize all your comments and my only response would be
2 3 4 5	<ul><li>probably better left to discussion among legal counsel.</li><li>Q. In reference to the formula that the Board has now put in place, the Board uses this</li></ul>	2 3 4 5	relate to some of the specifics as to how an Automatic Adjustment Formula is implemented for Newfoundland Power. And I recognize all your comments and my only response would be that we recognize there are implementation
2 3 4 5 6	<ul><li>probably better left to discussion among legal counsel.</li><li>Q. In reference to the formula that the Board has now put in place, the Board uses this expression in page 66 of its decision, most</li></ul>	2 3 4 5 6	relate to some of the specifics as to how an Automatic Adjustment Formula is implemented for Newfoundland Power. And I recognize all your comments and my only response would be that we recognize there are implementation issues that would need to be considered and
2 3 4 5 6 7	<ul><li>probably better left to discussion among legal counsel.</li><li>Q. In reference to the formula that the Board has now put in place, the Board uses this expression in page 66 of its decision, most recently, "the Board will continue to use the</li></ul>	2 3 4 5 6 7	relate to some of the specifics as to how an Automatic Adjustment Formula is implemented for Newfoundland Power. And I recognize all your comments and my only response would be that we recognize there are implementation issues that would need to be considered and addressed in significant detail before it was
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### Discoveries Unlimited Inc., Ph: (709)437-5028

## Multi-Page<sup>TM</sup>NL Hydro's 2003 General Rate Application

Dec	ember 11, 2003 Multi	-Pa	ge NL Hydro's 2003 General Rate Application
	Page 81		Page 82
1 E	BROWNE, Q.C.:	1	suggestion, Mr. Browne, but in and of itself,
2	filed?	2	I don't know if it means that there is, you
3	A. There's no set time frame. I believe that's	3	know, you timeliness is holding up or impeding
4	been discussed in the past, Mr. Browne, and	4	the regulatory supervision of either of the
5	it's usually undertaken following receipt of	5	utilities. I would suggest not, but the
6	the annual returns and so on. Typically, it's	6	suggestion about filing the report on an
7	been late in the year.	7	earlier basis is certainly a reasonable
8	Q. Would consumers of the province be better	8	suggestion.
9	served if that was filed earlier following the	9	Q. Thank you, those are my questions.
10	filing of the annual report by the utility in	10 0	CHAIRMAN:
11	March month?	11	Q. Thank you, Mr. Browne, Mr. Brushett. We move
12	A. If it could be determined that there were	12	now to Newfoundland Power. Good morning, Mr.
13	specific issues that needed to be dealt with	13	Kelly.
14	right away and the filing of our report was	14 1	KELLY, Q.C.:
15	holding up addressing those issues, you may	15	Q. Thank you, Chair. Mr. Brushett, good morning.
16	have a valid point. But I think, and have	16	A. Good morning.
17	probably discussed this in the past that the	17	Q. There's been a lot of discussion both in the
18	Board's regulatory supervision is ongoing and	18	past hearing and this hearing about the status
19	the fact that our report is in progress or	19	of Newfoundland Hydro as to whether it's an
20	some issues are being addressed and	20	investor owned utility and how it should be
21	investigated and reviewed doesn't mean that	21	treated. And a number of factors had been
22	there isn't supervision and ongoing monitoring	22	discussed in that connection, things like the
23	and where issues are considered significant,	23	debt equity ratio, the dividend policy,
24	they are being dealt with. So, the timing of	24	whether government is making any changes to
25	the report, earlier, is probably a reasonable	25	the dividend policy, the guarantee and the
	Page 83		Page 84
1	guarantee fee, questions about government	1	recommendations when I read your first report
2	giving directions to Hydro and whether Hydro	2	or, sorry, your supplementary report dealing
3	pays the corporate income taxes and those	3	with the range of rate of return, the
4	items were primarily identified in the last	4	Automatic Adjustment Formula and the excess
5	hearing. And first of all, would you agree	5	earnings account. And Hydro, in this hearing,
6	with me that the debt equity, the debt	6	has not brought forward any proposal for any
7	component, in fact, has deteriorated since the	7	of those particular items, correct?
8	last Hydro hearing?	8	A. That's correct.
9	A. Yes, I believe there is certainly information	9	Q. Would you agree with me that thatwhat I now
10	included in our report that calculates the	10	understand from your answer to Mr. Browne is
11	debt equity ratios for the past number of	11	that in your supplementary report you're not
12	years and it has declined since the last	12	proposing that the Board should now determine
13	hearing.	13	these items. What you're proposing is that
	10:45 a.m.)	14	Hydro should be instructed to bring forward
15	Q. And that is substantially because of the	15	proposals for these three items, is that how I
16	dividends that were paid out especially in	16	understand it?
17	'02?	17	A. That's probably not accurate, Mr. Kelly.
18	A. Yes.	18	Q. Okay. Could you help me with that then?
19	Q. And the government has not yet responded to	19	A. With respect to the range of rate of return on
20	requests from Hydro with respect to changing	20	rate base, we are recommending that the Board
20	the existing dividend policy?	21	establish an allowed range with an upper limit
22	A. I believe that's the case, there was some	22	and the excess earnings account in this
22	examination of that issue earlier and that's	23	proceeding. And in that regard, we are not
24	my understanding, Mr. Kelly.	24	suggesting that a proposal be put forward at a
25	Q. Right. Now, I was interested in your	25	later date by Hydro as to the appropriateness
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December	11,	2003	
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	Page 85	1	Page 86
	MR. BRUSHETT:	1	Q. Okay. Then would you agree with me that those
2	of the range. I'm sure Hydro would have its	2	three issues, both the excess earnings
3	opinion and would probably address this in	3	account, the range issue and the Automatic
4	argument and so on anyway. But we are	4	Adjustment Formula, all tie into the rate of
5	recommending that, not recommending that they	5	return on equity issue? In other words, they
6	ask Hydro to submit a proposal. We are	6	address that issue?
7	recommending that they establish a range.	7	A. Could you repeat that again?
8	With respect to the Automatic Adjustment	8	Q. The rate of return on equity issue and the
9	Formula which has very specific implementation	9	range that goes around rate base because
10	issues, we are recommending that they seek	10	return on equity is one of the components that
11	proposals and additional information before	11	go in to determine the return on rate base -
12	they make any decision on that particular -	12	A. Yes, yes.
13 K	KELLY, Q.C.:	13	Q. That the issues of range, excess earnings and
14	Q. So, is it only on the Automatic Adjustment	14	Automatic Adjustment Account are tied in with
15	Formula that you are proposing that Hydro put	15	that question of the rate of return on equity
16	forward a proposal?	16	and hence, rate base.
17	A. Yes.	17	A. Certainly the range of return is tied into and
18	Q. The note I made in your answer to Mr. Browne,	18	the rate of return on equity, as you
19	I may not have got it correctly, was the	19	suggested, simply because rate base is
20	proposal for implementation should be put	20	functioning on the weighted average cost of
21	forward by Hydro.	21	capital. And so the capital structure, as
22	A. Yes.	22	well as the reasonable return on equity and so
23	Q. Do I take it that answer relates only to the	23	on are all factors that would have to go into
24	Automatic Adjustment Formula then?	24	and be considered in that, in setting a range.
25	A. That is correct.	25	The Automatic Adjustment Formula, yes, does
	Page 87		Page 88
1			
1 1	look back to the weighted average cost of	1	c
$\begin{vmatrix} 1 \\ 2 \end{vmatrix}$	look back to the weighted average cost of capital in terms of establishing a on an	1 2	you're right, there is a broad range of
2	capital in terms of establishing a, on an	2	you're right, there is a broad range of possible scenarios here in terms of what the
2 3	capital in terms of establishing a, on an automatic basis, the rate of return on rate	2 3	you're right, there is a broad range of possible scenarios here in terms of what the Board may decide with respect to those
2 3 4	capital in terms of establishing a, on an automatic basis, the rate of return on rate base for a year. So, return on equity is tied	2 3 4	you're right, there is a broad range of possible scenarios here in terms of what the Board may decide with respect to those financial matters and it must be made in that
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2 3 4 5 6	<ul><li>capital in terms of establishing a, on an automatic basis, the rate of return on rate base for a year. So, return on equity is tied in to those.</li><li>Q. Now, one of the possibilities for the Board</li></ul>	2 3 4 5 6	<ul><li>you're right, there is a broad range of possible scenarios here in terms of what the Board may decide with respect to those financial matters and it must be made in that context.</li><li>Q. And that's what I'm trying to understand, the</li></ul>
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Page 89		Page 90
1 MR. BRUSHETT:	1	matter what it's decision is in terms of the
2 depending on their decision on those financial	2	allowed rate of return. There's nothing that
3 matters as to what appropriate rate of return	3	comes to mind where they need additional
4 on equity is, whether it accepts capital	4	information from Hydro in order to be able to
5 structure issues and so on. So, it must be	5	reach that conclusion. Now, there is a lot of
6 made in that context and yes, it probably	6	information on the record from cost of capital
7 would be different depending on their decision	7	experts and from the Applicant itself in terms
8 as to what the appropriate overall return on	8	of these financial matters and I think the
9 rate base is.	9	Board will go through due process and
10 KELLY, Q.C.:	10	determine whether it has appropriate
11 Q. And that took me to my question then of	11	information, but my assessment is that there's
12 process. Well, how would you see the process	12	nothing that comes to mind that would suggest
13 taking place where Hydro hasn't put forward a,	13	they don't have sufficient information to be
14 what I would call an integrated proposal. In	14	able to make those conclusions.
15 other words, it's nine seventy five and here's	15	Q. You indicated earlier that you thought the
16 what we want to put around it versus some	16	Automatic Adjustment Formula was a bit
17 other rate.	17	different, bit of a different issues.
18 A. But that clearly is the Board's decision to	18	A. The Automatic Adjustment Formula, yes.
19 make, whether they have sufficient information	19	Q. Is there additional information that the Board
20 to make those decisions. They are coupled, as	20	needs for that item in your view and could you
21 you led me through, I guess, right at the	21	just briefly tell us, if so, what those items
beginning there, they are linked together.	22	of information would be?
And I'm not sure that the Board doesn't have	23	A. Specific to an Automatic Adjustment Formula, I
all the information it needs to be able to	24	believe there are issues as to what Hydro
25 make an assessment as to a range of return, no	25	believes are appropriate mechanisms, what
Page 91		Page 92
Page 91 1 trigger points there should be in terms of, if	1 1	Page 92 KELLY, Q.C.:
	1 H 2	-
1 trigger points there should be in terms of, if		KELLY, Q.C.: Q. Thank you, Chair. Mr. Brushett, I'd like to turn next and discuss with you the business
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	Page 93		Page 94
1 1	IR. BRUSHETT:	1	related. And then if you come down to the
2	What are you targeting for efficiency	2	next paragraph, beginning at 16, there are
3	improvements? And where is that information	3	three other processes being reviewed,
4	in terms of your targets or your expected	4	acquisition of goods and services, work
5	improvements factored into this whole	5	management and asset management. In the
6	application and forecast? So that's really	6	course of your review, have you been able to
7	the gist of the background for that statement.	7	determine the order of magnitude of the
	ELLY, Q.C.:	8	projected savings with respect to these items?
9	Q. And can I take you then to Mr. Roberts' pre-	9	A. No, we haven't been able to ascertain that and
10	filed evidence, first of all, at page 23 and	10	I'm not sure if Hydro has specific numbers at
11	24? And I'll take you over to page 24 for the	11	the time they initiated these projects. I
12	various items. There we go. No, if we could	12	guess the point is, tying back to our comment
13	scroll up a bit, Mr. O'Reilly. That's 23.	13	in our supplementary evidence, is that we know
14	Could we just go to page 24? Right. The	14	this is ongoing. We know that Hydro has been
15	first, at line 5 and 6, there's the discussion	15	initiated this process improvement review.
16	of the \$600,000 set of items, which we	16	I'll say it's not a project. It's really an
17	understand from Mr. Roberts' testimony	17	ongoing activity now since it's been started.
18	reflected in the 2004 numbers, as he explains	18	It's clearly, Mr. Wells would say, part of the
19	at lines 5 and 6?	19	overall corporate strategy on a go-forward
20	A. Yes.	20	basis, yet reports as to what areas are being
21	Q. And then there's, in the next paragraph down,	21	targeted, why, what the expected improvements
22	there's a discussion of the 128,000 which we	22	may be and how that translates into the cost
23	understand are now those steps have	23	of electricity is where we don't see a linkage
24	substantially been completed, about \$100,000	24	and haven't been able to tie it all together.
25	of that Mr. Roberts told us was salary	25	Q. Okay. Have you determined if there's any
25		20	Q. Okay. Thave you determined if there is any
	· ·	20	
1	Page 95	1	Page 96
	Page 95 system to determine what steps should be taken		Page 96 report that outlines areas where they have
1	Page 95	1	Page 96
1 2	Page 95 system to determine what steps should be taken by looking at the organization and then to determine the cost effectiveness of them?	1 2	Page 96 report that outlines areas where they have targeted to review to try and see if there are efficiencies and so on, other than what's
1 2 3	Page 95 system to determine what steps should be taken by looking at the organization and then to determine the cost effectiveness of them? A. You're talking now about an overall program or	1 2 3 4	Page 96 report that outlines areas where they have targeted to review to try and see if there are efficiencies and so on, other than what's presented here in terms of some specific
1 2 3 4	Page 95 system to determine what steps should be taken by looking at the organization and then to determine the cost effectiveness of them? A. You're talking now about an overall program or a project basis?	1 2 3	Page 96 report that outlines areas where they have targeted to review to try and see if there are efficiencies and so on, other than what's presented here in terms of some specific examples of projects.
1 2 3 4 5	Page 95 system to determine what steps should be taken by looking at the organization and then to determine the cost effectiveness of them? A. You're talking now about an overall program or a project basis? Q. On both, could we address it at both levels?	1 2 3 4 5	Page 96 report that outlines areas where they have targeted to review to try and see if there are efficiencies and so on, other than what's presented here in terms of some specific examples of projects. Q. Okay. Can I take you to CA-46 for a moment?
1 2 3 4 5 6	Page 95 system to determine what steps should be taken by looking at the organization and then to determine the cost effectiveness of them? A. You're talking now about an overall program or a project basis? Q. On both, could we address it at both levels? First of all on an overall reorganization	1 2 3 4 5 6	Page 96 report that outlines areas where they have targeted to review to try and see if there are efficiencies and so on, other than what's presented here in terms of some specific examples of projects. Q. Okay. Can I take you to CA-46 for a moment? And this deals with the costs of this program
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1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	<ul> <li>Page 95 system to determine what steps should be taken by looking at the organization and then to determine the cost effectiveness of them?</li> <li>A. You're talking now about an overall program or a project basis?</li> <li>Q. On both, could we address it at both levels? First of all on an overall reorganization basis, did you find any indication that that was being considered?</li> <li>A. An overall reorganization of Hydro to address efficiency?</li> <li>Q. Yes.</li> <li>A. No, I haven'tI'm certainly not aware of any significant overall reorganization initiative. I think Hydro has presented evidence saying these are some of the projects we are looking at and there may be others ongoing, you know, that have been initiated since. But I'm not aware of an overall reorganization strategy or process.</li> <li>Q. What about on a project-by-project basis then in terms of determining what projects to</li> </ul>	$ \begin{array}{c} 1\\2\\3\\4\\5\\6\\7\\8\\9\\10\\11\\12\\13\\14\\15\\16\\17\\18\\19\\20\\21\\22\end{array} $	Page 96 report that outlines areas where they have targeted to review to try and see if there are efficiencies and so on, other than what's presented here in terms of some specific examples of projects. Q. Okay. Can I take you to CA-46 for a moment? And this deals with the costs of this program in 2002. There was approximately a million spent for consultants and then approximately 800,000 internal. We've had some information from Mr. Roberts that the 2003 number internal is in the order of about a million dollars. Have you been able to determine a kindwere you able to find anything in terms of cost benefit analysis of the expenditures versus anticipated results, long term? A. No, I have not seen that information. Whether Hydro has that internally in some reports that we have not seen or have not been provided to, I'm not sure, but we have not seen that and I'm not sure if an overall plan such as that is in some form of a report.

### Discoveries Unlimited Inc., Ph: (709)437-5028

## Multi-Page<sup>TM</sup>NL Hydro's 2003 General Rate Application

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	Page 97			Page 98
1	MR. BRUSHETT:	1		targeting improvement in this area, and come
2	A. Yes, I would, and I think that is another way,	2		up with a plan as to what processes within
3	Mr. Kelly, of stating what our recommendation	3		that department they need to look at. When
4	is, in terms of key performance indicators,	4		you look at the way they've been approaching
5	that these should all be linked and certainly	5		some of these projects, I get a sense that
6	conceptually, they are, if you read Mr. Wells'	6		this is sort of the thing that's going on
7	evidence, and I suspect senior management at	7		internally in Hydro, in terms of managing
8	Hydro do look at it in this fashion. But from	8		their operations. But we haven't seen any
9	a regulatory point of view, which is what I'm	9		overall plan.
10	trying to address, it's not transparent, I	10	KELI	LY, Q.C.:
11	guess, to someone on the outside looking in	11		Okay. Can I just take you to page 38 of your
12	that this would be the activity and that there	12		report for a moment, this is your first
13	should be an overall plan and when I	13		report, to line 16? And there, begins at line
14	specifically recommend that it should be	14		17, "the company has indicated that there will
15	Hydro should be submitting targets, which	15		be annual savings of 2.6 million in salaries
16	presumably would fall out of an overall plan	16		due to the elimination of 46 positions during
17	that says "we've looked at our"and I'll use	17		'02. However, the company has also forecast
18	an example withoutit's not meant to be	18		increases in union and non-union wages for '03
19	looking at anything specific, but let's take a	19		and '04 which offsets the savings obtained
20	transmission OM&A, for example. If Hydro were	20		from the reduced workforce." One of the
21	to look at that, compare historical results,	21		things we tried to get a handle on was trying
22	look at some inter-utility comparisons and	22		to reconcile the '02 salary and benefits
23	normalize that, if necessary, then they may	23		numbers to the '04 numbers.
24	decide or say maybe we're ten percent, five	23		Yes.
25	percent over average and we should be	25		Particularly the salaries. And our first shot
-	· · · ·		ν.	
1	Page 99 at it was in Information Item 11, and let me	1		Page 100 approximately 32 vacant positions and if you
2	just take you there first.	$\begin{vmatrix} 1\\2 \end{vmatrix}$		use an average salary of approximately
3	A. Yes.	3		\$50,000, that's an additional 1.6 million that
4	Q. And this is a document that we prepared	4		you would have to add to the particular
5	attempting to capture that discussion that I	5		number, and severance payments, they are noted
6	just looked at in your text and there's some	6		elsewhere as well, you got the 1.4 that was
7	similar passage in Mr. Roberts' evidence.	7		shown on our Information 11 and savings of
8	A. Yes.	8		2.6. So by just adding in the 1.6 million
9	Q. And then if I take you next to Mr. Roberts'	9		instead of forty-six two fifty-eight, which
10	evidence of October the 15th, at page 49, and	10		was our number, you'd end up with forty-seven
11	actually, just to kind of set the stage, if we	11		eight seventy-one. The eight percent is a
11	just go back to page 48, at the bottom of the	11		reasonable good number. It would be 3.8 that
12	page, the question begins, and if you come	13		we had 3.7 based on the revised number. So
13	over then to the top of page 49, there's the	13		you would actually end up with a figure of
14	reference to the 46 positions offset by the	14		51,700,000 for all," I think that's supposed
15	general scaling increase. And then if I take	15		to be intents and purposes.
110				And then if I just skip down to the
17	you down to about line 25 in Mr. Roberts'	17		A STATE THRAFT TO THAT AND A DURWIT TO THE
17	you down to about line 25 in Mr. Roberts' explanation "we actually base it on full	17		· ·
18	explanation, "we actually base it on full	18		beginning at line 3 on the next page, and "if
18 19	explanation, "we actually base it on full complement because at all times somewhere	18 19		beginning at line 3 on the next page, and "if you look in 2004, we actually have recorded
18 19 20	explanation, "we actually base it on full complement because at all times somewhere through the piece, there would definitely be	18 19 20		beginning at line 3 on the next page, and "if you look in 2004, we actually have recorded forty-nine nine twenty-five. So as you can
18 19 20 21	explanation, "we actually base it on full complement because at all times somewhere through the piece, there would definitely be vacancies. In your Information Request that	18 19 20 21		beginning at line 3 on the next page, and "if you look in 2004, we actually have recorded forty-nine nine twenty-five. So as you can see, there is a difference of seventeen
18 19 20 21 22	explanation, "we actually base it on full complement because at all times somewhere through the piece, there would definitely be vacancies. In your Information Request that you had provided to us yesterday, there is one	18 19 20 21 22		beginning at line 3 on the next page, and "if you look in 2004, we actually have recorded forty-nine nine twenty-five. So as you can see, there is a difference of seventeen seventy-five and that's a reflection of
<ol> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> </ol>	explanation, "we actually base it on full complement because at all times somewhere through the piece, there would definitely be vacancies. In your Information Request that you had provided to us yesterday, there is one particular item that's not on this listing,	18 19 20 21 22 23		beginning at line 3 on the next page, and "if you look in 2004, we actually have recorded forty-nine nine twenty-five. So as you can see, there is a difference of seventeen seventy-five and that's a reflection of additional temporary help that has been
18 19 20 21 22	explanation, "we actually base it on full complement because at all times somewhere through the piece, there would definitely be vacancies. In your Information Request that you had provided to us yesterday, there is one	18 19 20 21 22		beginning at line 3 on the next page, and "if you look in 2004, we actually have recorded forty-nine nine twenty-five. So as you can see, there is a difference of seventeen seventy-five and that's a reflection of

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	Page 101		Page 102
1	KELLY, Q.C.:	1	change from '02 to '04?
2	vacancy that we had in 2002 of 1.6 million,	2	A. I'll answer your question then I'll provide a
3	but then there was temporary help taken out of	3	little bit of an explanation, I guess.
4	this in the amount of seventeen seventy-five	4	Q. Sure.
5	to get to the '04 numbers. Okay. Are you	5	A. Specifically as to that 600,000 that's been
6	with me so far?	6	referenced, no, I haven't traced it directly
7	A. I am with you, and that very last comment	7	into any calculation of numbers going from
8	though, I'm not sure we're on the same	8	2002 to 2004 or the 100,000 for that matter.
9	wavelength on that one.	9	And I would also start out by saying the
10	Q. Well, my question -	10	discussion around this and the whole analysis
11	A. His comment is that there's a difference of	11	itself can be quite confusing. But, in the
12	seventeen seventy-five and that's a reflection	12	answer that Mr. Roberts provided, he took an
13	of additional temporary help that has been	13	approach of adding back what would have been
14	removed from the system.	14	unfilled positions in order to do a
15	Q. Yes.	15	comparison. I think I would look at it in a
16	A. I'm not sure if that's an adjustment as much	16	somewhat different way, and if youyou
17	as reflecting the difference between his	17	referenced Information No. 11 and if you
18	calculation of fifty-one seven and the forty-	18	looked at that again, maybe if we could pull
19	nine nine two five.	19	that up on the screen, Mr. O'Reilly? We start
20	Q. And he calls it temporary help and my question	20	out with 2002 actuals which, yes, in veryyou
21	to you, were you able to, in any sense,	21	know, making certain assumptions that that
22	determine or reconcile where the 600,000	22	includes certain severance payments which
23	number that we looked at earlier and the	23	information has been provided on, and there is
24	\$100,000 for the meter reading changes, those	24	an expected savings relating to the 46
25	business improvement numbers, fit into this	25	positions. Those salaries were in 2002 and
	Page 103		Page 104
1	should be removed on a go-forward basis. Your	1	understanding is that it is in addition to the
2	calculation or the calculation in Information	2	2.6. Then you might want to work that through
3	No. 11 does come down to comparing expected	3	your numbers so that, in fact, your expected
4	salary levels for 2002 of forty-nine nine	4	salary level in 2004 would, instead of being
5	fifty-eight to 2004 forecast of forty-nine	5	forty-nine nine fifty-eight would be forty-
6	nine two five. But that's the salary forecast	6	nine three fifty-eight. That's the way I do
7	for 2004, but there's also you haven't	7	the analysis in this regard and then compare
8	factored in the two and a half million dollars	8	that to the 2004 forecast net of vacancy,
9	vacancy credit in the overall 2004 forecast.	9	which is -
10	Q. No, because that's because it gets taken off	10	Q. But ifsorry, if I did it the way you just
11	as an additional item down on the sheet.	11	did it and looked at Information 11 and then
12	A. It does, but where you're comparing actuals to	12	factored in the 2.5 million at the end of the
13	forecast, the forecast for 2004 is forty-nine	13	discussion as the vacancy allowance -
14	nine two five minus 2.5, which you should	14	A. Yes.
15	compare to an actual. You can also do a	15	Q does that mean then that in the vacancy
16	similar analysis to what you've done here,	16	allowance of 2.5 million dollars is
17	comparing the 2002 forecast net of vacancy to	17	effectively this \$600,000 and the \$100,000?
18	the 2004 forecast net of vacancy and you'll	18	A. You could look at it that way, yes.
1.0	come up with the same sort of conclusion, that	19	Q. Okay. Then let me take you next to CA-43, and
19	-		/1 · · · / · / · / · / · / · / · / · / ·
20	there is an additional 2.5 vacancy credit	20	this is a question about the vacancy
20 21	there is an additional 2.5 vacancy credit factored in. Now I want to go right back to	21	allowance, and at line 5, it says "each year,
20 21 22	there is an additional 2.5 vacancy credit factored in. Now I want to go right back to your original question and make sure I	21 22	allowance, and at line 5, it says "each year, Hydro budgets its salaries on the basis of the
20 21 22 23	there is an additional 2.5 vacancy credit factored in. Now I want to go right back to your original question and make sure I answered it, is that have I looked at the	21 22 23	allowance, and at line 5, it says "each year, Hydro budgets its salaries on the basis of the forecast FTE requirements. On an actual
20 21 22	there is an additional 2.5 vacancy credit factored in. Now I want to go right back to your original question and make sure I	21 22	allowance, and at line 5, it says "each year, Hydro budgets its salaries on the basis of the

	Page 105		Page 106
1 1	ELLY, Q.C.:	1	issue around FTEs versus complement and how
$\begin{vmatrix} 1 \\ 2 \end{vmatrix}$	due to retirements, terminations, long-term	$\begin{vmatrix} 1\\2 \end{vmatrix}$	that actually works.
$\begin{vmatrix} 2\\ 3 \end{vmatrix}$	disability, et cetera, which results in salary		(11:45 a.m.)
4	savings because of the period of time which	4	Q. I appreciate that. Let me just take you
5	elapses between the date of vacancy and the	5	through a couple of steps on it. We looked at
	date of hiring the replacement." So if I stop	6	2002 and Mr. Roberts' statement that in 2002,
6	there, would you agree with me, Mr. Brushett,		it was approximately 1.6 million. This was on
7		7	
8	that this 2.5 million dollars, as we	8	page 50 that we looked at earlier. And if I take you to your page 20 and this is your
9	understand it from Hydro, has a vacancy	9	take you to your page 39, and this is your statement about FTEs, for 2004, I understand
10	factor, as Hydro has put it forward, of about one million dollars and what I'd call a	10	the FTEs are 922?
11		11	
12	productivity gain of 1.5 million dollars	12	A. Which line are you at again? I'm sorry?
13	somehow as the split which was put forward for	13	Q. I'm sorry, line 2.
14	it?	14	A. And that's referring to the response to NP- 10 which indicates that the number of FTEs are
15	A. That's my understanding of what's been put	15	
16	forward by Hydro, yes.	16	932 in 2003 and 922 in 2004.
17	Q. Okay. Now what we wouldwould you agree with	17	Q. Right, and in fact that was updated in NP- 301
18	me that what we need to do first is to	18	to the same numbers, as of October 31st, so we
19	determine what the true vacancy factor is,	19	have the same 791 for permanent and 131 FTEs
20	what Hydro reasonably would have as a true	20	for temporary for the 922 number.
21	vacancy factor for the year?	21	A. Yes. Now my understanding also, Mr. Kelly, is
22	A. Certainly that is one of the areas, yes, that	22	that the forecast FTEs have not been adjusted
23	you can and probably should address, in terms	23	for the impacts of what's potentially in the
24	of the overall analysis, and my findings is	24	2.5 million that they're referring to.
25	that that's not as easily done because of this	25	Q. Have notwell, they've been adjusted as near
	Page 107		Page 108
1	as we understand them, for the 600 and the -	1	Q. And the 922.
2	as we understand them, for the 600 and the - A. For the 600, yes.	1 2	<ul><li>Q. And the 922.</li><li>A. Sure, I'll accept your math.</li></ul>
2 3	as we understand them, for the 600 and the - A. For the 600, yes. Q the 100.	1 2 3	<ul><li>Q. And the 922.</li><li>A. Sure, I'll accept your math.</li><li>Q. And if I just go back to your statement for a</li></ul>
2 3 4	as we understand them, for the 600 and the - A. For the 600, yes. Q the 100. A. Yes.	1 2 3 4	<ul><li>Q. And the 922.</li><li>A. Sure, I'll accept your math.</li><li>Q. And if I just go back to your statement for a second, you say "we have recalculated the</li></ul>
2 3 4 5	as we understand them, for the 600 and the - A. For the 600, yes. Q the 100. A. Yes. Q. But that, as we just had the discussion, may	1 2 3 4 5	<ul><li>Q. And the 922.</li><li>A. Sure, I'll accept your math.</li><li>Q. And if I just go back to your statement for a second, you say "we have recalculated the average salary for '04 and determined the</li></ul>
2 3 4 5 6	as we understand them, for the 600 and the - A. For the 600, yes. Q the 100. A. Yes. Q. But that, as we just had the discussion, may be in the 2.5?	1 2 3 4 5 6	<ul> <li>Q. And the 922.</li> <li>A. Sure, I'll accept your math.</li> <li>Q. And if I just go back to your statement for a second, you say "we have recalculated the average salary for '04 and determined the average salary per FTE has increased on a</li> </ul>
2 3 4 5 6 7	<ul> <li>as we understand them, for the 600 and the -</li> <li>A. For the 600, yes.</li> <li>Q the 100.</li> <li>A. Yes.</li> <li>Q. But that, as we just had the discussion, may be in the 2.5?</li> <li>A. Yes.</li> </ul>	1 2 3 4 5 6 7	<ul> <li>Q. And the 922.</li> <li>A. Sure, I'll accept your math.</li> <li>Q. And if I just go back to your statement for a second, you say "we have recalculated the average salary for '04 and determined the average salary per FTE has increased on a percentage basis comparable with salary</li> </ul>
2 3 4 5 6 7 8	<ul> <li>as we understand them, for the 600 and the -</li> <li>A. For the 600, yes.</li> <li>Q the 100.</li> <li>A. Yes.</li> <li>Q. But that, as we just had the discussion, may be in the 2.5?</li> <li>A. Yes.</li> <li>Q. Okay. Now what you say here is you got 922</li> </ul>	1 2 3 4 5 6 7 8	<ul> <li>Q. And the 922.</li> <li>A. Sure, I'll accept your math.</li> <li>Q. And if I just go back to your statement for a second, you say "we have recalculated the average salary for '04 and determined the average salary per FTE has increased on a percentage basis comparable with salary increases." And we looked at this from Mr.</li> </ul>
2 3 4 5 6 7 8 9	<ul> <li>as we understand them, for the 600 and the -</li> <li>A. For the 600, yes.</li> <li>Q the 100.</li> <li>A. Yes.</li> <li>Q. But that, as we just had the discussion, may be in the 2.5?</li> <li>A. Yes.</li> <li>Q. Okay. Now what you say here is you got 922 and down at line 6, you say "we have</li> </ul>	1 2 3 4 5 6 7 8 9	<ul> <li>Q. And the 922.</li> <li>A. Sure, I'll accept your math.</li> <li>Q. And if I just go back to your statement for a second, you say "we have recalculated the average salary for '04 and determined the average salary per FTE has increased on a percentage basis comparable with salary increases." And we looked at this from Mr. Roberts that it had beenhe used a 50,000</li> </ul>
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Page 10	9	Page 110
1 MR. BRUSHETT:	1	the screen for you NP -
2 evidence that says here's what the average	2 A	A. 791 and 131 is the 922.
3 salaries are going to increase by because of	3 0	Q. Yes. If I put up NP-301, so we just see the
4 scale increases and so on. And we were	4	numbers, scroll up to the bottom, we've got
5 satisfied that those numbers were within	5	791 and 131 for permanent and temporary.
6 reason, as a part of that analysis.'	6 A	A. Yes.
7 KELLY, Q.C.:	7 0	2. And those are FTE numbers?
8 Q. Well, if we look at the current number of	8 A	A. Yes.
9 FTEs, current number of vacancies at Hydro,	9 0	2. So if there are 29 of those vacant, some of
10 Mr. Roberts told us on November 12th, we can	10	them may be backfilled, but that -
11 go to page 67, lines 10 to 20, "as of	11 A	A. That's the point, I guess where I'm not sure
12 October"this is down at line 12, "as of	12	what the analysis would be, would lead us
13 October, the end of October, there were	13	there. Of those 922, suggesting some of them
14 presently 29 positions vacant of which ten of	14	are vacant sort of goes against the definition
those are backfilled." And if there are 29	15	of an FTE. I think maybe what thatI
vacant at \$54,000 on average per vacancy, that	16	shouldn't be trying to interpret maybe Mr.
17 gets you to again a million five sixty-six or	17	Roberts' testimony, but the way I understood
18 again, about a 1.6 number for vacancies?	18	that was to suggest that there are 922 plus 29
19 A. I have trouble with some of these numbers, Mr.	19	positions total complement, if you wanted to
20 Kelly, because there's reference to 791 being	20	go back to that sort of terminology. So I'm
21 the complement and that there's 29 positions	21	not sure if the analysis would lead you to say
vacant, but 791 is the FTE number. So I think	22	of the 922 FTE, there's 29 that are already
23 where we use some of these terms	23	vacant. I didn't necessarily understand that
interchangeably, there may be some confusion.	24	to be the analysis.
25 Q. 791 is the permanent number. I just put up on		2. So the way you understood it is the total
Page 11		Page 112
complement is 791 plus 29, because that's not	1	gains. Would you agree that that is an
2 the way I understood it. I understood the	2	appropriate approach for the Board to follow?
3 complement was 791 plus 131 FTEs, out of which	3 A	A. I think the Board would need to assess overall
4 29 are vacant.	4	whether they are comfortable that the
5 A. I'm not sure that I wouldI guess what I'm	5	operating expenses, and in particular salaries
6 saying is that there is sufficient confusion	6	and benefits, reflect a reasonable level of
7 around it to suggest that I'm not sure your	7	efficiency, taking all the evidence into
8 analysis is correct. I think it would be up	8	consideration. I would agree with you there
9 to Hydro to clarify whether it's 922 plus 29,	9	in that whether that allowance vacancy credit
10 but clearly, if we look at it from an FTE, and	10	is sufficient reflection of expected
11 as I understand FTEs to say that the	11	improvements in efficiency and targeted
12 projected, the FTEs in 2003 and '04 are 922,	12	improvements in efficiency, that is the
13 then if I use that as the basis for doing our	13	decision that the Board needs to make and I
14 analysis, when we looked at the average	14	agree with that, and the point I would add to
15 increases and so on, we felt that the numbers	15	that is this discussion around FTEs, if we
16 were reasonable. But if you do try to go back	16	could get it right, is a useful way to do an
17 and assume that 29 of those are already	17	analysis and get a good handle on what that
18 vacant, yes, it might lead you down a	18	really means, in terms of workforce and so on.
19 different path, Mr. Kelly.	19	But the budgets and the forecasts themselves,
20 Q. Exactly. So that one of the problems the	20	I don't think, don't turn on those numbers, in
21 Board will have to grapple with, may I suggest	21	terms of, you don't start with an FTE and
to you, is what the appropriate real vacancy	22	build up your budget. Hydro, I don't think,
23 factor is first before they then determine how	23	and the Board shouldn't look to FTEs as being
<ul> <li>factor is first before they then determine how</li> <li>much of that 2.5 million dollars is available</li> <li>for what I'd call potential productivity</li> </ul>		

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	Page 113		Page 114
	MR. BRUSHETT:	1	that 2.5 number?
2	They should look at it on an overall basis,	2	,
3	taking into consideration the vacancy credit	3	5
4	and so on.	4	
5	KELLY, Q.C.:	5	
6	Q. If, just to kind of take this one step further	6	
7	along, if the Board determined that it should	7	Q. And for this, Mr. Brushett, I provided a
8	use a true vacancy factor of about 1.6 million	8	5 1 5
9	dollars and if it then still wanted to have a	9	· · · · · · · · · · · · · · · · · · ·
10	2 million dollar productivity allowance on top		MS. NEWMAN:
11	of that, the total vacancy factor, as Hydro	11	Q. Chair, yes, I can confirm it's been
12	has put it forward as simply one unit, would	12	1 5
13	have to be increased accordingly?	13	capitalized salary expense and we could
14	A. If that were the conclusion, based on the	14	5
15	evidence, and the Board having reviewed all of		KELLY, Q.C.:
16	that, then your statement at the end is	16	
17	correct. That if 1.6 is a normal expected	17	with your report at pages 49 to 50 and Ms.
18	vacancy because of the reasons in the	18	5 5 8
19	information request we looked at, and they	19	3 2 10
20	wanted to look at further efficiency gains,	20	6
21	yes, they would have to add those two numbers	21	understand, looked at capitalized expenses as
22	together and compare it to what's there.	22	1 0
23	Q. Right. And keeping in mind your existing	23	
24	comments that in your view the 600,000 and the	24	
25	100,000 are notthey are already reflected in	25	attempted to try to do in these two pages is
	Page 115		Page 116
1	to look at the amounts included in the budget	1	A. I have reviewed the summary that you've done
2	every year and then the actual numbers, and we	2	from '98 to 2002, yes.
3	took out the entire capitalized overtime line	3	Q. And is that, first of all, reasonably
4	that we had from the Information, because if	4	accurate? Do you have any comment on it?
5	there was overtime added in that that was an	5	A. Well, when I say reviewed, I've looked at this
6	extra expense anyway, if there was any in the	6	information but I have not, and subject to
7	budget, this may overstate it a little bit.	7	check, I would take that your references and
8	In other words, it would be in Hydro's favour.	8	your numbers are pulled from the evidence and
9	And then we got a budget variance down at the	9	are correctly reflected in the schedule.
10	bottom. Now this translates, does it not, to	10	Q. The first page averages out to approximately
11	a credit on the bottom line. In other words,	11	2.2 million dollars extra, 2.2 million dollar
12	it's a subtraction from expenses, so therefore	12	credit per year, and we put the '03
13	is a benefit to Hydro?	13	information from the refile on the second page
14	A. It's acapitalized salaries are capitalized	14	of this, so far for the '03 forecast, that
15	for accounting purposes. They are removed	15	credit is \$955,000. Would you agree that it
16	from operating costs.	16	is appropriate for the Board to look at this
17	Q. Exactly.	17	past experience in determining the revenue
18	A. And yes, to the extent that that number would	18	requirement for Hydro with respect to
19	be increased, it would represent a reduction	19	
20	in operating expenses and a reduction in	20	A. Certainly I believe the Board, it is
21	revenue requirement.	21	appropriate and I'm sure the Board will look
22	Q. Right. And so we looked at that historical	22	at all of the evidence, Mr. Kelly, on this
23	information from 1998 to 2002 and attempted to	23	particular issue, and this certainly takes the
24	capture that in that budget variance line.	24	analysis from a different perspective than we
	Have you had a chance to look at that?	25	had done and reported in our report, and there

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Page 117	Page 118
1 MR. BRUSHETT: 1 we not ha	ave to factor in that actual
2 is also other evidence to suggest, and I can't 2 experience	e with that -
·	l experience -
4 Hydro's position is that it would forecast its 4 Q forecasting	ng to determine the appropriateness
5 capitalized expenses based on the nature of 5 of it?	
	gree, the actual experience is
	relevant and it clearly shows that
8 of all of that, that is the basis of how they 8 there's be	een some under budgeting in
9 did that. So we have the information, I 9 capitalized	expenses.
10 guess, to summarize, is we have this 10 Q. Okay. The	e next area I want to turn to, Mr.
11 information which suggests that they have been 11 Brushett, i	s a question of interest. And
12 historically under budgeting the amount of 12 there are a	couple of components of this. And
	y of background, what prompted this
14 terms of capitalized expenses as a percentage 14 line of inq	uiry was with the refiled when the
15 of the capital programs over the years and are 15 reduction i	in interest rates did not result in
· · · ·	of the improvement in interest
17 suggesting that in formulating their forecast, 17 expense t	hat we would havethat we
18 they looked at it based on the projects in 18 calculated	. And I'll try to go through this
19 their budget. So all of that evidence, yes, 19 fairly quic	kly with you. Could I take you
20 should be considered by the Board. 20 first to Mr	. Roberts' Schedule 8? And down in
21 (12:00 p.m.) 21 the liabilit	ies section we see that thefirst
22 KELLY, Q.C.: 22 of all, the	promissory note line in 2004, from
23 Q. But if Hydro looks at it every year on a 23 the August	t filing to the October filing has
24 project basis, and then historically when we 24 increased t	from 153 million to 175 million?
25 look back at that and see what's happened, do 25 Correct?	
Page 119	Page 120
-	nine your payables first and then how
	need to borrow is a function of that
	e other components as opposed to
	you determine the borrowing and your
	s a function ofthat falls out of
	her words, this seems backwards to
	ou, first of all, help us with this?
5	ments are certainly very valid. And I
	ee with your position that it would
	m backwards to the way you would do
	ow, which is based on cash
	nts. Now, I'm not sure what this
14 First of all, do you agree with that? 14 specific to	s really focusing on, whether it's
	s really focusing on, whether it's just the balance sheet and there's
15A. Well, in terms of the change from August to15something	s really focusing on, whether it's
15A. Well, in terms of the change from August to15something16October, yes, those two changes appear to be16compiled.	s really focusing on, whether it's just the balance sheet and there's really driving the way that is I do know that in our review of the
15A. Well, in terms of the change from August to15something16October, yes, those two changes appear to be16compiled.17related.17methodological	s really focusing on, whether it's just the balance sheet and there's really driving the way that is
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	Page 121		Page 122
1 1	MR. BRUSHETT:	1	A. I agree that the response to NP-308 does
2	promissory note borrow requirement on a	2	appear that way.
3	monthly basis through the forecast period.	3	
4 I	KELLY, Q.C.:	4	asked for the cash flow model so we could try
5	Q. We did explore this with Mr. Roberts and he	5	to get behind this, and we were told that the
6	tended -	6	1 1
7	A. I read the transcript.	7	full understanding of the issues to be
8	Q if understood it correctly -	8	considered by the Board in the hearing. And
9	A. I read it.	9	later on down in line 10, "Hydro's calculation
10	Q agreed with what he had said in 308.	10	of forecast interest expense for 2004 is being
11	A. Yes. I read the transcript too and I can't	11	reviewed by Grant Thornton, who have affirmed
12	shed any more light on that, Mr. Kelly. But -	12	that the methodology automatically adjusts for
13	Q. Well, can I -	13	timing differences," etcetera. But do I take
14	A it's my understanding, based on our review,	14	it from your previous answer that you actually
15	was thatis that the process for determining	15	haven't analyzed this cash flow model that
16	cash flow requirements is based on running the	16	Hydro is using?
17	cash flow model which, as I said, we haven't	17	A. We've inquired and I think have a good
18	tested that model to make sure it's, you know,	18	understanding on how it works, Mr. Kelly, but
19	line by line, picking up all the right	19	we haven'twhat I was saying, I guess, is we
20	numbers, but the approach seems to be correct	20	haven't reviewed line by line all the
21	when we review that.	21	calculations in the cash flow model to make
22	Q. But you agree that this appears to be	22	sure that we're comfortable that it is
23	backwards, that -	23	accurately calculating the cash flow month by
24	A. Yes.	24	month and the required interest month by
25	Q. Right?	25	month.
	Page 123		Page 124
1	Q. Would you agree that in view of at least what	1	
2	appears to us to be the anomalous results from	2	-
3	Schedule 8 of Mr. Haynes that we just looked	3	MS. NEWMAN:
4	at and the answer to NP-308 that this should	4	Q. Yes, Chair, that's been circulated. And we'll
5	be looked at by the Board or the Board	5	call that Information No. 26.
6	directing you to look at it?	6	KELLY, Q.C.:
7	A. It would certainly be helpful to clarify that	7	_
8	issue, given the NP-308 response and so on,	8	MS. NEWMAN:
9	yes.	9	Q. Twenty-six.
10	Q. Okay. Can I take you next on this interest	10	KELLY, Q.C.:
11	question to a related question dealing with	11	
12	these promissory notes? And let me take you	12	
13	first to NP-300?	13	
14	A. Yes.	14	
15	Q. And to, we need to go to page 3 of 5. And if	15	
16	we blow up the very top line as best you can	16	
17	there, Mr. O'Reilly, where it says "Promissory	17	
18	Notes." Okay. And the opening balances. And	18	
19	if we come across, the September number, as we	19	
20	make it, the columns are not headed, but if	20	
21	you count across, is 142,327,000?	21	
22	A. Is the closing balance, presumably, for	22	-
23	September, you're right.	23	
24	Q. Okay. And then we've delivered or had	24	
25	circulated as well the Hydro's report for the	25	
23			

	D 105			D 12
	Page 125			Page 126
	/R. BRUSHETT:	1		he bottom.
2	I think we need to go to Hydro to get the	2		Yes.
3	information.	3	-	And you'll see in that that inthat thebear
4 H	KELLY, Q.C.:	4		with me for one second. The total on interest
5	Q. Okay. And anticipating that NP-300 is in part	5	C	on this page, if we just take the top bond
6	a projection, although there's only a month,	6	1	ine, is 4 million, 491?
7	we actually did the exercise of going back and	7	A. \	Yes.
8	looking at the March and June numbers, and	8	Q. Y	You see that? Okay. And if we go over to
9	they don't match either. They're not off by	9	p	bage 5, which is the 2004 year, we find that
10	as much, but they don't match. And would	10	S	ame number. The number you get should be 4
11	thatwould there be something in this cash	11	n	nillion, 426, which is a lower number?
12	flow model that would somehow generate these	12	A. \	Yes.
13	anomalous results?	13	Q. A	And which again strikes us as anomalous that
14	A. I think it goes back to your earlier question	14		n the sinking fund we should have less
15	about would it be helpful to review that to	15		nterest on a higher balance. And have you
16	ascertain what actually is the workings of	16		and first of all, this interest, as I
17	that model and try and reconcile these numbers	17		inderstand it, then becomes effectively a
18	would be helpful at this stage, because I	18		credit?
19	can't clarify those based on the information I	19		Yes, a credit against gross interest costs of
20	have at this point, Mr. Kelly.	20		Hydro, yes.
20	Q. Okay. And the last point related to interest	20		Right. And have you looked at all at the
21	is a question related to the operation of the	21		sinking fund interest operations?
22	sinking fund. And if we go back towe have	22		Maybe this'll help explain this, Mr. Kelly,
	NP-300 there. And if we go to page 3 of 5?	23		lthough not, maybe not conclusively for you.
24 25	Yes, we have page 3 of 5. The little bit down	24 25		But, if you go to Mr. Roberts' refilled
23	Tes, we have page 5 of 5. The fittle bit down	23	L	but, il you go to Mil. Roberts Termed
	Page 127			Page 128
1	evidence, Schedule 2, and some of the	1		nterest, would it be appropriate to look at
1 2	evidence, Schedule 2, and some of the explanations of what's potentially happening	1 2	t	nterest, would it be appropriate to look at he sinking fund as well?
	evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4		ti A. S	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing
2	evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4 of 8, which says, "The decrease is primarily	2	ti A. S s	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing some of the investments in the sinking fund.
2 3	evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4 of 8, which says, "The decrease is primarily due to a decline in projected short-term	2 3	ti A. S s	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing
2 3 4	evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4 of 8, which says, "The decrease is primarily	2 3 4	ti A. S Q. Q	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing some of the investments in the sinking fund.
2 3 4 5	evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4 of 8, which says, "The decrease is primarily due to a decline in projected short-term	2 3 4 5	ti A. S Q. Q	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing some of the investments in the sinking fund. Okay. The next area I want to turn to is the
2 3 4 5 6	evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4 of 8, which says, "The decrease is primarily due to a decline in projected short-term interest rates and unanticipated capital gains	2 3 4 5 6	tt A. S Q. Q Q M	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing some of the investments in the sinking fund. Okay. The next area I want to turn to is the question of the capital expenditure issue that
2 3 4 5 6 7	evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4 of 8, which says, "The decrease is primarily due to a decline in projected short-term interest rates and unanticipated capital gains in sinking funds." And I think maybe those	2 3 4 5 6 7	ti A. S Q. Q Q V y y	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing some of the investments in the sinking fund. Okay. The next area I want to turn to is the question of the capital expenditure issue that Ms. Greene and Mr. Fitzgerald touched on with you this morning, which is page 17 and 18 in your report. I won't take you to it. This is
2 3 4 5 6 7 8	evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4 of 8, which says, "The decrease is primarily due to a decline in projected short-term interest rates and unanticipated capital gains in sinking funds." And I think maybe those capital gains are reflected in the 2003	2 3 4 5 6 7 8	ti A. S Q. Q Q V y y	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing some of the investments in the sinking fund. Okay. The next area I want to turn to is the question of the capital expenditure issue that Ms. Greene and Mr. Fitzgerald touched on with you this morning, which is page 17 and 18 in
2 3 4 5 6 7 8 9	evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4 of 8, which says, "The decrease is primarily due to a decline in projected short-term interest rates and unanticipated capital gains in sinking funds." And I think maybe those capital gains are reflected in the 2003 forecast now that may not necessarily carry	2 3 4 5 6 7 8 9	ti A. S Q. Q Q V y y ti	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing some of the investments in the sinking fund. Okay. The next area I want to turn to is the question of the capital expenditure issue that Ms. Greene and Mr. Fitzgerald touched on with you this morning, which is page 17 and 18 in your report. I won't take you to it. This is
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2 3 4 5 6 7 8 9 10 11	evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4 of 8, which says, "The decrease is primarily due to a decline in projected short-term interest rates and unanticipated capital gains in sinking funds." And I think maybe those capital gains are reflected in the 2003 forecast now that may not necessarily carry over in 2004. And that's the sort of assessment I made of it when I looked at this	2 3 4 5 6 7 8 9 10 11 12	ti A. S Q. Q Q M Y Y ti ti A. Y	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing some of the investments in the sinking fund. Okay. The next area I want to turn to is the question of the capital expenditure issue that Ms. Greene and Mr. Fitzgerald touched on with you this morning, which is page 17 and 18 in your report. I won't take you to it. This is he below budget issue of the 14 percent and he .39 percent for forecast retirements.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	<ul> <li>evidence, Schedule 2, and some of the explanations of what's potentially happening with interest in 2003, it's note 15 on page 4 of 8, which says, "The decrease is primarily due to a decline in projected short-term interest rates and unanticipated capital gains in sinking funds." And I think maybe those capital gains are reflected in the 2003 forecast now that may not necessarily carry over in 2004. And that's the sort of assessment I made of it when I looked at this information.</li> <li>Q. I see, okay.</li> <li>A. And so, you may be seeing higher overall yields in the sinking funds in that year because of maybe certain unanticipated capital gains. And presumably in 2004 it reflects the earnings on the investments in those sinking funds which at 7.285 percent yield on those investments isyou know, I guess the approach we would take it that that appears reasonable based on the types of investment you would</li> </ul>	2 3 4 5 6 7 8 9 10 11 12 13 (1 14 15 16 17 18 19 20 21 22	ti A. S Q. ( Q M Y Y Y Y U Y 12:15 12:15 12:15 12:15 12:15 14 0 M C M C M M M C M M M M M M M M M M M	nterest, would it be appropriate to look at he sinking fund as well? Sure, we could go into more detail reviewing some of the investments in the sinking fund. Okay. The next area I want to turn to is the question of the capital expenditure issue that Ms. Greene and Mr. Fitzgerald touched on with you this morning, which is page 17 and 18 in your report. I won't take you to it. This is he below budget issue of the 14 percent and he .39 percent for forecast retirements. Yes. 5 p.m.) And if I take you then to NP-232, you expressed to Ms. Greene the comment that the ncrease as projected by Hydro in loss on disposal appears high. And can you explain hat because - That's really a veryI would suggest to you, Mr. Kelly, that was a reaction without having lone a detailed analysis of what, you know, historical losses have been and so on. So it

	D 120		Dec. 120
	Page 129		Page 130
	IR. BRUSHETT:	1	and perhaps I don't have it correct, but if I
2	being calculated as the potential increase in	2	understand it correctly, he's talking about
3	retirements given the historical retirement	3	looking at the historical data?
4	rate of .39 percent did appear maybe on the	4	A. On page 50 he does make reference to the
5	high side, but I haven't done any analysis to	5	average loss as a percentage of capital assets
6	confirm that.	6	as being 26 percent. And I would assume he's
7 K	ELLY, Q.C.:	7	referring to a historical average there.
8	Q. Okay. Well, with that comment let me take you	8	Q. Right. Now, you had the discussion with Ms.
9	to Mr. Roberts' evidence of November 12, 03 at	9	Greene this morning about Davis Inlet and a
10	page 51? I'll ask you to comment on these	10	number of other historical items and you made
11	comments. That begins at line 14 on page 51.	11	the observation, well, some of those are
12	Sorry, this is in the transcript, Mr.	12	unusual situations. Would you not have to
13	O'Reilly. My apologies. November 12. Page	13	adjust for those being unusual situations,
14	51. Line 14. It actually probably starts on	14	does that factor into this?
15	page 50. If I could get you perhaps to scroll	15	A. If I were doing this type of analysis, I
16	back, Mr. O'Reilly, a little bit? You might	16	would, and I'm not sure if Mr. Roberts has
17	want to read at line 8, Mr. Brushett, through	17	done that or not. I haven't checked his
18	probably line 14 or so on page 50 first. And	18	calculation of 26 percent.
19	when you've had a chance to read that, I'd ask	19	Q. If that did occur and you took out those
20	you to read lines 14 through 23 on page 51.	20	unusual situations, would that then reduce
21	A. Yes, I've read that.	21	that offsetting entry?
22	Q. Okay. Have you a chance to read on page 51?	22	A. Yes.
23	A. Yes.	23	Q. Yes. Would you agree that this is an area
24	Q. Okay. He talks about applying a similar	24	that should be looked at further?
25	percentage. And if I understand correctly,	25	A. I believe the Board should look at this in
	Page 131		Page 132
1	this evidence as well as the other evidence	1	And down at lines 24 through 31 you talk about
2	around this matter when its reaching its	2	various programs or various maintenance costs
3	decision. I'm not sure, are you suggesting	3	which will be dealt with in 2004. And while
4	further review is required, more evidence is	4	you point out there are no major overhauls,
5	required?	5	first of all, there was a major overhaul in
6	Q. Well, I guess my question is, in terms of, for	6	03?
7	example, we had a discussion about it being	7	A. Yes.
8	useful for the Board to ask you to look at the	8	Q. And then there are several projects in 04,
9	issue of interest. Is this area of capital	9	including Heat Tracing Refurbishment, Asbestos
			Abatement Program, a Roof Replacement,
10	retirement an issue that would be appropriate	10	etcetera. The question of major upgrades and
11	for you to look at for future, for the future?	11	1 5 10
12	A. Yes, that's something we could certainly look	12	replacements and matters of that nature, have
13	at in more detail in the future, Mr. Kelly. I	13	you undertaken any review as to the process or the one to what Hudro conitalized versus
14	don't have a concern with that. And, you	14	theas to what Hydro capitalizes versus
15	know, what the outcome of that might be, I'm	15	expenses?
16	not sure how significant a variation we might find, but we could certainly look at it -	16	A. The answer to your question is no, there's
17	und but we could certainly look at it -	17	been no separate project to look at Hydro's
18	•	10	and the sting and the second of the second states of the second states and the second st
10	Q. In terms of having -	18	capitalization policies. As part of this
19	Q. In terms of having - A if the Board felt it needed some additional	19	review, when Hydro comes forward for a capital
20	<ul><li>Q. In terms of having -</li><li>A if the Board felt it needed some additional information in the future, yes, we could look</li></ul>	19 20	review, when Hydro comes forward for a capital budget and so on, you know, these sorts of
20 21	<ul><li>Q. In terms of having -</li><li>A if the Board felt it needed some additional information in the future, yes, we could look at that.</li></ul>	19 20 21	review, when Hydro comes forward for a capital budget and so on, you know, these sorts of projects are brought forward, the explanation
20 21 22	<ul><li>Q. In terms of having -</li><li>A if the Board felt it needed some additional information in the future, yes, we could look at that.</li><li>Q. Okay. The next area I wanted to have a quick</li></ul>	19 20 21 22	review, when Hydro comes forward for a capital budget and so on, you know, these sorts of projects are brought forward, the explanation as to why they're necessary is there. So
20 21 22 23	<ul> <li>Q. In terms of having -</li> <li>A if the Board felt it needed some additional information in the future, yes, we could look at that.</li> <li>Q. Okay. The next area I wanted to have a quick look at again comes to this capitalization</li> </ul>	<ol> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> </ol>	review, when Hydro comes forward for a capital budget and so on, you know, these sorts of projects are brought forward, the explanation as to why they're necessary is there. So there is information on it, you know, that's
20 21 22	<ul><li>Q. In terms of having -</li><li>A if the Board felt it needed some additional information in the future, yes, we could look at that.</li><li>Q. Okay. The next area I wanted to have a quick</li></ul>	19 20 21 22	review, when Hydro comes forward for a capital budget and so on, you know, these sorts of projects are brought forward, the explanation as to why they're necessary is there. So

### Discoveries Unlimited Inc., Ph: (709)437-5028

## Multi-Page<sup>TM</sup>NL Hydro's 2003 General Rate Application

	ember 11, 2003 Mui	u-r aş	ge NL Hyuro s 2005 General Kate Application
	Page 133	3	Page 134
1 1	MR. BRUSHETT:	1	the matter. But when you're talking about
2	guess. But we haven'tin answering your	2	major overhauls that may involve significant
3	question, we have not been asked and we have	3	dollars, while they are operating in nature,
4	not undertaken a specific review of Hydro's	4	you might spread them over the period for the
5	capitalization policy when it comes to major	5	next overhaul just to smooth the impact.
6	repairs.	6	However, in Hydro's case, with the three units
7 1	KELLY, Q.C.:	7	and the scheduling that they do in terms of
8	Q. Could I just ask you at a high level, if we	8	the overhauls, it generally balances out and
9	looked at something like the Holyrood turbine	9	gives a reasonablemy assessment is, gives a
10	overhaul, I appreciate that's not in 04, but	10	reasonable, you know, overall system equipment
11	would you anticipate that that is something	11	maintenance expense on an annual basis year
12	which should be capitalized and amortized over	12	over year.
13	an appropriate period of time?	13	Q. One of the other items that is in the refiled
14	A. I would suggest that an overhaul, when we're	14	deals with this Wabush terminal expense which
15	talking about units like this, it's similar to	15	Hydro says is not their assets, but it's
16	in accounting, we look at jet engine overhauls	16	essentially of a capital nature?
17	and things like that that are typically	17	A. Yes.
17	treated as repair items. It does not	18	Q. And that's something which drives, for
	necessarilyyou got a unit such as that, and		example, the Labrador increase on a percentage
19		19	basis significantly. Do you have any views as
20	when it's got a 30 year useful life, it	20	
21	certainly wouldn't be expected that you would	21	to how that should be treated as amortized or
22	run that unit and not have to overhaul it in	22	expensed?
23	that time frame, so there are periodic	23	A. No, I haven't a specificI haven't actually
24	overhauls. What some people do, and I don't	24	addressed that one specifically, Mr. Kelly,
25	want to throw this out to suggestto confuse	25	and wouldn't really put forward a position
	Page 13:	5	Page 136
1	without probably looking at it in more detail,	1	reductions in staff levels and number two, now
2	you know, just all the background related to		
		2	that Granite Canal, major capital project is
3	it.	2 3	finished. Did you look at -
3 4			
	it.	3	finished. Did you look at - A. We did not look at whether that should translate into vehicle reductions or how that
4	<ul><li>it.</li><li>Q. Okay. Davis Inlet, I take it your position is that should be amortized over a period of years?</li></ul>	3 4	finished. Did you look at - A. We did not look at whether that should translate into vehicle reductions or how that impacted Hydro's forecast of the number of
4 5	it. Q. Okay. Davis Inlet, I take it your position is that should be amortized over a period of	3 4 5	finished. Did you look at - A. We did not look at whether that should translate into vehicle reductions or how that
4 5 6	<ul><li>it.</li><li>Q. Okay. Davis Inlet, I take it your position is that should be amortized over a period of years?</li></ul>	3 4 5 6	finished. Did you look at - A. We did not look at whether that should translate into vehicle reductions or how that impacted Hydro's forecast of the number of
4 5 6 7	<ul><li>it.</li><li>Q. Okay. Davis Inlet, I take it your position is that should be amortized over a period of years?</li><li>A. Because of the impact on revenue requirement in its test year.</li><li>Q. Okay. And Mr. Fitzgerald asked you about the</li></ul>	3 4 5 6 7	<ul> <li>finished. Did you look at -</li> <li>A. We did not look at whether that should translate into vehicle reductions or how that impacted Hydro's forecast of the number of vehicles and vehicle expenses required in 2004. But it is something that I would expect Hydro would be looking at internally and</li> </ul>
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	Page 137		Page 138
	ELLY, Q.C.:	1	A. Yes, I would. And I think the explanation was
2	efficiency that have taken place since some of	2	that the objective here is to reflect what the
3	the earlier data was generated at 2 kilowatt	3	expected operating conditions are. And
4	hours per barrel for water lance and reheater	4	presumably the more recent experience reflects
5	tubing in the first paragraph and 3 kilowatt	5	all the things that Hydro has done. Obviously
6	hours per barrel for the continuous emissions	6	the record is clear, you know, they've been
7	monitoring in line 29?	7	very effective and have a lot of success in
8	A. Yes.	8	improving the operation of the Holyrood plant
9	Q. And is itfirst of all, is it your view that	9	and it's reflected in conversion factors, and
10	the data should be modified to reflect those	10	that's the information that's most relevant,
11	improvements in efficiency since the data was	11	in my view.
12	originally generated or adjusted?	12	(12:30 p.m.)
13	A. What I guess the response would be that those	13	Q. Okay. The last area that I wanted to ask you
14	improvements which areshould be reflected on	14	a couple of questions about is the rural
15	a go forward basis so to the extent we're	15	deficit issue. And with a number of Hydro's
16	using some sort of a historical record that	16	witnesses we've looked at a couple of projects
17	doesn't incorporate the impact of those	17	by way of example. And you've probably read
18	changes, then, yes, it should be reflected in	18	the record on these. Charlottetown and Little
19	any assessment of what the appropriate	19	Bay Islands with the addition of generating
20	conversion factor is on a go forward basis.	20	plant facilities in order to meet the load of
21	Q. And the other factor, if I understood	21	a particular fish plant, and L'Anse au Loop,
22	correctly from your discussion with Mr.	22	the potential for having to add to the system
23	Fitzgerald, is that you would give more weight	23	because of load growth now that it is
24	to the more recent experience that Hydro has	24	interconnected. Do you think it would be
25	had in terms of the fuel conversion?	25	helpful for the Board if when Hydro is
			1 5
	Page 139		Page 140
	Page 139 applying for capital projects or other types	1	Page 140 believe ves, it would be useful
1	applying for capital projects or other types	1	believe yes, it would be useful.
2	applying for capital projects or other types of applications that would impact the rural	2	believe yes, it would be useful. Q. And the Consumer Advocate has put forward a
2 3	applying for capital projects or other types of applications that would impact the rural deficit, if there was an analysis provided to	2 3	believe yes, it would be useful. Q. And the Consumer Advocate has put forward a proposal with respect to having somebody
2 3 4	applying for capital projects or other types of applications that would impact the rural deficit, if there was an analysis provided to the Board to indicate the extent of that	2 3 4	<ul><li>believe yes, it would be useful.</li><li>Q. And the Consumer Advocate has put forward a proposal with respect to having somebody specifically appointed within Hydro or as a</li></ul>
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2 3 4 5 6	applying for capital projects or other types of applications that would impact the rural deficit, if there was an analysis provided to the Board to indicate the extent of that potential impact to the degree that that's possible to provide?	2 3 4 5 6	<ul><li>believe yes, it would be useful.</li><li>Q. And the Consumer Advocate has put forward a proposal with respect to having somebody specifically appointed within Hydro or as a separate department to manage the rural deficit. Do you have a view on that one?</li></ul>
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### Discoveries Unlimited Inc., Ph: (709)437-5028

## Multi-Page<sup>TM</sup>NL Hydro's 2003 General Rate Application

Dec	ember 11, 2003 Mult	i-rag	ge NL Hydro's 2003 General Rate Application
	Page 141		Page 142
1 F	IUTCHINGS, Q.C.:	1	amounts in respect of each year?
2	will carry on. Good afternoon, Mr. Brushett.	2	A. No, that would be accumulative.
3	A. Good afternoon.	3	Q. Okay. Can you explain for me why the 2003
4	Q. I'd like to refer you to page 15 of your	4	forecast is less than the 2002 actual?
5	report for this hearing. And I'm specifically	5	A. No, I cannot, Mr. Hutchings, right off the top
6	interested in a discussion there concerning	6	of my head.
7	non-regulated costs. You note at line 8 that	7	Q. That's one of the reasons we had some trouble
8	in 2002, Hydro started to accumulated the non-	8	with the notion of whether this was in fact
9	regulated costs to be added back to determine	9	cumulative because it seems like there would
10	regulated equity.	10	have to be a negative non-regulated expense in
11	A. Yes.	11	2003.
12	Q. Are you aware if there is any specific Board	12	A. Yes. I can't answer that.
13	Order that authorizes that particular	13	Q. Okay. Just on the theory behind doing it this
14	procedure?	14	way, am I correct in assuming that by adding
15	A. No, I don't think that's been explicit in any	15	back these non-regulated expenses, the amount
16	Board Order, subject to check, Mr. Hutchings,	16	of regulated equity is increased and hence,
17	but I can't recall that being specifically	17	the actual return to Hydro in dollar figures
18	detailed in an Order.	18	is increased?
19	Q. Now I'm trying to understand exactly what's	19	A. That would be correct, based on the allowed
20	happening in doing that accumulation and how	20	return. The regulated equity is adjusted by
21	that relates to the table that starts at line	21	this amount upward, yes.
22	17 on that page. Do I take it that the table	22	Q. Yes. And the non-regulated expenses, as I
23	actually shows in the line headed "non-	23	understand them, represent amounts such as
24	regulated expenses" the accumulation year over	24	promotional expenses and so on that Hydro has
25	year of these amounts, or are these individual	25	actually paid out, but the Board has directed
	Page 143		Page 144
1	should not be charged to rate payers, is that	1	company by denying them to keep it in equity.
2	correct?	2	Q. But I mean, it is Hydro's and in the boarder
3	A. Correct.	3	sense is the shareholder's decision to pay out
4	Q. Can you explain for me then the rationale of	4	these amounts, isn't that correct?
5	having these amounts added back to equity when	5	A. Yes.
6	the result is that the rate payers end up	6	Q. So, I mean, it is in fact an amount that is
7	paying Hydro a return on these amounts that we	7	very similar to a dividend, in that it is gone
8	weren't supposed to be responsible for in the	8	from the Company and applied to the
9	first place?	9	shareholder's purposes?
10	A. I'm not sure if there is a clear explanation	10	A. Yes.
11	to that, Mr. Hutchings. There is certainly a	11	Q. Okay. If this situation is allowed to
12	counter argument to suggest that the nature of	12	continue, leaving aside the 2003 anomaly,
13	those expenditures should be charged to the	13	presumably this amount is going to get larger
14	shareholder and the shareholder is deemed to	14	year over year?
15	have extracted that money and therefore, you	15	A. Yes.
16	don't add it back to rate base. But logically	16	Q. I mean, where does that take us 20 years down
17	if you've denied them a return, then the	17	the road? Are we going to be paying a return
18	adjustment to equity really reflects the fact	18	on tens of millions of dollars of this
19	that theyto not include it in equity would	19	notional equity or fictional equity that's not
20	becould be argued as a double penalty, I	20	actually there?
21	guess I'm trying to say, I'm not doing a very	21	A. Well, it would grow supposedly at a relatively
		100	slow pace, Mr. Hutchings, but you're right, in
22	good job of describing it, but you've denied	22	
22 23	them the expense and recovery from rate payers	23	theory it would continue to grow and we would
22			

## Multi-Page<sup>TM</sup>NL Hydro's 2003 General Rate Application

		<u> </u>	
	Page 145		Page 146
	MR. BRUSHETT:	1	afternoon, Mr. Brushett.
2	continued with this practise, which is, and I	2	A. Good afternoon.
3	suspect Hydro has done this again for	3	Q. I'm the last of Mr. Kennedy's wolves, Mr.
4	consistency because it is similar to the way	4	Brushett and I can tell you that there seems
5	Newfoundland Power has approached it in the	5	to be limited flesh left on the bones, so I'll
6	past and was discussed, I guess, at some point	6	be relatively brief with my questions. I
7	during a GRA earlier this year.	7	wanted to return, though, briefly to the
	HUTCHINGS, Q.C.:	8	capital underspending point and I took the
9	Q. Okay, you have nothing additional to offer in	9	discussions in your report to amount to a
10	terms of the rationale for doing that, do you?	10	recommendation that the Board should look at
11	A. No, and I accept or acknowledge, I should say,	11	this issue carefully and in effect, implement
12	the fact that it can be somewhatappear to be	12	a 14 percent downward adjustment to the
13	contradictory in the way it flows, but the	13	forecast capital expenditures for the purposes
14	counter argument, as I suggested, is the fact	14	of determining rate base and revenue
15	that you've denied the expense and you've also	15	requirement. Do I have that correctly?
16	denied, really imposed a double penalty by	16	A. Somewhat, Mr. Seviour, but I'd just clarify
17	denying the return.	17	that we've completed the analysis which shows
18	Q. Okay, well I think we'll leave those arguments	18	the average was 14 percent, and I think the
19	for the Board to determine. Those are all my	19	Board should consider that information in
20	questions.	20	determining the level of an adjustment
21 0	CHAIRMAN:	21	whether an adjustment is appropriate and the
22	Q. Thank you, Mr. Hutchings. Good morning, Mr.	22	level of the adjustment that it takes. We're
23	Seviour.	23	not recommending a 14 percent downward
	MR. SEVIOUR:	24	adjustment, we're providing information that
25	Q. Good morning, Chair, Commissioners. Good	25	suggests on average, it has been historically
	Page 147		Page 148
1	14 percent and this is the impact of the 14	1	Q. And these reasons for this historical
2	percent.	2	adjustment that you achieve, these are all in
3	Q. And just coming to the discussion on the	3	the category of the reasons beyond Hydro's
4	achievement of that 14 percent, you relate	4	control, I think you described in your
5	that in your evidence to an underspending by 5	5	evidence in response to questions from Ms.
6	percent on a project basis and a 9 percent	6	Greene?
7	variance on delays and carry overs. And I	7	A. Yes, the logic or the rationalization of that
8	wonder if you could elaborate for the Board	8	is the history says that for reasons, various
9	what your analysis and conclusions in that	9	reasons, some of which certainly are beyond
10	respect were?	10	the control of Hydro, there is an
11	A. That was primarily based onthat information	11	underspending and as you can appreciate,
12	was primarily based on our discussions as we	12	delays which would causecarry overs means
13	reviewed the background on the variances, our	13	delays in timing of when you start recording
14	discussions with Hydro staff who are involved	14	depreciation, when you startthose are in
15	in the capitalin the accounting department	15	service and so the cost of capital associated
16	in terms of managing the capital programs and	16	with it goes in the revenue requirement.
17	accounting and reporting on that.	17	Q. And the implications of a downward adjustment
18	Q. And the 14 percent that you achieved as the	18	of the type that's being discussed, it would
19	figure that you've used, this is a normalized	19	reduce depreciation expense and interest
20	figure, I understand?	20	expense for the revenue requirement, is that
21	A. We had normalized it for some unusual items	21	correct?
22	unusual delays, I guess, and so on.	22	A. Yes, we'd characterize as a reduction on
23	Q. And without the normalization, that figure	23	return on rate base without specifically
24	would have been higher, is that correct?	24	saying it's financed entirely by debt, but the
	A. Yes.	25	same effect, yes, it reduces depreciation in

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1	MR. BRUSHETT:	1		knowledge of the record and particularly this
2	return.	2		most recent information, is that figure, in
3	MR. SEVIOUR:	3		your judgment, 636.2 kilowatt hours per
4	Q. With the implication of lower rates.	4		barrel, is that within the range of
5	A. Yes.	5		reasonableness as you would see it?
6	Q. Thank you. On the fuel conversion factor, I	6	А	. I think that's within the range, the range
7	just got a brief question, a couple of	7		would beif that is the level that's being
8	questions because it's been canvassed fairly	8		achieved during the current year, then it's
9	fully. I understand that you do not make a	9		reflective of the operating conditions this
10	specific recommendation in this area?	10		year and the Board would need to assess
11	A. No, we do not.	11		whether the expected operating conditions next
12	Q. And you're aware of the most recent filing by	12		year are going to be comparable, so it could
13	Hydro in response to NP-310. Perhaps we could	13		possibly be within the range of what the Board
14	just pull that up for reference, Mr. O'Reilly,	14		could view as reasonable, yes.
15	which gives a year-to-date to November 30,	15	0	. Thank you. I wanted to talk very briefly
16	result of 636.2 kilowatt hours per barrel?	16		about the debt-equity ratio, a point touched
17	A. Yes.	17		on by Mr. Kelly on his cross-examination and
18	Q. And I think I understood your evidence to be	18		I'm going to take you to page 11 of your
19	the reasonableness of the conversion factor	19		report. At the bottom of the page, please,
20	should be a matter left for the Board and in	20		Mr. O'Reilly. Can I ask you to read for the
21	the Board's judgment, after looking at all of	21		record lines 33 through to 37 please?
22	the information on the record, is that	22	А	. Yes. "The payment of dividends of \$65.7
23	correct?	23		million from regulated operations was in
24	A. That is correct.	24		excess of 74 percent of net operating income
25	Q. And in your assessment based on your own	25		for 2002, which totalled \$9.7 million. The
-	Page 151			Page 152
1	minutes of the Board of Director's meeting in	1		efficiency indicators which you've talked
2	which the dividends were approved, document	2		about in your supplementary evidence. Perhaps
3	the fact that consideration was given to the	3		we'll begin by reading lines 1 to 3 on that
4	Company's dividend policy, including the	4		page into the record, could you do that
5	impact the payment will have on Hydro's debt-	5		please?
6	to-equity ratio."	6	Δ	. "The high cost in the professional services
7	Q. And just to be clear on this, I would	7	11	category for 2002 related primarily to the
8	understand that Grant Thornton was not asked	8		Business Process Improvement project. This
9	to assess the prudence of that dividend	9		initiative alone accounted for one million and
10	declaration or disbursement, is that fair?	10		ten thousand in consulting fees. The forecast
11	A. That's correct.	11		decrease for 2003 and 2004 is attributable to
11 12	Q. And did you, in your due diligence, take it	11		the removal of these fees."
12	that from your review of the minutes that	12	Ω	. And I think we looked earlier this morning at
13	Hydro's board accepted the impact of the	13	Ų	CA-46 which purported to relate a \$600,000
14				savings to a\$1 million on consultancy fees
	dividend navment on Hydro's operations?	15		savings to a or minion on consultancy less
1	dividend payment on Hydro's operations?	15		that were incurred in 2002 do you recall
16	A. My understanding, which is based on a review	16		that were incurred in 2002, do you recall that?
16 17	A. My understanding, which is based on a review of the minutes, is that it appears tomy	16 17	٨	that?
16 17 18	A. My understanding, which is based on a review of the minutes, is that it appears tomy understanding is that the Board considered	16 17 18		that? Yes, I do recall that.
16 17 18 19	A. My understanding, which is based on a review of the minutes, is that it appears tomy understanding is that the Board considered those implications and then approved the	16 17 18 19	(12:	that? . Yes, I do recall that. 45 p.m.)
16 17 18 19 20	A. My understanding, which is based on a review of the minutes, is that it appears tomy understanding is that the Board considered those implications and then approved the resolution.	16 17 18 19 20	(12:	that? . Yes, I do recall that. 45 p.m.) . And my question to you, as an advisor to the
16 17 18 19 20 21	<ul><li>A. My understanding, which is based on a review of the minutes, is that it appears tomy understanding is that the Board considered those implications and then approved the resolution.</li><li>Q. Thank you. I wanted to take you briefly to</li></ul>	16 17 18 19 20 21	(12:	that? . Yes, I do recall that. 45 p.m.) . And my question to you, as an advisor to the Board, was whether or not from an accounting
<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> </ol>	<ul> <li>A. My understanding, which is based on a review of the minutes, is that it appears tomy understanding is that the Board considered those implications and then approved the resolution.</li> <li>Q. Thank you. I wanted to take you briefly to Key Performance Indicators and beginning with</li> </ul>	<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> </ol>	(12:	<ul><li>that?</li><li>Yes, I do recall that.</li><li>45 p.m.)</li><li>And my question to you, as an advisor to the Board, was whether or not from an accounting perspective you are able to make that</li></ul>
<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> </ol>	<ul> <li>A. My understanding, which is based on a review of the minutes, is that it appears tomy understanding is that the Board considered those implications and then approved the resolution.</li> <li>Q. Thank you. I wanted to take you briefly to Key Performance Indicators and beginning with that, I'd like to take you to page 45 of your</li> </ul>	<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> </ol>	(12:	<ul> <li>that?</li> <li>Yes, I do recall that.</li> <li>45 p.m.)</li> <li>And my question to you, as an advisor to the Board, was whether or not from an accounting perspective you are able to make that relation; in other words, were you able to</li> </ul>
<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> </ol>	<ul> <li>A. My understanding, which is based on a review of the minutes, is that it appears tomy understanding is that the Board considered those implications and then approved the resolution.</li> <li>Q. Thank you. I wanted to take you briefly to Key Performance Indicators and beginning with</li> </ul>	<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> </ol>	(12:	<ul><li>that?</li><li>Yes, I do recall that.</li><li>45 p.m.)</li><li>And my question to you, as an advisor to the Board, was whether or not from an accounting perspective you are able to make that</li></ul>

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1 1	AR. SEVIOUR:	1	return on the consulting costs that were
2	fees in that regard, to the \$600,000 savings	2	incurred than that and I think the evidence
3	that are reflected in CA-46?	3	suggests that this is a process that's going
4	A. Based on my reviewagain, I haven't reviewed	4	to be continually generated to hopefully
5	individual projects for Process Improvement,	5	efficiency improvements as they go throughout
6	but based on my understanding of the evidence,	6	the organization.
7	the pre-filed evidence and the record so far	7	Q. And what I'm wondering about, Mr. Brushett, in
8	in this hearing, Mr. Seviour, is that the	8	this reference in your supplementary evidence
9	\$600,000 does relate to some specific projects	9	that was recently filed, is the issue of the
10	undertaken as part of this broader Business	10	establishment of targets for Key Performance
11	Process Improvement Initiative and that they	11	Indicators and particularly the notion of
12	are very much related, that that is the	12	linkages of Key Performance Indicators to
13	savings attributable to this direction that's	13	those targets and background supports and
14	Hydro is going.	14	rationales for the targets, is this the kind
15	Q. Well let me come at it the other way, were you	15	of the thing that you would like to see
16	able to look at the million dollar consulting	16	improved upon by Hydro in the future?
17	expenditure in 2002 and quantify the benefits	17	A. Yes, we would definitely like to see and this
18	of that from an accounting perspective?	18	is again looking at it from a regulatory
19	A. No, there's been no cost benefit analysis and	19	perspective. If the objective is to monitor
20	the \$600,000 that's been identified in the	20	performance overall, then having that
21	evidence, I would suspect is not the only	21	information as to how Hydro is implementing
22	savings that Hydro is targeting based on a one	22	its strategy of process improvement and how
23	million dollar expenditure. I don't know if	23	that ties to overall efficiency as measured by
24	that's where your question is going, I would	24	the KPIs, we would like to see that on a go-
25	expect that they would want to get a better	25	forward basis.
	Page 15	5	Page 156
1	Q. And maybe I can ask Mr. O'Reilly to pull up	1	rationale for each of those targets which
2	Hydro's undertaking No. 17. I think you	2	would allow assessment down the road?
3	referred to this undertaking in your	3	A. I guess I would agree with you, except when
4	supplementary evidence and noted that for the	4	you say it should be put forward for 2004. At
5	test year, many of the categories do not in	5	this point, I'm not sure that, you know,
6	fact have determined targets or figures	6	certainly the Board would be any better off if
7	outlined?	7	they went seeking that information at this
8	A. Not in the manner in which I guess I described	8	point. There's been an awful lot of
9	in our supplementary report. I mean, they are	9	information put forward on 2004 already,
10	based to the extent there's, you know, OM&A	10	certainly a large body of evidence that they
11	costs per installed megawatt hour of capacity,	11	can turn to, in terms of making their
12	they are based on Hydro's forecast for the	12	decisions, but on a go-forward basis, once we
13	2004 year and by inference, I guess, their	13	go out beyond 2004 into 2005, 6 and 7, the
14	targets for that year, but no formal process	14	Board still has a regulatory responsibility to
15	of looking at this in terms of the plan for	15	oversee and monitor Hydro's performance and I
16	process improvement and targeting	16	guess in those particular years, I would like
17	efficiencies, which is really where we would	17	to see some targets and some reporting to the
1	like to see them go.	18	Board on where Hydro is going to, in terms of
18	like to see them go.		
18 19	Q. And, you know, looking at this from a lay	19	efficiency and performance improvement.
	0	19 20	Q. I had one question on the excess earnings
19	Q. And, you know, looking at this from a lay		
19 20	Q. And, you know, looking at this from a lay perspective, would I understand that Grant	20	Q. I had one question on the excess earnings
19 20 21	Q. And, you know, looking at this from a lay perspective, would I understand that Grant Thornton's position is that there should be	20 21	Q. I had one question on the excess earnings account, I understand your evidence to be at
19 20 21 22	Q. And, you know, looking at this from a lay perspective, would I understand that Grant Thornton's position is that there should be figures set out for 2004 which would represent	20 21 22	Q. I had one question on the excess earnings account, I understand your evidence to be at the end of the day that in the event that

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Page 157         Page 157           1 MR. SEVIOUR:         1         0. The final question 1 have related to the           3 be administered by this Board, is that         1         0. The final question 1 have related to the           3 be administered by this Board, is that         3         current test year revenue requirement, and the           4 correct?         4         aunorization of that loss on disposable           5 A. Yes.         5         capital assets, is that a matter that pertains           6         0. And did 1 understand your evidence in response         6         exclusively to the rural deficit, Mr.           7 to some questions from Mr. Browne this morning         7         Brushert?         Brushert?           10         or a triggering for that review and         10         have.           12         A. 1 think my response and I'm not sure i'I awas         12         Q. Thank you, Mr. Seviour. Thank you, Mr.           13         celaer, is that i would be dealt         14         think that something the Board can         15         Red Riding Hood as each day goes by.           14         the ide a that i should be dealt with on a         10         KKENNED?         14         Within ther's on you wow,           15         meetion is som, but ther's on you wow,         16         MR. KENNED?         10         O.Nothin	Dec	ember 11, 2003 Multi	-1.9	age NL Hydro's 2003 General Rate Application
2         by this Board? Those findings would need to be administered by this Board, is that correct?         2         treatment of the Davis Inlet matter in the 3           3         be administered by this Board, is that correct?         3         current test year revenue requirement, and the 4           4         amortization of that loss on disposable 5         capital assets, is that a matter that pertains 6           7         to be that it would be also a prudent measure 9         for the Board to implement a timing for that 10         a           8         VEX.         A. Yes, Isuspect it does.         9           12         A. 1 think my response and 1'm not sure if I was 1         clear, is that it would be dealt         10           13         clear, is that it would be dealt         14         think the wooks have become safer for Little           14         think that should be dealt with on a 10         is the wolves in sheep clothing.         16           14         think that's something the Board can 14         16         16         16           15         the idea that it should be dealt with on a 15         20         0. Thak wolves in sheep clothing.           14         think the wooks have become safer for Little 15         16         16         16           16         Q. Mark KLINMAY:         16         16         16		Page 157		c
3         be administered by this Board, is that         3         current test year revenue requirement, and the           4         correct?         5         amoritzation of that loss on disposable           6         Q. And did 1 understand your evidence in response         6         capital assets, is that a matter that pertains           6         Q. And did 1 understand your evidence in response         6         exclusively to the rural deficit, Mr.           7         brown Mr. Browne this morning         8         A. Yes, I suspect it does.           9         0. Thank you, that concludes the questions that I         10           11         determination to be made?         11           12         Q. Thank you, Mr. Seviour. Thank you, Mr.           13         clear, is that it would be-i's certainly         13           14         valid to suggest that that should be dealt         14           15         Red Riding Hood as each day goes by.           16         to change regulations to give effect to that,           17         I think tha's something the Board can           18         the wolves in sheep clothing.           19         that it does not go to a specific           20         But your evidence is that it does not go to a specific           21         that Mr. Wells gave in respect to	1 1		1	-
4       amortization of that loss on disposable         5       A. Yes.       5         7       to some questions from Mr. Browne this morning       6         8       to be that it would be also a prucher measure       7       Brushett?         9       for the Board to implement a timing for that       7       Brushett?         10       or a triggering for that review and       10       have.         12       A. 1 think my response and 1'm not sure if I was       10       have.         13       clear, is that it would be dealt       13       Brushett?         14       valid to suggest that that should be dealt       14       think the woods have become safer for Little         15       s consider on its own, but there's no, you know,       18       CHAIRMAN         16       consider on its own, but there's no, you know,       18       the woods in sheep clothing.         16       theida that it should be dealt with on a       19       CHAIRMAN         20       But your evidence is that it does not go to a specific       20       O. The proceeding has gone on too long. Any         21       A. No, I am not going to a specific       21       O. Thave a couple, Mr. Chair, thank you. Mr.         23       specific recommendation.       11       Mr. Wells to uy and det	2	by this Board? Those findings would need to	2	treatment of the Davis Inlet matter in the
5       A. Yes.       5       capital assets, is that a matter that pertains         6       Q. And did I understand your evidence in response       6       exclusively to the rural deficit, Mr.         8       to some questions from Mr. Browne this morning       6       exclusively to the rural deficit, Mr.         9       for the Board to implement a timing for that       9       Q. Thank you, that concludes the questions that I         10       or a triggering for that review and       10       have.         11       determination to be made?       11       Chank you, Mr. Seviour. Thank you, Mr.         13       clear, is that it would be-aits certainly       13       Brushett. Good afternoon, Mr. Kennedy, I         14       whito an a timely basis, whether i's nox you know,       16       16 MR. KENNEDY.         17       I think that's something the Board can       17       O. Nothing on re-direct. So, it'll be over to         18       certainly a very valid comment.       21       questions from Mr. Browne.         20       Data your evidence is that it does not go to a specific       2       O. Thak you could bring up Mr. Wells'         25       recommendation.       rege 150       0       The proceeding has gone on too long. Any questions from the Board?         24       A. No, I am not going to a specific       2	3	be administered by this Board, is that	3	current test year revenue requirement, and the
6       Q. And did I understand your evidence in response to some questions from Mr. Browne this moming to be that it would be also a pardent measure 9       6       exclusively to the rural deficit, Mr. 7       Brushett?         7       to be that it would be also a pardent measure 9       A. Yes, I suspect i does. 9       0       Dank you, that concludes the questions that I 10         10       or a triggering for that review and 1       0       Dank you, that concludes the questions that I 10         12       A. I think my response and I'm not sure if I was 1       1       CHAIRMAN:         12       A. I think my response and I'm not sure if I was 1       1       CHAIRMAN:         13       Brushett. Good afternoon, Mr. Kennedy, I 1       1         14       valid o suggest that that should be dealt 14       14       16         15       consider on its own, but ther's no, you know, 16       16       Mr. Revolves in sheep clothing.         16       0. Nothing on re-direct. So, i'll be over to 16       16       Mr. Revolves in sheep clothing.         16       0. Revolves in sheep clothing.       10       Olave a couple, Mr. Chair, thank you. Mr.         17       Q. But your evidence is that it does not go to a 1       20       Olave a couple, Mr. Chair, thank you. Mr.         17       Q. But your evidence is that it does not go to a 1       20       Olave a couple, Mr. Chair	4	correct?	4	amortization of that loss on disposable
7       to some questions from Mr. Browne this morning       7       Brushett <sup>7</sup> 8       to be that it would be also a prudent measure       8       A. Yes, I suspect it does.         9       To think pour, that concludes the questions that I         10       or a triggering for that review and       10         11       determination to be made?       10         12       A. I think my response and I'm not sure if I was       10         13       clear, is that it would be-is's certainly       13         14       valid to suggest that that should be dealt       14         15       with on a timely basis, whether it's necessary       16         16       to charge regulations to give effect to that,       17         17       I think that's something the Board can       18         18       consider on its own, but there's no, you know,       18         19       the idea that is should be dealt with on a       20         20       But your evidence is that it does not go to a       21         21       certainly a very valid comment.       22         22       Q. But your evidence is that it does not go to a       22         23       specific recommendation       a specific         24       A. No. I am not going to a specific	5	A. Yes.	5	capital assets, is that a matter that pertains
8         A. Yes, I suspect it does.           9         for the Board to implement a timing for that review and         9         Q. Thank you, that concludes the questions that I           10         or a triggering for that review and         10         have.           11         determination to be made?         11         CHAIRMAN:           12         A. I think my response and I'm not sure if I was         12         Q. Thank you, that concludes the questions that I.           12         A. I think my response and I'm not sure if I was         12         Q. Thank you, that concludes the questions that I.           14         valid to suggest that that should be dealt         14         think the woods have become safer for Little           15         to change regulations to give effect to that,         16         MR. KENNEDY:           17         I think tha's something the Board can         17         Q. Nothing on re-direct. So, it'll be over to           16         me olves in sheep clothing.         19         CHAIRMAN:           20         But your evidence is that it does not go to a         22         COMMISSIONER SAUNDERS:           23         specific recommendation in that respect?         23         Q. The proceeding has gone on too long. Any           21         questions from the Board?         23         Q. Ihave a couple, Mr. Chair,	6	Q. And did I understand your evidence in response	6	exclusively to the rural deficit, Mr.
9       C.Thank you, that concludes the questions that I         10       or a triggering for that review and       10         11       clear, is that it would be made?       10         12       A. I think my response and I'm not sure if I was       13         13       clear, is that it would be—it's certainly       13         14       valid to suggest that that should be dealt       14         15       with on a timely basis, whether it's necessary       15         16       to change regulations to give effect to that,       16         17       I think that's something the Board can       17       Q. Nothing on re-direct. So, it'll be over to         18       consider on its own, but there's no, you know,       18       the wolves in sheep clothing.         19       theide that it should be dealt with on a       20       0. The proceeding has gone on too long. Any         21       certainly a very valid comment.       21       questions from the Board?         23       specific recommendation in that respect?       23       Q. Have a couple, Mr. Chair, thank you. Mr.         23       give you a second or two to familiarize       3       achieve through thir increaces up 19, line 20. This is evidence         24       Voreally, if you could bring up Mr. Wells'       16       Mr. Wells to try and determine s	7	to some questions from Mr. Browne this morning	7	Brushett?
10       or a triggering for that review and       10       have.         11       determination to be made?       11       CHAIRMAN:         12       O. Thank you, Mr. Seviour. Thank you, Mr.         13       clear, is that it would be-it's certainly       13       Brushett. Good aftermoon, Mr. Kennedy, I         14       valid to suggest that that should be dealt       13       Brushett. Good aftermoon, Mr. Kennedy, I         14       with on a timely basis, whether it's necessary       16       KR KENNEDY:         17       I think that's something the Board can       17       Q. Nothing on re-direct. So, it'l be over to         18       consider on its own, but there's no, you know,       18       the wolves in sheep clothing.         20       timely basis, the disposition of those is       20       Q. The proceeding has gone on too long. Any         21       questions from the Board?       23       Q. The proceeding has gone on too long. Any         21       questions from the Board?       23       Q. The proceeding has gone on too long. Any         22       O. But your evidence is that it does not go to a       23       Q. Thave a couple, Mr. Chair, thank you, Mr.         23       op a specific       24       A. No, I am not going to a specific       25       25       10       O'Reilly, if you could bring up	8	-	8	A. Yes, I suspect it does.
11       determination to be made?       11       CHAIRMAN:         12       A. I think my response and I'm not sure if I was       12       Q. Thank you, Mr. Seviour. Thank you, Mr.         12       A. I think my response and I'm not sure if I was       13       Brushett. Good afternoon, Mr. Kennedy, I         14       valid to suggest that that should be dealt       14       think the woods have become safer for Little         15       with on a timely basis, whether it's necessary       15       Red Riding Hood as each day goes by.         16       to change regulations to give effect to that,       16       MR.KINNEDY:         17       I think that's something the Board can       17       Q. Nothing on re-direct. So, it'll be over to       18         20       timely basis, the disposition of those is       20       Q. The proceeding has gone on too long. Any         21       certainly a very valid comment.       21       questions from the Board?         22       Q. But your evidence is that it does not go to a       22       COMMISSIONER SAUNDERS:         23       specific recommendation       14       Mr. Wells'       4         24       A. No, I am not going to a specific       24       O Reily, if you could bring up Mr. Wells'         25       strategic direction, Mr. Brushett. Til just       3       achie	9	for the Board to implement a timing for that	9	Q. Thank you, that concludes the questions that I
12       A. I think my response and I'm not sure if I was       12       Q. Thank you, Mr. Seviour. Thank you, Mr.         13       clear, is that it would be-it's certainly       13       Brushett. Good afternoom, Mr. Kennedy, I         14       valid to suggest that that should be dealt       14       think the wooks have become safer for Little         15       with on a timely basis, whether it's necessary       15       Red Riding Hood as each day goes by.         16       to change regulations to give effect to that,       17       Q. Nohling on re-direct. So, it'll be over to         18       consider on its own, but there's no, you know,       18       the wolves in sheep clothing.         19       think that's some on too long. Any       20       O. The proceeding has gone on too long. Any         21       questions from the Board?       22       COMINSIONER SAUNDERS:         23       specific recommendation in that respect?       23       Q. I have a couple, Mr. Chair, thank you. Mr.         24       A. No, I am not going to a specific       24       O'Reilly, if you could bring up Mr. Wells'         25       recommendation.       That Mr. Wells gave in respect to the       1       Mr. Wells gave in respect to the         3       giv you ascord or two to familiarize       3       achieve through this process and the retaining         4 <td>10</td> <td>or a triggering for that review and</td> <td>10</td> <td>have.</td>	10	or a triggering for that review and	10	have.
13       clear, is that it would beit's certainly       13       Brushert. Good afternoon, Mr. Kennedy, I         14       with on a timely basis, whether it's necessary       15       Red Riding Hood as each day goes by.         16       to change regulations to give effect to that,       16       MR. KENNEDY:         17       I think that's something the Board can       17       Q. Nothing on re-direct. So, it'll be over to         18       the volves in sheep clothing.       18       the wolves in sheep clothing.         19       the idea that it should be dealt with on a       19       CHAIRMAN:         20       Q. But your evidence is that it does not go to a       22       COMMISSIONER SAUNDERS:         23       specific recommendation in that respect?       23       Q. I have a couple, Mr. Chair, thank you. Mr.         23       or Reilly, if you could bring up Mr. Wells'       2       evidence, page 19, line 20. This is evidence         25       recornmendation.       Page 159       Page 160         1       that Mr. Wells gave in respect to the       1       Mr. Wells to try and determine some specifics         3       give you a second or two to familiarize       3       achieve through this process and the retaining         4       yourself with the first paragraph.       4       of Covenco, I think it way, who did the<	11	determination to be made?	11	CHAIRMAN:
14       valid to suggest that that should be dealt       14       think the woods have become safer for Little         15       with on a timely basis, whether i's necessary       15       Red Riding Hood as each day goes by.         16       to change regulations to give effect to that,       17       Q. Nothing on re-direct. So, it'll be over to         18       consider on its own, but there's no, you know,       18       the wolves in sheep clothing.         19       the idea that it should be dealt with on a       19       C. The proceeding has gone on too long. Any         21       certainly a very valid comment.       21       Q. The proceeding has gone on too long. Any         22       Q. But your evidence is that it does not go to a       23       Q. They ca couple, Mr. Chair, thank you. Mr.         23       specific recommendation in that respect?       23       Q. Thave a couple, Mr. Chair, thank you. Mr.         24       A. No, I am not going to a specific       24       O'Reilly, if you could bring up Mr. Wells'         25       recommendation.       Page 159       Page 160         1       Mr. Wells gave in respect to the       1       Mr. Wells to try and determine some specifics         2       strategic direction, Mr. Brushett. I'll just       2       in regard to what it was they were trying to         3       aspects of the busin	12	A. I think my response and I'm not sure if I was	12	• •
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17       I think that's something the Board can       17       Q. Nothing on re-direct. So, it'll be over to         18       consider on its own, but there's no, you know,       18       the wolves in sheep clothing.         19       the idea that it should be dealt with on a       19       CHAIRMAN:         20       timely basis, the disposition of those is       20       Q. The proceeding has gone on too long. Any         21       certainly a very valid comment.       21       questions from the Board?         22       Q. But your evidence is that it does not go to a       22       COMMISSIONER SAUNDERS:         23       specific recommendation in that respect?       23       Q. I have a couple, Mr. Chair, thank you. Mr.         24       A. No, I am not going to a specific       24       O'Reilly, if you could bring up Mr. Wells'         25       recommendation.       25       evidence, page 19, line 20. This is evidence         2       systepic direction, Mr. Brushett. I'Il just       2       in regard to what it was they were trying to         3       give you ascond or two to familiarize       3       achieve through this process and the retaining         4       yourself with the first paragraph.       4       of Covenco, I think it was, who did the         5       introduction of the process to Hydro and, I       6       g	15	with on a timely basis, whether it's necessary	15	Red Riding Hood as each day goes by.
18       consider on its own, but there's no, you know,       18       the wolves in sheep clothing.         19       the idea that it should be dealt with on a       19       CHAIRMAN:         20       timely basis, the disposition of those is       20       Q. The proceeding has gone on too long. Any         21       questions from the Board?       21       questions from the Board?         22       Q. But your evidence is that it does not go to a       22       COMMISSIONER SAUNDERS:         23       specific recommendation in that respect?       23       Q. I have a couple, Mr. Chair, thank you. Mr.         24       A. No, I am not going to a specific       24       O'Reifly, if you could bring up Mr. Wells'         25       recommendation.       25       evidence, page 19, line 20. This is evidence         25       give you a second or two to familiarize       3       achieve through this process and the retaining         4       yourself with the first paragraph.       4       of Covenco, I think it was, who did the         5       introduction of the process to Hydro and, I       6       guess, Hydro now carrying on doing the process         7       aspects of the business operations. And we've       7       through their trained staff, if you like,         8       that's my understanding of what's taken place.       9 <t< td=""><td>16</td><td>to change regulations to give effect to that,</td><td>16</td><td>MR. KENNEDY:</td></t<>	16	to change regulations to give effect to that,	16	MR. KENNEDY:
19       the idea that it should be dealt with on a       19       CHAIRMAN:         20       timely basis, the disposition of those is       20       O. The proceeding has gone on too long. Any         21       certainly a very valid comment.       21       questions from the Board?         21       Q. But your evidence is that it does not go to a       22       COMMISSIONER SAUNDERS:         23       specific recommendation in that respect?       23       Q. I have a couple, Mr. Chair, thank you. Mr.         24       A. No, I am not going to a specific       24       O Reilly, if you could bring up Mr. Wells'         25       recommendation.       25       evidence, page 19, line 20. This is evidence         28       strategic direction, Mr. Brushett. I'll just       2       in regard to what it was they were trying to         3       give you a second or two to familiarize       3       achieve through hith is process to Hydro and, I         6       Q. And he talks about strategic planning in all       6       guess, Hydro now carrying on doing the process         7       aspects of the business operations. And we've       7       through their trained staff, if you like,         8       heard the works "strategic plan, report       10       Q. And, Mr. O'Reilly, if you could bring up the         11       strategic plan, report       12	17	I think that's something the Board can	17	Q. Nothing on re-direct. So, it'll be over to
20       timely basis, the disposition of those is certainly a very valid comment.       20       Q. The proceeding has gone on too long. Any questions from the Board?         21       Q. But your evidence is that it does not go to a specific recommendation in that respect?       23       Q. Thay ea couple, Mr. Chair, thank you. Mr.         24       A. No, I am not going to a specific recommendation.       24       O'Reilly, if you could bring up Mr. Wells'         25       recommendation.       24       O'Reilly, if you could bring up Mr. Wells'         25       recommendation.       24       O'Reilly, if you could bring up Mr. Wells'         26       that Mr. Wells gave in respect to the       1       Mr. Wells to try and determine some specifics         3       give you a second or two to familiarize       3       achieve through this process and the retaining         4       yourself with the first paragraph.       4       of Covenco, I think it was, who did the         5       a. Yes.       5       introduction of the process to Hydro and, I         6       guess, Hydro now carrying on doing the process       4         7       ware of a document within Hydro called a       10       Q. And, Mr. O'Reilly, if you could bring up the         1       strategic plan?       11       transcript October 10th, page 117 and if         12       you aware of a docum	18	consider on its own, but there's no, you know,	18	the wolves in sheep clothing.
21       certainly a very valid comment.       21       questions from the Board?         22       0. But your evidence is that it does not go to a       22       COMMISSIONER SAUNDERS:         23       specific recommendation in that respect?       23       Q. I have a couple, Mr. Chair, thank you. Mr.         24       A. No, I am not going to a specific       23       Q. I have a couple, Mr. Chair, thank you. Mr.         25       recommendation.       23       Q. I have a couple, Mr. Chair, thank you. Mr.         25       recommendation.       24       O'Reilly, if you could bring up Mr. Wells'         25       recommendation.       25       evidence, page 19, line 20. This is evidence         26       that Mr. Wells gave in respect to the       1       Mr. Wells to try and determine some specifics         2       in regard to what it was they were trying to       a achieve through this process and the retaining         4       your self with the first paragraph.       4       of Covenco, I think it was, who did the         5       aspects of the business operations. And we've       8       that's my understanding of what's taken place.         9       several times throughout this hearing. Are       9       A. Yes.       9         10       you aware of a document within Hydro called a       10       Q. And, Mr. O'Reilly, if you	19	the idea that it should be dealt with on a	19	CHAIRMAN:
22       Q. But your evidence is that it does not go to a specific recommendation in that respect?       23       Q. I have a couple, Mr. Chair, thank you. Mr.         23       A. No, I am not going to a specific       23       Q. I have a couple, Mr. Chair, thank you. Mr.         24       A. No, I am not going to a specific       24       O'Reilly, if you could bring up Mr. Wells'         25       recommendation.       25       evidence, page 19, line 20. This is evidence         Page 159         Page 159         Page 160         10         that Mr. Wells gave in respect to the         11         give you a second or two to familiarize         a covenco, I think it was, who did the         5         that Mr. Wells about strategic planning in all         6         aspects of the business operations. And we've         a spect of the busines plan: report     <	20	timely basis, the disposition of those is	20	Q. The proceeding has gone on too long. Any
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25 Process, and I spent some time in questioning 25 arrangement with Covenco and what it was Hydro	24	talking about their Business Improvement	24	through my questions the specifics of the
	125	Process, and I spent some time in questioning	25	arrangement with Covenco and what it was Hydro

# Multi-Page<sup>TM</sup>NL Hydro's 2003 General Rate Application

		-1 ag	c RE Hydro 5 2005 Ocherai Rate Application
	Page 161		Page 162
1 0	COMMISSIONER SAUNDERS:	1	determine, there aren't any targets
2	were trying to achieve and at page 123, line	2	established. Do you have an opinion in
3	20, I asked if there was any goals established	3	respect of this whole process?
4	by Hydro in their decision to retain Covenco.	4	A. I guess I understand your comments, and
5	And again, when you read the answers, "If	5	particularly as it relates to whether this was
6	there are any goals, they're very vague in	6	clearly defined from the outset. In terms of
7	terms of how they were described by Mr.	7	Process Improvement Initiatives and so on, it
8	Wells." And then, moving along to page 129 at	8	would be common practice to outline what the
9	line 18, I ask Mr. Wells what his objectives	9	objectives were and try to quantify that. And
10	were as CEO of Hydro, in terms of the process	10	I'm not sure whether Hydro has internally
11	and procedures and so on that he was trying to	11	developed some objectives thatclearly they
12	address here through this initiative that he	12	haven't put forward, but maybe to guide them
13	called the Business Improvement Process. And	13	through this process, Mr. Saunders. But
14	if you read the answer, I'm not sure that the	14	you're right, in a process such as this,
15	specific objectives were, let's say, put on	15	undertaking such a large initiative, it would
16	the record. So, I bring you through this	16	be certainly expected that you would set out
17	portion of the evidence to ask you at this	17	some objectives as to what the outcome should
18	point and you've been in this business of	18	be at the end of the day. Now whether you
19	advising the Board, as well as other clients,	19	were able to, you know, reachmake a decision
20	I'm sure, in terms of business processes and	20	to proceed without being able to quantify that
21	improvement and so on, isn't this a bit	21	very definitively would, I guess, depend on
22	unusual in your opinion, in terms of how it	22	the circumstances and if there was sort of
23	was that Covenco were assigned this project	23	lots of opportunity and such that there's no
24	there's nothing on paper, there aren't any	24	need to go through the exercise of quantifying
25	terms of reference, and as far as we can	25	it because we know it's there, the pay back
	Page 163		Page 164
1	will be there, that may be a part of the	1	c
	will be there, that may be a part of the process, I'm not sure, but you would expect to	1 2	to some additional information, I'm not aware
2	process, I'm not sure, but you would expect to		to some additional information, I'm not aware of any specific goals or targets on these
	process, I'm not sure, but you would expect to have some objectives and some expectations at	2	to some additional information, I'm not aware of any specific goals or targets on these particular measures, no.
2 3 4	process, I'm not sure, but you would expect to have some objectives and some expectations at the outset, yes.	2 3	to some additional information, I'm not aware of any specific goals or targets on these particular measures, no. Q. In respect of inter-utility comparisons, do
2 3 4	process, I'm not sure, but you would expect to have some objectives and some expectations at the outset, yes. 1:00 p.m.)	2 3 4	to some additional information, I'm not aware of any specific goals or targets on these particular measures, no.
2 3 4 5 (	<ul><li>process, I'm not sure, but you would expect to have some objectives and some expectations at the outset, yes.</li><li>1:00 p.m.)</li><li>Q. In your report and this is the Regulatory</li></ul>	2 3 4 5	<ul><li>to some additional information, I'm not aware of any specific goals or targets on these particular measures, no.</li><li>Q. In respect of inter-utility comparisons, do you place much reliance on the results of those comparisons, and I'm thinking</li></ul>
2 3 4 5 ( 6	<ul> <li>process, I'm not sure, but you would expect to have some objectives and some expectations at the outset, yes.</li> <li>1:00 p.m.)</li> <li>Q. In your report and this is the Regulatory Performance Measures Report on page 1, you</li> </ul>	2 3 4 5 6	<ul><li>to some additional information, I'm not aware of any specific goals or targets on these particular measures, no.</li><li>Q. In respect of inter-utility comparisons, do you place much reliance on the results of those comparisons, and I'm thinking particularly where it's difficult to find two</li></ul>
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2 3 4 5 ( 6 7 8	<ul> <li>process, I'm not sure, but you would expect to have some objectives and some expectations at the outset, yes.</li> <li>1:00 p.m.)</li> <li>Q. In your report and this is the Regulatory Performance Measures Report on page 1, you talk about the quarterly reports currently</li> </ul>	2 3 4 5 6 7 8	<ul><li>to some additional information, I'm not aware of any specific goals or targets on these particular measures, no.</li><li>Q. In respect of inter-utility comparisons, do you place much reliance on the results of those comparisons, and I'm thinking particularly where it's difficult to find two utility companies that are alike in all</li></ul>
2 3 4 5 ( 6 7 8 9	<ul> <li>process, I'm not sure, but you would expect to have some objectives and some expectations at the outset, yes.</li> <li>1:00 p.m.)</li> <li>Q. In your report and this is the Regulatory Performance Measures Report on page 1, you talk about the quarterly reports currently includes statistics for SAIFI, SAIDI and SARI</li> </ul>	2 3 4 5 6 7 8 9	<ul> <li>to some additional information, I'm not aware of any specific goals or targets on these particular measures, no.</li> <li>Q. In respect of inter-utility comparisons, do you place much reliance on the results of those comparisons, and I'm thinking particularly where it's difficult to find two utility companies that are alike in all respects, let's say in terms of structure and</li> </ul>
2 3 4 5 ( 6 7 8 9 10	<ul> <li>process, I'm not sure, but you would expect to have some objectives and some expectations at the outset, yes.</li> <li>1:00 p.m.)</li> <li>Q. In your report and this is the Regulatory Performance Measures Report on page 1, you talk about the quarterly reports currently includes statistics for SAIFI, SAIDI and SARI and so on in the first paragraph. How do you</li> </ul>	2 3 4 5 6 7 8 9 10	<ul> <li>to some additional information, I'm not aware of any specific goals or targets on these particular measures, no.</li> <li>Q. In respect of inter-utility comparisons, do you place much reliance on the results of those comparisons, and I'm thinking particularly where it's difficult to find two utility companies that are alike in all respects, let's say in terms of structure and similar characteristics, so then I wonder what</li> </ul>
2 3 4 5 ( 6 7 8 9 10 11	<ul> <li>process, I'm not sure, but you would expect to have some objectives and some expectations at the outset, yes.</li> <li>1:00 p.m.)</li> <li>Q. In your report and this is the Regulatory Performance Measures Report on page 1, you talk about the quarterly reports currently includes statistics for SAIFI, SAIDI and SARI and so on in the first paragraph. How do you think these should be measured in terms of</li> </ul>	2 3 4 5 6 7 8 9 10 11	<ul> <li>to some additional information, I'm not aware of any specific goals or targets on these particular measures, no.</li> <li>Q. In respect of inter-utility comparisons, do you place much reliance on the results of those comparisons, and I'm thinking particularly where it's difficult to find two utility companies that are alike in all respects, let's say in terms of structure and similar characteristics, so then I wonder what reliance should be placed on inter-utility comparisons?</li> </ul>
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	Page 165		Page 166
	AR. BRUSHETT:	1	A. I believe it is one, somewhat of a legal issue
2	is aware of all this, they're a member of CEA	2	in terms of the legislation and requirement to
3	and they have people who are on committees and	3	do this valuation. A valuation of the rate
4	so on, I'm sure they are aware of all of these	4	base pursuant to Section 64, purely from an
5	things anyway. But on a more formal basis,	5	operational point of view to determine if all
6	from a regulatory perspective, it would also	6	the plant is used and useful, in service and
7	be useful and add value to be able to do those	7	so on, I'm not sure if it serves a great
8	comparisons, recognizing they may not be, you	8	purpose. Hydro does already review its plant
9	know, you shouldn't base decisions on those	9	and equipment and determine, as we've heard
10	solely alone because of the concerns that you	10	earlier about retirements and when they're
11	just expressed, but they are of value to be	11	required and when assets are taken out of
12	able to do those comparisons.	12	service, whether it be at the end of their
	COMMISSIONER SAUDNERS:	13	useful life or prematurely. So I'm not sure
14	Q. On page 22 of your 2003 report, on the general	14	if, from an operational point of view,
15	rate hearing, you talk about the valuation of	15	valuation of the rate base serves a great
16	the rate base pursuant to Section 64, and if	16	purpose, but it is certainly a legal item
17	you look at PUB-110, you will find, I think,	17	relevant to Section 64.
18	in there that it was raised with Hydro and I	18	Q. Just one more question I have for you, Mr.
19	think Ms. Greene or whoever responded on	19	Brushett and it's in respect of FTEs. Maybe
20	behalf of Hydro, suggested it might be a legal	20	you could give the Board some background in
21	question. And I would expect that we might	21	terms of the introduction of the FTE system to
22	hear something more about that in final	22	Hydro when it was done, and I don't want
23	argument, but getting back to your report, how	23	specific dates, but I gather from your answers
24	important is it that valuation of the rate	24	to the questions from Mr. Kelly, that there
25	base be done pursuant to Section 64?	25	have been some problems in respect of Hydro's
	Page 167		Page 168
1	adopting the FTE system, if you like?	1	they're doing, it's just get some more data
2	A. I think the problems are not necessarily that	2	behind us in terms of these calculations, so
3	there's issues with the way they've adopted or	3	that we can start looking at it more
4	the way they're calculating it today, it's the	4	meaningful.
5	fact that we havewe're going through sort of	5	Q. So it hasn't been an easy transition, that's
6	a transition where we're looking back to '98	6	what you're saying?
7	or '99 or 2000 when there was no formal	7	A. No, and because we're looking at complement
8	calculation of FTEs, they're certainly not	8	and from an operational point of view, you
9	done consistent to what it is today, where	9	know, Hydro didn't go back and recalculate all
10	starting, I think it was in 2001, started	10	the previous years to come up, make sure we
11	accumulating the data on FTEs which in 2002	11	had some good comparative data. Whether that
12	certainly generated more meaningful data. But	12	would have been an useful exercise from a cost
13	the problem is probably more of a transitional	13	benefit analysis, you know, is probably
14	issue where we still talk about complement and	14	questionable to ask them to recalculate
15	vacant positions and we have a FTE calculation	15	everything. So, picking up this change and
16	that says here is the fulltime equivalent	16	moving forward, as I say, as we get more years
17	based on the total salaries paid out during the period. So the issue is probably more of	17	behind us, it willhopefully these issues that we seem to have in terms of what those
18	the period. So the issue is probably more of a transitional one, that as we get a couple	18	
19	a transitional one that, as we get a couple	19	numbers are, hopefully will be eliminated.
20	more years behind us, this will be a lot more	20	Q. Okay, thank you, Mr. Brushett.
21	useful to the Board, in terms of its		CHAIRMAN: O Thank you Commissioner Sounders
22	assessment of Hydro's overall workforce and the colory cost and so on That's really my	22	Q. Thank you, Commissioner Saunders. Commissioner Whalen, do you have any
23	the salary cost and so on. That's really my own view of where the issue lies today. It's	23 24	questions?
24	OWITVIEW OF WHELE THE ISSUE HES TOTAV TES	1 74	
25	not so much that Hydro needs to change what	27	questions.

### Discoveries Unlimited Inc., Ph: (709)437-5028

Page 169 1 COMMISSIONER WHALEN: 2 Q. No questions, thank you Mr. Brushett. 3 CHAIRMAN: 4 Q. I have no questions. Any matters on questions 5 from Mr. Saunders? 6 GREENE, Q.C.: 7 Q. I have no questions arising. 8 CHAIRMAN:	Page 170 you.
<ul> <li>2 Q. No questions, thank you Mr. Brushett.</li> <li>3 CHAIRMAN:</li> <li>4 Q. I have no questions. Any matters on questions</li> <li>5 from Mr. Saunders?</li> <li>6 GREENE, Q.C.:</li> <li>7 Q. I have no questions arising.</li> <li>8 CHAIRMAN:</li> </ul>	you.
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8 CHAIRMAN:	
9 Q. Okay, thank you very much, Mr. Brushett. I	
10 found your testimony most helpful, thank you,	
11 sir. That brings to a conclusion, I guess	
12 today'sare there any items that you have,	
13 Ms. Newman, before -	
14 MS. NEWMAN:	
15 Q. No, Chair.	
16 CHAIRMAN:	
17 Q. Thank you very much. Today or tomorrow, I	
18 should say, we have Industrial Customer's	
19 witnesses, Mr. Dean who I have noticed is here	
20 today and Mr. Guillot tomorrow morning and	
that would, as far as I know, bring to an end	
the proceeding outside of the final oral and	
23 written argument and certainly that's not an	
24 inconsequential Christmas gift for anybody in	
25 this room, I don't think. So we'll see you at	
Page 171	
<ul> <li>I, Judy Moss Lauzon, hereby certify that the</li> <li>foregoing is a true and correct transcript in the</li> </ul>	
<ul> <li>4 matter of Newfoundland and Labrador Hydro's 2003</li> </ul>	
<ul> <li>5 General Rate Application for approval of, among</li> <li>6 other things, its rates commencing January, 2004</li> </ul>	
9 Utilities, Prince Charles Building, St. John's, 10 Newfoundland and Labrador and was transcribed by me	
10 Newfoundland and Labrador and was transcribed by me	
11 to the best of my ability by means of a sound	
12 apparatus.	
13 Dated at St. John's, Newfoundland and Labrador	
14 this 11th day of December, A.D., 2003	
15 Judy Moss Lauzon	