

1 Q. What take-up rate has Hydro experienced with EPP and pre-authorized
2 payment plan since their inception? (WW p.17, line 8)

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5 A. Hydro's Equal Payment Plan (EPP) and Pre-authorized Payment Plan (PPP)
6 were introduced on July 1, 2002. The take-up rate to July 28, 2003 is as
7 follows:

8 EPP - 1259 (4.2% of residential customer base)

9 PPP - 460 (1.3% of total customer base, excluding streetlights)