

1     Q.     Please describe in detail the type of service provided to a customer on the  
2           Industrial Non-Firm rate schedule from both an operational perspective as  
3           well as in terms of rights and obligations.  
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6     A.     Non-Firm rates apply to the industrial customers who avail of Interruptible  
7           Demand or Generation Outage Power. Interruptible Demand is available to  
8           all industrial customers in accordance with their contract with Hydro. The  
9           terms and conditions are outlined in the Interruptible Demand article of their  
10          contracts which were approved in Order No. PU-7 (2002-2003). The  
11          Generation Outage Power is available to ACCC (Grand Falls) and Corner  
12          Brook Pulp and Paper who have their own generation that is used to offset  
13          purchases from Hydro. The terms and conditions are outlined in the  
14          Generation Outage Power articles of their contracts as approved in Order  
15          No. PU-7 (2002-2003).  
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17          From an operational perspective the customers use Interruptible Demand for  
18          any purposes the customer may require. The level used by the customer  
19          must be of such nature that the customer can remove it from service when  
20          requested by Hydro.  
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22          The Generation Outage Power is used only by the customers when  
23          necessary due to the unavailability of the customer's generation equipment  
24          that is used by the customer to meet its own load. Again, this power may be  
25          interrupted by Hydro when necessary.