

1 Q. Please provide a list of: the Key Performance Indicators; the actual
2 performance results for 1998 to 2002; and performance targets for 2003 and
3 2004 (Production evidence, page 8, lines 17 to 18).
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6 A. The key performance indicators used to monitor productivity and reliability
7 and their results for 1998 to 2002 and 2003 targets are indicated in the
8 attached table. Targets for 2004 have not been established.

Note: Figures indicated are year-end