1	Q.	Provide an explanation for the year over year change in each of the following				
2		expe	expenses, by division where applicable, for 2002 and forecasts for 2003 and			
3		2004 (Finance and Corporate Services evidence, Schedule II and Schedule				
4		XIII; I	Production evidence, Schedule VI; Transmission and Rural Operations			
5		evide	ence, Schedule V).			
6 7		(a)	salaries and fringe benefits;			
8 9		(b)	system equipment maintenance;			
10 11 12		(C)	insurance;			
13 14		(d)	transportation;			
15 16		(e)	office supplies;			
17 18		(f)	building rentals and maintenance;			
19 20		(g)	professional services;			
21 22		(h)	travel;			
 23 24		(i)	equipment rentals;			
25 26		(j)	miscellaneous; and			
27		(k)	loss on disposal of fixed assets.			
28						
29		<b>F</b> . I.	and the surface of the surface of the surface of the later of the surface of the			
30 31	A:	Expla	anation of major variances in expenses follow by division:			
32		Fina	nce and Corporate Services - Schedule XIII			
33		(a)	Salaries and Fringe Benefits			
34		-	This group of expenses has increased by \$1,352,000 in 2003 over			
35		2002	mainly due to increased Employee Future Benefits and increased			

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Page 2 of 5 1 Corporate Group Benefits. The former is a result of higher projections from 2 actuarial estimates while the latter is a result of higher group insurance rates. 3 In addition, there are less capitalized recoveries in 2003 due to a reduced 4 internal staff involvement in the capital program. There was a 4% scaling 5 factor applied to the regular salary expense but this was more than offset by 6 an anticipated reduction in the number of positions as Hydro continues to 7 review its business processes. In 2004, a 3% scaling factor was applied to 8 regular salaries. The increase in the vacancy allowance provides for 9 anticipated future reductions. There are less capitalized recoveries for 2004 10 for the same reason as outlined above for 2003. 11 12 (b) System Equipment Maintenance 13 This group of expenses has decreased by \$50,000 in 2003 mainly due 14 to a reduction in freight costs. Freight costs in 2002 were higher than anticipated but are predicted to be back to a normal level in 2003. 2004 15 16 costs are relatively unchanged. 17 18 (C) Insurance 19 Both 2003 and 2004 are projecting significant increases in automobile 20 liability premiums and property premiums due to a restricted insurance 21 market. 22 **Professional Services** (g) 23 This group of expenses is predicted to decrease by \$616,000 in 2003 24 mainly due to the consulting costs incurred in 2002 related to the business 25 process review.

(h)	Travel Page 3 of 5	
	This group of expenses is increasing by \$136,000 in 2003 mainly	
relate	d to the 2003 Rate Hearing, and travel associated with the rotation of	
appre	entices. Travel costs are expected to decrease in 2004 in the absence	
of a ra	ate hearing and less travel projected in many departments.	
(j)	Miscellaneous	
	The decrease in 2003 of \$71,000 is mainly due to a reduction in bad	
debt e	expenses partially offset by increased staff training costs and inventory	
write-	downs. The increase in 2004 is caused mainly by a projected increase	
in mu	nicipal taxes and higher costs related to the HYDROWISE conservation	
progra	am.	
(k)	Loss on Disposal of Capital Assets	
	Projected losses for 2003 and 2004 are based on capital budget	
propo	osals.	
Prod	uction Evidence, Schedule VI	
(a)	Salaries and Fringe Benefits	
	The total salary and fringe benefit group increased in 2003 and 2004	
due to	o a scale increase in operating salaries, and a decrease in the	
capitalized expense salary credit. This was offset by an increase in the		
vacar	ncy allowance to provide for future anticipated staff reductions.	
(b)	System Equipment Maintenance (SEM)	
	The primary reason for the increase in SEM in 2003 over 2002 is the	
major turbine overhaul of Unit No. 1 at Holyrood. As well, there is a forecast		
increa	ase in 2003 of chemical costs for various systems at Holyrood. These	
	relate appre of a ra (j) debt of write- in mu progr (k) propo <b>Prod</b> (a) due to capita vacar (b) major	

1	itomo	Page 4 of 5
1		are purchased infrequently and can last between eight and 10 years
2	depei	nding on production levels.
3		
4		Although there is no major overhaul scheduled during 2004, several
5	signif	icant operating projects are necessary at Holyrood, including Heat
6	Traci	ng Refurbishment (\$203,000), Fuel Oil Tank Cleaning and Repair
7	(\$665	5,000), Asbestos Abatement Program (\$175,000), Roof Replacement
8	(\$215	5,000) and Fire Protection Purging Valves Relocation (\$200,000).
9		
10		In Hydro Generation there are projects costing approximately
11	\$245	,000 beyond the routine SEM cost.
12		
13	(g)	Professional Services
14		Professional services category has decreased by approximately
15	\$200	,000 per year since 2002. This reflects various changes across most
16	depa	rtments of the Production Division.
17		
18	(i)	Equipment Rentals
19		Equipment rental increases reflect increases in the cost of leasing
20	comn	nunication circuits, Internet connection costs and some licensing costs.
21		
22	(j)	Miscellaneous
23		This primarily reflects a reduction in the fuel cost for the Ebbegunbaeg
24	water	control structure due to its interconnection to the grid.
25		

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	Page	9 2 01 2			
1	Transmission and Rural Operations Schedule V				
2	(a) The salaries and fringe benefits expense is expected to decrease	se in			
3	2003 and 2004 primarily due to the workforce realignment arising from				
4	business process review, RCM and reductions in temporary staffing.				
5	Additionally, capitalized expenses have declined due to reduced internal staff				
6	involvement in the capital program				
7					
8	(b) System equipment maintenance expenses are expected to dec	rease			
9	in 2003 and 2004 due to a change in maintenance philosophy with the	i.			
10	adoption of RCM and a decrease in the number of operating projects.				
11					
12	(d) Transportation expenses in 2004 are forecast higher due to a				
13	decrease in the utilization of vehicles on capital projects.				
14					
15	(g) Professional services are forecast to be higher in 2003 due to the	ne			
16	requirement for specialized external auditors under the ISO 14001				
17	Environmental Management System and for a consultant to assess an	d			
18	report on reliability of transmission lines serving the GNP as required b	by the			
19	Board. Reduction in 2004 is due to completion of GNP reliability study	' in			
20	2003.				
21					
22	(j) There was an increase in employee expenses for the provision	of			
23	newly required personal protective equipment.				